ABS-MAS FINANCIAL WORLD

Finance-as-a-Service: API Playbook

The Financial APIs of the **Future**

Understand API
Governance &
Security

Know Your API
Partners







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Foreword



Digital technology is fast changing the way in which enhanced and new financial services are delivered to customers by leveraging external parties' applications, software and solutions. Data exchange through Application Programming Interfaces (APIs) has become increasingly popular as it facilitates industry wide innovation and increases business agility. This API-oriented approach towards technology architecture has generated a lot of attention. Banks and Financial institutions are adapting quickly to rapid changes in consumer and business expectations.

The Association of Banks in Singapore is pleased to present the "Finance-as-a-Service: API Playbook". This Playbook will serve as a comprehensive guide in identifying and developing the APIs in your organisation. The requisite data and information standards supporting these APIs are also defined. This Playbook has also been developed as a reference guide for industry adoption in the wider ASEAN region who are embarking on similar API programs.

I would like to take this opportunity to acknowledge the contributions of the ABS Taskforce and the team from Deloitte in the production of this Playbook.

We hope that you would find this Playbook a useful tool in planning and implementing technology transformation in your business.

Ong-Ang Ai Boon, Mrs
Director, The Association of Banks in Singapore



MAS encourages financial institutions to adopt APIs as a key foundation layer for innovation. In recent years, financial institutions have begun to leverage APIs as core assets, enabling them to communicate with other FinTech firms to tap on new technology, extend their revenue streams and offer innovative services.

The ABS' guidelines, developed in close collaboration with the industry and MAS, set out an industry infrastructure for the financial services industry and cross-sectoral stakeholders. I commend ABS' effort in identifying key API candidates as well as data and information security standards for financial institutions to consider adopting.

Sopnendu MohantyChief FinTech Officer, Monetary Authority of Singapore

Context

Introduction to APIs

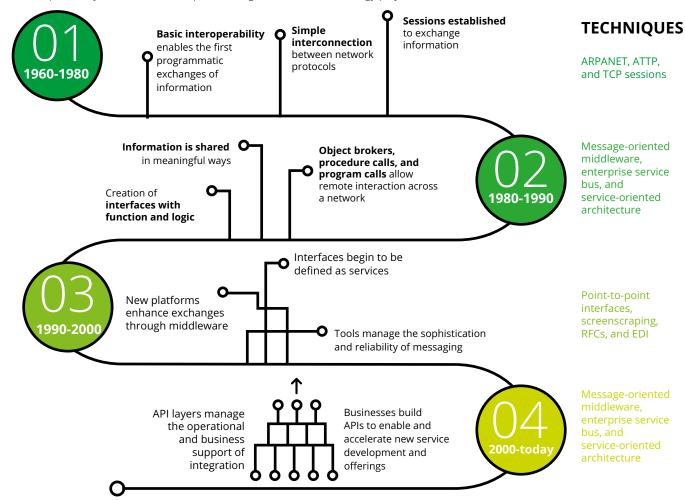
APIs are sets of protocols that define how one application interacts with another, usually to facilitate an information exchange.

The growth in Financial Institutions (FIs) exposing data within their legacy systems via APIs is driven by the need to deliver more customer oriented functionality and a faster time-to-market. APIs expedite the realisation of an interconnected and interdependent ecosystem that promotes (intra and cross-sector) partnerships, stimulates co-operation and increases information/resource sharing between organisations.

APIs enable various software applications to communicate and interact with each other and exchange data directly, without the need for human intervention. For any given software or application, an API specifies the following:

- A mechanism for connecting to the software or application.
- The data and functionality that is made available for this software.
- Rules and standards that need to be followed by other applications to interact with the application's data and functionality.

APIs have evolved over the years. There are more than 12,000 APIs which provide a fantastic opportunity for Financial Services firms to explore ways to further develop the next generation of technology play.



To manage the cost of building and delivering solutions, service providers need to consider the development of clear standards that help in articulating this across not just the entire technology organisation but also the business. This is so that it is easier to develop various ecosystems not just with small but also large corporates.

Transformational Rewards of Migration from a 'Traditional Economy' to an 'API Economy'

Success factors for an API economy

In an interconnected world, APIs are not viewed as a technical tool, but as a potential enabler of a collaborative and cooperative ecosystem. To ensure maturity of these objectives a multitude of factors driving an API economy need to materialise.

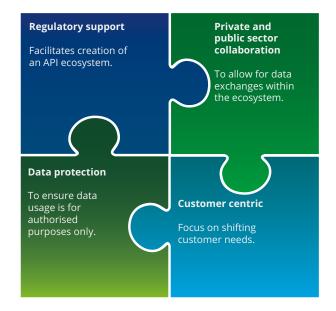
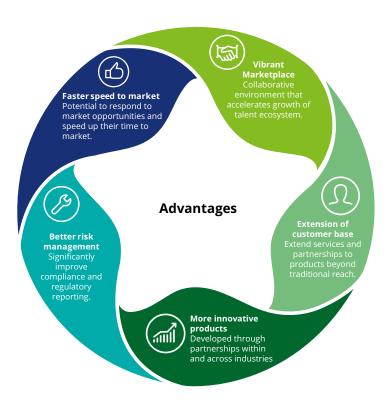


Exhibit 02: Key success factors for an API economy

Advantages of an API economy

The creation of an API economy generates a multitude of advantages for the stakeholders across FSI and cross sectors. Whilst there exist potential advantages for the industry and its customers, also existing is an opportunity to create a sustainable macro environment that promotes cooperation and collaboration between stakeholders.

Exhibit 03: Advantages of an API economy



Key challenges in an API economy

Challenges to be overcome by... Limited inter-Developing Retaining Data Lack of adequate IT critical mass operability security cooperation infrastructure of developers between between systems organisations O ...companies ...industry

Exhibit 04: Key challenges to overcome in an API economy

(I) Challenges facing companies

• Instituting a strategic API program – While most organisations see business value in APIs, not all have 'invested' in APIs. The deterrent often is the management buy in of the concept and their willingness to make an investment in API programs. The deterrence often is due to a lack of technical know-how, ability to ascertain monetary benefits and focus on other strategic prioritisations.

Organisations will need to have a 'strategic API program' to educate the key stakeholders (Board, shareholders, CEO) on the potential benefits of these strategies. They will need to nominate senior management as 'sponsors' and 'champions' of API programs, who can then effectively ensure the communication and implementation of the program across the business.

• Developing adequate IT infrastructure -

Organisations will need to have an appropriate infrastructure to facilitate API development. Fls with legacy systems often struggle to quickly integrate innovative technology into their business. 'Long lead times' further add to these integration delays.

These FIs that rely extensively on mainframe technology can deploy innovative means such as using middleware to integrate with API front-end technology. While mainframes have proven to be robust and scalable, and can meet demands for high data throughput, effective API integration allows for the creation of innovative solutions.

Also, FIs have found that API workgroups can release APIs in independent clusters that support their individual business processes, enabling them to produce APIs in 2-3 month cycles. For example, sales APIs can be developed by one team to address their business priorities, and account enquiry APIs developed by a separate team. This effectively removes integration and UAT lead times from the API development cycle.

For companies that adopt outsourced technology, some have found it more effective to engage FinTechs or external vendors to implement an API technology layer.

• Retaining a critical mass of developers – An increased uptake of APIs, will potentially lead to a higher demand for business and/or technology resources. Organisations need to reassess their future resource requirements and invest in upskilling staff with existing business and/or technology domain knowledge. This could be concurrent with their recruitment efforts to identify and hire developers with adequate skills. They could also work with local higher learning institutions and other training providers to design and leverage appropriate courses and curriculums to prepare the workforce.

Existing employees already possess the essential experience and domain knowledge of business processes that are crucial to API design. Fls have found it useful to form working groups or 'SWAT' teams of existing employees across disciplines and functions (business and IT). Fls have also found that training on API creation tools, and exposure to API programs in other organisations and countries can equip staff with the ability to prototype APIs – these teams are then empowered to create APIs to automate their most frequently used and resource-intensive business processes. Further, organisations can reward staff and create transparency on these achievements through training, leader boards and high-profile roles for teams.

(II) Challenges facing the industry

- Interoperability Data standards adopted by various stakeholders vary. The industry should work towards establishing common standards, which once adopted, will improve interoperability.
- **Data security** As a growing number of consumers and businesses use third party applications to access personal and critical data, security of the data must be addressed. It is important to have stringent information security, cyber security and other data related policies/guidelines.
- Cooperation between organisations The "API economy" is based on an information sharing model.
 Organisations should work towards retaining their competitive edge, while sharing relevant information.

Key takeaways:

- 1. Collaboration between the regulator, industry and across sectors is essential
- 2. An effective ecosystem that fosters cooperation and collaboration has to be established
- 3. Will lead to operational efficiencies, reduced risk, speed to market and customer satisfaction
- 4. Needs to overcome key business challenges including management mindset, appropriate IT infrastructure and access to appropriate talent
- Need to address industry wide challenges including interoperability between systems, data security concerns and low cooperation between FIs

Approach

API Implementation and Usage Guidelines

This playbook presents high level guidelines for API design and usage aimed at stakeholders intending to use the APIs, including Providers, Consumers, FinTechs and the developer community. This section outlines best practices that may be used during the design and usage of the selected APIs.

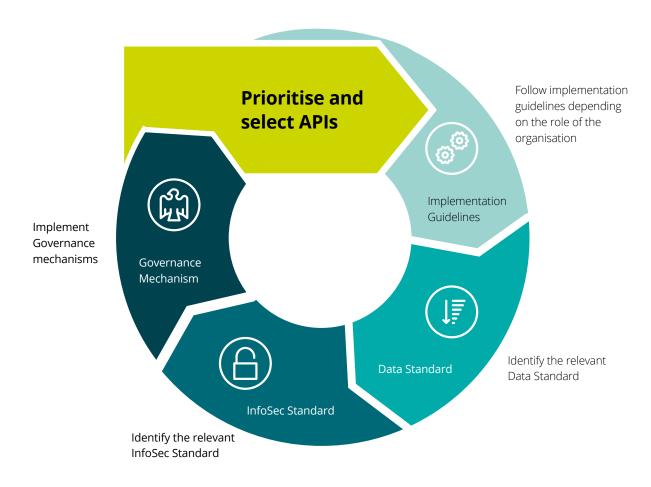


Exhibit 05: Guiding next steps for the key stakeholders intending to implement the APIs

API Selection and Categorisation

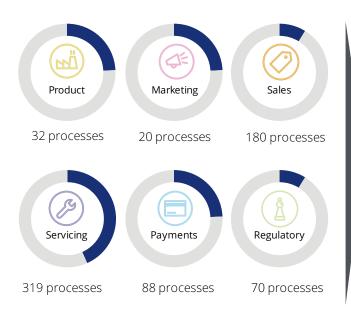
Over 5600 processes were evaluated using an established framework and industry parameters to create the recommended list of 411 API candidates (reflective of over 700 business processes). For ease of understanding and use, the API candidates have been further categorised by entities/business types they

represent and by provider. These APIs have also been categorised on the basis of importance for phased implementation, thus providing a comprehensive assessment and coverage to the financial services industry and cross sectors.

of processes by value chain

5,636 processes across FIs 2,666 processes 709 processes 12 API guiding principles 3 2 'Internal Process' Filter **External Data Flow** 'Prioritisation Involved' Filter Framework' Filter 10 12 5 411 API candidates 2,666 processes 709 processes Product: 32 Stage 1: 93 Marketing: 20 # of Stage 2: 210 Sales: 180 processes by value Servicing: 319 chain Stage 3: 108 Payments: 88 Regulatory: 70 Exhibit 06: API candidature process

709 processes were shortlisted across the value chain for API candidature



These processes were used to identify 411 APIs within the value chain



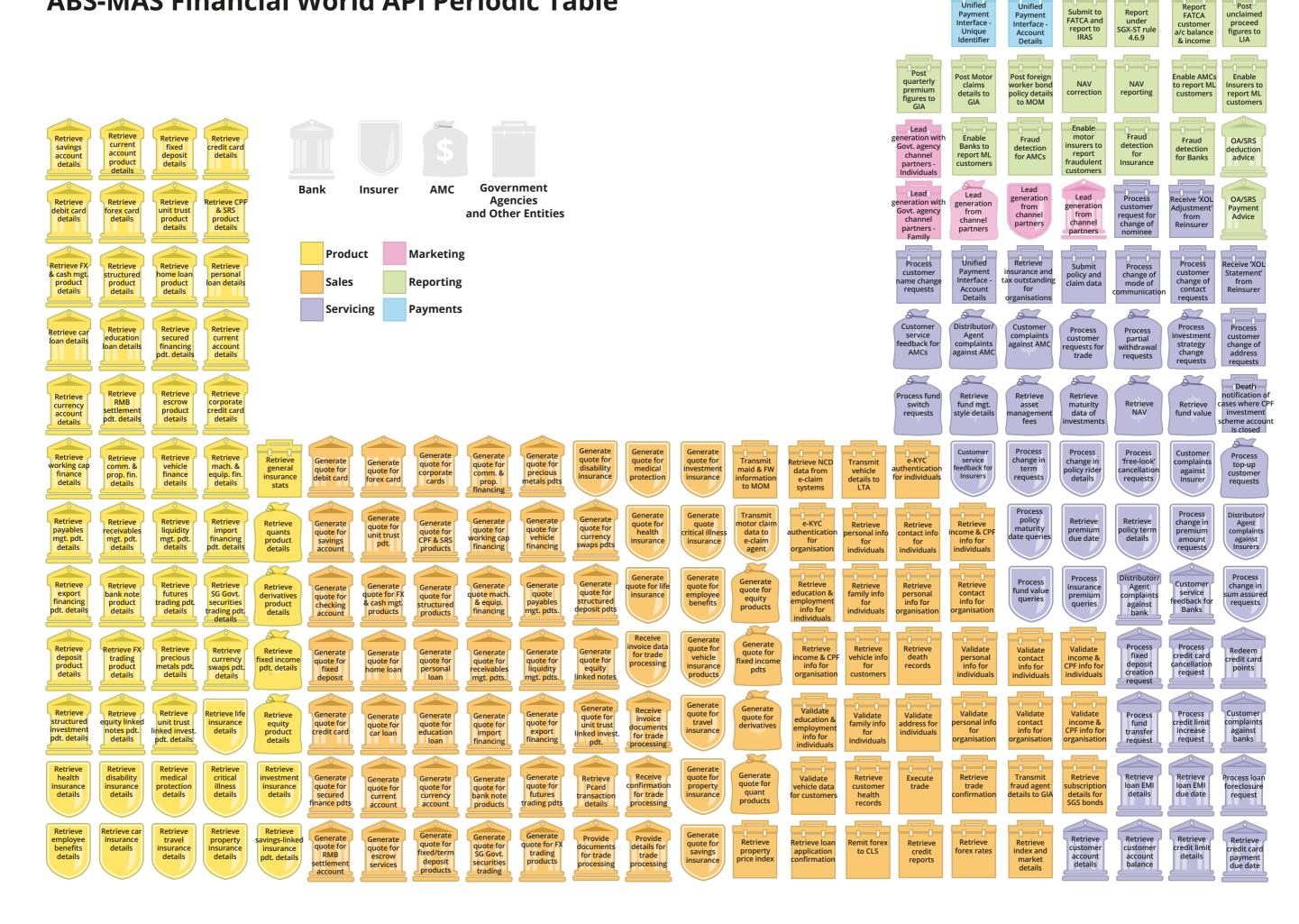
Exhibit 07: API candidature process

Under the segmentation based on asset class, the regulator and the banks emerged as the largest provider groups for the APIs. The emphasis on regulatory reporting to, and information dissemination, from the regulator were the primary factors for the

large number of APIs identified under the 'provider' category for the regulator. For banks, the breadth of their operations and large number of business processes were instrumental in identifying them as the second largest 'provider' of APIs in the industry.

ABS-MAS Financial World API Periodic Table

ABS-MAS Financial World API Periodic Table

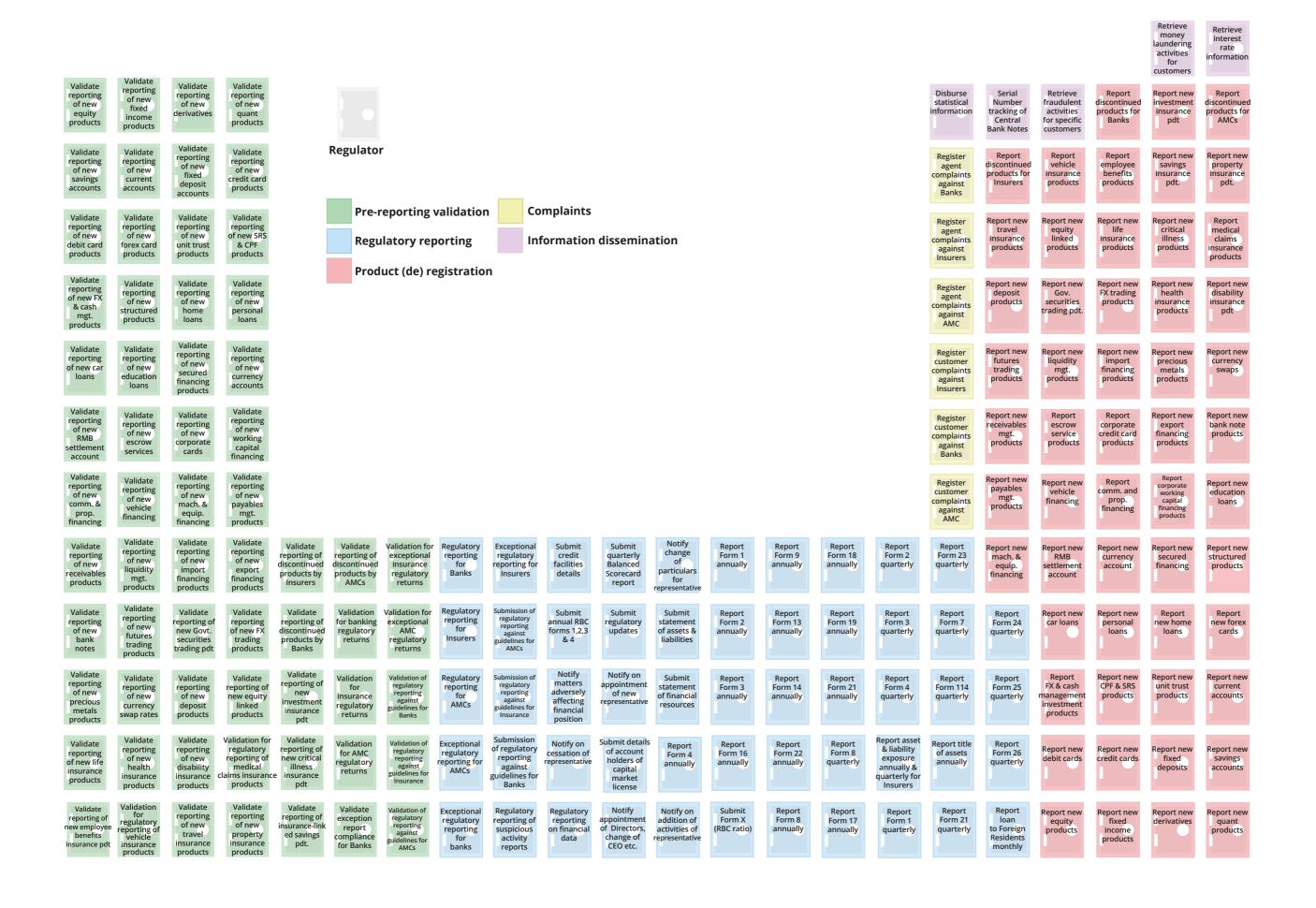


Unified

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ABS-MAS Financial World API Periodic Table



An assessment of APIs based on the key criteria of: Regulatory reporting, Customer experience and Financial impact were influential in identifying the value chain activities such as regulatory, sales and services, which are key opportunities for enabling APIs in the Financial Services industry.

The following considerations were then applied which culminated in distinct APIs for validation and submission functions:

- Validation: APIs apply business and validation rules to ensure that data is complete, consistent and accurate. Responses from these API will highlight data elements that have errors. FIs would typically use these APIs to validate data and formats prior to submission, thus eliminating redundant data exchanges and the manual intervention required to get clean data.
- **Submission:** Regulatory APIs will have functionality to use the data, load them into various repositories and apply the necessary business intelligence. As such interface and functionality requirements differ from validation APIs.

How to Interpret these APIs

The APIs have been selected based on their potential to positively transform the ecosystem. They are to be interpreted along with each organisation's specific business and policy considerations.

In the public sector, there are additional considerations when deciding on the implementation of procedures for data exchange. Also, further investigation may be necessary to establish the specific providers of government-related information as data may be stored across various agencies.

Key takeaways:

- 1. Over 5600 processes were assessed.
- 2.709 processes were shortlisted across the value chain for API candidature.
- 3.411 API candidates were identified.
- 4. The selected APIs were categorised per the value chain they represented to demonstrate their potential impact on operational efficiencies.

Implementation guidelines for Provider, Consumer, FinTechs and developer community

Provider, Consumer, FinTechs and developer community are the roles an organisation may assume for the implementation of APIs. The below exhibit briefly describes each of these roles.

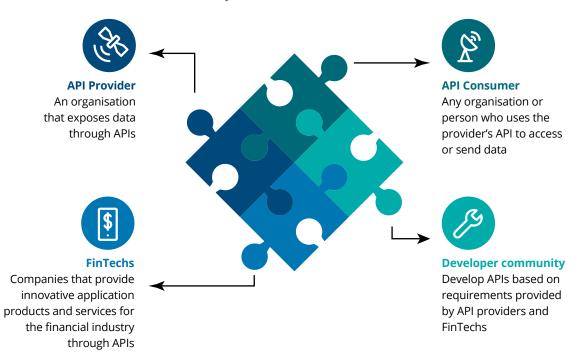


Exhibit 09: Key stakeholders intending to use APIs

Provider

The provider exposes information using an API. The organisation playing the role of a provider will typically follow these steps to implement APIs.

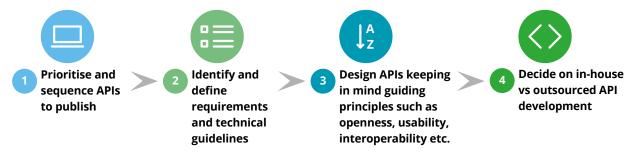


Exhibit 10: Guiding next steps for Provider

What APIs to publish and when?

As a first step, the provider should identify and sequence the APIs for publishing. The drivers for the APIs should be considered and internal infrastructure required to develop these APIs assessed. Some of the key considerations include:

- a. Assess cost and benefits of publishing APIs.
- b. Alignment with Business and IT strategy.
- c. Current IT maturity to support the design and development.
- d. Degree of digitisation in the business.
- e. Undertake business impact analysis.
- f. Identify and segment core APIs for publishing.

Requirements generation for API development?
 After selecting and sequencing the APIs, providers should identify and define requirements and guidelines. These can be split across four broad areas:

a. Functional Requirements – Define what the APIs are expected to do

- i. Enlist different actors who are expected to use the API (using a context diagram for example).
- ii. Define use cases.
- iii. For each use case, develop a set of scenarios, outlining how the imagined system would be used.
- iv. Create design behaviours using either robustness diagrams, sequence diagrams or activity diagrams based on the scenarios to determine the messages that need to be passed.
- v. From the messages, identify what parameters are needed for each message to be successfully communicated.
- vi. Assess recommended data standards and information security standards for each API (outlined in this document) to determine the functional impact.
- vii.Identify possible errors and exception conditions. viii.Define process for error and exception handling.

b. Non Functional Requirements – Define criteria to measure how well the APIs perform their expected functionality

- i. Response time Expected time to receive response, on receipt of request.
- ii. Availability Expected uptime for the API.
- iii. Performance throughput Expected number of transactions for a specified period of time.
- iv. Invocation Quota Number of times an API can be called for a unique transaction.

- v. Correctness Ability of the API to execute the specification without errors.
- vi. Performance Time and resources consumed by the API to execute the requested task.
- vii.Reliability Ease with which the API performs its required functions under stated conditions over a specified period of time.
- viii.Robustness Ease with which the API copes with errors during execution.
- ix. Scalability Ease with which the API handles growing amounts of work in an error free manner.
- x. Security Degree to which the API protects against threats.

c. Technical guidelines – Define different technical guidelines to ensure that the APIs can function as required

- i. Assess and align security specifications (recommended in this document) with the current requirements.
- ii. From the messages, deduce underlying data architecture including exact data elements, data formats, data syntax, etc., by looking at what parameters are needed for each message to be successfully communicated.
- iii. Based on the architectural requirements of the API, it is recommended where possible to use existing data formats currently available in the industry.
- iv. Assess and align data standards (recommended in the document) with the current requirements.

d. Obtain approvals on the comprehensiveness of the defined requirements

• How to design an API?

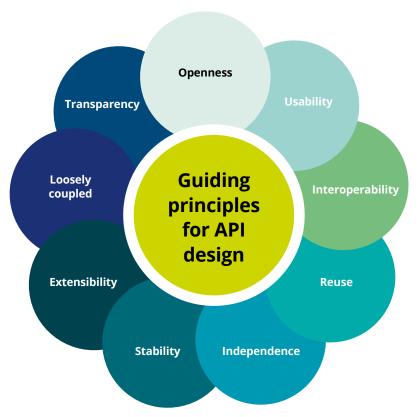


Exhibit 11: Guiding principles for API design

To deliver innovation and flexibility, the following principles should be considered in the design of the APIs

- a. **Openness** ensure all interested parties can access the API.
- b. **Usability** ensure high quality user experience for consumers.
- c. **Interoperability** enable exchange of data across organisations without any dependencies on underlying technologies.
- d. **Reuse** leverage existing standards and taxonomies to avoid duplication of efforts.
- e. **Independence** avoid dependency on any vendors or technologies to provide options in delivery models and implementation technologies.

- f. **Extensibility** establish flexibility to extend APIs to new stakeholders and business channels.
- g. **Stability** ensure consistency and transparency of changes through communications and governance.
- h. **Transparency** provide clarity on environments and standards supported.
- Loosely coupled provide flexibility and minimise impact of changes to operations of other APIs.

• How to build?

The recommended development guidelines have been detailed in the later sections. In cases where the provider choses to develop APIs in-house, it is recommended that the internal IT team refers to the guidelines outlined in this document. If an external vendor is engaged, practices adopted for API development should be agreed upon mutually.

What and where to publish APIs?

a. Discoverability

API discovery describes the tools needed to create and engage with an audience. There are currently two mechanisms used for discoverability:

- i. Manual discovery API developer portals either independent or part of API management platforms are created which contain publications on APIs and allow developers to browse, experiment and enroll for the APIs.
- ii. **Automated discovery** This nascent technique helps consumers discover APIs without manual intervention. For providers to enable machine discovery of their APIs they could publish information about an API on the web (API Owners) and have processes which index this information (and hence the APIs) using hypermedia protocols. This will allow machines to automatically discover, interpret and engage with APIs without developer intervention.

- b. Contract details The definition of an API's contract details will depend on its method of design, if REST or SOAP was the design principle. Providers should consider using RESTful API Modelling Language (RAML) for REST based APIs and Web Service Definition Language (WSDL) for SOAP based APIs which describes data standards, formats, SLAs and interface specifications for the APIs.
 - RESTful API Modelling Language (RAML)
 RAML is language for the definition of RESTful
 APIs. It is both human and machine readable.
 It improves API specifications by providing
 formats that act as mutual contracts between
 providers and consumers. RAML uses the
 concept of resource types and traits, minimises
 repetition, and promotes consistency
 within and across APIs. RAML facilitates the
 provision of user documentation
 documentation and source code stubs for
 client server implementations.
 - Web Service Definition Language (WSDL)
 WSDL is mainly used in combination with
 SOAP and XML. It describes services as a
 collection of network endpoints. Definitions of
 network endpoints and messages are separated
 from their usage, hence allowing reuse of
 these definitions.

Consumer

An API consumer is someone who uses the provider's Application Programming Interface (API) to access or send data. An organisation playing the role of an API consumer will typically follow the following steps.

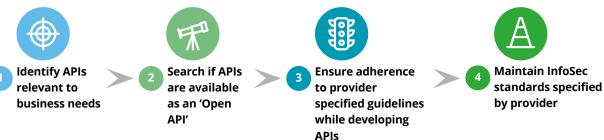


Exhibit 12: Guiding next steps for Consumers

- The consumer should determine the potential ability of the API to meet their business requirement.
- As the next step, the consumer should search if the API is available as an Open API. There are currently two mechanisms to accomplish the search:
 - a. Manual discovery Providers publish APIs on (API) management platforms; these platforms have a search functionality to identify the relevant API as per the consumer's need.
 - b. Automated discovery Providers publish APIs on a public platform using hypermedia based protocols which enable machines to automatically discover, interpret and engage with APIs without developer intervention. Consumers need to ensure that their software is compatible with automated API discovery.

- Study the contract details and other guidelines published by the provider.
- During the development, ensure adherence to the contract which includes data formats, standards, specifications etc.
- Develop the API invoking program in accordance with the non-functional requirements as specified by the provider, e.g. the program should adhere to the specified invocation quota.
- Maintain the information security based on the guidelines specified by the provider.

FinTechs

FinTechs are the pioneers of innovative technology disruption in the industry. These disruptions are a result of the technologies they have introduced in the financial services industry. While creating the products, FinTechs may identify the need of using APIs for standardised information flow across the financial services industry. They would use the following steps:

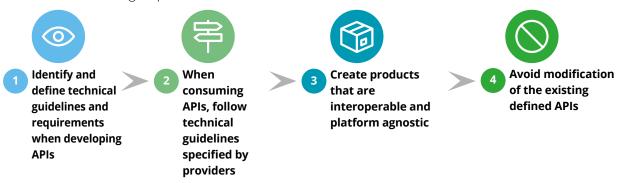


Exhibit 13: Guiding next steps for FinTechs

By virtue, FinTechs are also 'consumers' of the APIs published by the providers. While consuming these APIs, FinTechs should ensure they adhere to the guidelines specified in this document.

Playbook considerations

The standardisation of data exchange, Information Security (InfoSec) and governance mechanisms provides operational clarity. The standardisation principles should be used to build products and offerings with industry wide application, thus eliminating the need to customise for each incumbent client/partner. FinTechs should consider the following when planning to use the recommended API guidelines:

- The recommended data exchange and InfoSec standards should be adhered to in enabling seamless integration. Deviation from these standards could potentially impact profitability and efficiency as they would not be able to leverage the benefits of an API economy.
- Singapore-based FIs are required to comply with local regulatory policies and guidelines. FinTechs developing and implementing API products and services for FIs should also adhere to the relevant.

policies and guidelines so as not to compromise the level of service and trust offered to Fl's customers.

Regulatory considerations for partner API operating models

As FIs and FinTechs collaborate through 'partner' APIs to implement innovative products and services for customers and the marketplace, it is important to be reminded of the need to comply with the relevant regulatory expectations for the secure delivery of such services.

Broadly, two operating models could be considered:

• Model 1 where the FI **owns** the customer experience provided by authorised third-parties (e.g. FinTechs, strategic service providers) consuming the partner APIs provided by the FI. In this case, the FI has entered into an outsourcing arrangement where regulatory expectations such as the TRMG¹ and Outsourcing Guidelines² would be applicable.

¹ http://www.mas.gov.sg/Regulations-and-Financial-Stability/Regulatory-and-Supervisory-Framework/Risk-Management/ Technology-Risk.aspx

² http://www.mas.gov.sg/Regulations-and-Financial-Stability/Regulatory-and-Supervisory-Framework/Risk-Management/ Operational-Risk.aspx

https://abs.org.sg/docs/library/abs_outsource_guidelines.pdf

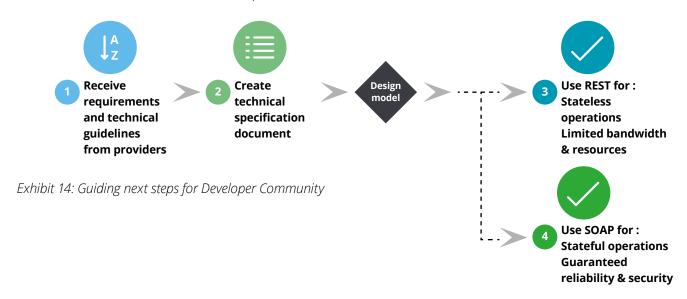
- Model 2 where the FI does not own the customer experience provided by the third-parties consuming the 'partner' APIs provided by the FI. A good example here would be where the customer may use an account aggregator service provider to retrieve his account details through 'partner' APIs provided by his FIs. This may not be considered an outsourcing arrangement.
- However, Fls and FinTechs are still encouraged to adopt the following baseline risk management principles to safeguard the interest of the consumer and the integrity of the financial system:
 - Know-your-API consuming partners: As far as possible, FIs should have a well-defined vetting process to govern third party API access and the onboarding of partners. This helps the FI ensure that only qualified organisations have authorised

- and controlled access to designated API services. Vetting criteria should be risk appropriate while not being onerous and may include the nature of the business, organisation's security policy, industry reputation and track record amongst others.
- Customer Data Protection: Protecting confidentiality and security of customer data is vital for the stability and reputation of any financial services institution and should not be compromised. As such, FIs and FinTechs are advised to comply with the Personal Data Protection Act (PDPA) and to apply best-practice safeguards for the security and protection of sensitive customer data during transit, processing and storage. These measures are further detailed in the InfoSec guidelines of the Playbook as well as in Appendix E & F of the TRMG.

Developer Community

The Developer community will receive requirements from providers and FinTechs to develop APIs which fits their business need. Based on these requirements,

the Developer community uses design models and development methodologies to design the APIs:



There are several design models available for web services, but the two most commonly used are: Simple Object Access Protocol (SOAP) and Representational State Transfer (REST).

Representational State Transfer (REST)



- REST is an approach to communications that is often used in the development of Web services.
- The REST style emphasises that interactions between clients and services are enhanced by having a limited number of operations.
- It offers flexibility by assigning resources their own unique Universal Resource Identifiers (URIs).
- It is often used in mobile applications, social networking Web sites and automated business processes.



- Limited bandwidth and resources: If the return structure is not in a specific developer defined format and any browser can be used because it uses the standard GET, PUT, POST, and DELETE verbs.
- Totally stateless operations: If there is a need for stateless operations like CRUD (Create, Read, Update, and Delete) or the information can be cached.
- Server to server interaction

Simple Object Access Protocol (SOAP)

- SOAP is a messaging protocol that allows programs running on disparate operating systems (such as Windows and Linux) to communicate using Hypertext Transfer Protocol (HTTP) and Extensible Markup Language (XML).
- It is designed to support expansion, such as WS-Addressing, WS-Policy, WS-Security, WS-Federation, WS-Reliable Messaging, etc.
- SOAP has features like in-built error handling.
- There is another specification defined for using SOAP called Simple Mail Transfer Protocol (SMTP).
- Guaranteed level of reliability and security:
 If the application needs this, SOAP provides features like WS-Reliable Messaging.
- Stateful operations: If the application needs contextual information and conversational state management.
- **Direct support:** Is needed for generating a client from server-side-generated metadata.

Exhibit 15: Commonly used API design model - REST and SOAP

Aligning with the above design models are other guidelines for design and implementation of APIs in an organisation:

- Plan and map out the data flow of API calls in order to maximise the effectiveness of API interactions.
- Ensure consideration of the future state when designing the API solution.
- Plan for peaks in traffic to the website or system and identify the impact on the system once its functional limit has been reached.

- Find the logical atomic operations which deliver a result that is easily understood and useful for your audience.
- Identify the most common and complete workflows that should be supported, and how these workflows be completed in the fewest number of API calls.
- Make sure the APIs are not over tailored to the top use cases. They should allow enough flexibility to cover uncommon use cases.
- Architect the API program for agility.

- Ensure the API is designed to be simple across several levels including: Data formats, methods structure, data model and authentication. Reference standards of API Authentication have been provided in this document. Simplicity is contextual and hence the granularity of API methods must be balanced.
- Balance the simplicity of the API with flexibility as otherwise it may become very rigid and serve only specific use cases. Analyse the operations to identify the subset that are most feasible and valuable.
 Expose atomic operations and then design a second layer of meta operations that combine several atomic operations to serve use cases.

HATEOAS (Hypermedia as the Engine of Application State) can improve flexibility by allowing runtime changes in the API and clients.

- Use nouns as resource names instead of verbs in URLs
- Keep shorter URLs with a maximum of three nodes per URL
- Support field projects on resources by allowing clients to reduce the number of fields that come back in the response
- Use industry standards like ISO 8601 for representation of date and time wherever required

- Consider Cache-ability
- Consider using a linking strategy by using methods like HAL, JSON-LD, SIREN or Collection+JSON
- Perform any stress tests in the production support environment instead of the production environment
- **Versioning:** Change control (versioning), needs to be managed effectively. Versioning should be explicit; an altered API is recommended to be released with a new version. The versioning process includes:
 - a. Using release numbers for all major and minor releases
 - b. Providing backwards compatibility for all API changes
 - c. Providing backwards compatibility for all minor releases on a mandatory basis
 - d. Supporting of additive changes for minor releases.
 - e. Assuring support for developers for major API versions, for a specified period
- f. Escalating of security implementations when vulnerabilities come to light

Applying data standards in API requests and responses and following W3C standards wherever possible.

Reference data standards have been provided later in this document.

XML and JSON

In the case of a SOAP based API, XML is the data format to be used as SOAP uses XML only. For RESTful APIs, JSON is favoured, unless the costs of offering both JSON and XML are staggering. Otherwise, both JSON and XML can be offered to consumers. Consumers can switch between the two by changing an extension from '.xml' to '.json'. In addition, for supporting AJAX-style user interfaces, a wrapped response is very helpful.

• Extensibility and Readability: XML is ideal for highly structured information and is more extensible. Documents require extensibility to manage images, charts, graphs, and other elements of formatting. The ability to extend the attributes of the data stored in XML files allows it to be more flexible than JSON.

JSON is limited to only storing classical data like text and numbers. However in classical data scenarios, extensibility is not needed and JSON can be used for simplicity as JSON is easily readable.

- Sharing of documents: XML is recommended over JSON for the sharing of documents because it allows you to include data types like images, charts, and graphs. Additionally, XML offers options for transferring the structure, or format, of the data along with the actual data.
- Sharing Traditional Data: JSON is recommended for sharing data because the data is stored in arrays and records while XML stores data in trees. This makes it very easy to import data from a JSON file into Perl, Ruby, JavaScript, Python, etc. In the case of XML, the data needs to be transformed before it can be imported.

- Adoption: An API design is not successful if developers/consumers/FinTechs consumers do not engage with the API and eventually adopt it. Adoption is an essential part of the developer experience. The provider needs to ensure that:
 - a. The functionality of the API is clear.
 - b. The API management portal provides easy and simple signup process.
 - c. Detailed documentation is easily accessible.
 - d. Providing free access (wherever applicable).

To measure the adoption of the APIs, two KPIs can be used:

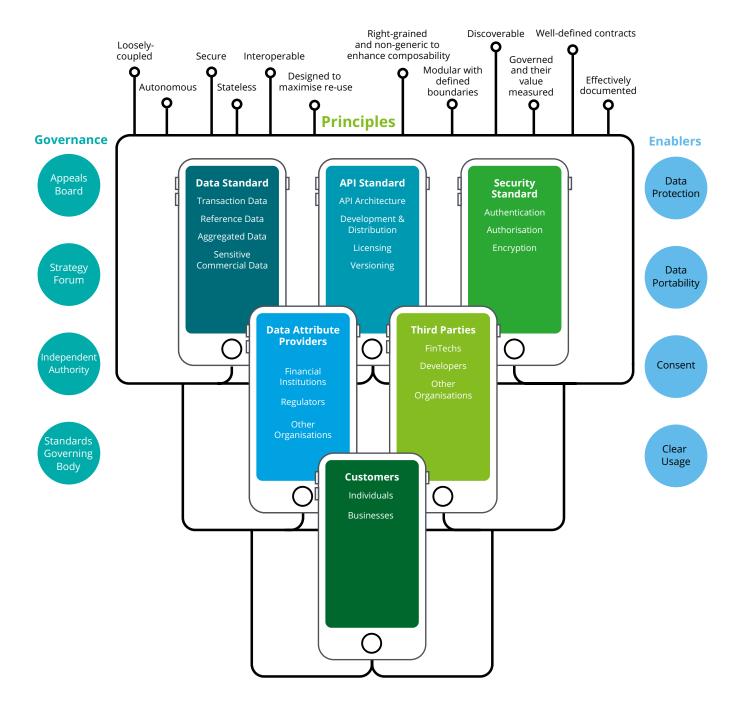
Time to First Hello World (TTFHW) – Cover as many aspects of developer engagement process as possible whilst defining the start and end of TTFHW metric. Further, optimising it to be as quick and convenient as possible while being able to go though the process faster also builds confidence in developers.

Time to First Profitable App (TTFPA) – Profitability depends on the organisation's API and business strategy and needs to be defined accordingly. It analyses aspects related to API operations.

Key takeaways:

- Adherence to API Guiding Principles will enable flexibility in the business environment and help achieve the stated objectives and envisaged benefits of the API economy
- Providers should consider functional, nonfunctional and technical requirements to make for simple and easy adoption policies with an aim to improve the developer and consumer experience
- 3. Consumers should adhere to the contract details and other usage guidelines published by the providers
- 4. FinTech firms when creating innovative products should consider providing and consuming the published APIs to enable consistency and standardisation
- Developer community should ensure technology independence to keep the environment flexible and interoperable with a focus on increasing adoption

Standards Governing APIs



Standardisation of APIs

In today's world most business entities have created APIs for consumption both internally and with partners. These APIs have been created based on customised data models and customised technology/platform requirements; in fact there is a significant duplication in terms of APIs built for similar functionality. The development of these 'closed' API ecosystems while deemed necessary, have led to increased development and maintenance cost.

This is where a standardisation of APIs can provide significant benefits. Providing standardised APIs for common functionality such as payments or submission of reports (to regulator) will significantly reduce duplication of functionality and reduce technical cost by promoting reuse.

To standardise an API, the following sub-components must be consistent:

- API design guidelines these would cover a broad range of design considerations which would help in arriving at a uniform API design language across the industry and will enable developers to create APIs which are easy to consume and well documented. These are covered in detail in an earlier section of this document.
- Data standards these would define the semantics and syntax of the data (messages) being transmitted over the APIs. This will provide a common language of communication across the industry.
- Information security standards are defined to secure the information being transmitted through the APIs and would ensure the privacy of customer data.

The standards should be generic in nature and be compatible with different technological solutions.

To increase usability of the APIs, it is imperative to have a standardised environment. Usability will also be driven by having consistency, integrity, accuracy and all-encompassing omnipresence and interoperability of both the data being shared and the platforms which grant access. This will ensure increased and sustained involvement by the vendors, which will in turn influence the participation of third parties and data attribute providers.³

Benefits of Standardisation

The benefits of standardised APIs across the financial industry are manifold. The most important of them is an environment in which FinTechs (and other similar providers) can create innovative solutions to benefit the end customer in a competitive environment such as Singapore. Additional benefits which can be driven from standardisation are:

- New business channels A standardised API will make it easier for an institution's partners to consume the services towards the sales and service processes across all channels/partner touch points. Further, standardisation will make it easier to create new partnerships including FinTechs and other e-commerce providers and drive adoption of digital channels.
- Innovative new products Standardisation will promote the creation of innovative products. This will be by exploiting the providers' unique capability or through partnerships with third parties such as FinTechs. Additionally, the capabilities of different providers can be merged to form new product lines and bundle existing products.
- Improved brand visibility Having standard APIs exposed to the partners, will enable distribution of the entity's product/offerings through these partners. This will further enhance the business's brand visibility across the market.

³ https://www.scribd.com/document_downloads/298569302?extension=pdf&from=embed&source=embed

- Enhanced customer experience Standard APIs could potentially improve end user experience through timely, efficient, accurate and contextually relevant data for customer reference and decision making e.g. a 360 degree view of the customer's financial status.
- **Simplifying integration** APIs could enable the integration of systems across the financial landscape with additional benefits of lowering the associated financial costs and promoting interoperability.
- **Cost efficiencies** Standardisation could reduce development cost and time to market for new applications and/or services. It will also ensure functionalities are available to any developer independent of platform.
- Promotes reuse and simplicity Standardised
 APIs promote the reuse of existing applications and
 services through the simplification of interfaces. APIs
 will expose existing information assets independent
 of their underlying access mechanisms/technologies.
- **Grow customer base** Standardised APIs within the financial services industry and across sectors will allow institutions to set up partnerships (inter and intra-industry) that could potentially expose their products/offerings to customers who could not be accessed otherwise.

• Future proof the business – Embracing standardisation in an API economy enables institutions to be prepared for and take advantage of the next disruption.

Data Standards

A standard helps define a frame of reference that two parties can use for data exchange. Data standards describes what information should look like when multiple parties (two or more) wish to share any information, helping the receiving party to utilise the information instantly.

For structured data, a data standard describes the structure. It defines entity names, definitions, data element names, formatting rules, implementation guidelines and procedures.

Particularly, in the financial services environment of Singapore where multiple organisations having their own data definition peculiarities are involved in the exchange of data, there is a need for information exchange to be standardised.

Key takeaways:

- 1. Helps create new innovative products, improves brand visibility and enables new business models
- 2. Improves customer experience due to a uniform and engaging experience, consistency in quality of service and enables a 360 degree view of their financial investments
- 3. Reduces costs of operations due to reuse of services and provides interoperability in the business environment
- 4. Enables digitisation and agility in business processes through simplifying integration
- 5. Future proofs the businesses, i.e. such APIs are easy to manage with changing business and technical environments

Introducing data standards for APIs will help Singapore's financial services industry to:

- a. Improve data quality.
- b. Enable reuse of data elements and metadata, thereby improving reliability and reducing cost.
- c. Ensure consistency in code set by providing for maintenance and management of permissible code sets.

d. Improve efficiency of mapping by providing a common translation set of data elements.

The data standards for the study have been identified using different criteria:

- Type of data exchange.
- Industry involved.
- Region specific.

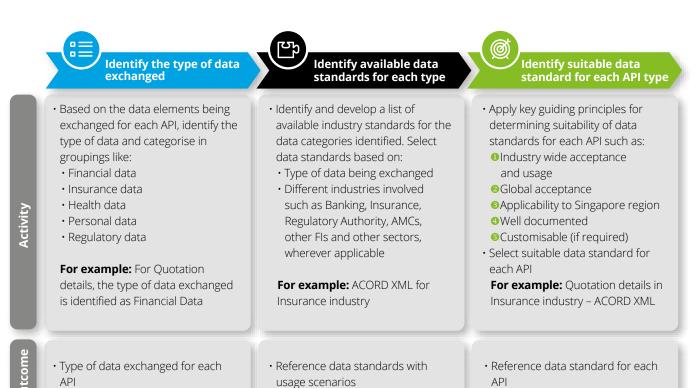


Exhibit 16: Identifying and selecting the applicable Data standards

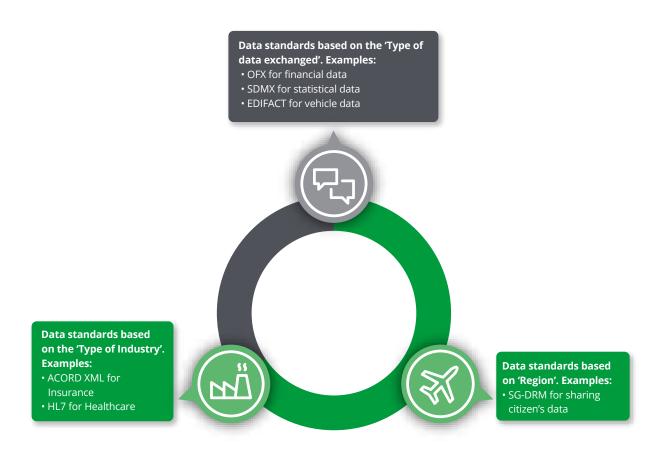


Exhibit 17: Illustrative data standards by type of data exchanged, industry and region

Following are the different data standards that have been identified for the selected API candidates:

eXtensible Business Reporting Language (XBRL)

XBRL is the open international standard for digital business reporting based on XML. XBRL allows the creation of reusable, authoritative definitions, called taxonomies that capture the meaning contained in: a. all of the reporting terms (used in a business report)

b. the relationships between all of the terms

Taxonomies are developed by those who require information to be reported like regulators, government agencies and other relevant groups.

Different scenarios where XBRL 4 can be used:

XBRL can be applied to a wide range of business and financial data. Among other things, it can handle:

- a. Company's internal and external financial and business reporting
- Business reporting and exchange of information between all types of regulators, including tax and financial authorities, central banks, and governments
- c. Filing of loan reports and applications
- d. Credit risk reports and assessments
- e. Authoritative accounting literature, i.e. accounting documents provided by authoritative bodies

⁴ https://www.aicpa.org/InterestAreas/FRC/AccountingFinancialReporting/XBRL/Pages/BenefitsandPotentialUsesofXBRL.aspx

Open Financial Exchange (OFX)⁵

Open Financial Exchange is a reference data standard used for exchanging financial data, and performing transactions between financial institutions and underlying applications.

OFX can be used for financial activities including:

- a. Banking transactions
- b. Bill presentment
- c. Stock, bond and mutual fund investments
- d. Downloading bank images, tax data and loan and amotisation scheduled

ACORD XML

a. ACORD for P&C Insurance and Surety (ACORD P&C XML)⁶

ACORD for P&C Insurance and Surety is a standard used for real time requirements in propery and casualty transactions. It contains business messages that support B2B, B2C, different geographies, lines of business and internal systems.

ACORD P&C XML can be used for exchanging commercial schedules, claims, underwriting etc. across retail and commercial P&C lines of business.

b. ACORD Life & Annuity Standard

ACORD L&A standards provide a well defined vocabulary for exchanging data between channel partners and insurers and also within the insurance organisation using a formally defined specification.

ACORD XML for L&A can be used for products that have pricing, coverage, risk of mortality and morbidity across different product types like life insurance, annuities, long term care, health and disability and also other products including their investment related components.

ACORD XML can also be used by all producers and consumers of insurance data including agents, distributors, regulators and also third party service providers across various business processes where insurance data needs to be exchanged.

c. ACORD XML for Global Reinsurance and Large Commercial (GRLC) ⁶

ACORD GRLC is created by members comprising of insurers, reinsurers, intermediaries, clients and technology service providers.

It can be used where reinsurance and complex insurance business is underwritten.

Financial products Markup Language (FpML)⁷

FpML is a standard based on XML and used for data exchange for electronic dealing and processing of derivatives instruments like interest rate derivatives, inflation swaps, dividend derivatives and other structured products. It also provides a framework for regulatory reporting.

Electronic Data Interchange For Administration, Commerce and Transport (EDIFACT)

EDIFACT, also referred to as ISO 9735, comprises a set of internationally agreed standards and directories for electronic interchange of structured data. It can be used for exchange of customer vehicle details electronically between insurers and relevant government agencies in Singapore.

• Financial Information eXchange (FIX)8

FIX is the standard used for pre-trade and trade messaging across Financial Markets globally. It describes trade-related messages, and used for automated trading of securities, derivative, and other financial instruments.

It can be used for pre trade activities like market data exchange, quotation details etc. across different trade types like cross orders, basket orders etc. and for post trade activities like collateral management, registration instruction etc.

⁵ http://www.ofx.net/

⁶ https://www.acord.org/Pages/default.aspx

⁷ http://www.fpml.org/

⁸ http://www.fixtradingcommunity.org/pg/main/who-uses-fix/fix-versio

Market Data Definition Language (MDDL)⁹

MDDL enables the exchange of information necessary to account, analyse, and trade financial instruments. It defines an XML-based interchange format and common dictionary on the fields which can describe Financial instruments, Corporate events that impact value and trade ability and Market-related, economic and industrial indicators.

It can be used to exchange pricing of stocks, bonds, commodities from exchanges, macroeconomic statistics from public and private sector.

• Security Assertion Markup Language (SAML)¹⁰ 2.0 SAML is an open-standard XML based data format for the exchange of authentication and authorisation data between parties, i.e. between an

identity provider and a service provider.

Different scenarios where SAML can be used:

- Single Sign On.
- Authorisation service.
- Back office transaction.

SWIFT and ISO 20022

SWIFT Standards, under contract to ISO¹¹, also acts as Registration Authority for ISO 20022 scoped for financial industry processes.

ISO 20022, the Universal financial industry message scheme is a international standard that defines the ISO platform for the development of financial message standards. Its allows users and developers to represent financial business processes and financial transactions in a formal and syntax-independent notation.

It can be used as a methodology for creating financial messaging standards and it also defines common industry terms and message definitions for business areas including payments, cards and securities.

Statistical Data and Metadata eXchange (SDMX)¹²

SDMX was created to standardise and mechanise the processes for the exchange of statistical and metadata among international organisations across the globe and their member countries.

SDMX provides guidelines regarding the application of coordinated statistical concepts to data sets, and also provides rules on how these data sets should be represented.

Different parts of SDMX are used for collection cases like push and pull reporting format, file downloads and extractions, transformation and loading of data.

• Health Level 7 (HL7)13

HL7 was created to have international standards defined for the transfer of medical, clinical and administrative data shared between the systems used by healthcare providers across the globe. These standards lay emphasis on Layer 7 (the application layer) in the OSI model. HL7 and its members provide standards for the exchange, integration, sharing, and retrieval of electronically saved health information across healthcare providers.

HL7 can be used by government bodies to share clinical data across multiple consumers including financial services companies for underwriting, claims processing and fraud detection.

⁹ http://xml.coverpages.org/mddl.html

¹⁰ https://wiki.oasis-open.org/security/FrontPage

¹¹ https://www.swift.com/standards/about-iso-20022#topic-tabs-menu

¹² https://sdmx.org/

¹³ http://www.hl7.org/implement/standards/index.cfm?ref=nav

• HR-XML14

To solve their HR related integration needs, HR professionals and technologists developed the HR Open Standards. These standards create standard definitions and makes data integration easier across the entire global HR Community.

HR-XML can be used for all HR functions like assessments, employee benefits, onboarding, screening, time management etc.

Information Security

Why is API security more important than ever before?

The dawn of APIs has brought about newer modes of interaction over the HTTP protocol. Given the novelty of these modes traditional modes of security such as SOA gateways, IPS/IDS and web application scanners do not adequately deal with these.

Using JSON in HTTP may become a new pathway for malicious/untrusted data to be shared and affect the backend services or consumer's browser. Traditional security mechanisms can also be breached when inputs are passed directly in the URL path.

Another consideration is a surge in usage levels or malicious users can adversely affect API SLA and in some instances cause a Denial of Service attack which may lead to financial losses.

Payment services are crucial to the smooth operation of economic and social activities¹⁵ and recently electronic payments have been subjected to ever increasing security risks.

This risk to payment services is compounded by the growing technical complexity of electronic payments, increasing adoption of electronic payments and other emerging innovative payment services. Safe and secure payment services constitute a vital condition for a well-functioning payments market. Users of such payment services should therefore be adequately protected against such risks.

Key takeaways:

- 1. Data Standards enable consistency and reuse of data elements and metadata and thereby improve reliability and reduce costs
- 2. The type of data elements being exchanged like financial data, statistical data, etc. should be considered for identification of available reference data standards for an API
- 3. Another factor that influences the identification of reference data standards is the industry sectors involved like Insurance, Banks, AMCs, Healthcare, etc.
- 4. To determine the suitability of data standards for each API, guidelines should be considered like industry wide acceptance, global usage, and availability of required documentation

¹⁴ http://www.hropenstandards.org/

¹⁵ http://ec.europa.eu/finance/payments/framework/index_en.htm

The security of the APIs is fundamental for ensuring the protection of users and the development of a safe environment for digital economy. Additionally, the security measures deployed should be in proportion to the amount of risk involved in the transactions and should ensure a uniform customer experience across the varying service providers as illustrated in the figure below.

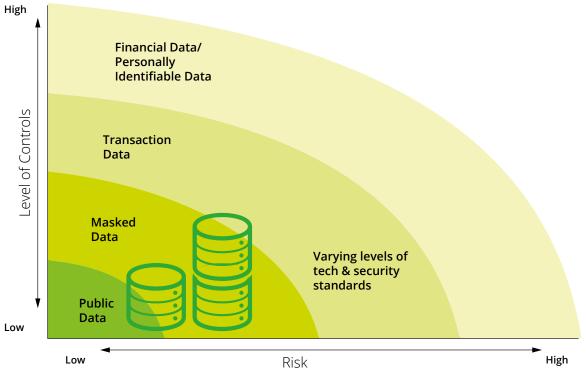
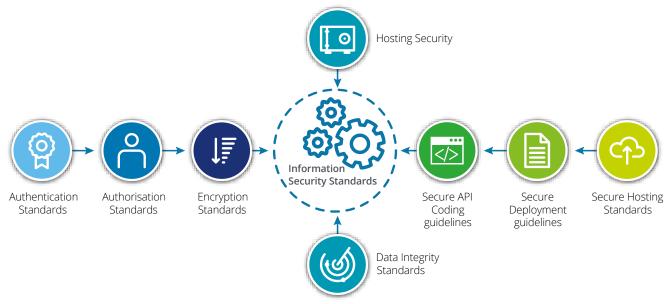


Exhibit 18: Levels of control based on type of data

Information Security Standards

The various information security standards and guidelines for designing and developing secure APIs can be classified under:





Identify the domains for InfoSec standards



Identify different types of InfoSec standards available



Identify suitable InfoSec standard for each API

- Determine different domains where InfoSec standards need to be applied. Illustrative domains are:
- Authentication
- 2Encryption
- 3Authorisation
- 4 Hosting Security
- Secure Coding
- Vulnerability AssessmentPenetration Testing
- Robust failover mechanisms
- Identify and develop a list of available industry standards for the InfoSec domains identified. Select InfoSec standards based on:
- **Type of API:** Open or closed
- **Type of data exchanged:**Financial, customer, transaction
- **ODISASTER RECOVERY CRITICALITY:**High, Medium or Low
- **The Proof of the Proof of t**

- Develop guiding principles for determining the suitability of InfoSec for each API
- Determine InfoSec standards for each API

Jutcom

Domains for information security

- List of applicable InfoSec standards for each domain
- · InfoSec standard selection guideline
- List of APIs and suitable reference InfoSec standards

Exhibit 19: Identifying and selecting Information Security standards

Reference InfoSec domains and applicable standards are listed below:

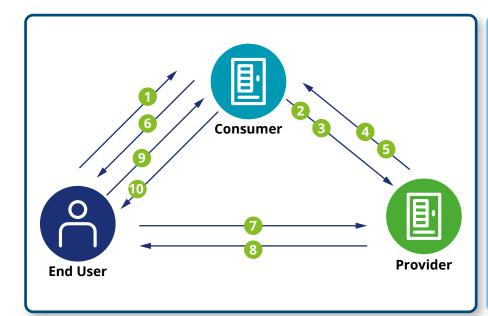
Authentication Standards

OAuth 2.0

- OAuth 2.0 provides authorisation workflows for diverse applications such as web applications, desktop applications, mobile phones and home automation devices while providing a simple platform for developers to harness.
- In an OAuth based authorisation a consumer requests access to resources under the control of a resource owner. For accessing these resources the consumer is provided a different set of credentials.
- This can be used for accessing the APIs from multiple devices including mobile apps, desktops etc.
- This can be modified to include any national UID (SingPass/CorpPass) as the access token against which an individual or an organisation can be authenticated.

OpenID Connect

- OpenID Connect is an interoperable authentication protocol based on the OAuth 2.0 family of specifications. It uses straightforward REST/JSON message flows with a design goal of simplifying things and works over the existing HTTP standard.
- OpenID Connect enables developers to create an authentication mechanism across websites and applications without creating a separate username/ password file combination of their own.
- OpenID has the capability to manage multiple types of clients including browser based JavaScript and native mobile applications. Apps designed using OpenID are able to utilise sign-in workflows and receive confirmable assertions about the identity of the user. (Identity, Authentication + OAuth 2.0 = OpenID Connect).
- This can be used for accessing the APIs from multiple devices including mobile apps, desktops etc. in a manner similar to how Google/Facebook single sign on works across other websites. This can be modified to include the UID as the access token against which an individual or an organisation can be authenticated.





Consumer:

The entity looking to verify the identity of the end user



Provider:

The entity that registers the OpenID URL and can verify the end user's identity



End User:

The entity that is looking to verify its identity

Steps involved in an OpenID authentication illutrative scenario:

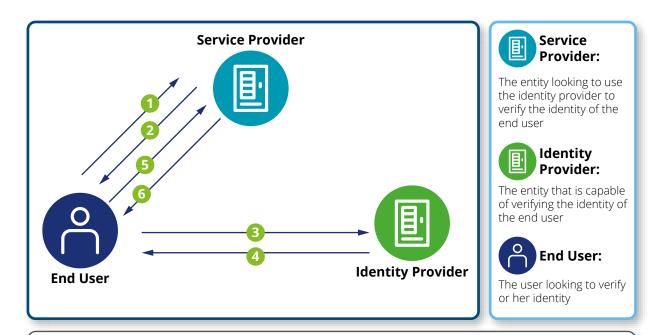
- User provides the URL to access the OpenId
- 2 Consumer discovers the provider of the API
- 3 Consumer starts the association with the provider
- The Provider creates the key and association handle
- **6** Provider sends the created key and association
- **6** End user is then redirected to Provider with a request for authentication
- End user will now place the authentication request
- Or Provider checks the validity of the request, authenticates end user and redirects the end user to the consumer with sign assertion
- End User presents the signed assertion
- Oconsumer will now validate the assertion and create a session

Exhibit 20: Illustrative scenario for OpenID Connect authentication standard¹⁶

¹⁶ https://softwaresecured.com/federated-identities-openid-vs-saml-vs-oauth/

Security Assertion Markup Language (SAML 2.0)

- Security Assertion Markup Language (SAML) is an identity federation standard. It can be utilised by businesses, government agencies, non-profit organisations and service providers to enable a single sign on (SSO) facility.
- This is an XML based standard for authentication.
- SAML being an older standard was not adjusted to provide SSO services for native mobile applications or for applications which consume services through API calls from multiple third-party providers. This hinders the usage of SAML to a certain extent.
- This method of authorisation can be used where the authentication is required to be provisioned by the provider of the API.



Steps involved in an SAML authentication illustrative scenario:

- End user initiates by trying to access a hosted application
- Service provider creates a SAML request and redirects user to the Identity Provider
- 3 End user is redirected to the Identity Provider using the SAML request
- Identity Provider authenticates the requesting user, parses SAML request and makes an encoded SAML response
- **6** Browser sends a SAML response to Service Provider
- 6 Service Provider verifies SAML response and this allows the end user to successfully log in

Exhibit 21: Illustrative scenario for SAML 2.0 authentication standard¹⁶

¹⁶ https://softwaresecured.com/federated-identities-openid-vs-saml-vs-oauth/

Two Factor Authentication (2FA)

- 2FA is a form of Identity and Access Management (IAM) and is implemented using an IAM solution which provides for 2 or more factors to authenticate the user.
- The simplest form of 2FA is a chip based debit/ credit card, where on swiping the card (performing a transaction) the user is prompted to enter a PIN, only when the PIN which is known to the user is entered the transaction is completed.

Why use 2FA

- To commit any type of fraud, the malicious user needs to find an entry point. Utilising someone's login credentials is one such way. 2FA while not 'unbreakable' makes it increasingly difficult for the malicious user to gain access to the systems/data as two different credentials are needed for gaining access.
- Provides a great customer experience while ensuring security through a lightweight registration process which reduces the discomfort sensed by users during a typical registration process.
- Further, utilising a Single Sign On (SSO) solution in conjunction with the IAM will enable users to access all portals, apps, sites and services with a single login.

Typical Challenges while using 2FA

2FA while more secure is not unbreakable. Usually, institutions adopting 2FA for the first time will face challenges in its implementation. Some of these are enlisted below:

- Acquiring the physical token (hardware tokens or key fobs) is time consuming and users may have to wait to gain access to sensitive data which they own.
- If 2FA is not implemented correctly, i.e. there are loopholes in the 2FA, the entire implementation is rendered useless.
- Vulnerabilities due to dependency on third party authentication providers. A breach in the security of the physical or soft tokens provided by third parties could render personal data.
- Reluctance of end user to adopt an additional method of authentication.
- However, the benefits of utilising a 2FA mechanism far outweigh the challenges/risks associated with the implementation and most of the risks can be mitigated with proper planning, communication, implementation and management of the 2FA mechanism.

What the FinTechs can do

Two-factor authentication is common place in Singapore for accessing many online services. Customers of Singapore banks are authenticated through OTP (One-Time Pin) received via SMS or generated via the hardware token. Users accessing government e-services are authenticated via the SingPass-2FA service which is based on SMS-OTP model.

Thus, FinTechs can implement similar 2FA solutions using UID as the identity provider (first authentication), followed with either a soft token or SMS/email based second factor for authentication. The same can be illustrated as below:

- 1. The user initiates a high-risk transaction (e.g. funds transfer) via the 3rd-party client application (App).
- 2. The App invokes the FI's funds transfer API to authorise the transaction.
- 3. The user is then redirected to the 2FA pop-up box to provide the relevant credentials for authorisation.
- 4. The App then requests for the Access Token with the Authorisation Code provided.
- 5. The User is now authorised to complete the funds transfer transaction with the Access Token provided.

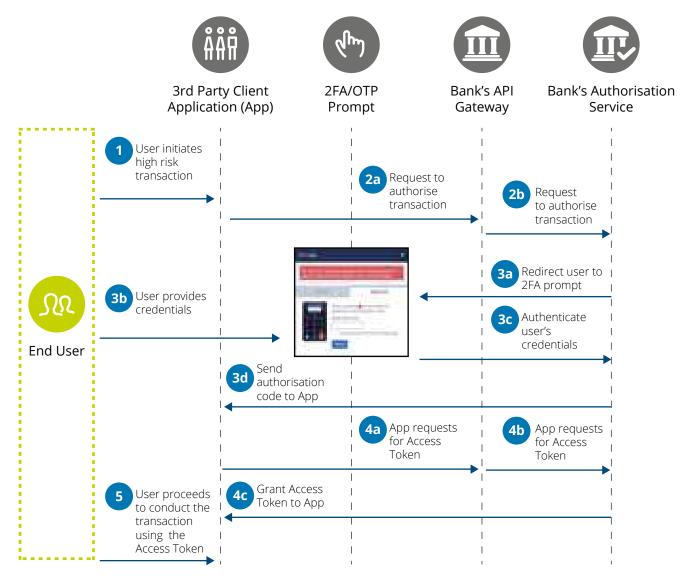
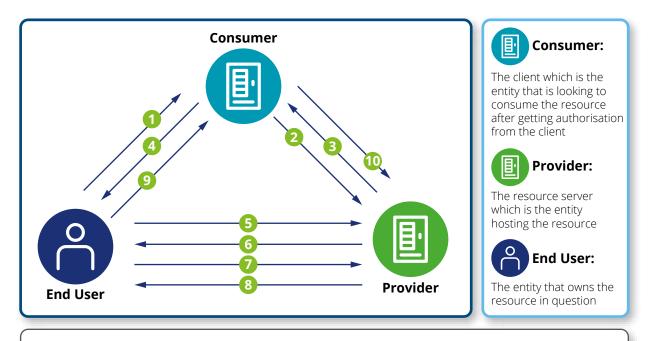


Exhibit 22: 2FA Process

Authorisation Standards

OAuth 2.0

The OAuth standard can also provide Authorisation related information in addition to the authentication of the individual.



Steps involved in an OAuth authorisation illustrative scenario:

- The end user logs and wants to access/send information using his/her social account
- Consumer sends a request to the provider for generating the "Request Token" and Secret Key
- 3 "Request Token" and Secret Key is created and sent by the provider
- Onsumer asks end user for authorisation and will pass a link that contains the "Request Token"
- 6 The end user clicks on the said link (which contains the "Request Token") and an API call passes the secret key
- 6 Provider asks the user if the consumer is allowed to access their database
- 7 The end user confirms this and authorises the consumer to access their data
- 9 Provider creates an "Access Token" and an "Access Token Secret Key" and forward the end user back to the consumer
- User is redirected to the consumer along with the "Access Token" and "Access Token Secret Key" generated by the provider
- Consumer asks for the user's information and includes the "Access Token" along with the "Access Token Secret Key"

Exhibit 23: Illustrative scenario for OAuth 2.0 Authorisation standard¹⁶

¹⁶ https://softwaresecured.com/federated-identities-openid-vs-saml-vs-oauth/

ISO 10181-3 Access Control Framework

Four roles for components participating in an access requests are defined by the framework:

- 1. Initiators.
- 2. Targets.
- 3. Access Control Enforcement Functions (AEFs).
- 4. Access Control Decision Functions (ADFs).

A typical access request scenario is as follows:

- a. An initiator submits and access request. An access request states the operation to be performed on the target resource.
- b. The objective of the AEF is to mediate on such requests.
- c. AEFs submit decision requests to ADFs. A decision request inquires if access should be granted or denied.
- d. ADFs are responsible for granting or denying access.

Encryption Standards

Transport Layer Security (TLS) v 1.2

TLS was designed with the goal of providing privacy and ensuring data integrity between two communicating applications. This has two layers:

The first layer uses TLS Record Protocol to encapsulate other higher level protocols.

The second layer uses the TLS Handshake Protocol which allows the server and client to authenticate each other. The protocol allows negotiation and agreement of a cryptographic algorithm and keys prior to transmission or receipt of any data.

This is a basic level of security which rides on the TCP protocol and HTTPS. All RESTful APIs by default are created to use this as an encryption mechanism.

RSA Public/Private Key Encryption

The Rivest-Shamir-Adleman (RSA) algorithm is one of the most popular and highly secure public-key based encryption methods. The algorithm utilises the fact that factoring very large (100-200 digit) numbers is not efficiently possible.

The algorithm uses an encryption key (e, n) and follows the below steps:

- The message is represented as an integer number between 0 and (n-1).
- Large messages may be broken into a large number of blocks.
- Each block is then represented by a number in the same range and is encrypted by raising it to the eth power modulo n to obtain the ciphertext C.
- To decrypt this ciphertext C is raised to another power d modulo n.
- The key used for encryption is public.
- The decryption key (d, n) is kept private by the user.

AES 128/192/256-bit Encryption

- The Advanced Encryption Standard (AES) was originally referred to as Rijndael specifies a method for encrypting electronic data.
- AES comes in three varieties each having a block size of 128 bits but three different type of key lengths 128, 192 and 256 bits.
- The US government and other entities across the globe use AES.

Secure File Transfer Protocol (SFTP)

The Secure File Transfer Protocol (SFTP) is also known as the SSH File Transfer Protocol. It is a network protocol that allows access to files, transfer and management of files over a reliable data stream.

It has multiple applications including secure file transfer over the Transport Layer Security (TLS) or transferring management information in VPN applications.

There is no provision for authentication and security within the SFTP itself. However, it depends on the underlying protocols for this.

Data Integrity Standards

JSON Web Token (JWT)

- JSON Web Token (JWT) provides a lightweight and autonomous mechanism for secure transfer of information between parties as a JSON object. The information is digitally signed which makes it verifiable and trust worthy.
- JWTs can be signed using a secret (with the HMAC algorithm) or a public/private key pair using RSA.
- JWTs can be digitally signed which ensures that the senders are indeed who they claim to be.

WS-Security

WS-Security states a protocol for enforcing integrity and confidentiality on messages. It also provides for communication using various security token formats such as SAML, Kerberos and X.509. Its primary objective is the usage of XML Signature and Encryption to provide end-to-end security. WS-Security describes three main mechanisms:

- How SOAP messages should be signed to assure integrity. Signing messages also ensures nonrepudiation.
- How SOAP messages should be encrypted to ensure confidentiality.
- How security tokens should be attached to determine the sender's identity.

The specification provides for a variety of signature formats, encryption algorithms and multiple trust domains, and is open to various security token models, such as:

- 1. X.509 certificates:
- 2. Kerberos tickets;
- 3. User ID/Password credentials;
- 4. SAML Assertions; and
- 5. Custom-defined tokens.

Keyed-Hash Message Authentication Code (HMAC)

- A keyed-Hash Message Authentication Code (HMAC) involves uses a cryptographic hash function in combination with a secret cryptographic key to encode the message.
- The HMAC relies on the strength of the cryptographic strength of the hash function, the size of the hash output and the size and quality of the key used.
- HMAC is more secure than a standard MAC owing to the fact that the key and message are hashed separately.

Secure Hosting Standards

ISO27001

- The ISO 27000 family of standards aid organisations in securing their information assets. Deploying these standards helps organisations manage the security of assets including financial information, intellectual property, etc.
- ISO/IEC 27001: 2013 was published on 25th September 2013 for information security.
- Organisations which meet the requirements specified by this standard may be certified compliant by independent and accredited certification bodies on completion of a formal compliance audit.

This standard can be used to secure the information assets being exchanged on the APIs and stored in the hosting environment.

ISO22301

• The ISO 22301: 2012 standard states the requirements for planning, establishing, implementing, operating, monitoring, reviewing, maintain and continually improving a documented management system to protect against, reduce the likelihood of occurrence, prepare for, respond to, and recover from disruptive incidents when they arise.

 ISO22301:2012 specifies generic requirements which are applicable to all organisations depending on the organisation's operating environment and complexity.

This standard can be used to ensure the continuity of the business in the event of a disruption.

The Payment Card Industry Data Security Standard (PCI DSS)

- The Payment Card Industry Data Security Standard (PCI DSS) is a proprietary information security standard for organisations that handle branded credit cards from the major card schemes including Visa, MasterCard, American Express, Discover, and JCB.
- This was created to reduce the credit card fraud and ensuring security of cardholder information by increasing controls around cardholder data.

Key takeaways:

- 1. Securing APIs is of paramount importance due to the business criticality of the transaction infrastructure and the technical complexity involved with the same
- 2. For high risk transactions including financial and personally identifiable data exchanges, stronger information security controls are required
- 3. It is an imperative to implement security controls at all layers and hence identify guidelines for securing applications, hosting infrastructure, transport of data, coding and deployment
- 4. Ensuring the security and integrity of data being exchanged during a transaction is critical to the success and increased adoption of the API economy
- 5. Level of security standards for each API depends on business criticality of data being exchanged, permissible access levels including role based access and availability requirements across the identified information security domains

Governance

The Need for API Governance

Governance ensures consistency and cohesiveness for API interfaces, further enabling developers to leverage from their past experience of using APIs from a provider and accelerating development capability. The following elaborates the need for API governance and management:

- For any transaction or interaction in the organisation, APIs are required at various levels and need to be standardised on both ends (provider and consumer). This requires consistency in the performance of all the APIs. Any failure on one end will lead to the failure of transaction.
- Ensuring efficiency of the APIs is also a factor under consideration for API governance and management.

- Another major concern that creates necessity for governance and maintenance of APIs is security, including unregistered usage of APIs, data security and backend systems and service access.
- At the corresponding ends of an API (providers and consumers), the API providers need to meet the demands of the consumers, and the consumers need to ensure the integration of APIs and alignment with terms and conditions of the provider.
- Dealing with varying protocols and design patterns such as SOAP, REST, JMS, etc., along with dealing with APIs developed by multiple developers, vendors and individuals.

Defining API Governance

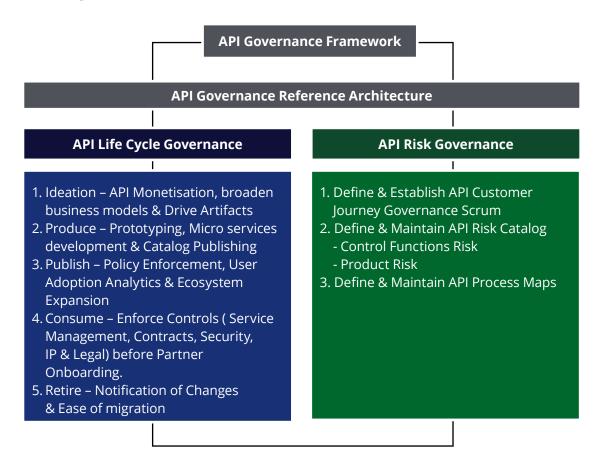


Exhibit 24: API Governance Framework

API Life Cycle Governance

There are five phases of implementing the API Life Cycle Governance.

- Ideation API Monetisation, broaden business models & Drive Artifacts.
- Produce Prototyping, Micro services development & Catalog Publishing.
- Publish Policy Enforcement, User Adoption Analytics & Ecosystem Expansion.
- Consume Enforce Controls (Service Management, Contracts, Security, IP & Legal) before Partner Onboarding.
- Retire Notification of Changes & Ease of migration.

Governance includes the following components:

- API Portal this can be used to govern the framework, design, lifecycle, documentation and publishing of the API.
- API Billing this deals with billing in case of Open and external APIs.
- API Gateway this handles the guidelines and governing required for runtime activities like routing, multi-tenancy and security (authentication and Authorisation).
- API Service Manager for managing any change, deployment or modification in API configuration or policies, etc.
- API Cashback for dealing with cashbacks when service/APIs cannot meet the required expectations.

 API Monitor - to handle the runtime issues encountered in the performance and quality of the API.

The three main pillars of an effective API Risk Governance framework reference architecture are:

API Governance Framework

There are the four phases of implementing the API Governance Framework.

- 1. Plan Phase: Establish the Governance Needed.
- 2. **Define Phase:** Design the Governance Approach.
- 3. **Enable Phase:** Put the Governance Model into Action.
- 4. **Measure Phase:** Monitor and manage the governance process.

Plan Phase: Establish the Governance Needed

In the planning phase of building a governance framework, the provider should focus on understanding the overall scope of the governance needs and identify areas for improved governance. This phase includes key activities such as:

- Developing an API Governance strategy and approach.
- Conducting an assessment of existing governance committees, objectives and rosters to determine overlap of priorities and membership.
- Explicitly determining the level of Enterprise Data, API, and other IT capabilities.
- Developing an API Governance work plan.
- Developing an API Governance stakeholder engagement and communication plan.

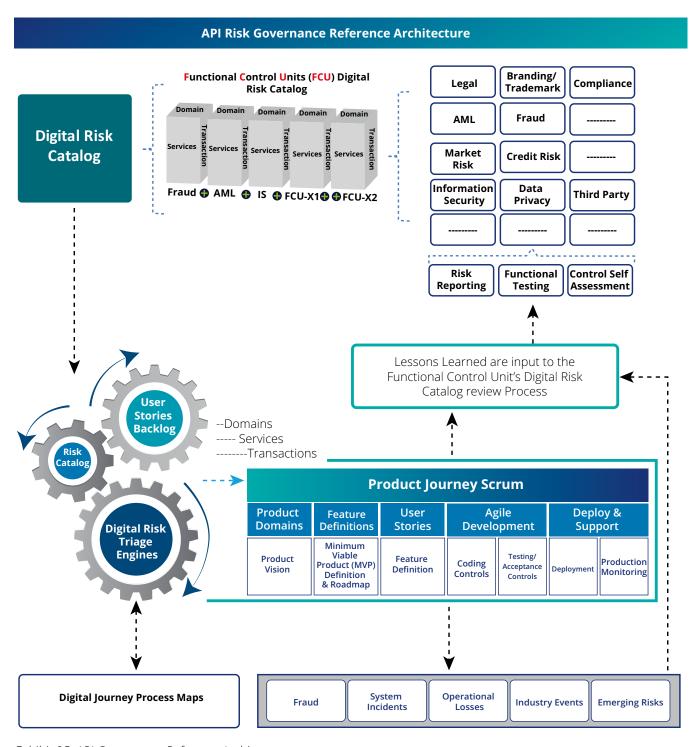


Exhibit 25: API Governance Reference Architecture

Define Phase: Design the Governance Approach

For the Define phase, the provider will use the analysis from the plan phase to develop the future state governance structure, processes, policies, and standards. This phase includes the following key activities:

- Establishing or refining a Governance Centre of Excellence (COE).
- Designing the API Governance structure.
- Developing API Program Governance committee charters.
- Creating API Governance leadership decision model and decision-making process.
- Define API Governance standards and processes
- Developing change and transition plans.
- Agreeing on policies for reuse across lines of business.

Enable Phase: Put the Governance Model into Action

In this phase, planning tools, along with the new structure and processes are put into action. Key activities during this time will include:

- Deploying new API Governance structure.
- Activating enhanced API Governance policies, procedures and standards.
- Communicating API Governance key messages.
- Implementing the new API Governance training and education plan.

Measure Phase: Monitor and manage the governance process

Governance arrangements and mechanisms that were identified in the Define phase and deployed in the Enable phase are monitored. Key activities in this phase include:

- Initiating metrics to track and monitor API Governance effectiveness.
- Monitoring compliance with API Governance policies and standards.
- Analysing IT effectiveness metrics

API Risk Governance

The three main pillars of an effective API Risk Governance framework reference architecture are:

1. Define & Establish API Customer Journey Governance Scrum:

Define and establish an API Customer Journey Governance Scrum to provide oversight over:

- Product Domains Product Vision / Ideation.
- Feature Definitions MVP Definition & Roadmap.
- User Stories Product Feature definition based on prioritisation.
- Agile Development Coding Controls, Testing / Acceptance Controls.
- Deploy & Support API Deployment and Production Monitoring.

2. Define & Maintain API Risk Catalogs:

The API Risk Catalogs serve as both inputs to and outputs from an effective API Customer Journey Governance Scrum framework:

- Functional Risk Functional Control Units should define and maintain Functional Risk Catalogs based on Domains, Services and Transactions classification for their respective Functional areas.
- Consolidated API Product Risk The Governance Scrum should consolidate the respective Control Functions' Risk Catalogs to give a single view of risk relevant to the API based on the classification of Domains, Services and Transactions.

3. Define & Maintain API Process Maps:

Below are two expected outputs from an effective API Customer Journey Governance Scrum framework:

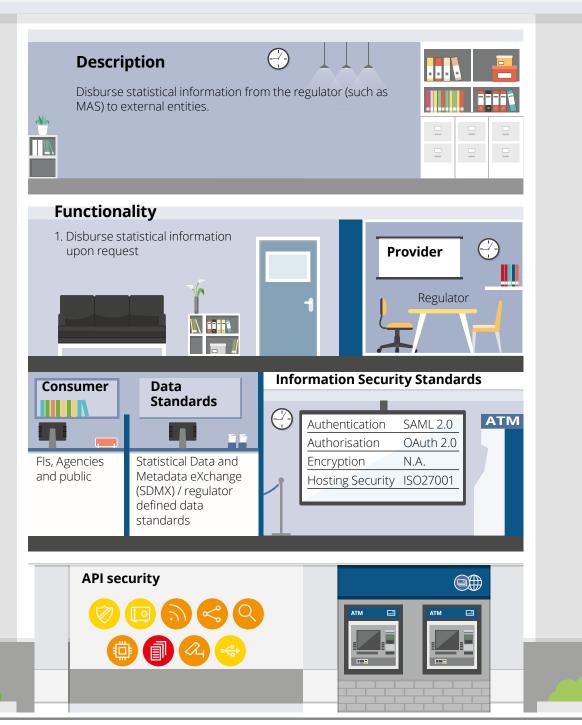
- Process Control Mapping Mapping of API Customer Journey Business, Operational & Technology Processes and Controls.
- Risk Control Matrix Documentation of key Processes, Risks and Controls relevant to the API Customer Journey.

Key takeaways:

- 1. API Governance is essential to ensure the quality of services offered are maintained across the ecosystem without compromising on security and enabling technology independence
- 2. It is essential to define and operationalise an API Governance Framework and further monitor its compliance and effectiveness
- 3. API Governance is required across the life cycle to ensure they deliver business value
- 4. Identifying and preventing risks is another critical aspect of API Governance
- Various tools and technologies like API Portals, Service Managers and Gateways can be used across the API lifecycle for communications, change management, billing and performance monitoring

List of Recommended APIs

Disburse statistical information



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

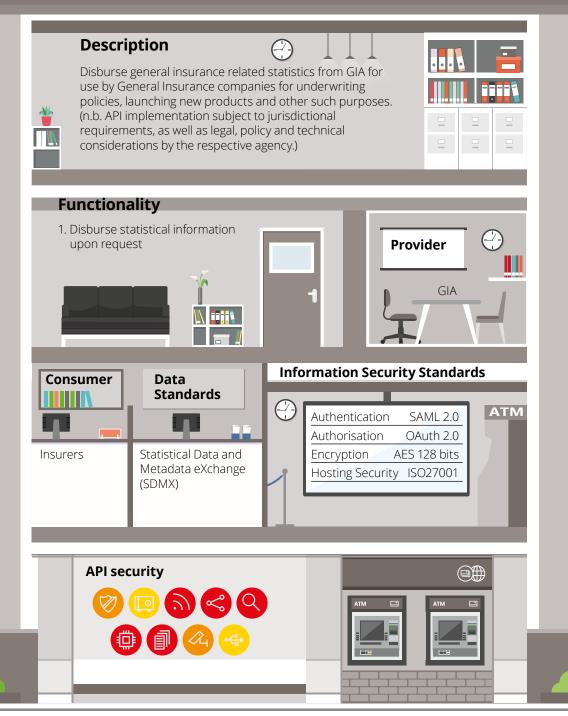


Vulnerability Analysis & Penetration Testing





Disburse general insurance statistics



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events & Incident Monitoring







Secure API development lifecycle & code reviews





Strongly Recommended



Robust Failover mechanisms



Recommended Optional

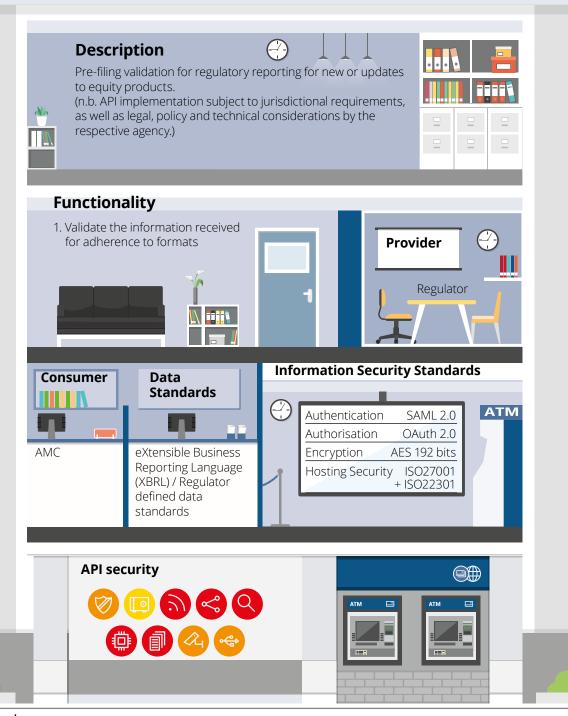


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Validation for reporting of equity products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended





Recommended

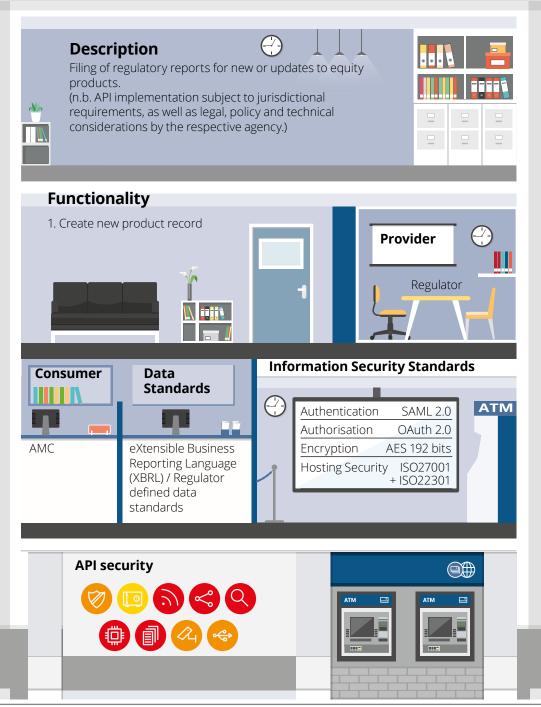


Vulnerability Analysis & **Penetration Testing**





Regulatory reporting for equity products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



mechanisms

Vulnerability Analysis &

Robust Failover



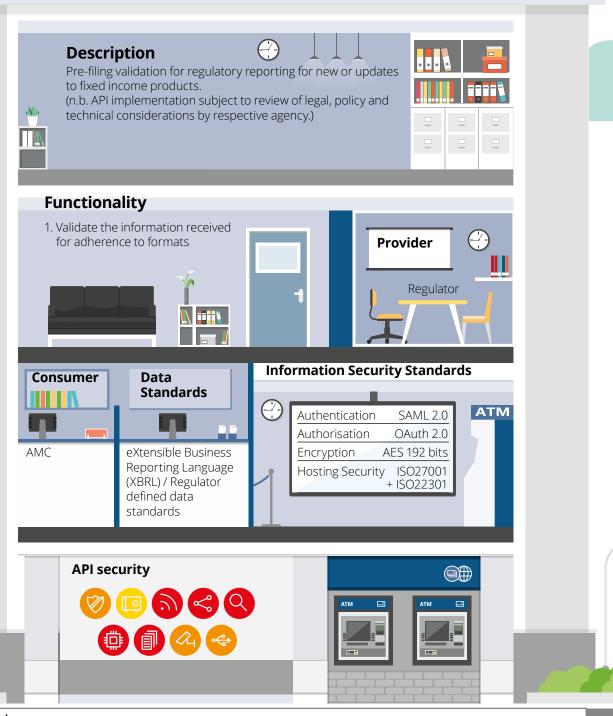
Optional

Hosting Environment Security



Penetration Testing

Validation for reporting of fixed income products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended

Recommended



2-Factor Authentication



Incident Monitoring



Vulnerability Analysis & **Penetration Testing**





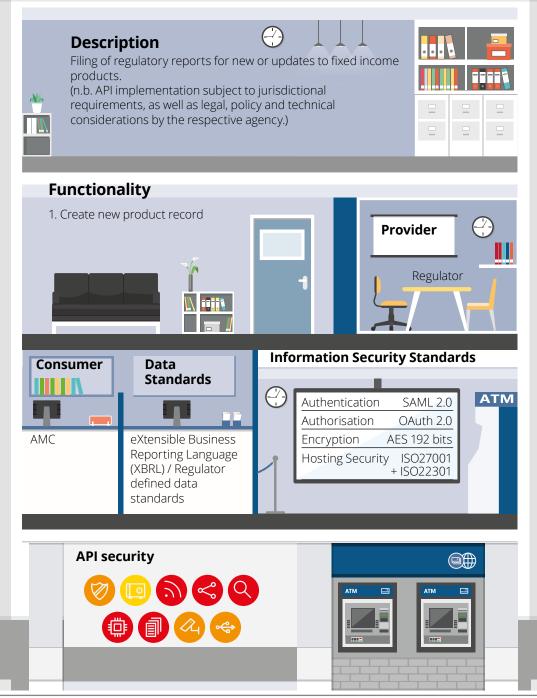
Hosting Environment Security



Secured Audit Trails



Regulatory reporting for fixed income products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

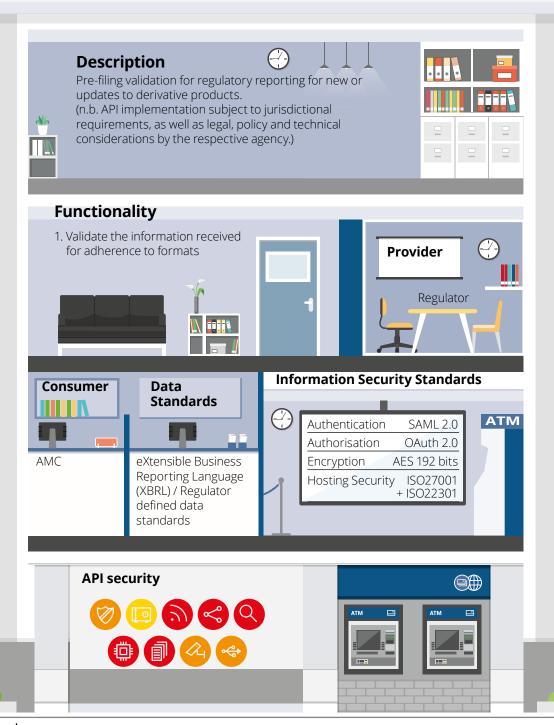


Secured Audit Trails





Validation for reporting of derivative products



Legend:



Strong Encryption

Security



Access Controls



Security Events & Incident Monitoring







Secure API development

lifecycle & code reviews

Penetration Testing



Recommended

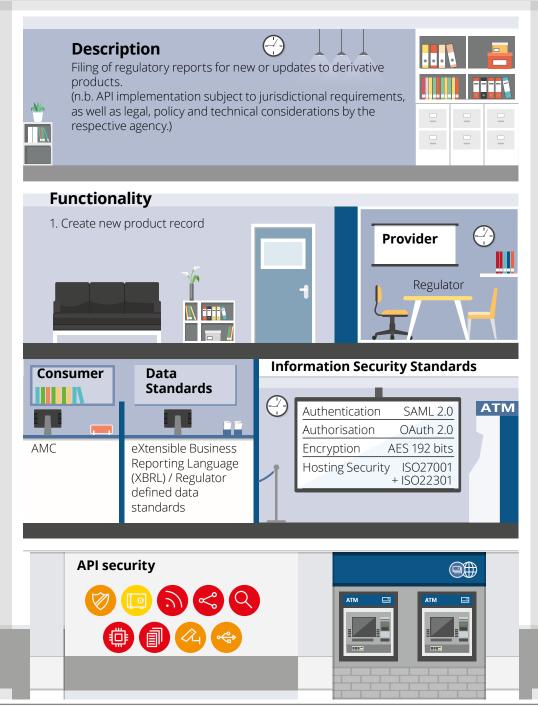
Recommended

Strongly





Regulatory reporting for deriviate products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



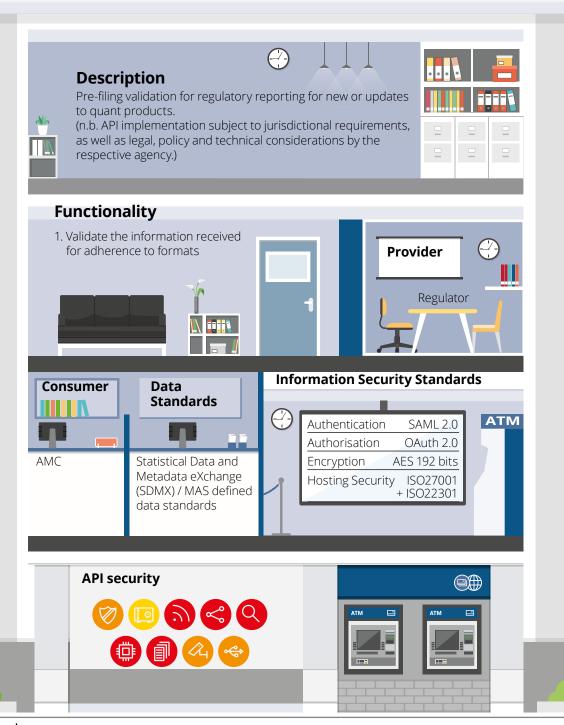
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for reporting of quant products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

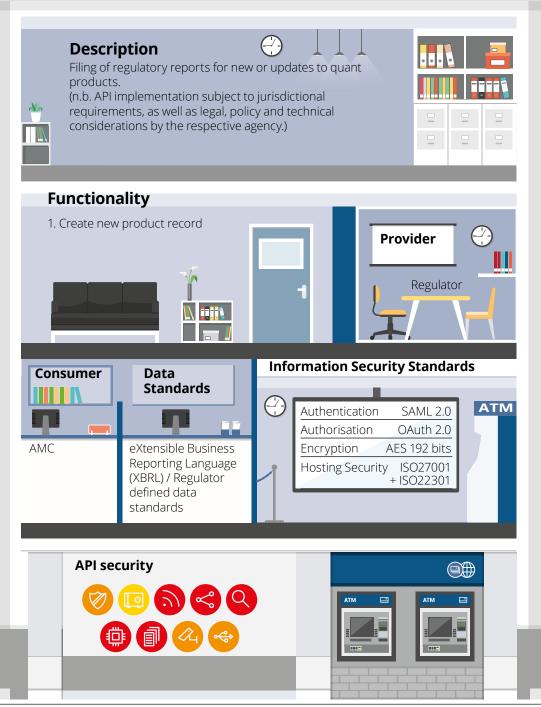


Secured Audit Trails





Regulatory reporting for quant products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



mechanisms



Recommended



Hosting Environment Security

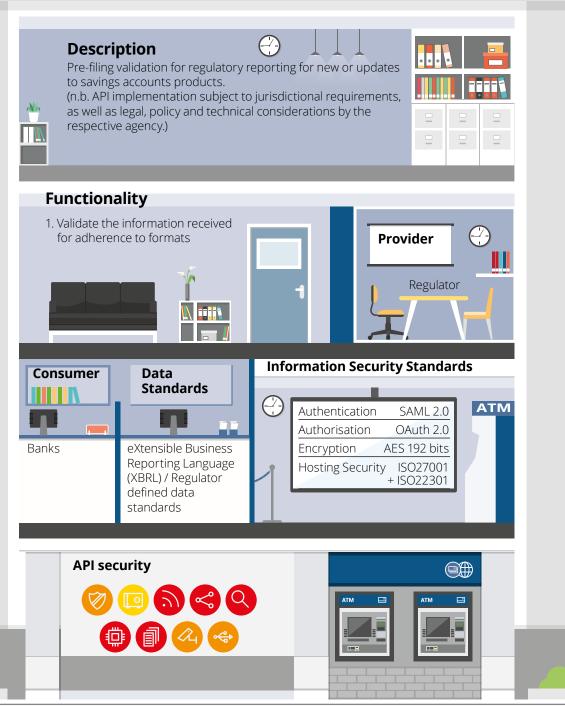


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Validation for reporting of savings accounts products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



mechanisms



Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

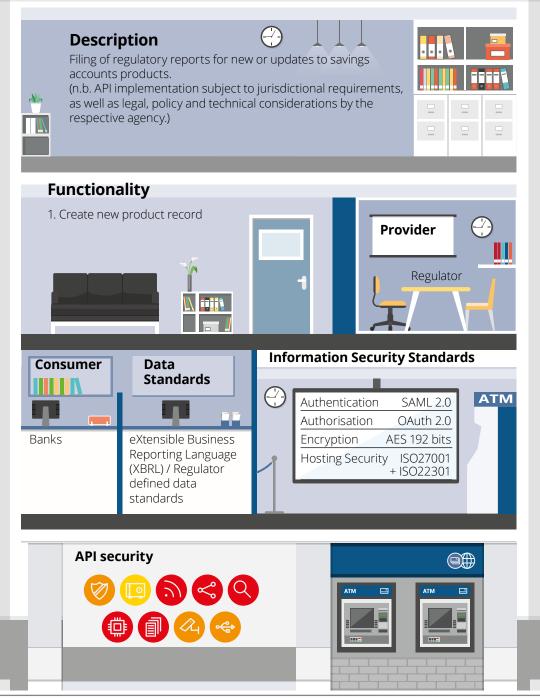


Secured Audit Trails





Regulatory reporting for savings accounts products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Optional



Hosting Environment Security

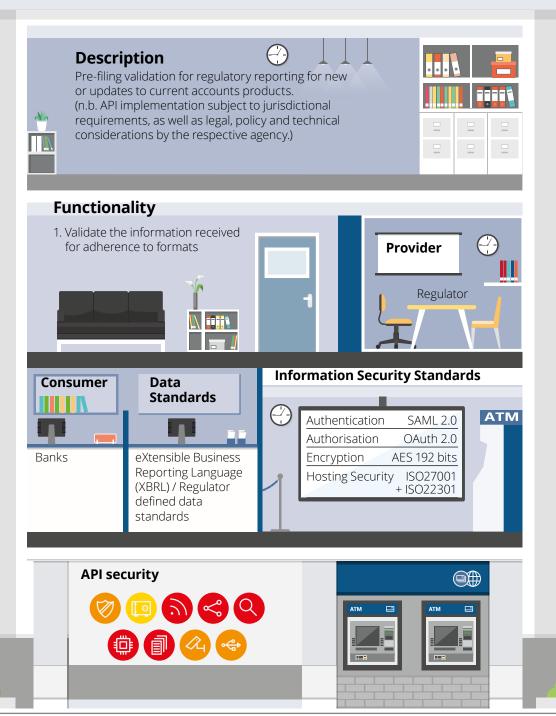


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Validation for reporting of current accounts products



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

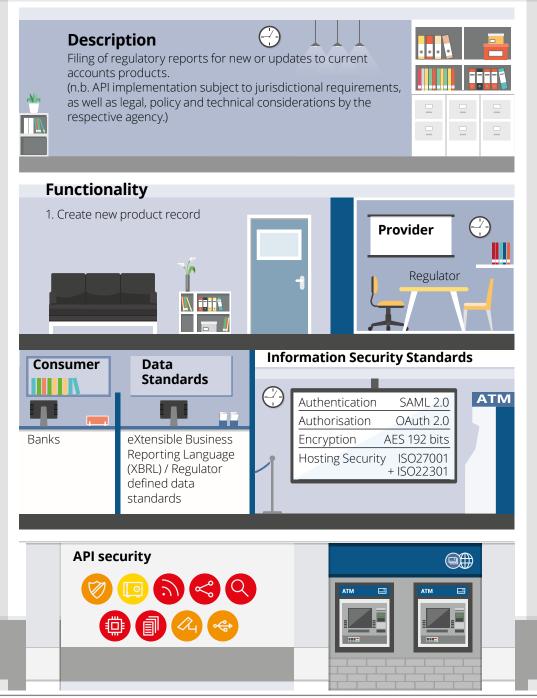


Recommended





Regulatory reporting for current accounts products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

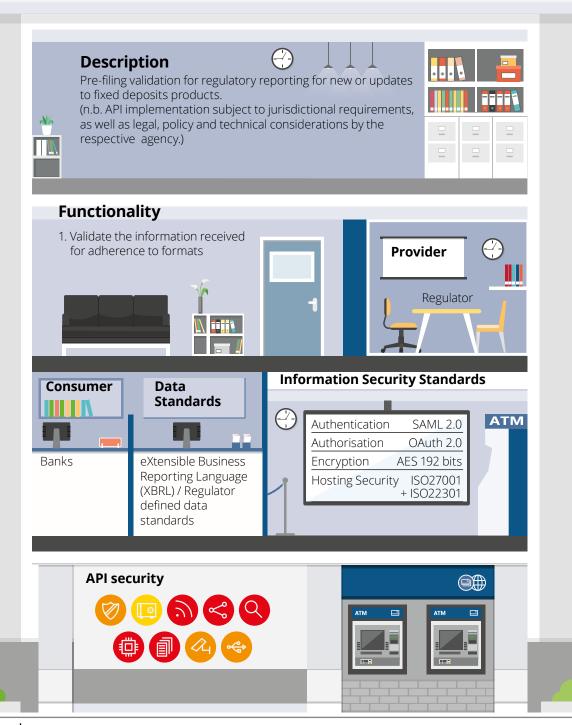


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Validation for reporting of fixed deposits products



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls
Security Events &



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Recommended

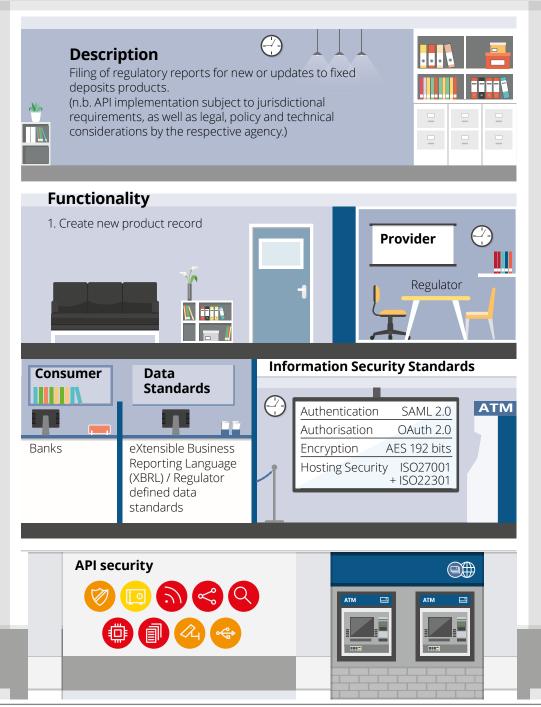


Vulnerability Analysis & Penetration Testing





Regulatory reporting for fixed deposits products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



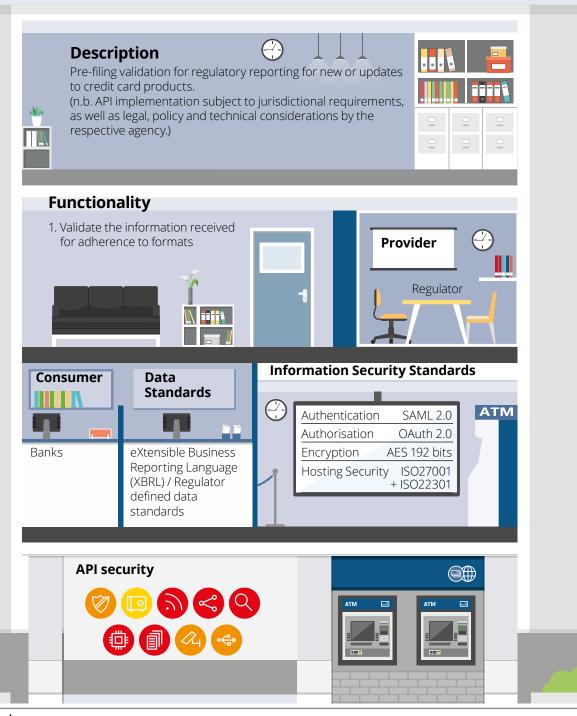
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for reporting of credit card products



Legend:



Strong Encryption





Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



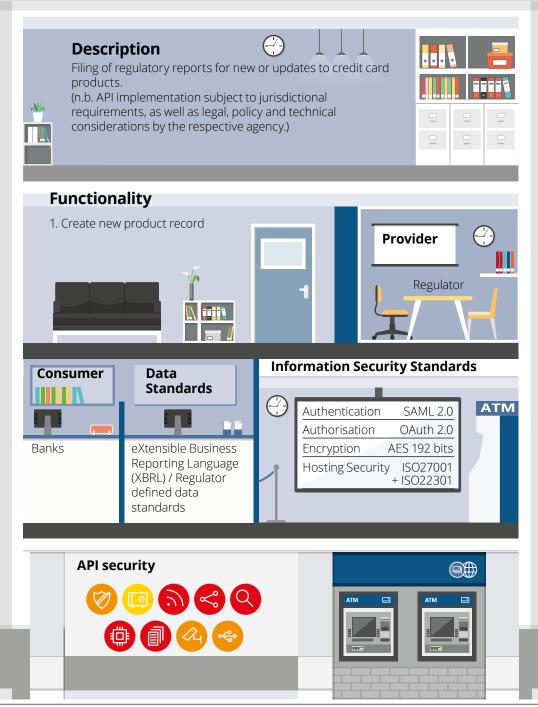
Strongly Recommended



Recommended



Regulatory reporting for credit card products



Legend:



Strong Encryption



Access Controls





Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

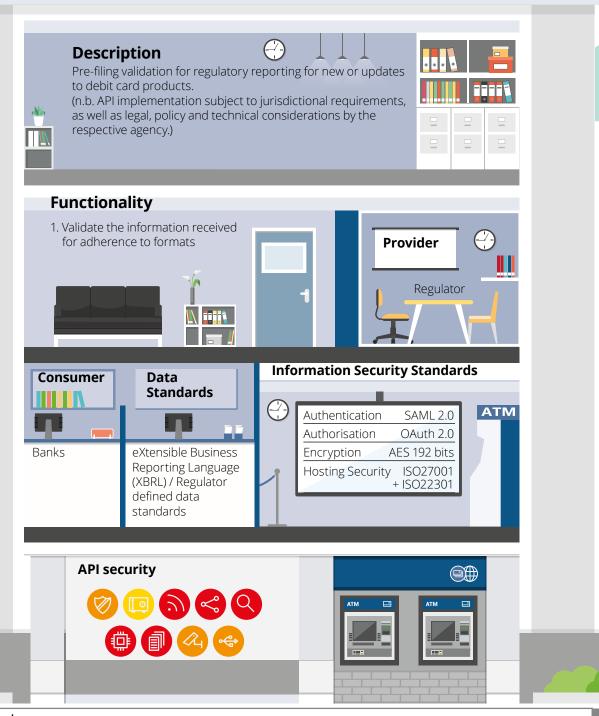
2-Factor Authentication



Secured Audit Trails



Validation for reporting of debit card products



Legend:



Strong Encryption







Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis & **Penetration Testing**

Robust Failover

mechanisms



Recommended



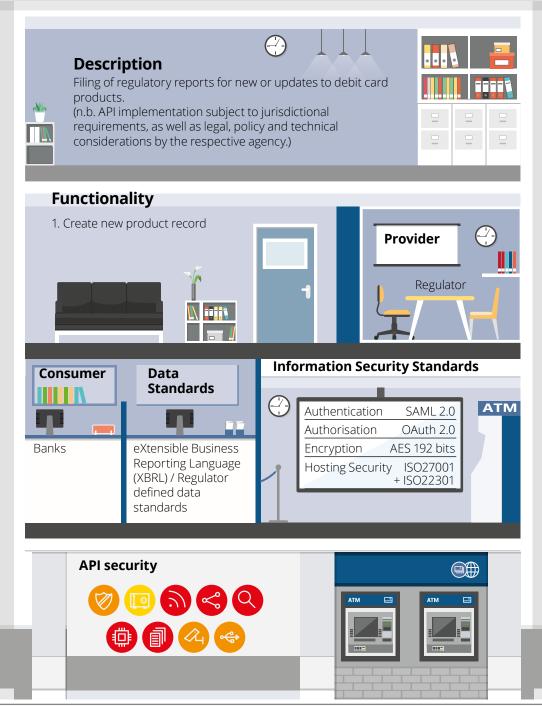
Hosting Environment Security



Secured Audit Trails



Regulatory reporting for debit card products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



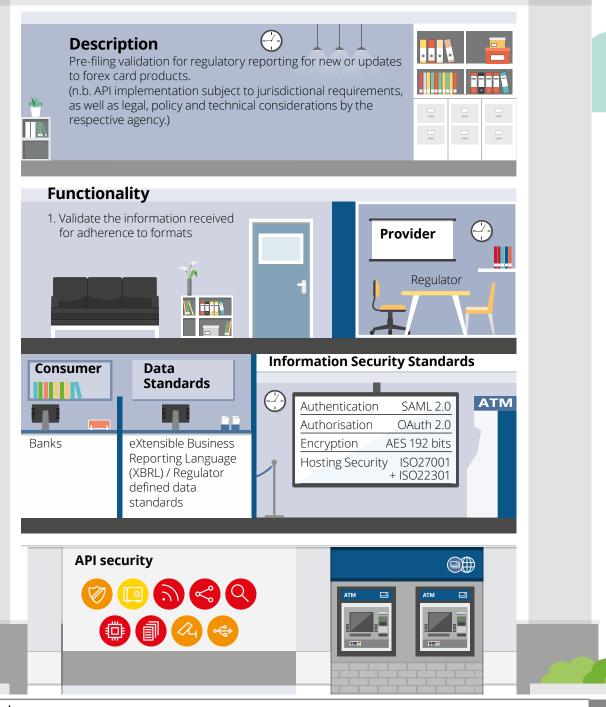
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for reporting of forex card products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



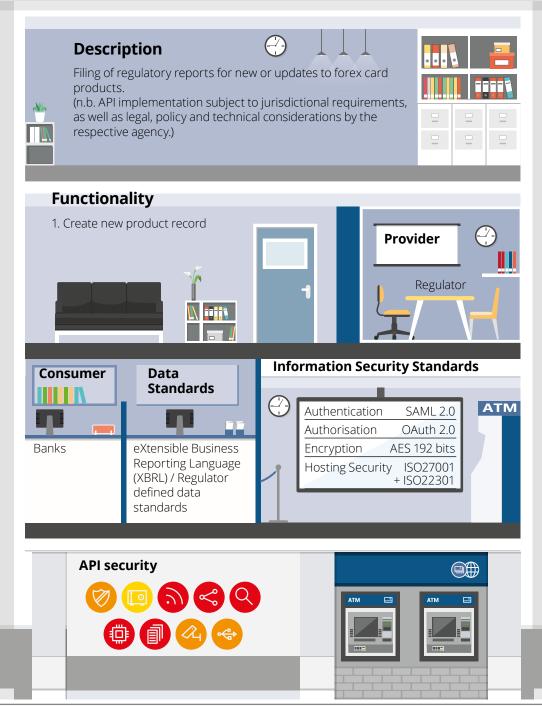
Strongly Recommended



Recommended



Regulatory reporting for forex card products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



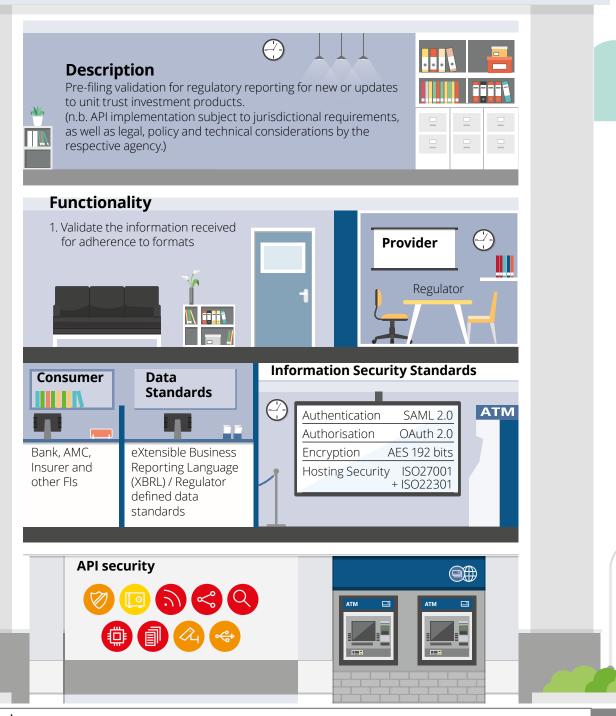
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for reporting of unit trust investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



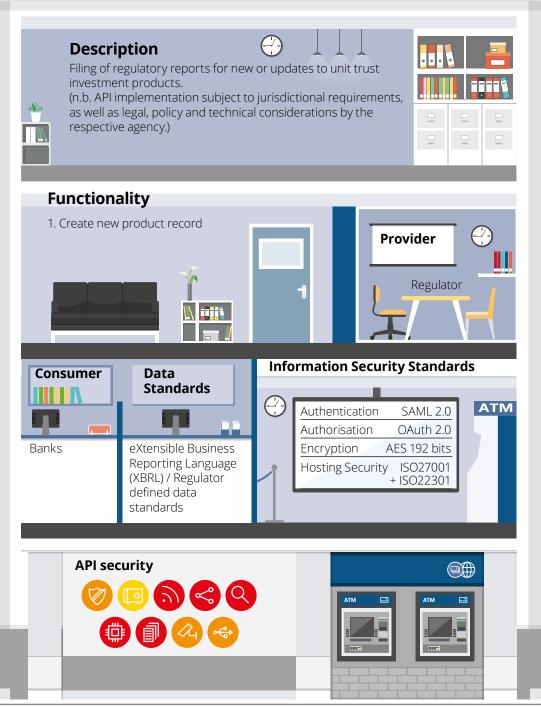
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Regulatory reporting for unit trust investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

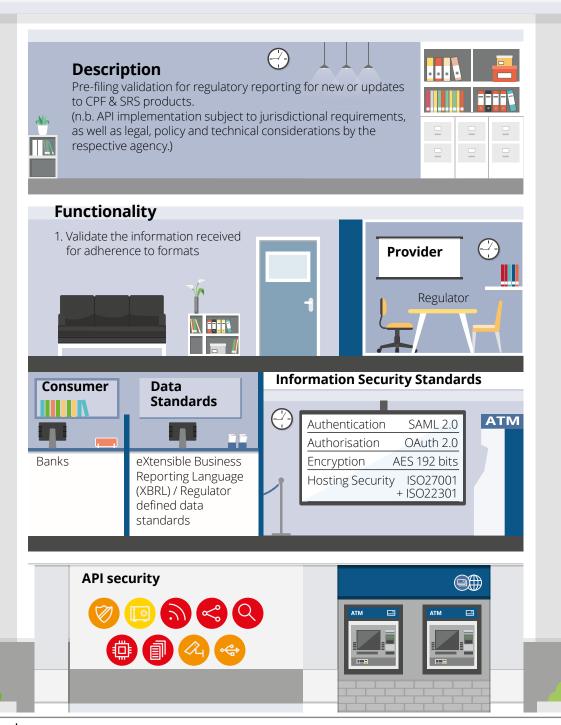


Secured Audit Trails





Validation for reporting of CPF & SRS products



Legend:



Strong Encryption

Security

Hosting Environment





Access Controls Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

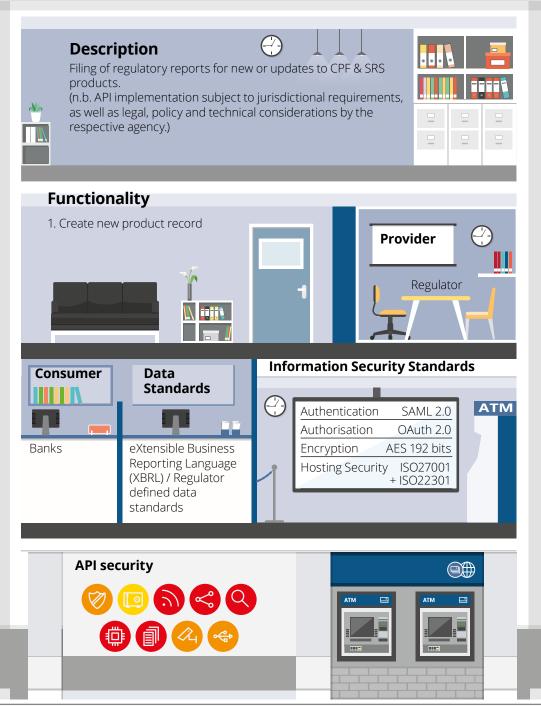


Strongly Recommended



Recommended

Regulatory reporting for CPF & SRS products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

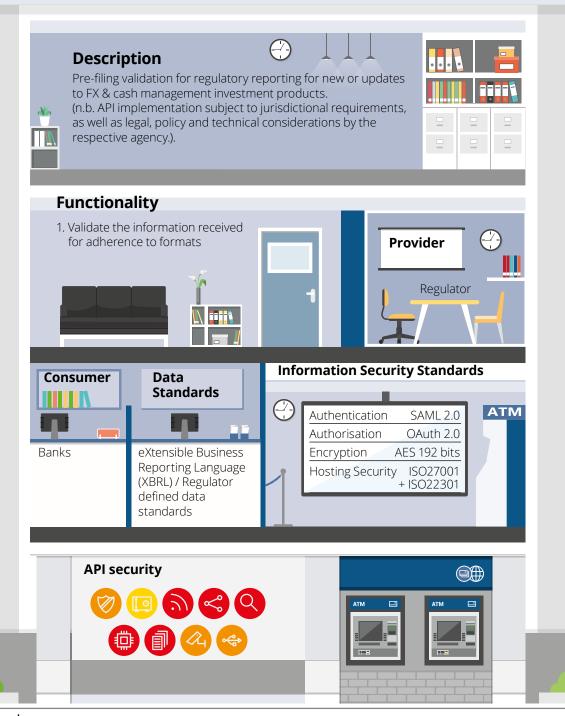


Secured Audit Trails





Validation for reporting of FX & cash management investment products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

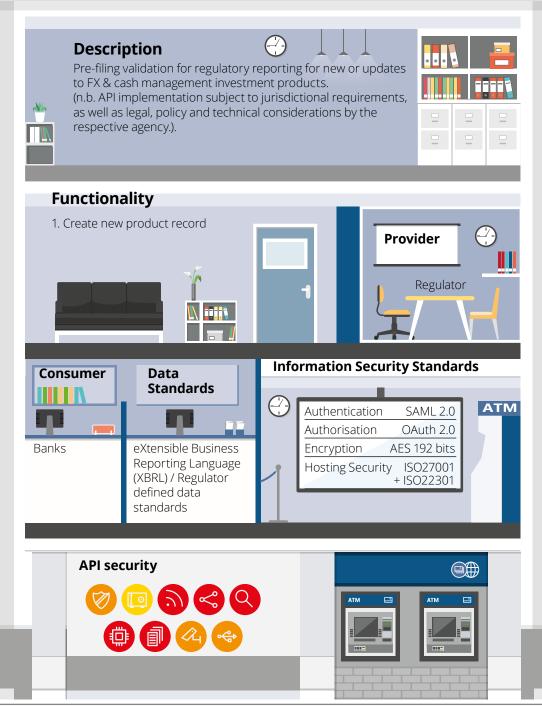


Strongly Recommended



Recommended

Regulatory reporting for FX & cash management investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

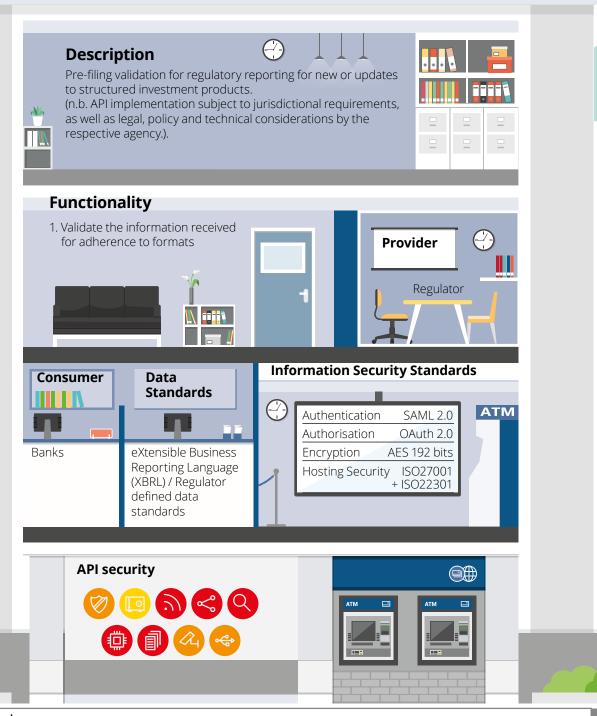


Secured Audit Trails





Validation for reporting of structured investment products



Legend:



Strong Encryption

Hosting Environment

Security



Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

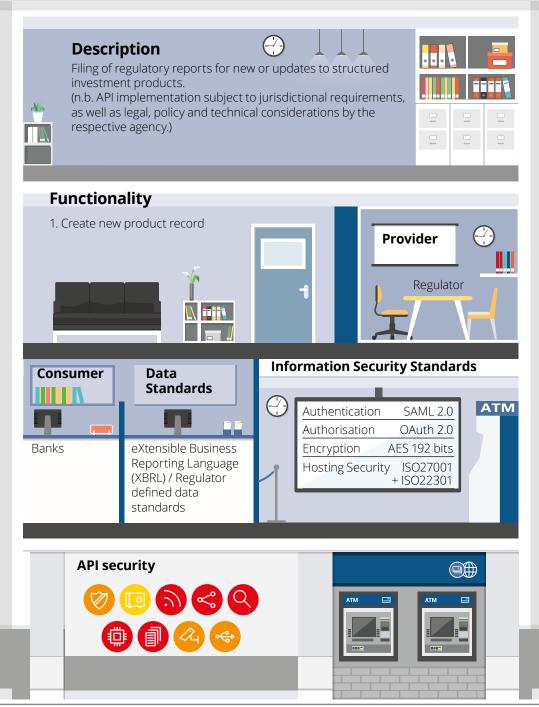


Strongly Recommended



Recommended

Regulatory reporting for structured investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

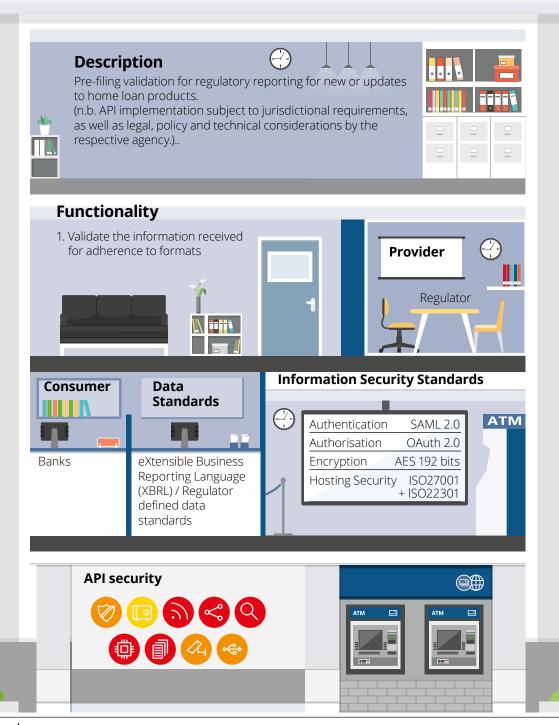


Secured Audit Trails





Validation for reporting of home loan products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

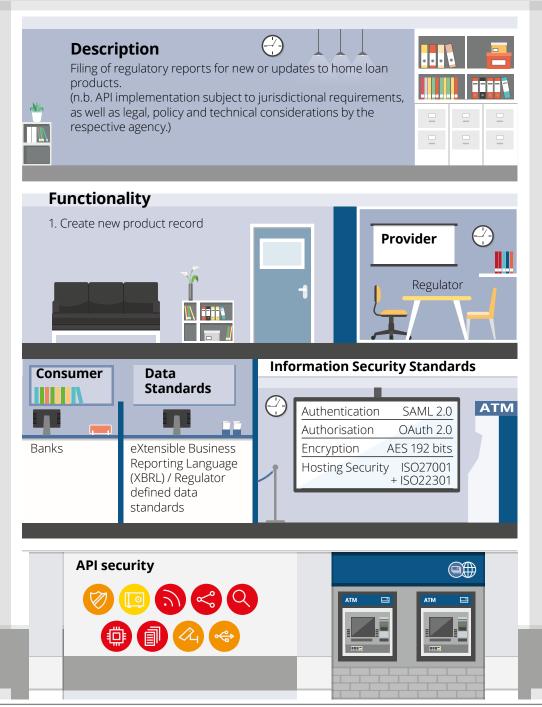


Strongly Recommended



Recommended

Regulatory reporting for home loan products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

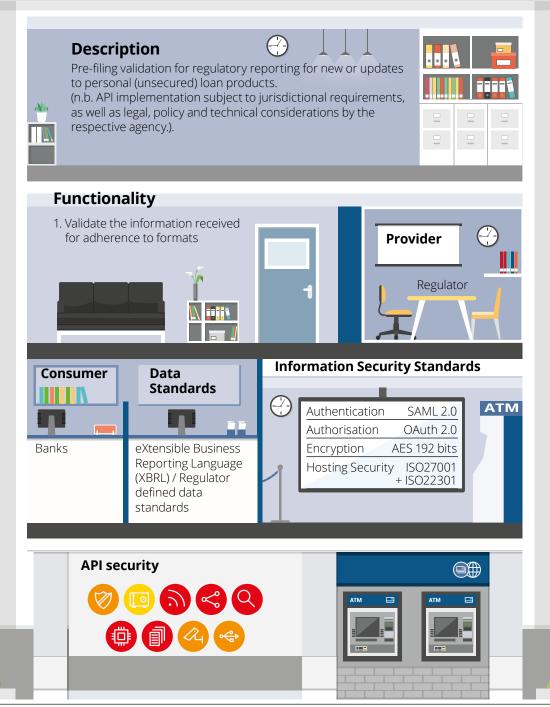


Secured Audit Trails





Validation for reporting of personal (unsecured) loan products



Legend:



Strong Encryption



Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



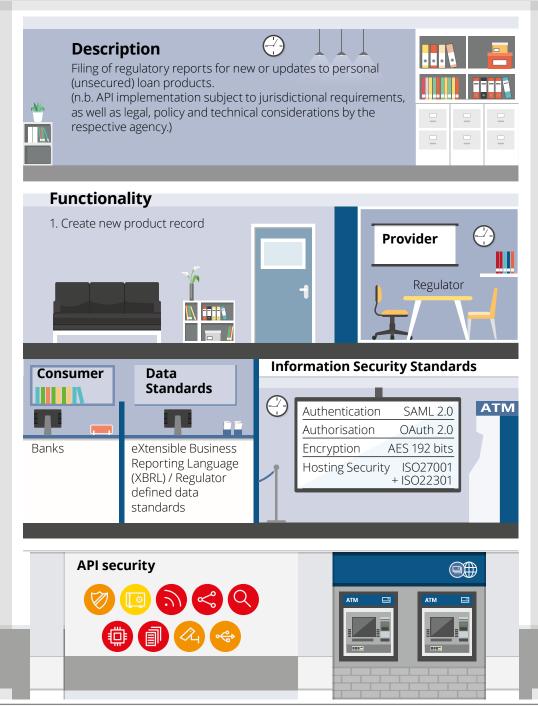
Strongly Recommended



Recommended



Regulatory reporting for personal (unsecured) loan products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

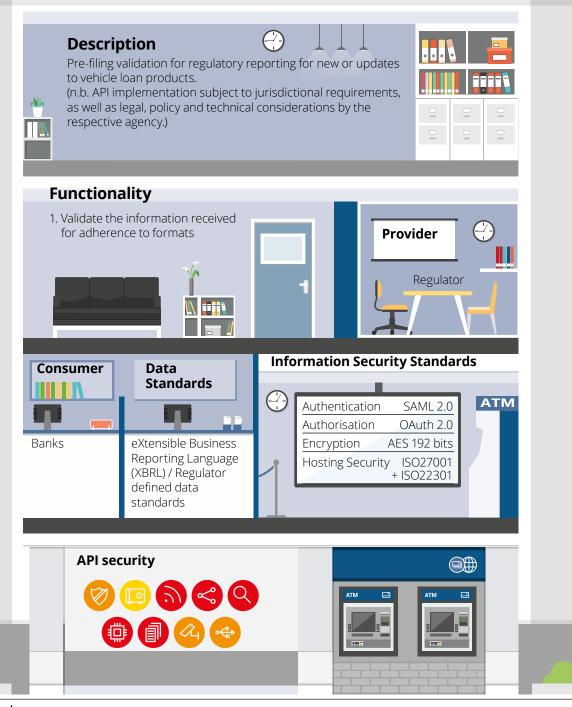


Secured Audit Trails





Validation for reporting of vehicle loan products



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing







Recommended

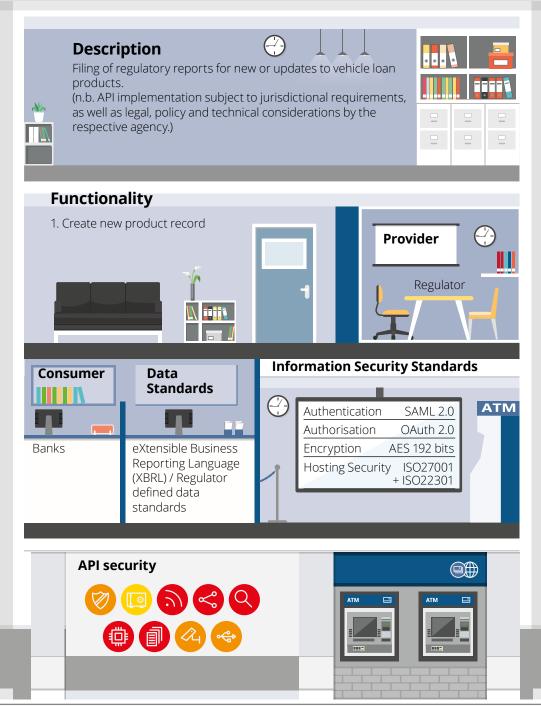


Optional

Strongly

82

Regulatory reporting for vehicle loan products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

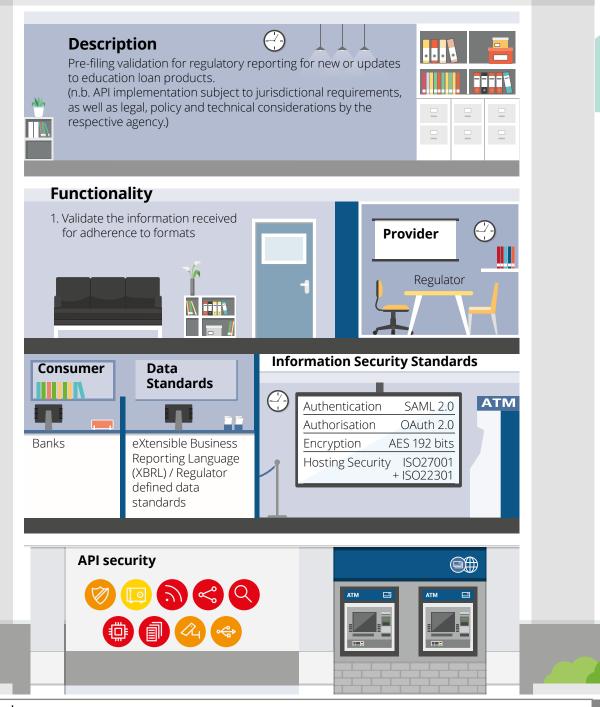


Secured Audit Trails





Validation for reporting of education loan products



Legend:



Strong Encryption

Security







Secured Audit Trails

Incident Monitoring

Access Controls

Security Events &



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



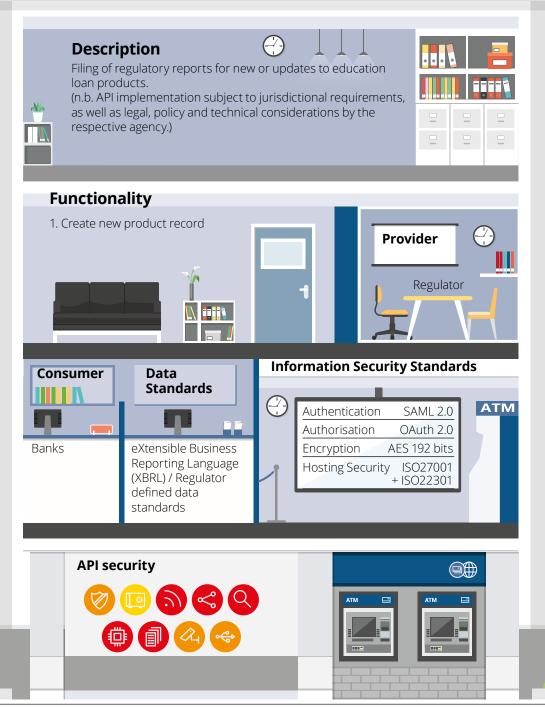
Strongly Recommended



Recommended



Regulatory reporting for education loan products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Incident Monitoring



Robust Failover mechanisms





Hosting Environment Security

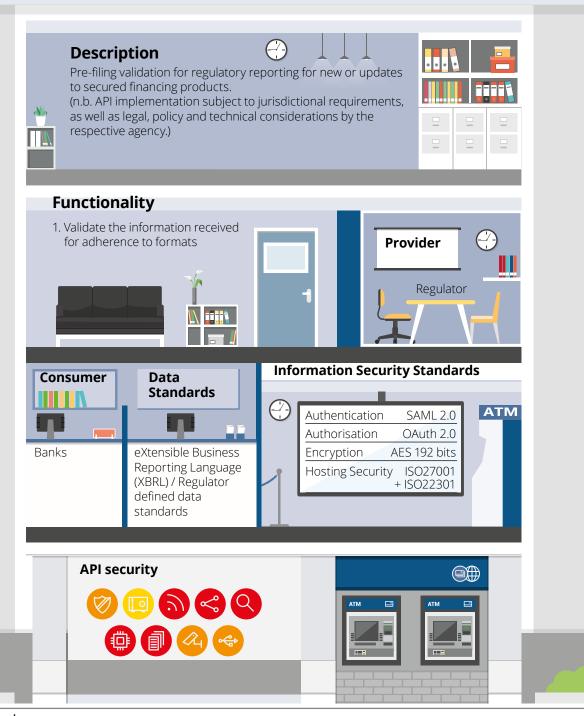


Secured Audit Trails



39

Validation for reporting of secured financing products



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

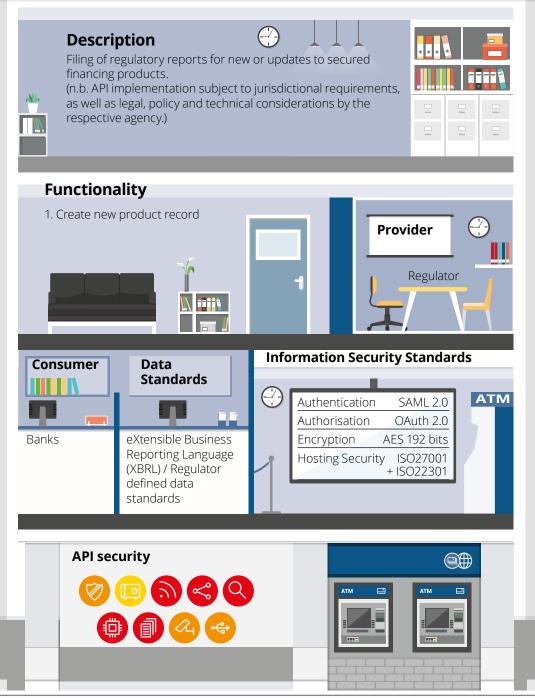


Recommended





Regulatory reporting for secured financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



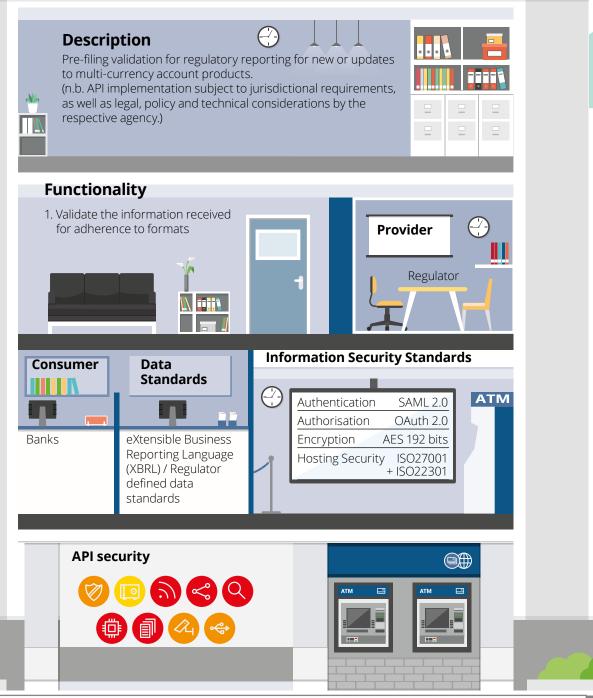
Hosting Environment Security



Secured Audit Trails



Validation for reporting of multi-currency account products



Legend:



Strong Encryption









Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



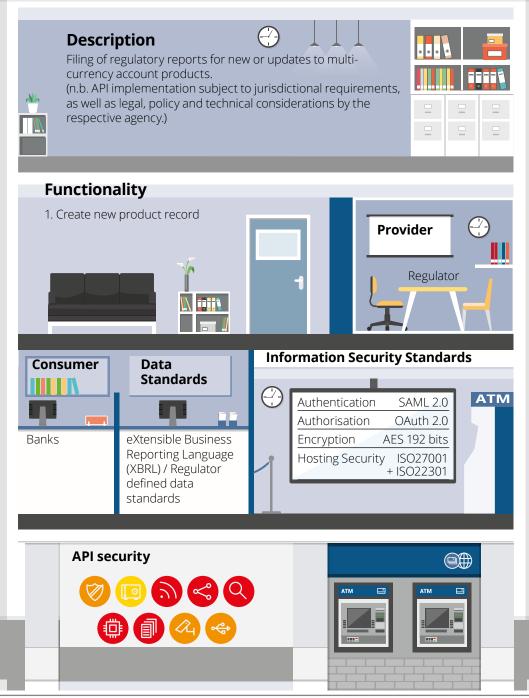
Strongly Recommended



Recommended



Regulatory reporting for multi-currency account products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

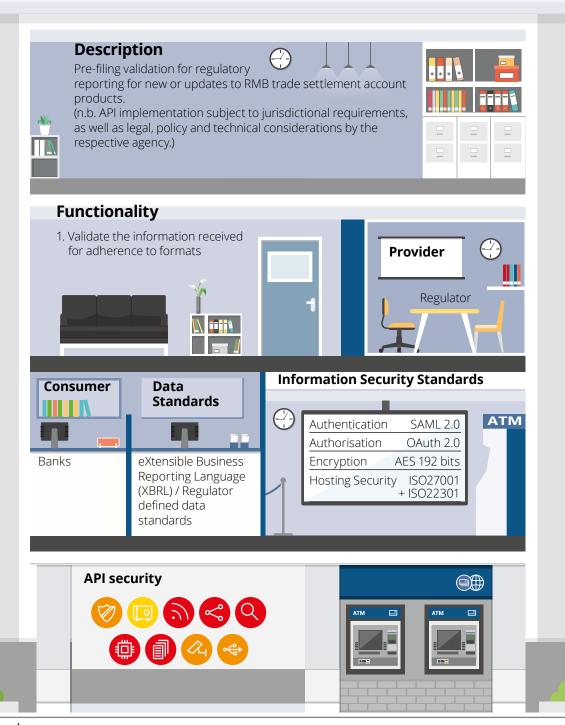


Secured Audit Trails





Validation for reporting of RMB trade settlement account products



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

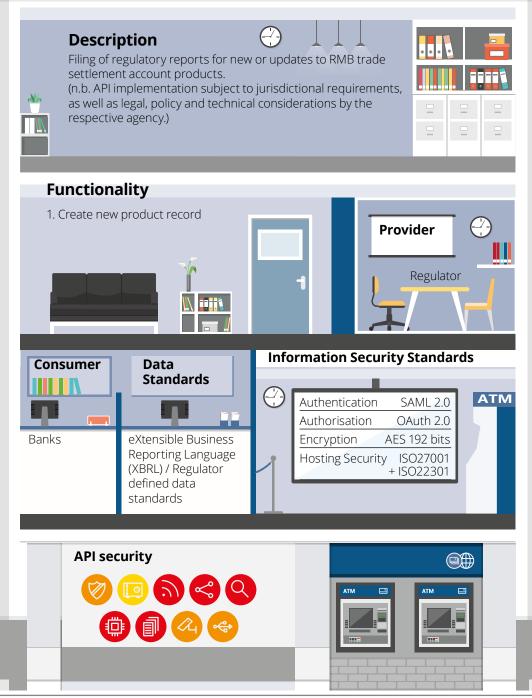


Recommended





Regulatory reporting for RMB trade settlement account products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Robust Failover mechanisms



Vulnerability Analysis &

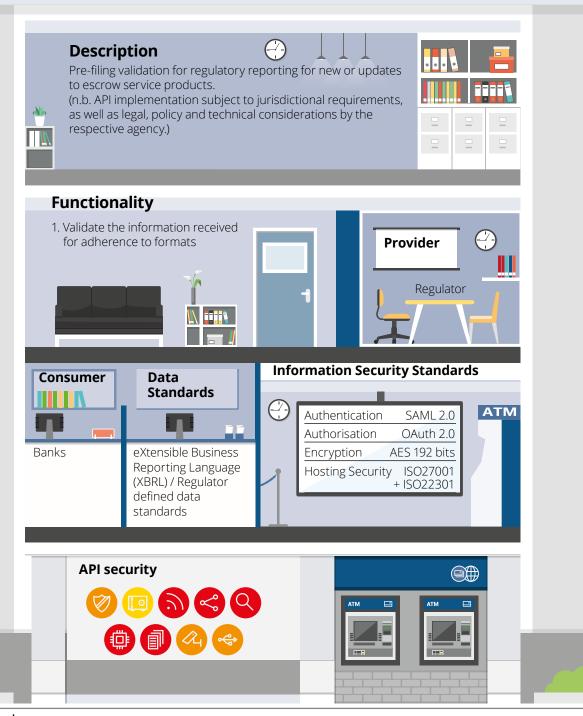






Penetration Testing

Validation for reporting of escrow service products



Legend:



Strong Encryption

Security







Secured Audit Trails

Incident Monitoring

Access Controls

Security Events &



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



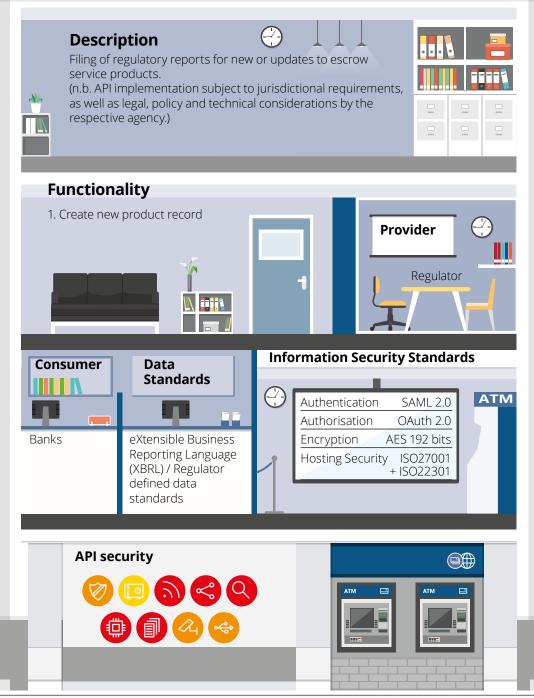
Strongly Recommended



Recommended



Regulatory reporting for escrow service products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



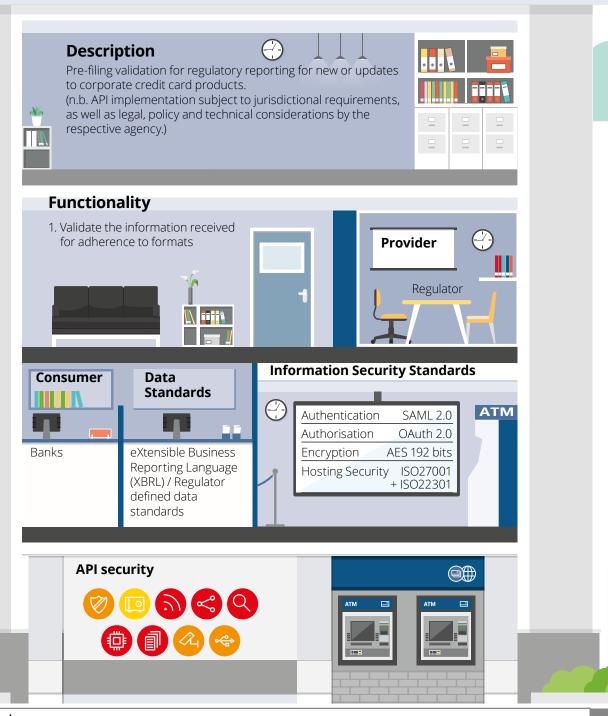
Hosting Environment Security



Secured Audit Trails



Validation for reporting of corporate credit card products



Legend:



Strong Encryption



Access Controls



Incident Monitoring



Vulnerability Analysis & **Penetration Testing**

Secure API development

lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

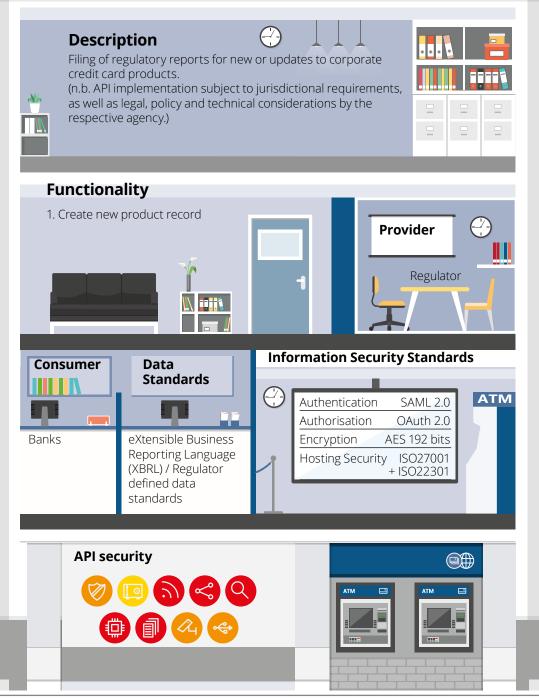


Secured Audit Trails





Regulatory reporting for corporate credit card products



Legend:



Strong Encryption



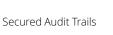
Access Controls



Security Events &



Incident Monitoring





Secure API development lifecycle & code reviews





Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication

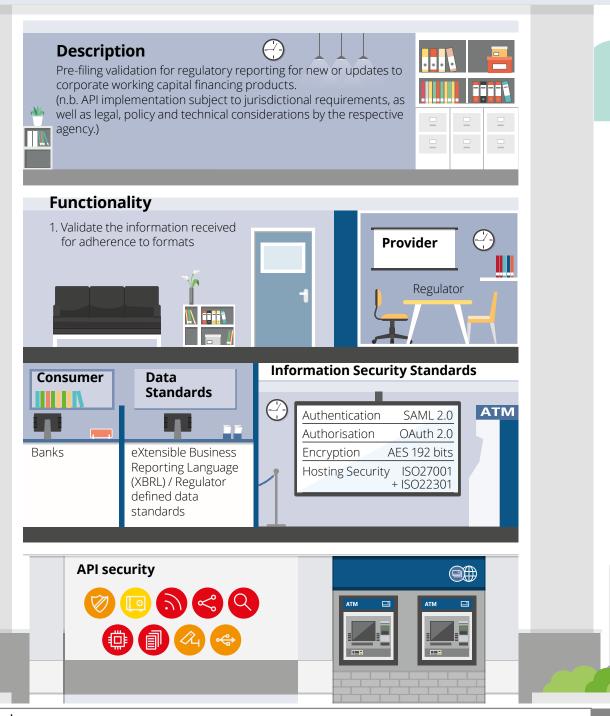




Vulnerability Analysis & Penetration Testing



Validation for reporting of corporate working capital financing products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

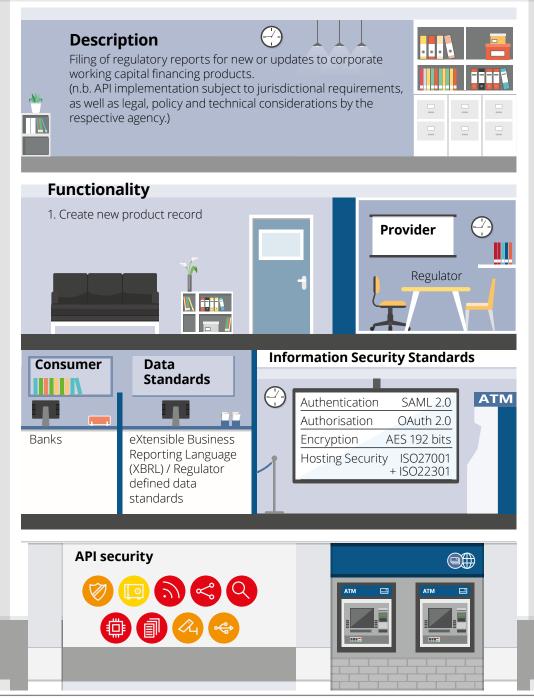


Secured Audit Trails





Regulatory reporting for corporate working capital financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

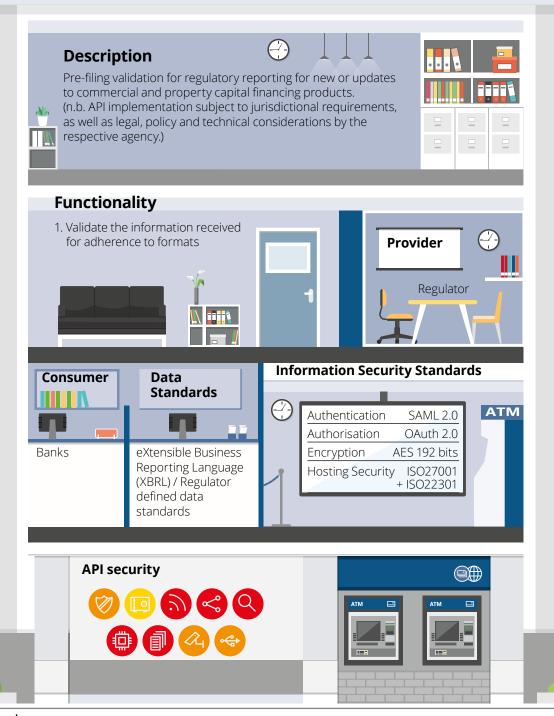


Secured Audit Trails





Validation for reporting of commercial and property capital financing products



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



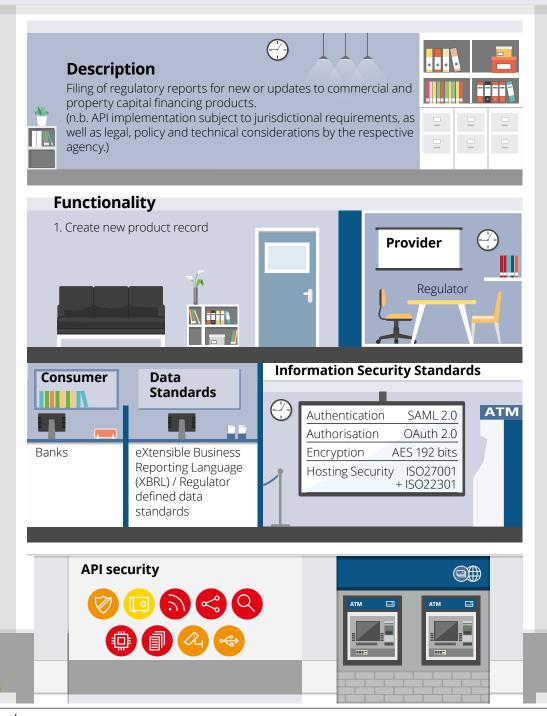
Strongly Recommended



Recommended



Regulatory reporting for commercial and property capital financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

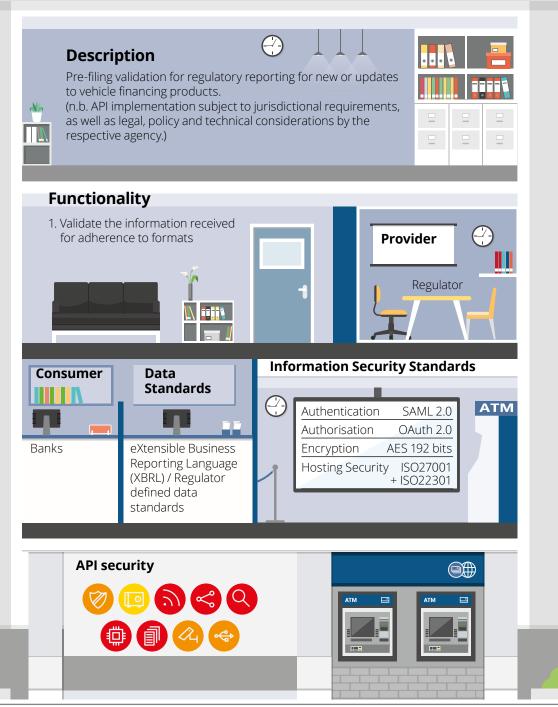


Secured Audit Trails





Validation for reporting of vehicle financing products



Legend:



Strong Encryption

Security





(2)

Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



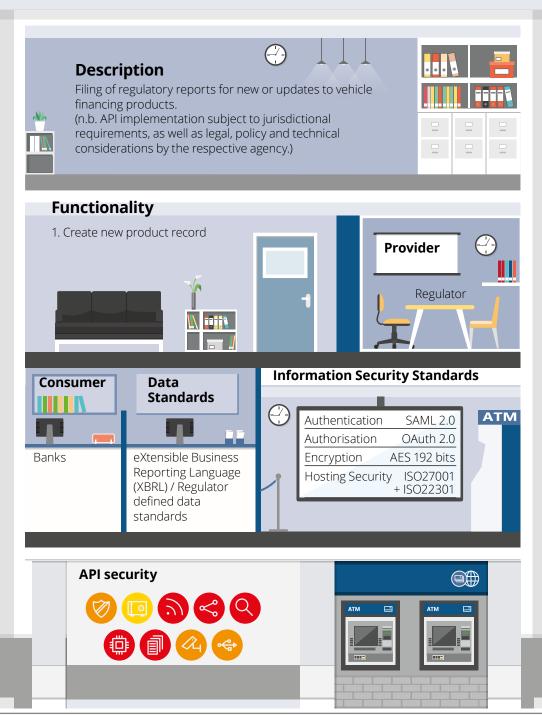
Strongly Recommended



Recommended



Regulatory reporting for vehicle financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



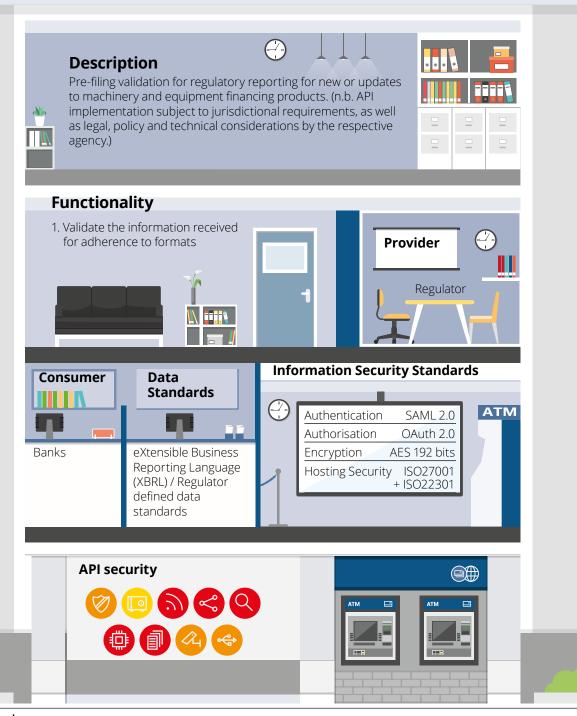
Secured Audit Trails





55

Validation for reporting of machinery and equipment financing products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



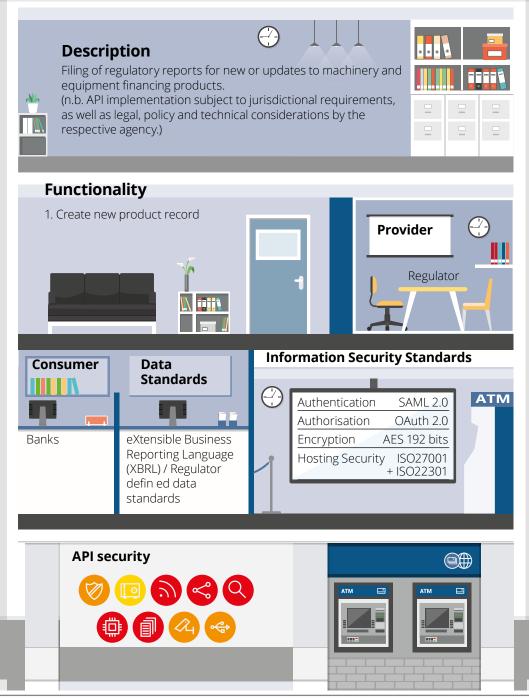
Strongly Recommended



Recommended



Regulatory reporting for machinery and equipment financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &



Recommended



Hosting Environment Security

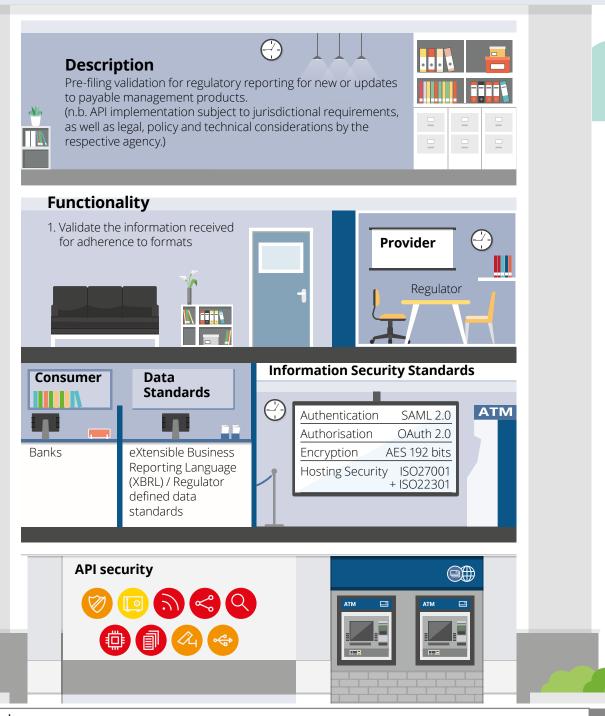


Penetration Testing

Robust Failover

mechanisms

Validation for reporting of payables management products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Vulnerability Analysis &

mechanisms



Recommended



Hosting Environment Security

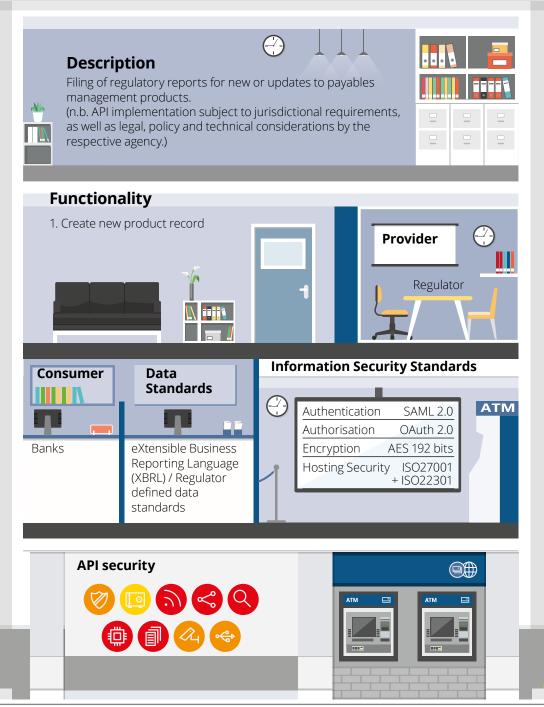


Penetration Testing

Robust Failover



Regulatory reporting for payables management products



Legend:



Strong Encryption



Access Controls



Vulnerability Analysis &

Penetration Testing



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended
Optional

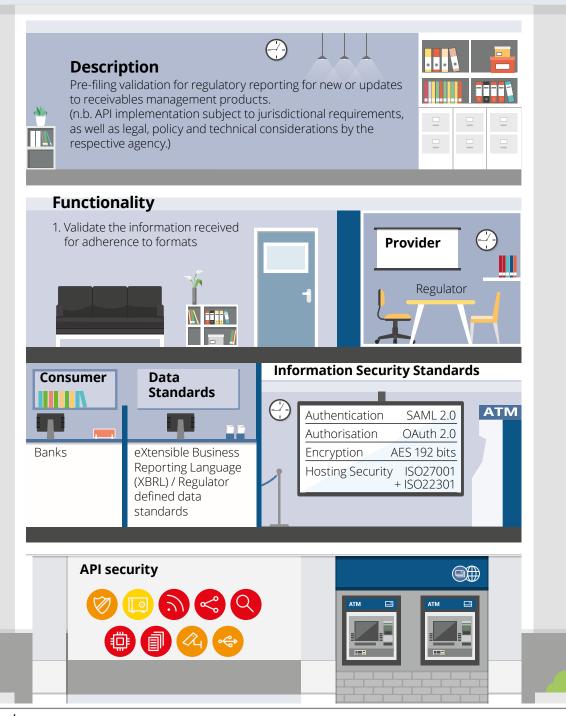


Hosting Environment Security



Secured Audit Trails

Validation for reporting of receivables management products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

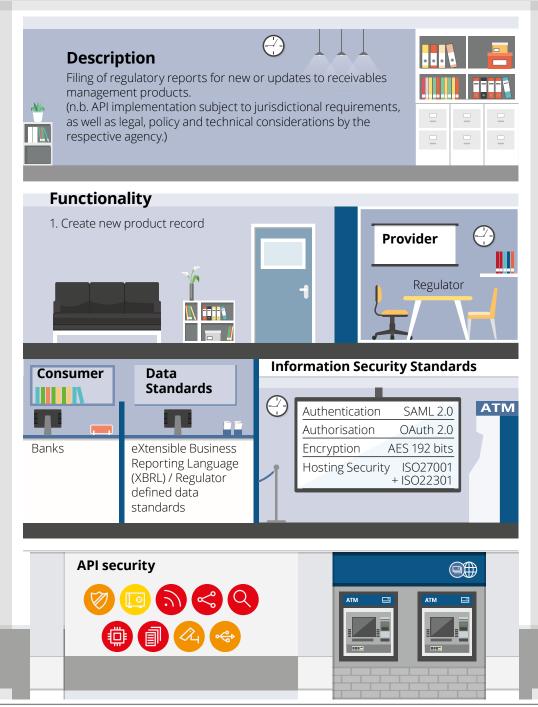


Strongly Recommended



Recommended

Regulatory reporting for receivables management products



Legend:



Strong Encryption



Access Controls





Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



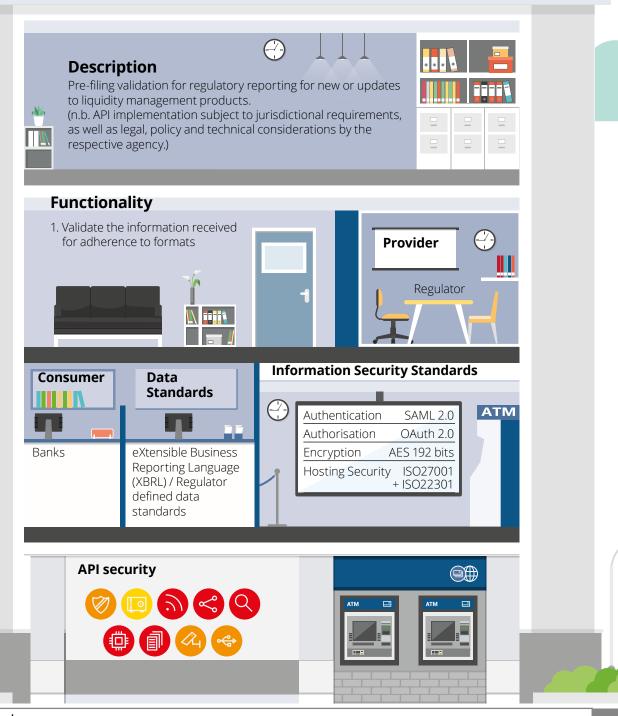
Secured Audit Trails







Validation for reporting of liquidity management products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended

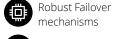


2-Factor Authentication



Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security

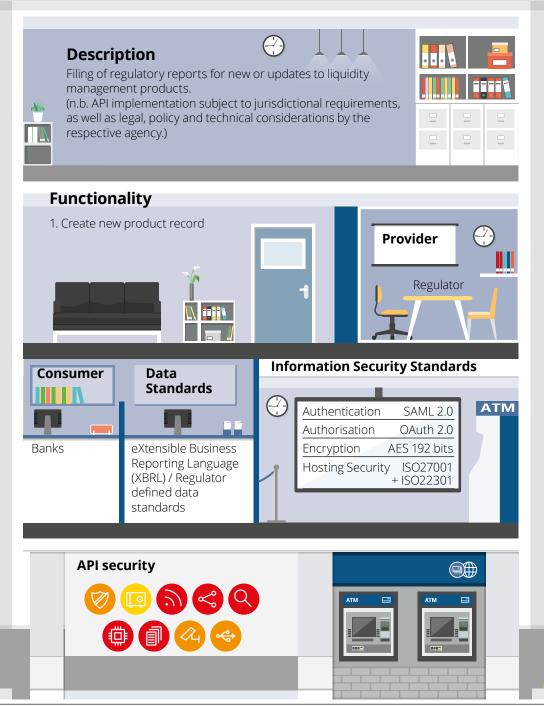


Penetration Testing





Regulatory reporting for liquidity management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



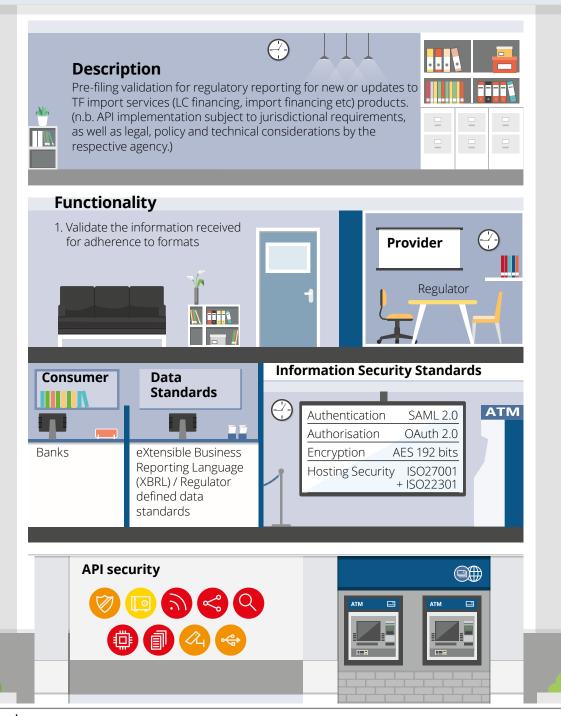
Hosting Environment Security



Secured Audit Trails



Validation for reporting of TF import services products



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews







Recommended



Hosting Environment Security



Secured Audit Trails

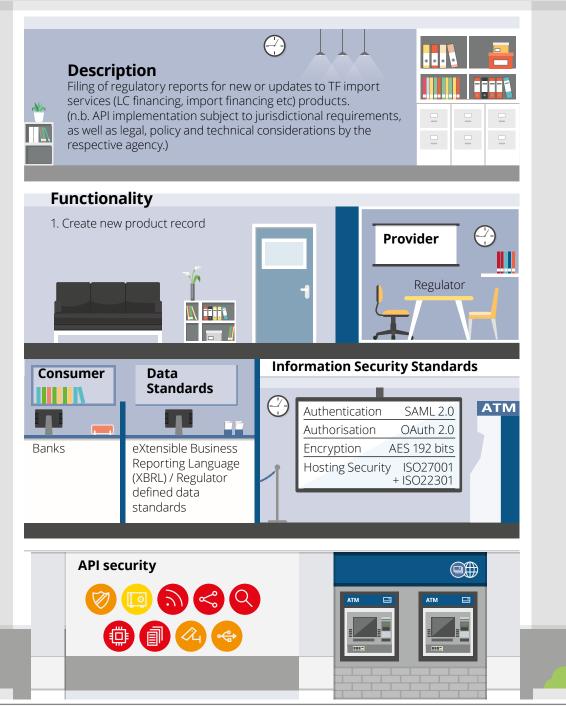


Vulnerability Analysis & **Penetration Testing**





Regulatory reporting for TF import services products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

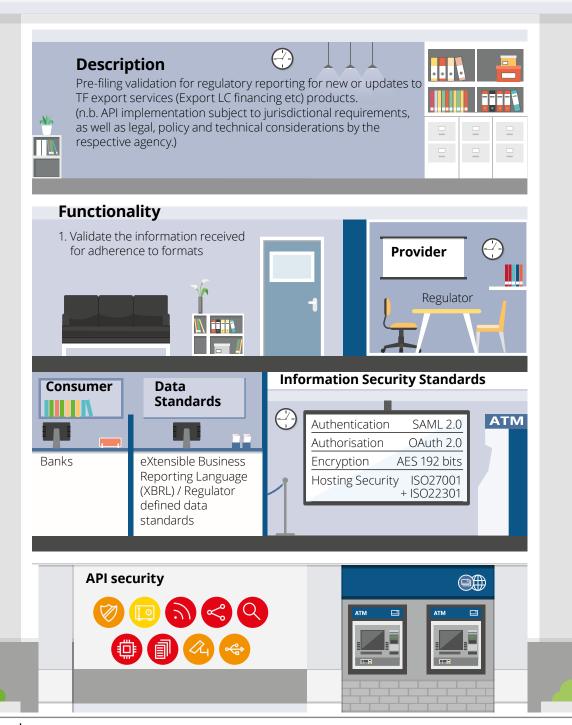


Secured Audit Trails





Validation for reporting of TF export services products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events &





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

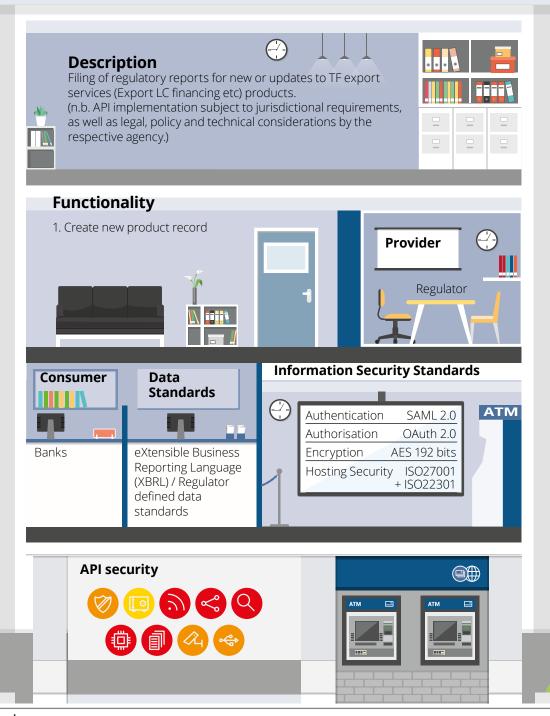


Secured Audit Trails





Regulatory reporting for TF export services products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



mechanisms

Vulnerability Analysis &

Penetration Testing



Recommended

Optional

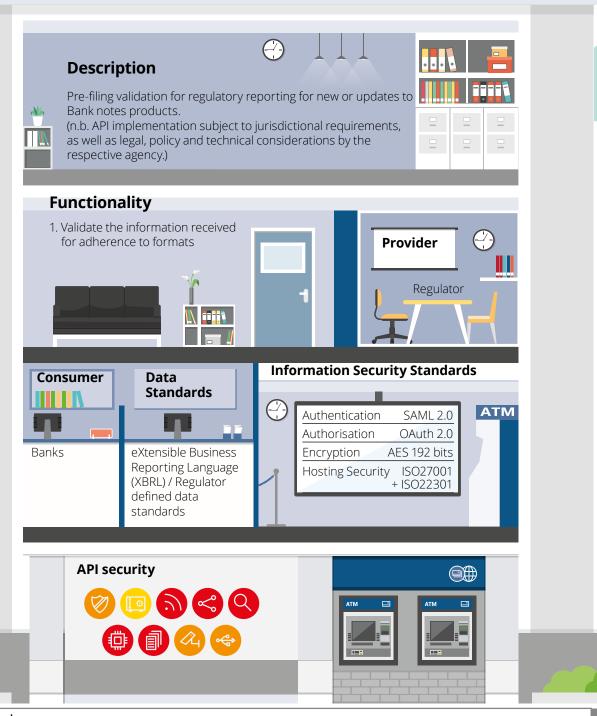


Hosting Environment Security



Secured Audit Trails

Validation for reporting of Bank notes products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

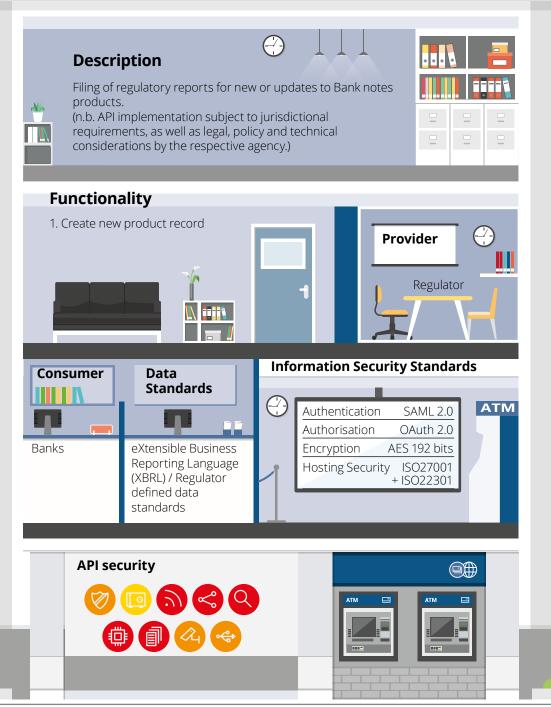


Strongly Recommended



Recommended

Regulatory reporting for Bank notes products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



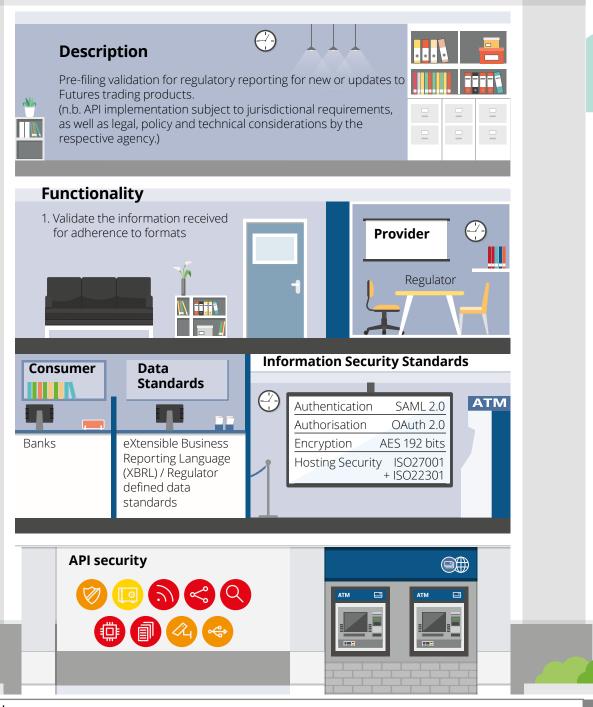
Secured Audit Trails







Validation for reporting of Futures trading products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring







Recommended



Hosting Environment Security



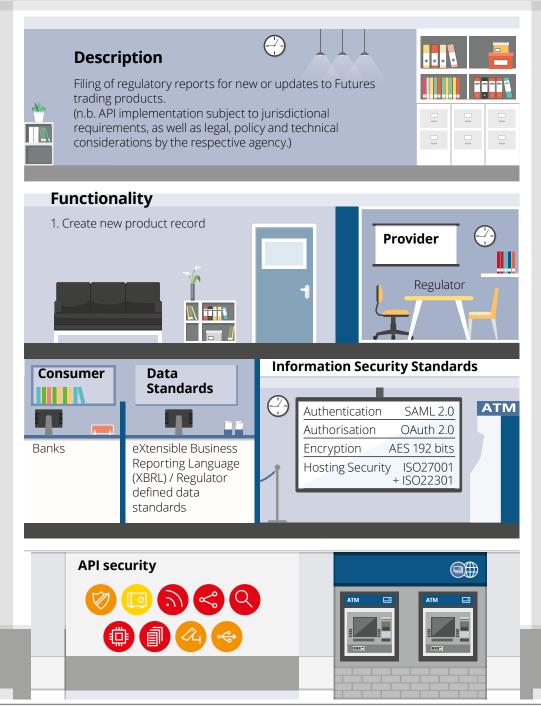
Vulnerability Analysis & **Penetration Testing**

mechanisms

Robust Failover



Regulatory reporting for Futures trading products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

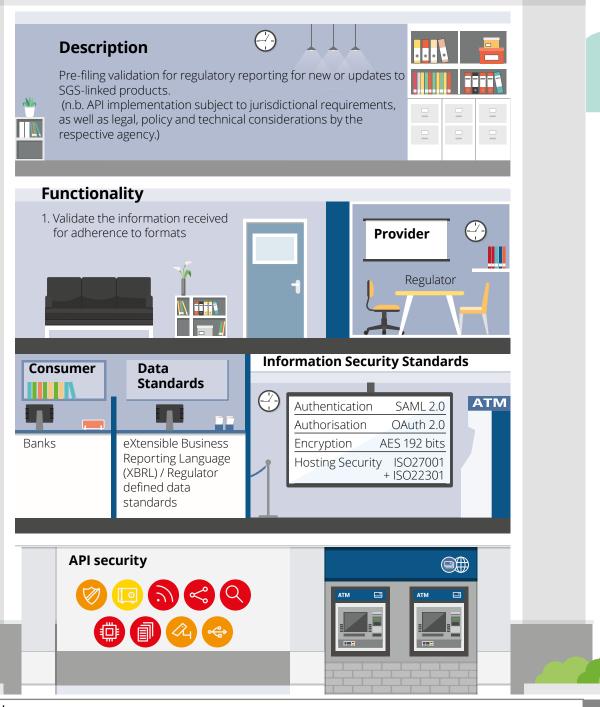


Secured Audit Trails





Validation for regulatory reporting of SGS products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security



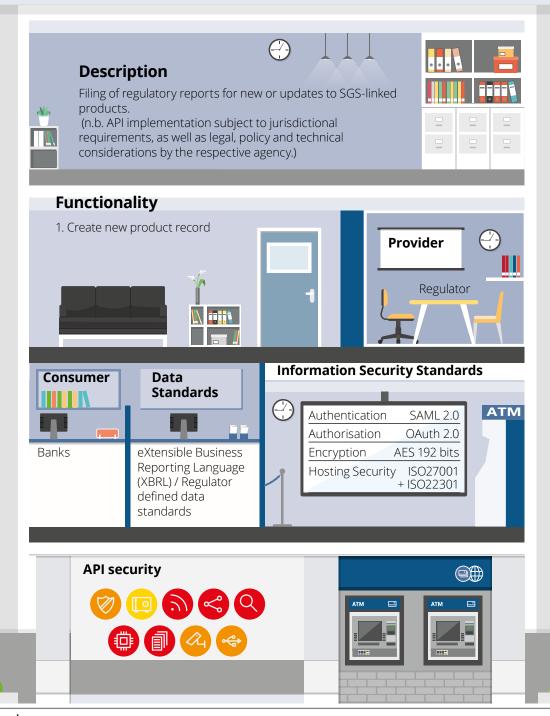
Penetration Testing

mechanisms

Robust Failover



Regulatory reporting for SGS products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



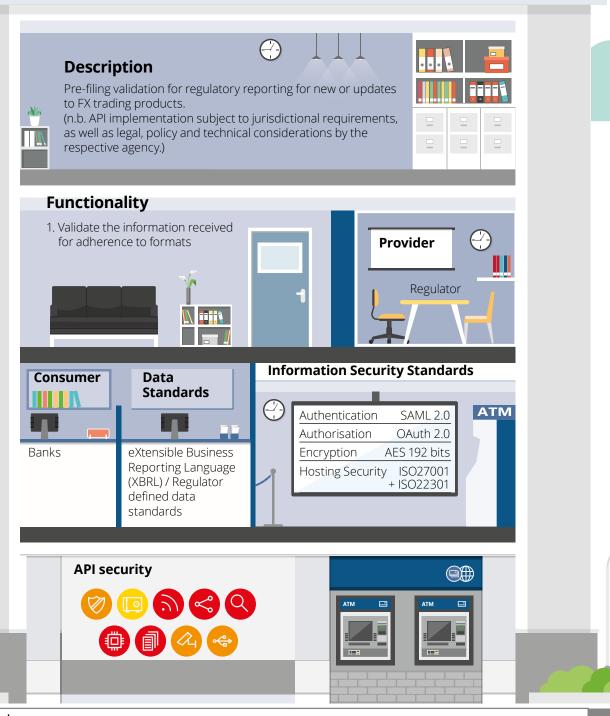
Secured Audit Trails





73

Validation for regulatory reporting of FX trading products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended



2-Factor Authentication



Incident Monitoring



mechanisms

Vulnerability Analysis & **Penetration Testing**

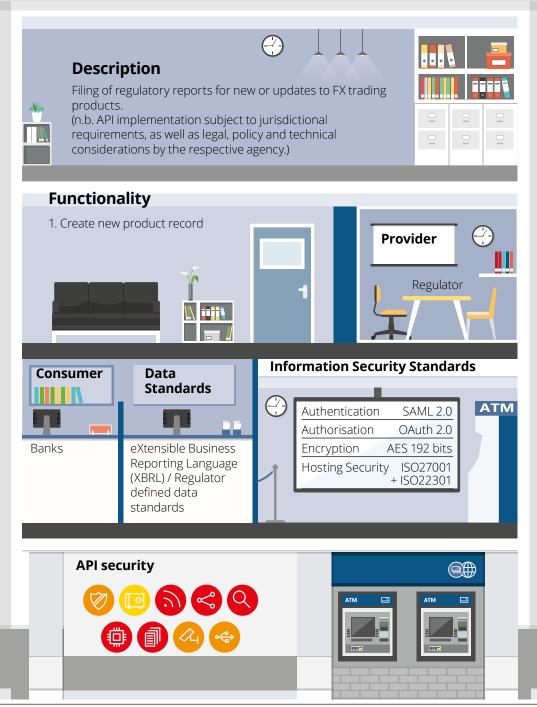


Optional



Hosting Environment Security

Regulatory reporting for FX trading products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

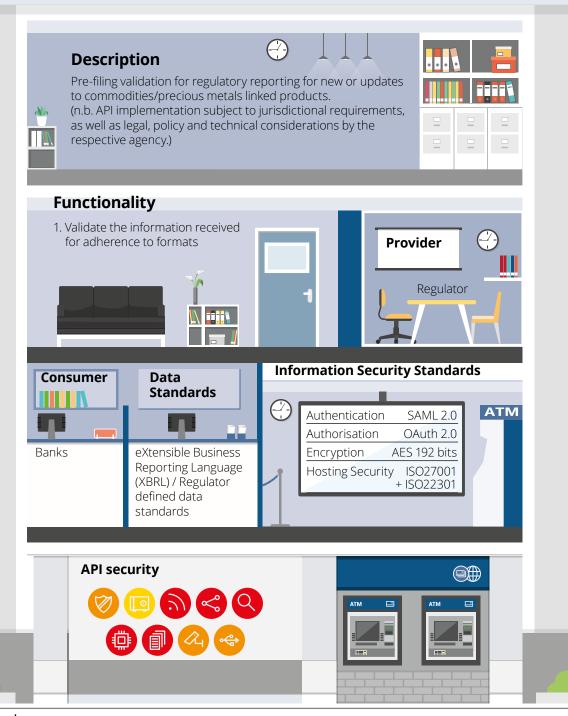


Secured Audit Trails



75

Validation for regulatory reporting of commodities/precious metals linked products



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews







Recommended



Hosting Environment Security



Secured Audit Trails



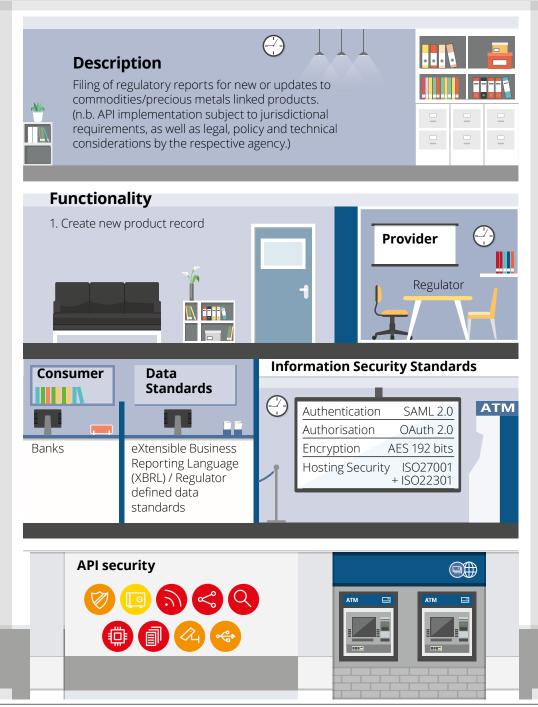
Vulnerability Analysis & **Penetration Testing**



Optional

Strongly

Regulatory reporting for commodities/precious metals linked products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &



Recommended



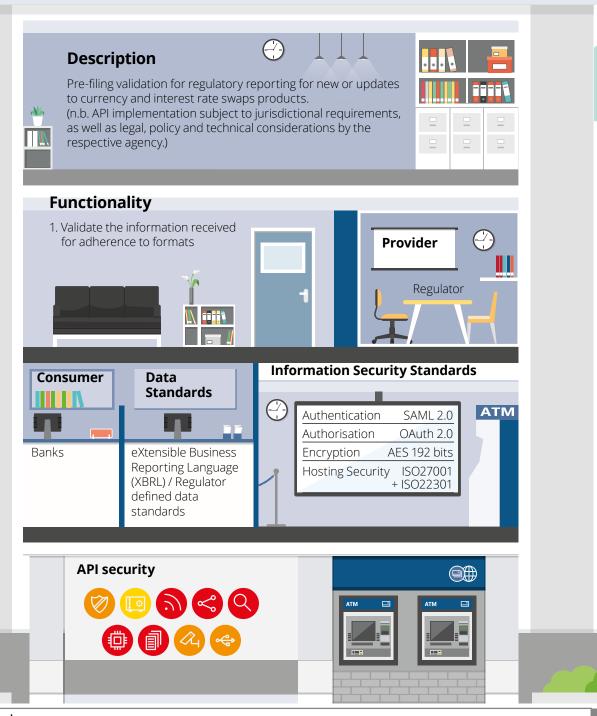
Hosting Environment Security



Penetration Testing



Validation for regulatory reporting of currency and interest rate swaps



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &



Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

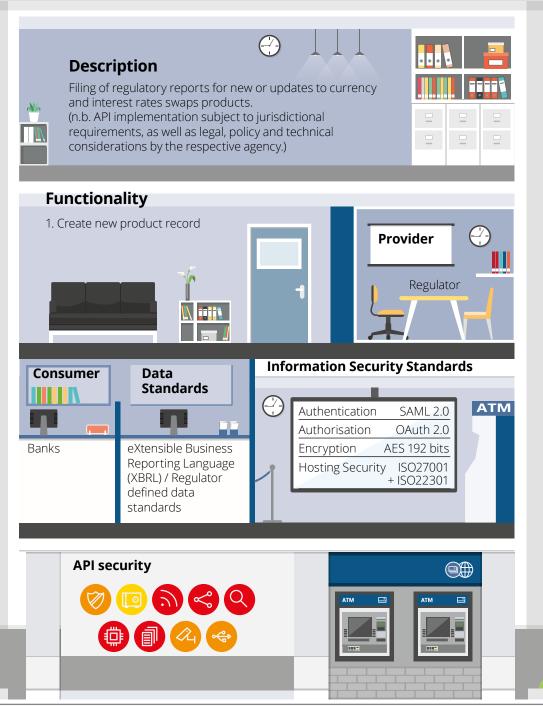


Recommended





Regulatory reporting for currency and interest rate swaps products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



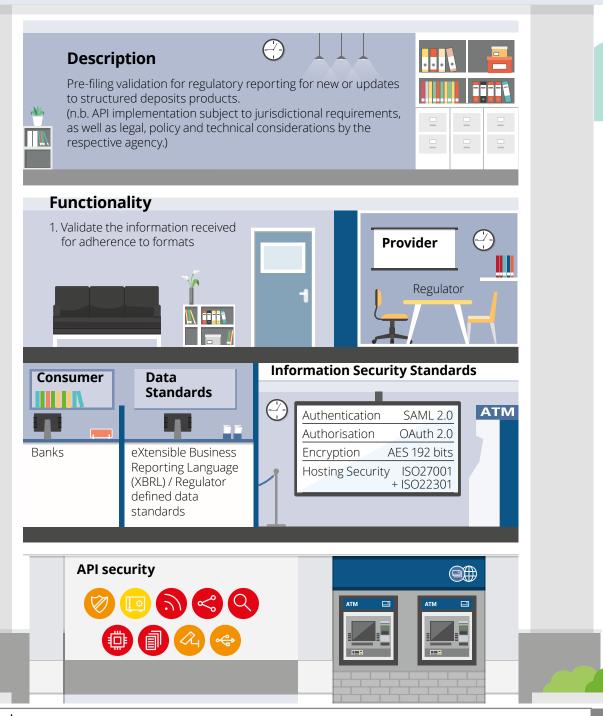
Hosting Environment Security



Secured Audit Trails

Penetration Testing

Validation for regulatory reporting of structured deposit products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Optional



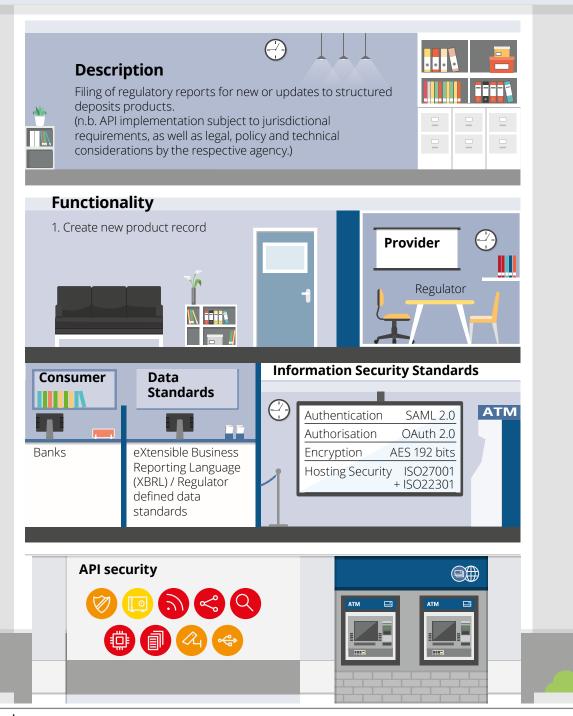
Hosting Environment Security



Secured Audit Trails



Regulatory reporting for structured deposit products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



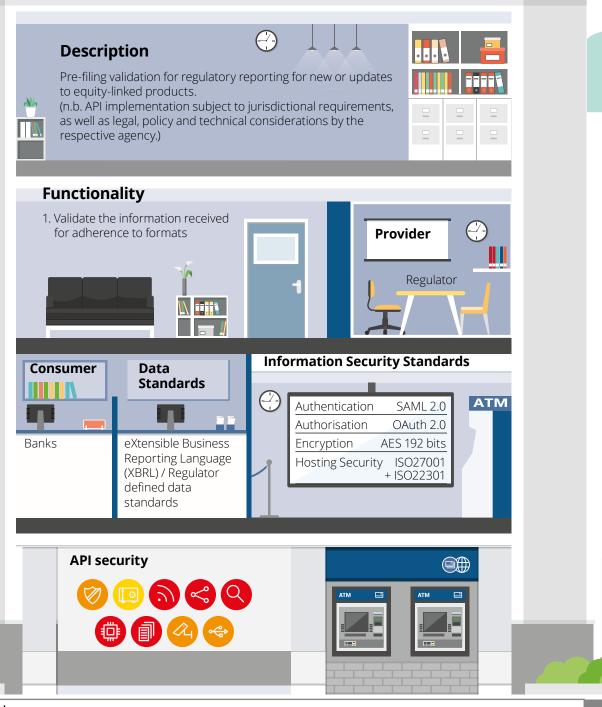
Secured Audit Trails





81

Validation for regulatory reporting of equitylinked products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



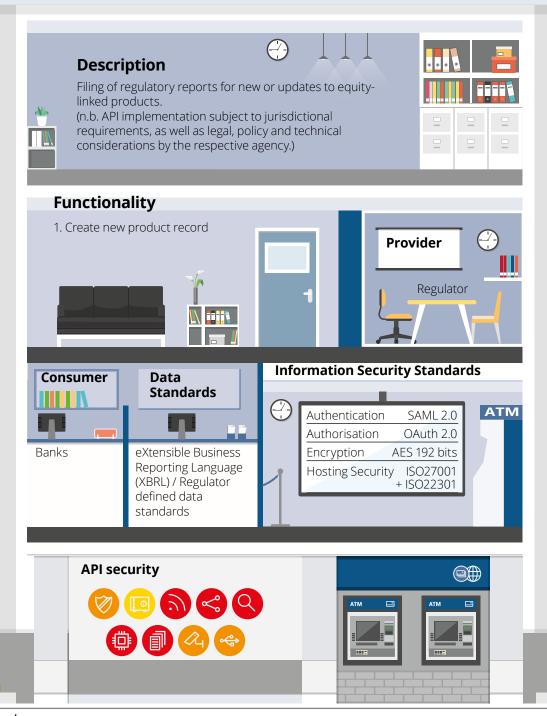
Recommended



Vulnerability Analysis & Penetration Testing



Regulatory reporting for equity-linked products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



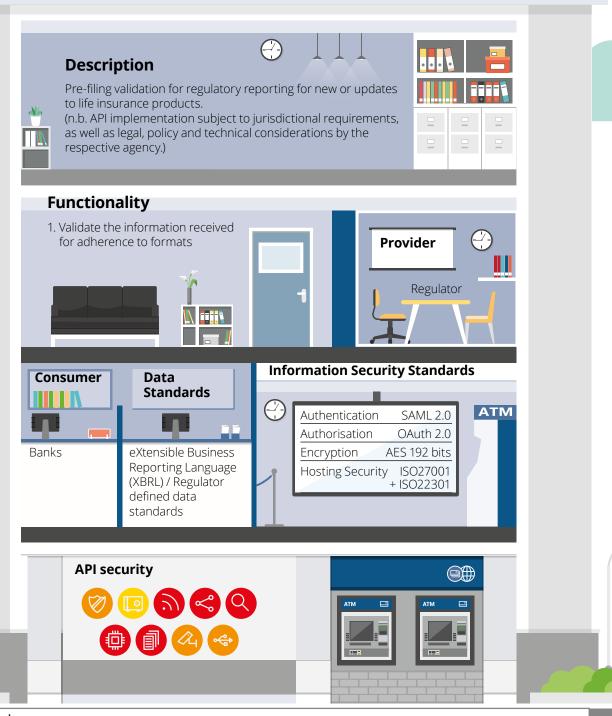
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for regulatory reporting of life insurance products



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security



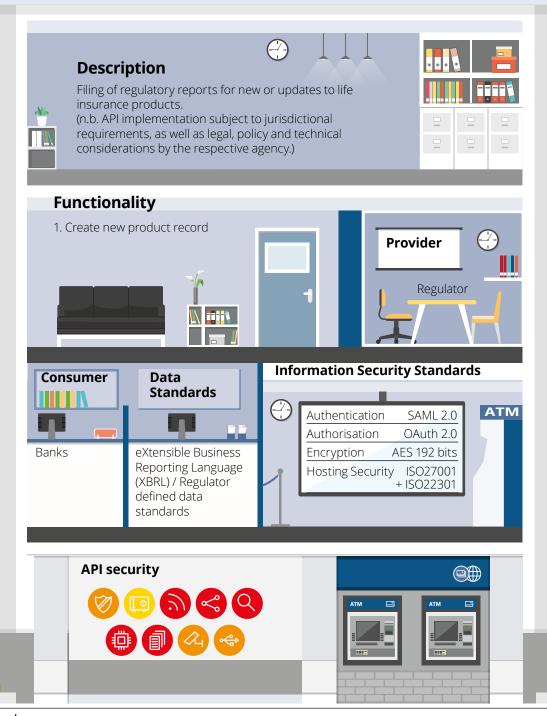
Vulnerability Analysis & **Penetration Testing**

mechanisms

Robust Failover



Regulatory reporting for life insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

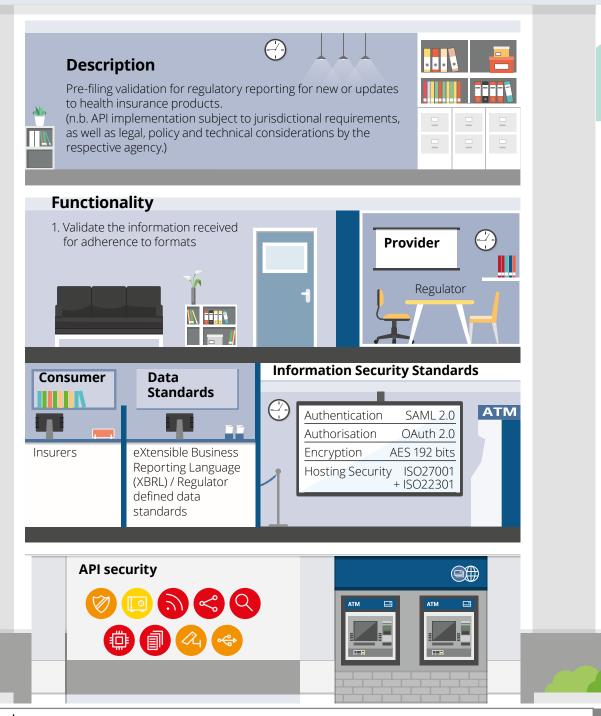


Secured Audit Trails





Validation for regulatory reporting of health insurance products



Legend:



Strong Encryption





Security Events &

Access Controls



Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Recommended



Recommended



Hosting Environment Security



Secured Audit Trails

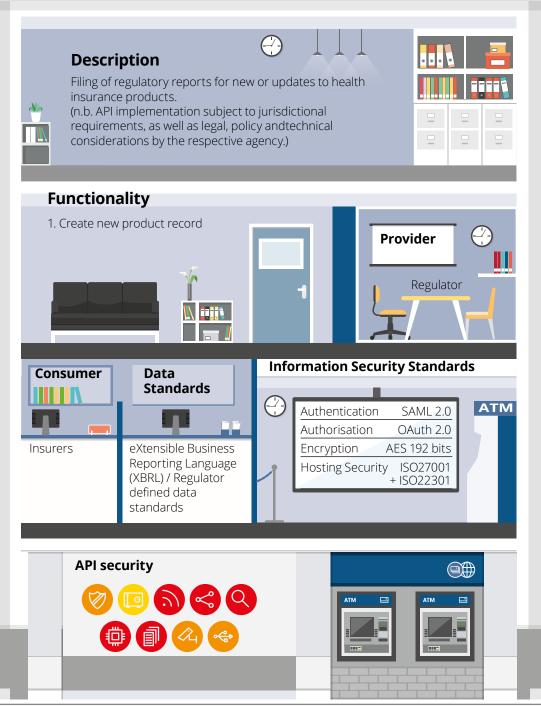
Vulnerability Analysis & **Penetration Testing**



Optional

Strongly

Regulatory reporting for health insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Robust Failover mechanisms



Optional

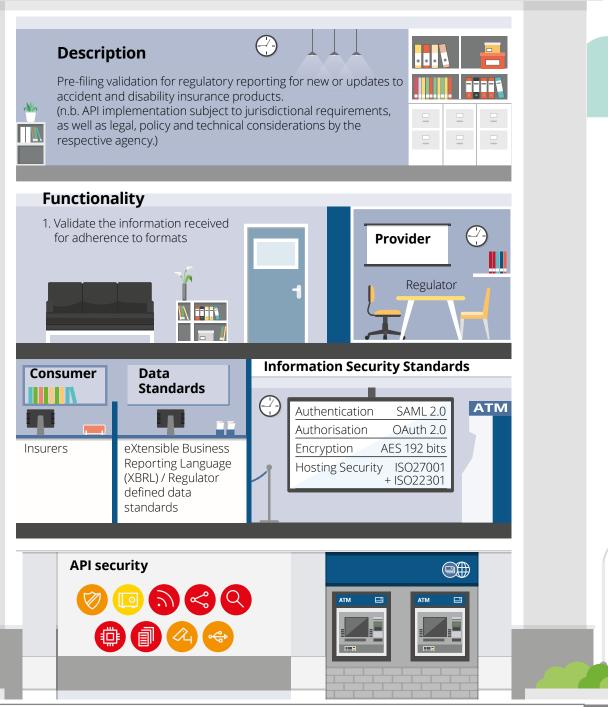
Hosting Environment Security



Secured Audit Trails Vulnerability Analysis & Penetration Testing

87

Validation for regulatory reporting for accident and disability insurance products



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security



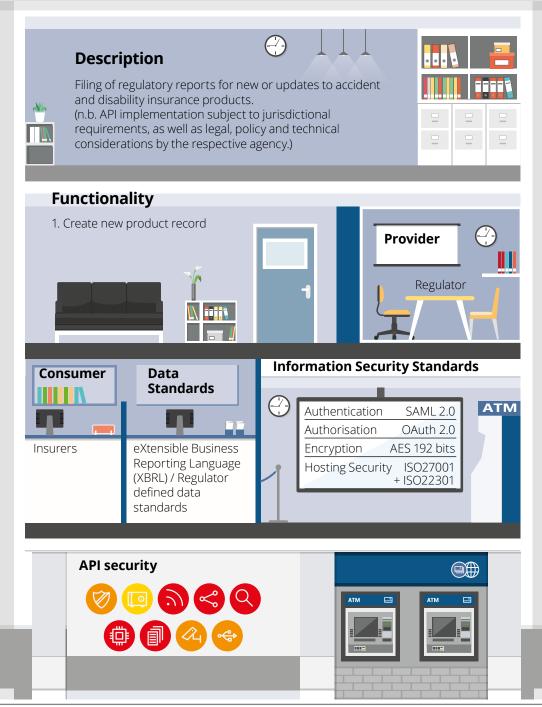
Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Regulatory reporting for accident & disability insurance products



Legend:



Strong Encryption



Access Controls





Vulnerability Analysis & **Penetration Testing**

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



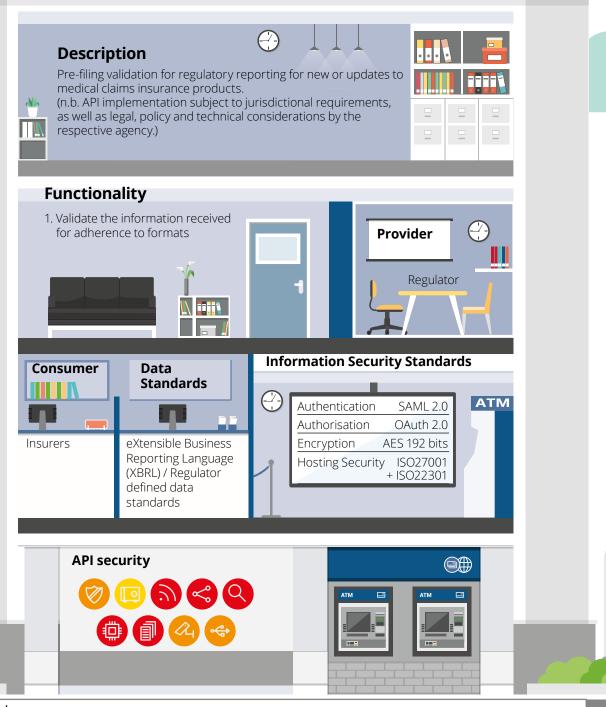
Secure API development

lifecycle & code reviews



89

Validation for regulatory reporting of medical claims insurance products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security



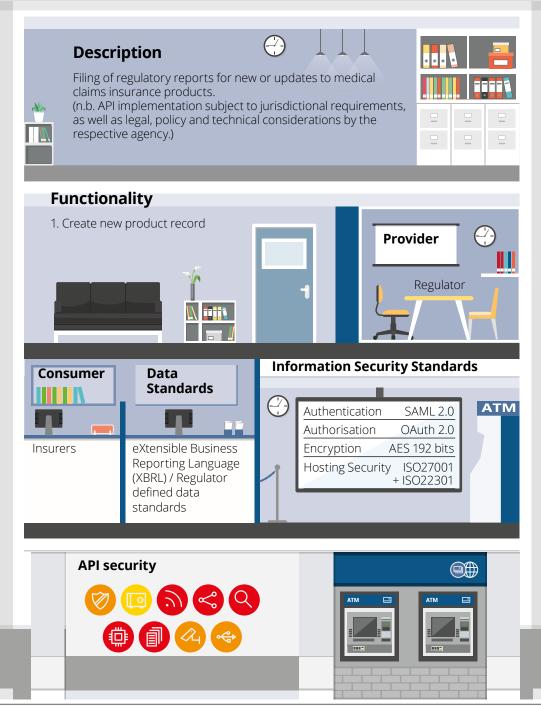
Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Regulatory reporting for medical claims insurance products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



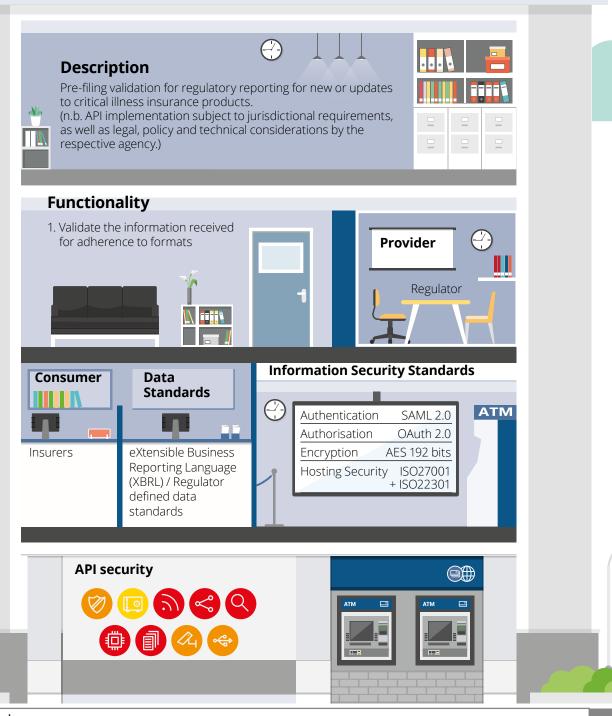
Secured Audit Trails





91

Validation for regulatory reporting of critical illness insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



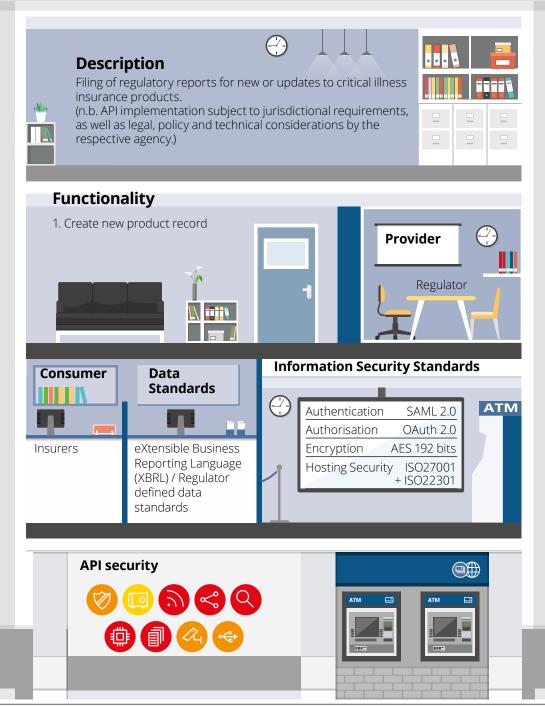
Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Regulatory reporting for critical illness insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

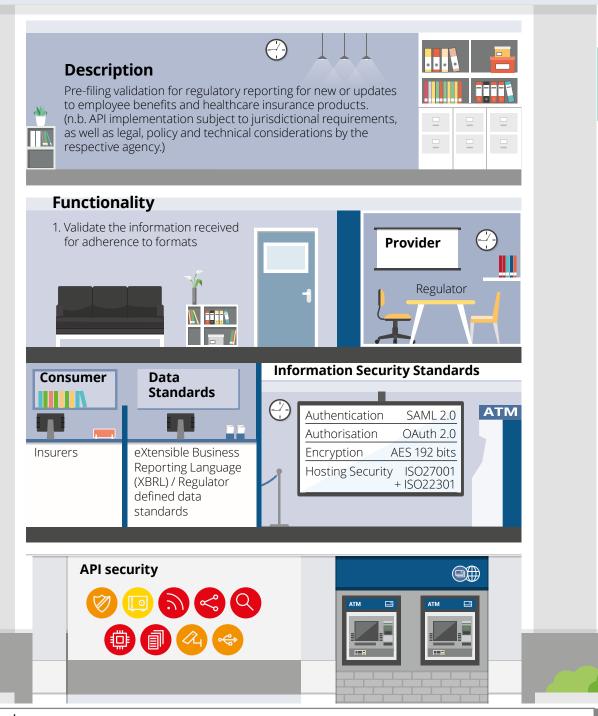


Secured Audit Trails





Validation for regulatory reporting of employee benefits and healthcare insurance products



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

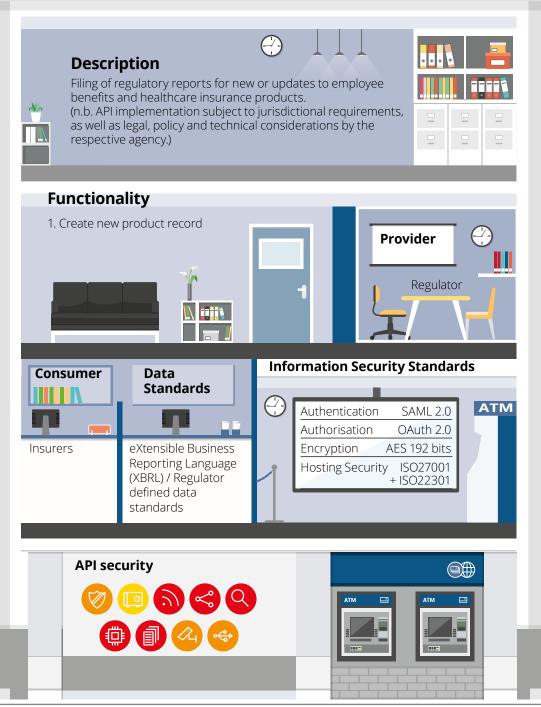


Strongly Recommended



Recommended

Regulatory reporting for employee benefits & healthcare insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



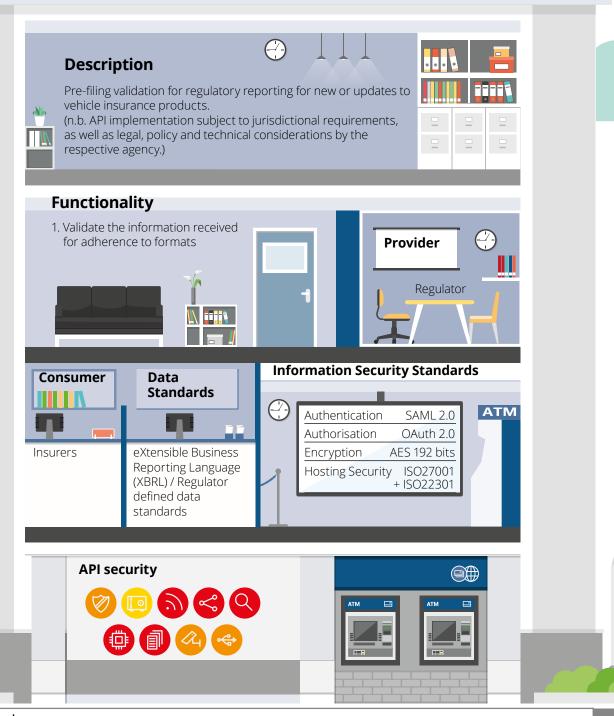
Hosting Environment Security



Vulnerability Analysis & Secured Audit Trails **Penetration Testing**



Validation for regulatory reporting of vehicle insurance products



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



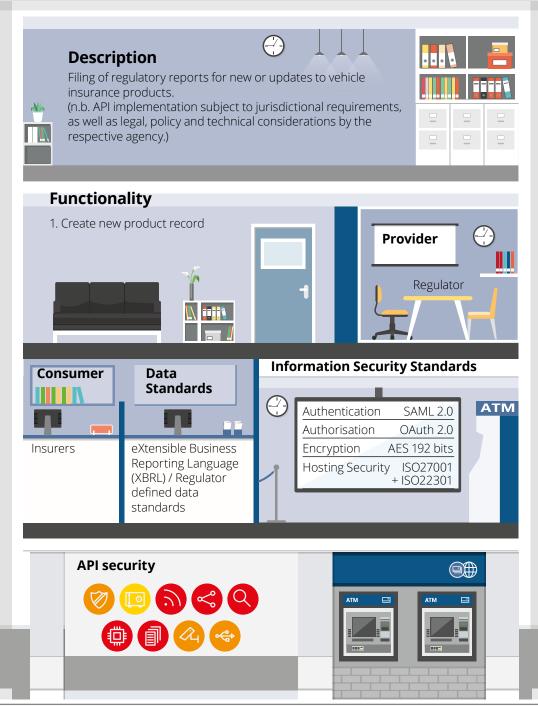
Strongly Recommended



Recommended



Regulatory reporting for vehicle insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



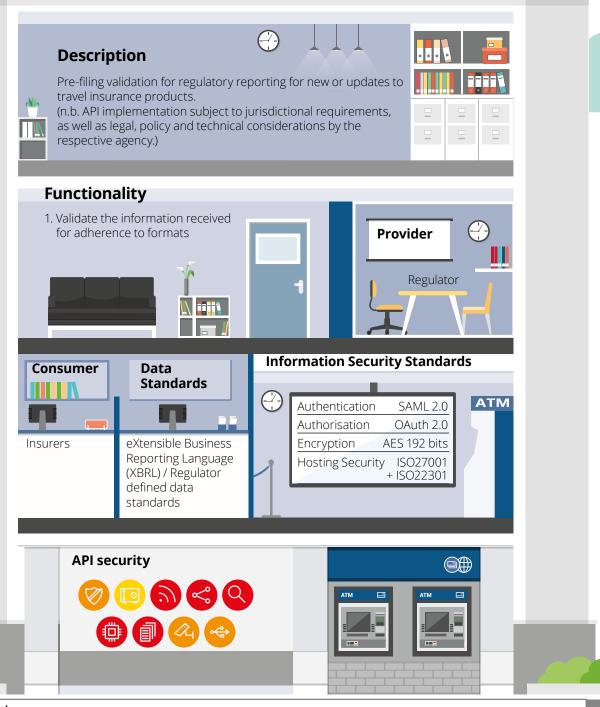
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for regulatory reporting of travel insurance products



Legend:



Strong Encryption



Access Controls



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews



Strongly Recommended



Recommended



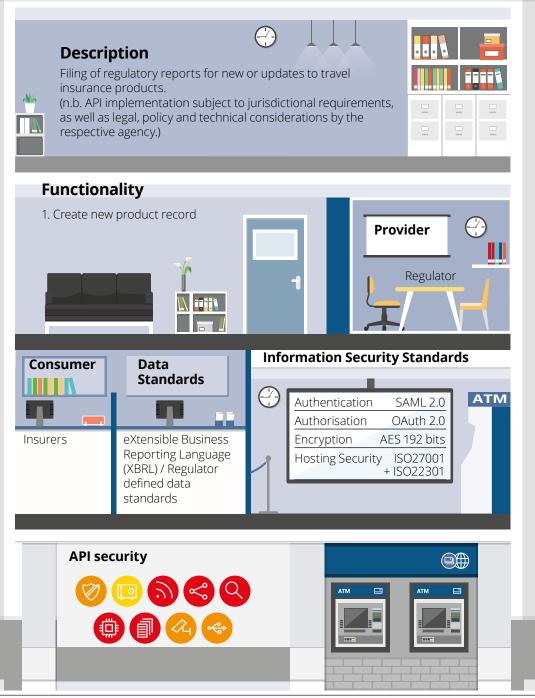
Hosting Environment Security



Secured Audit Trails



Regulatory reporting for travel insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

9

Hosting Environment Security

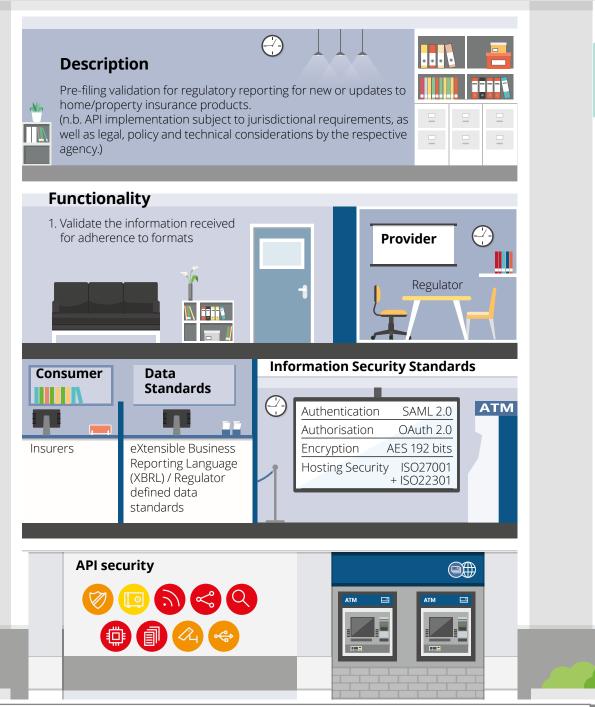


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Validation for regulatory reporting of home/ property insurance products



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

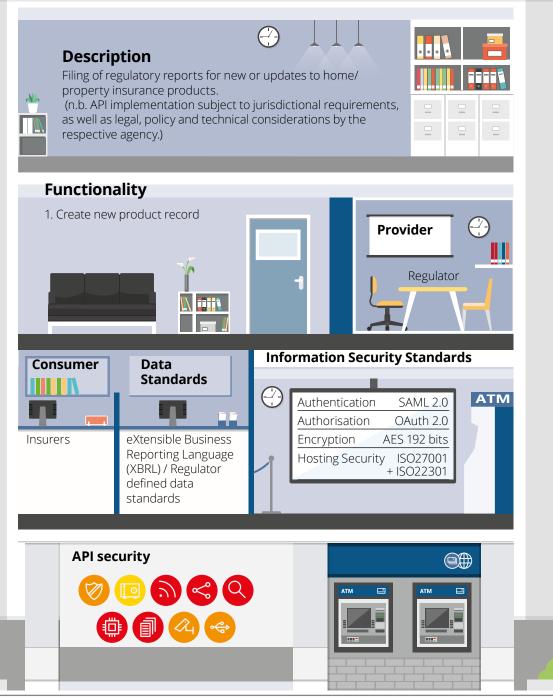


Recommended





Regulatory reporting for home/property insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Robust Failover mechanisms



Vulnerability Analysis &



Recommended

Optional

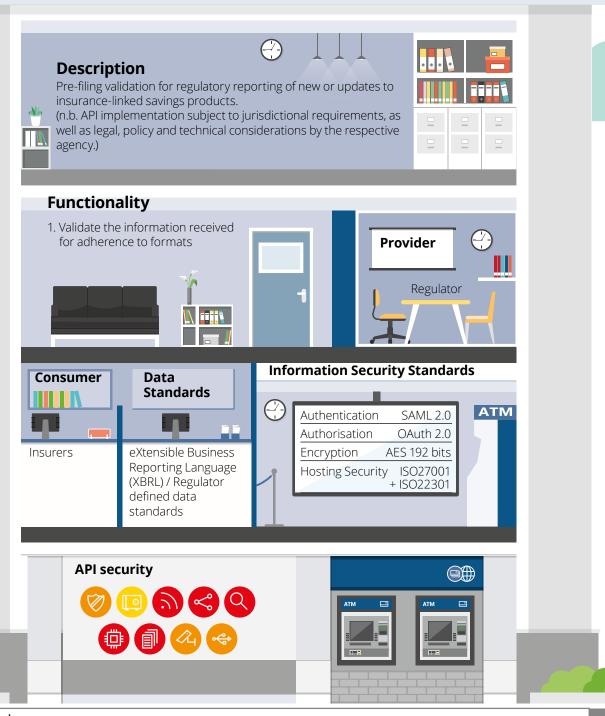


Hosting Environment Security



Penetration Testing

Validation for reporting of insurance-linked savings products



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**

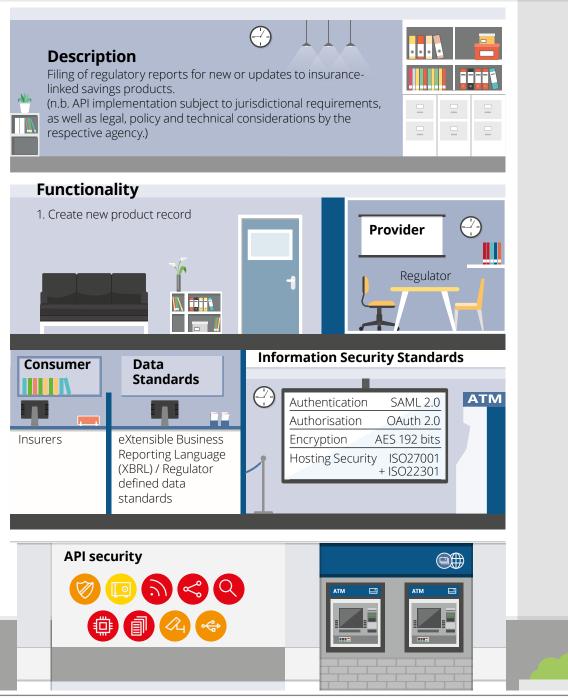
Secure API development

lifecycle & code reviews





Regulatory reporting for insurance-linked savings products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Robust Failover mechanisms



Recommended



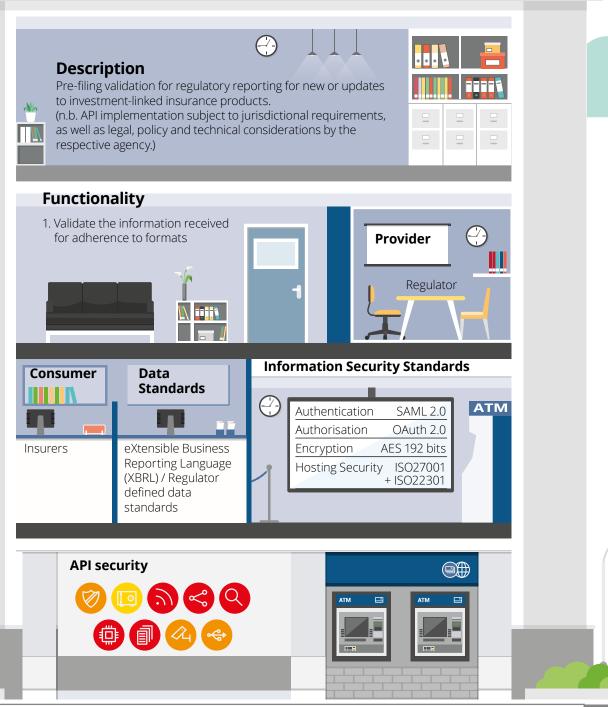
Hosting Environment Security



Secured Audit Trails



Validation for reporting of investment-linked insurance products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

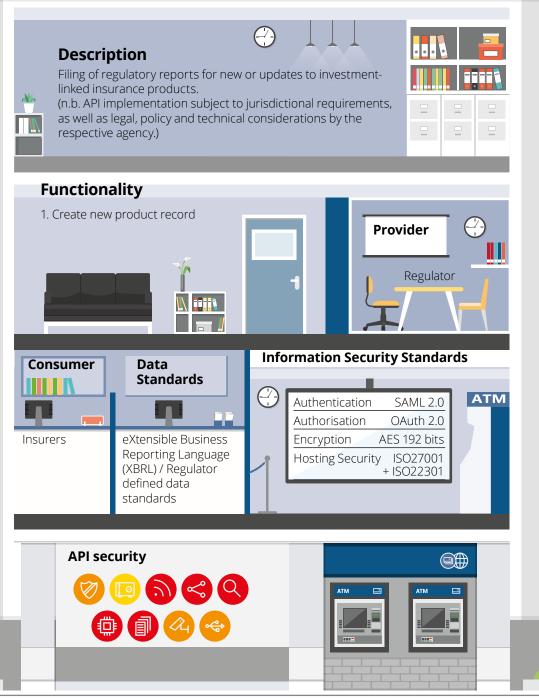


Secured Audit Trails





Regulatory reporting for investment-linked insurance products



Legend:



Strong Encryption



Access Controls





Robust Failover mechanisms



Strongly Recommended

Recommended



mechanisms

Vulnerability Analysis &

Penetration Testing

Secure API development

lifecycle & code reviews



Optional



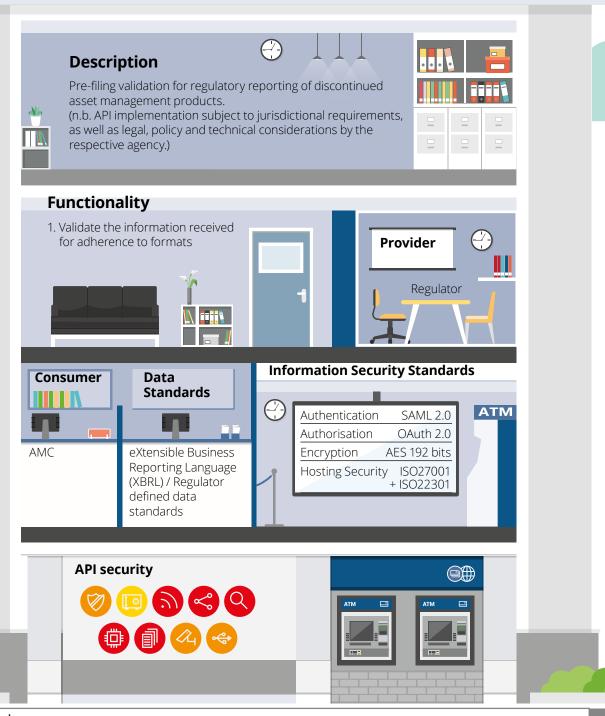
Hosting Environment Security

2-Factor Authentication



Secured Audit Trails

Validation for regulatory reporting of discontinued asset management products



Legend:



Strong Encryption





Security Events &

Access Controls



Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



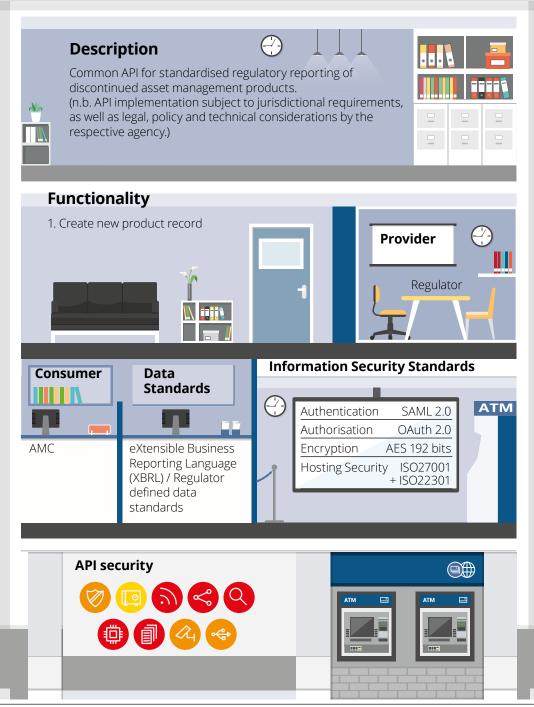


Vulnerability Analysis & **Penetration Testing**





Regulatory reporting of discontinued asset management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



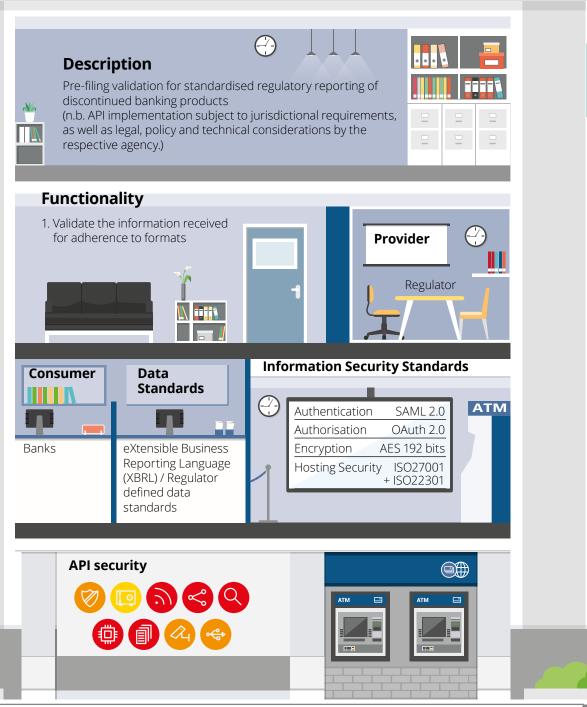
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for regulatory reporting of discontinued banking products



Legend:



Strong Encryption

Security



Access Controls





Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended



2-Factor Authentication Hosting Environment



Incident Monitoring



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Recommended

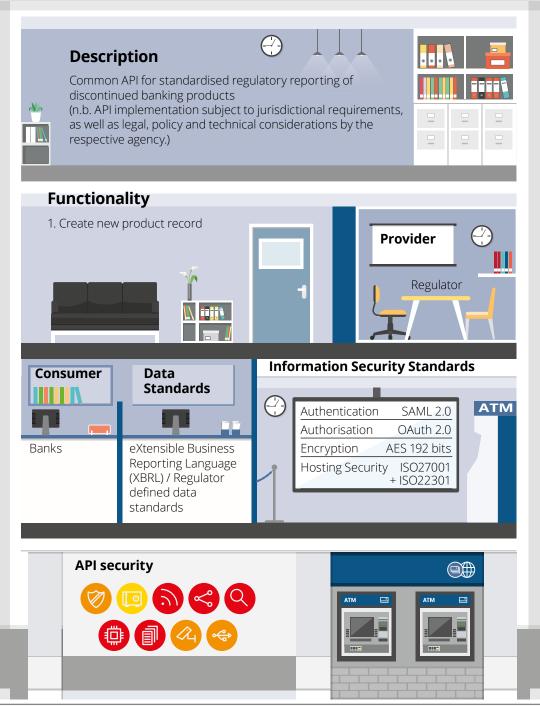


Optional



154

Regulatory reporting of discontinued banking products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Optional

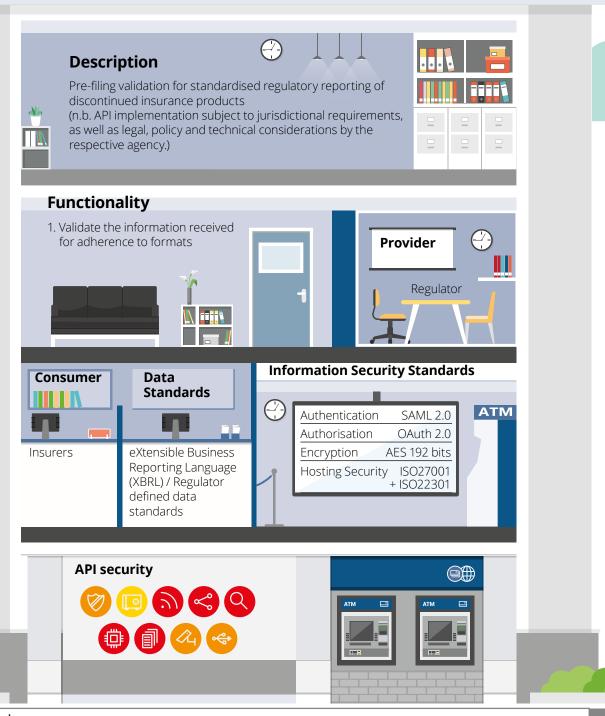


Hosting Environment Security



Secured Audit Trails

Validation for regulatory reporting of discontinued insurance products



Legend:



Strong Encryption

Security



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication Hosting Environment



Incident Monitoring



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**

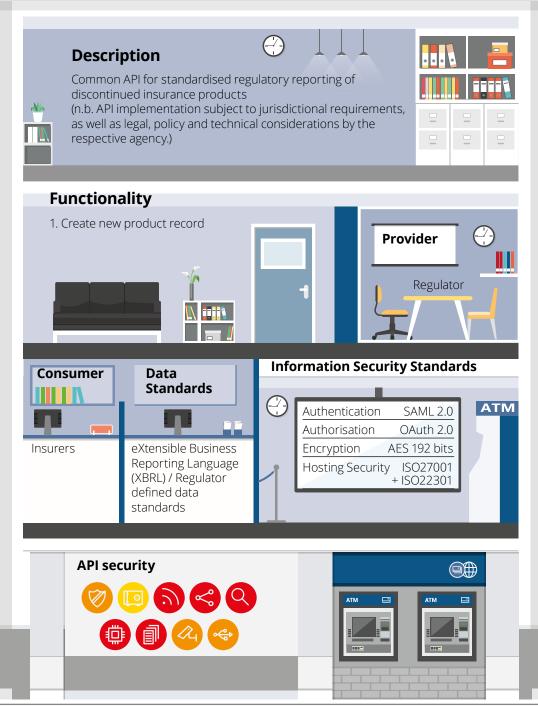
Robust Failover



Recommended



Regulatory reporting of discontinued insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



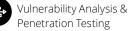
Recommended



Hosting Environment Security



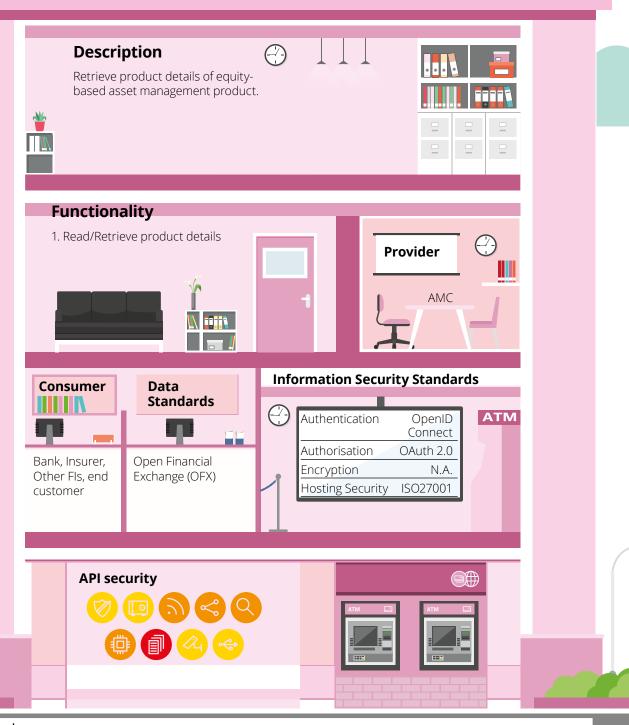
Secured Audit Trails







Retrieve equity based product details



Legend:



Strong Encryption



Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



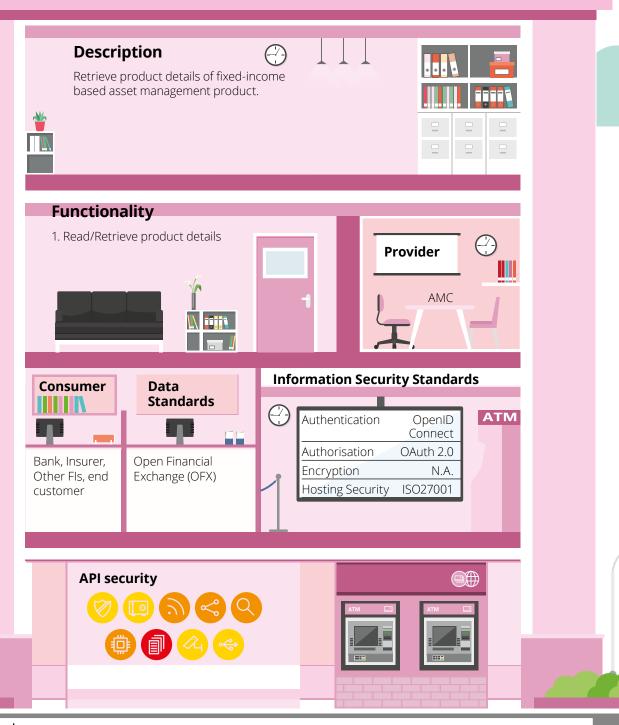


Vulnerability Analysis & Penetration Testing





Retrieve fixed-income based product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &

Robust Failover

mechanisms



Recommended

Optional



Hosting Environment Security



Secured Audit Trails

Penetration Testing

Retrieve derivatives-based product details



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Secured Audit Trails



Robust Failover mechanisms



Recommended



Hosting Environment Security



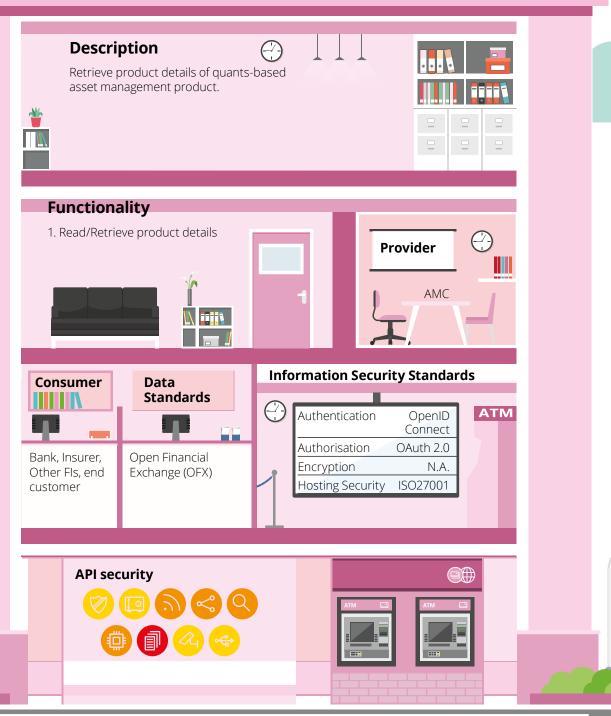


Vulnerability Analysis & Penetration Testing





Retrieve quants-based product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails





Retrieve savings account product details



Legend:

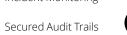


Strong Encryption



Access Controls







Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication





Vulnerability Analysis & Penetration Testing

Robust Failover

mechanisms



Retrieve current account product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve fixed/term deposit product details



Legend:



Strong Encryption



Security Events &



Access Controls

Secure API development lifecycle & code reviews Robust Failover



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & Penetration Testing

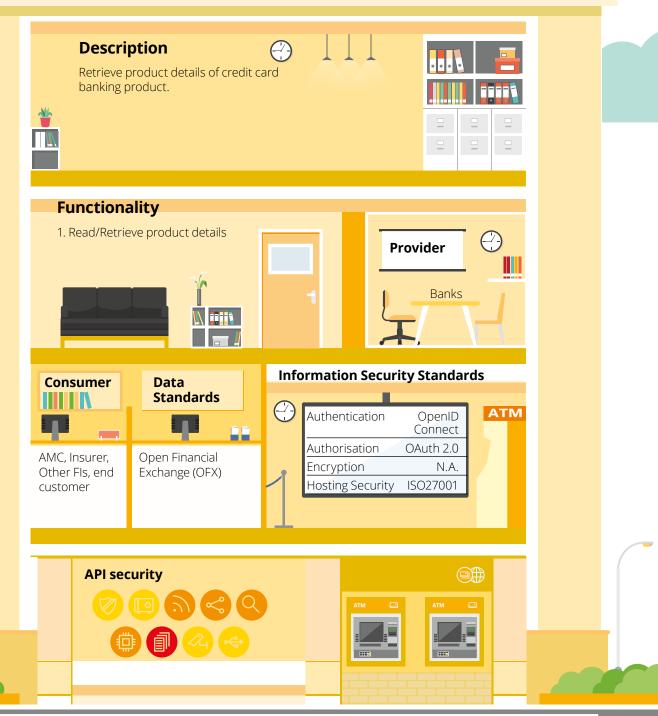


Optional

164

Hosting Environment Security

Retrieve credit card product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Retrieve debit card product details



Legend:



Hosting Environment

Security







Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended



Recommended



Retrieve forex card product details



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &



Recommended



Hosting Environment Security



Penetration Testing





Retrieve unit trust investment product details



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring

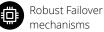




Secure API development lifecycle & code reviews



Strongly Recommended





Recommended



Hosting Environment Security

2-Factor Authentication





Vulnerability Analysis & Penetration Testing





Retrieve CPF- & SRS-linked investment product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



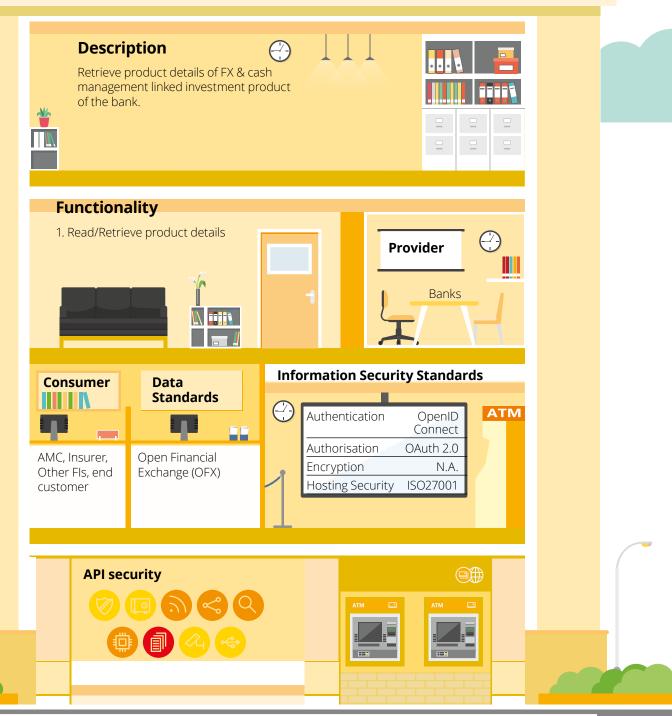
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve FX & cash management product details



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Vulnerability Analysis & **Penetration Testing**



Retrieve structured investment/deposit product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve home loan product details



Legend:



Strong Encryption





Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews





Strongly Recommended



Recommended







Vulnerability Analysis & **Penetration Testing**





Retrieve personal (unsecured) loan product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve vehicle loan product details



Legend:





2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**

Robust Failover

mechanisms



Retrieve education loan product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



Hosting Environment Security



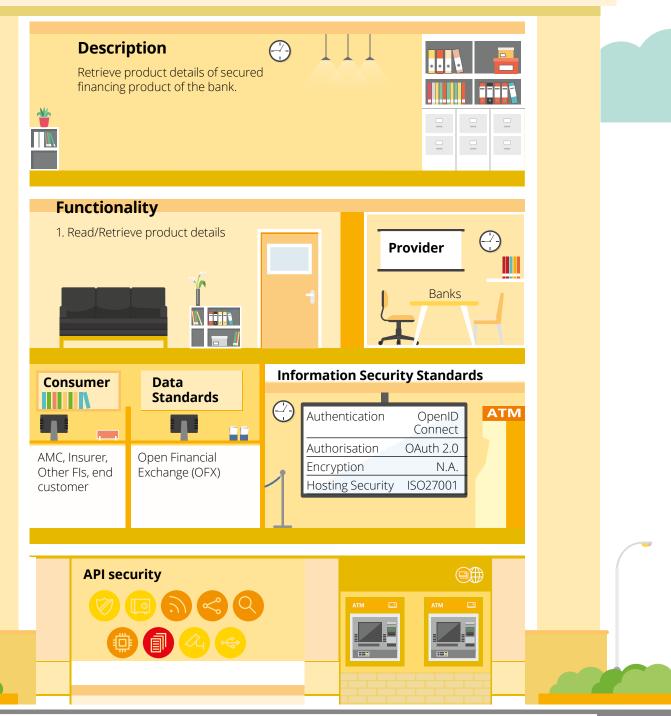
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve secured financing/loan product details



Legend:



Strong Encryption



Access Controls



Security Events &



Incident Monitoring





Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Robust Failover

mechanisms



Retrieve current account product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve multi-currency account product details

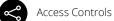


Legend:



Strong Encryption







Security Events & Incident Monitoring







Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**

Robust Failover

mechanisms



Retrieve fixed/term deposit product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

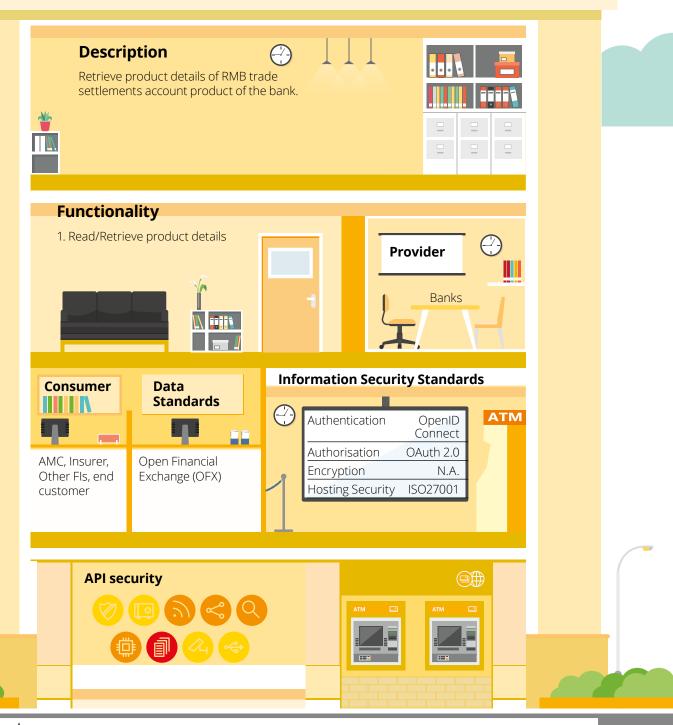


Vulnerability Analysis & Penetration Testing



133

Retrieve RMB trade settlement account product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &



Recommended



Hosting Environment Security



Penetration Testing

Robust Failover

mechanisms



Retrieve escrow service product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms

Penetration Testing



Recommended



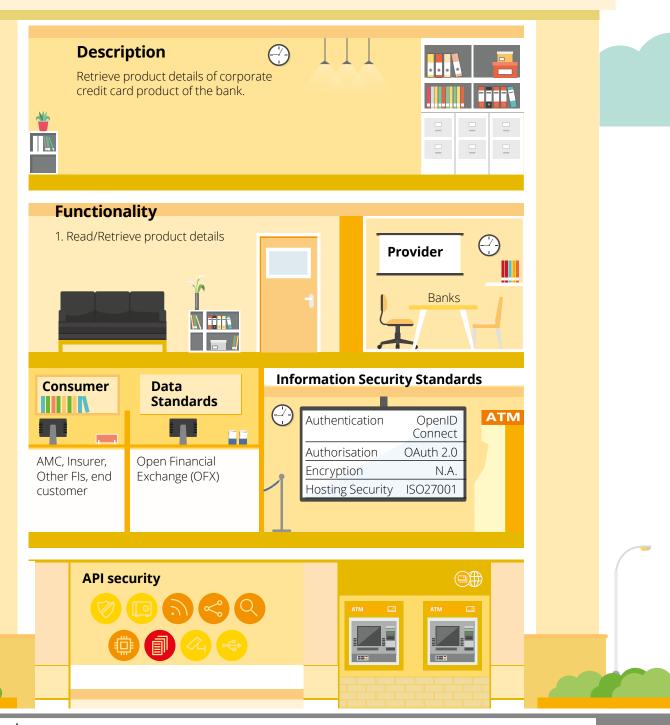
Hosting Environment Security



Secured Audit Trails



Retrieve corporate credit card product details



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Retrieve working-capital financing product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

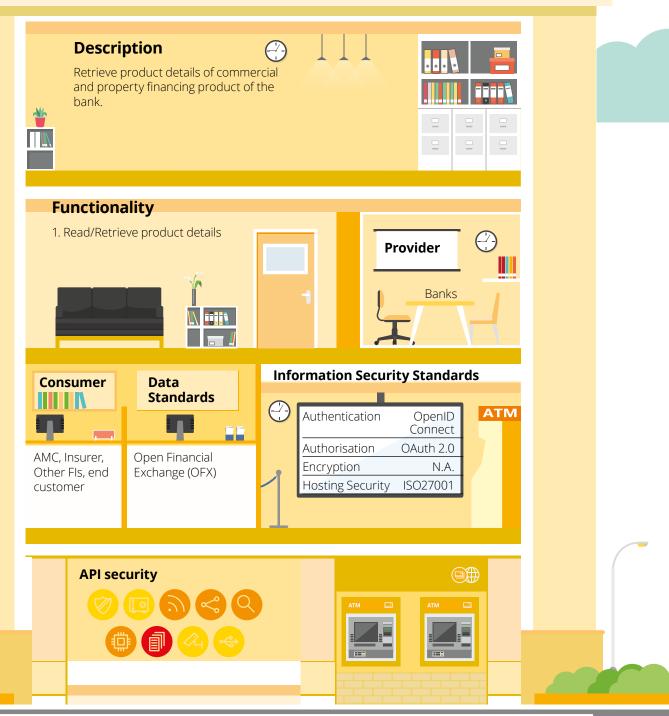


Vulnerability Analysis & Penetration Testing





Retrieve commercial & property financing product details

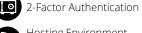


Legend:



Strong Encryption









Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



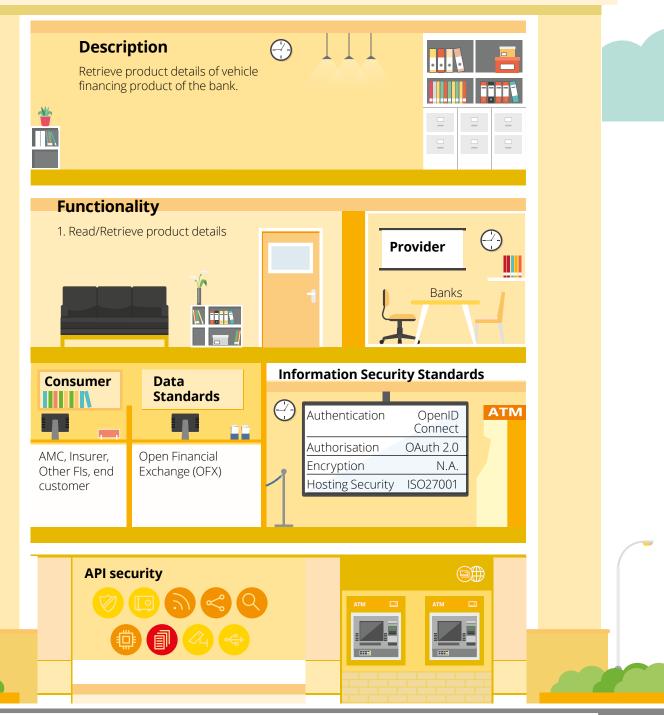
Strongly Recommended



Recommended



Retrieve vehicle financing product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended
Optional



Hosting Environment Security



Secured Audit Trails



Retrieve machinery & equipment financing product details



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended





Retrieve payables management product details



Legend:



Strong Encryption



Access Controls





Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security

2-Factor Authentication



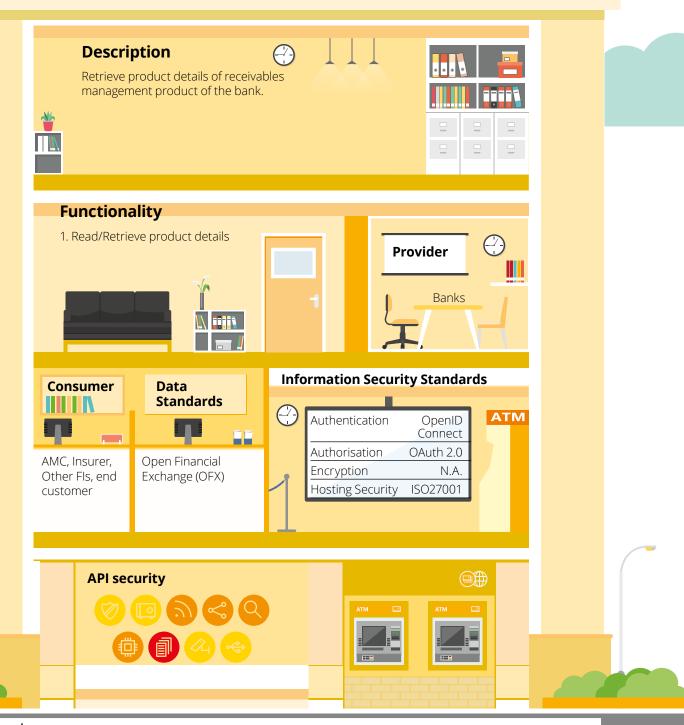


Vulnerability Analysis & Penetration Testing





Retrieve receivables management product details



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended





Retrieve liquidity management product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

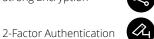
Retrieve TF import service product details



Legend:



Strong Encryption



Access Controls





Robust Failover



Strongly Recommended



mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

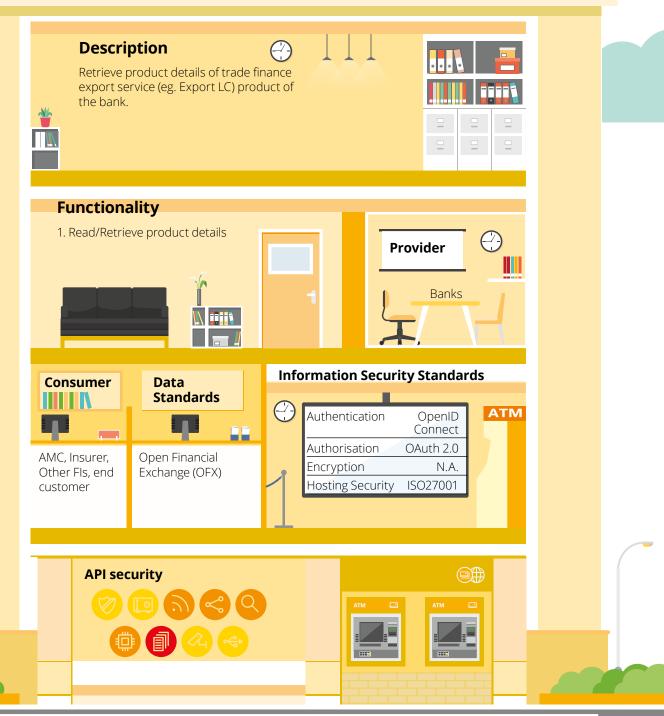
Secure API development

lifecycle & code reviews





Retrieve TF export service product details



Legend:



Strong Encryption



Access Controls





mechanisms





Hosting Environment Security

2-Factor Authentication



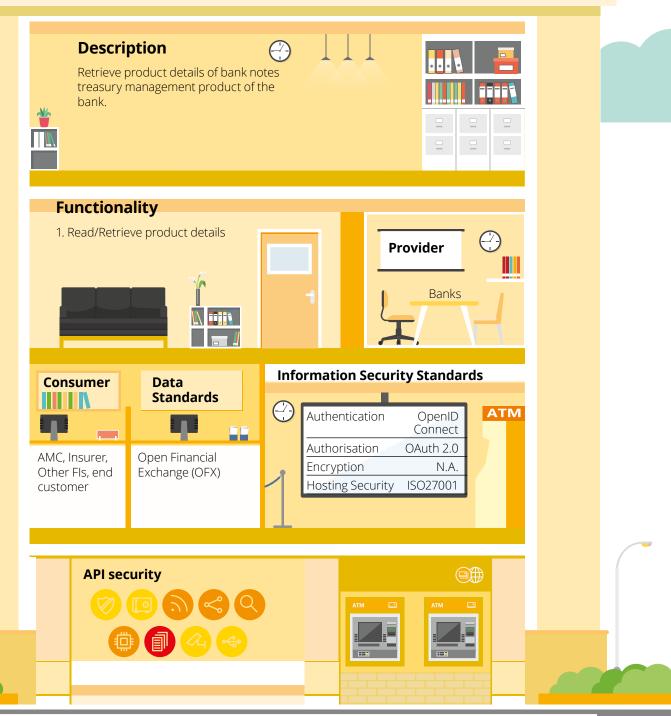
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve bank notes treasury management product details



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews







Recommended



Vulnerability Analysis & **Penetration Testing**

mechanisms



Retrieve Futures-linked treasury management product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms Vulnerability Analysis &

Penetration Testing



Optional



Hosting Environment Security



Secured Audit Trails



Retrieve SGS-linked treasury management product details



Legend:





2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring







Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended



Recommended



Optional



194



Retrieve FX-linked treasury management product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

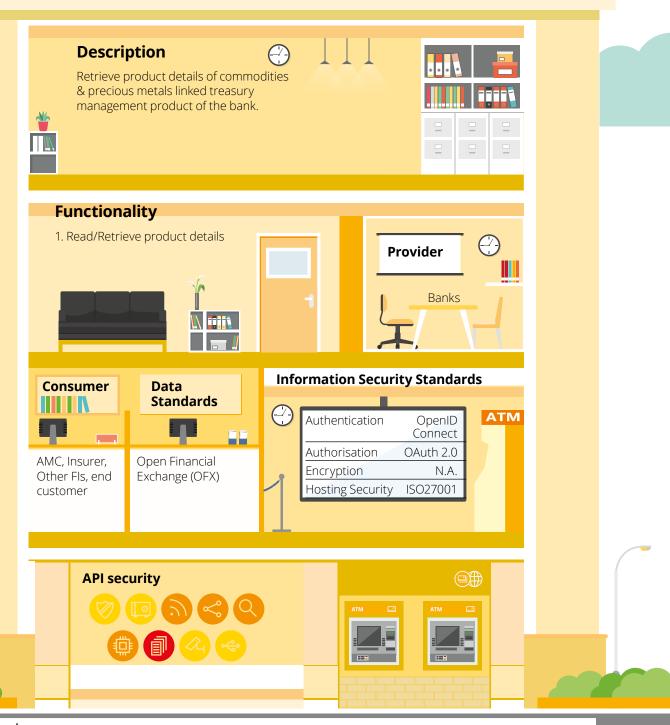


Vulnerability Analysis & Penetration Testing



149

Retrieve commodities/precious metalslinked treasury management product details



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**





Retrieve currency- & interest rate- swaps linked treasury management product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

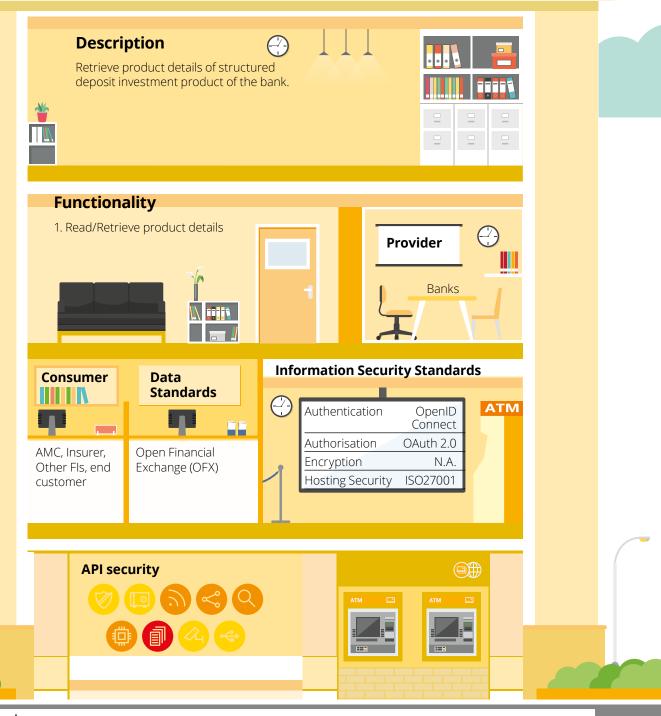


Vulnerability Analysis & Penetration Testing





Retrieve structured-deposit investment product details



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended



Recommended





Retrieve equity-linked notes investment product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



mechanisms

Vulnerability Analysis &
Penetration Testing

Robust Failover



Recommended



Hosting Environment Security



Secured Audit Trails



Retrieve unit trust linked investment product details



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



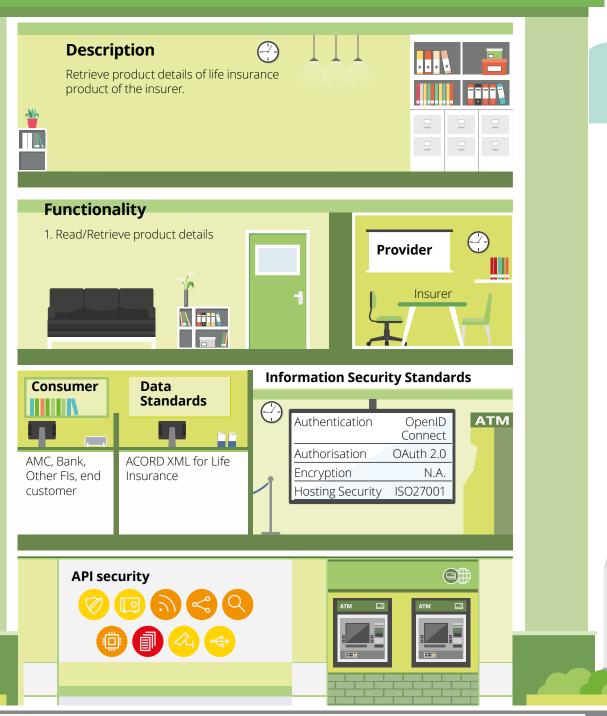
Strongly Recommended



Recommended



Retrieve life insurance product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails





Retrieve health insurance product details



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



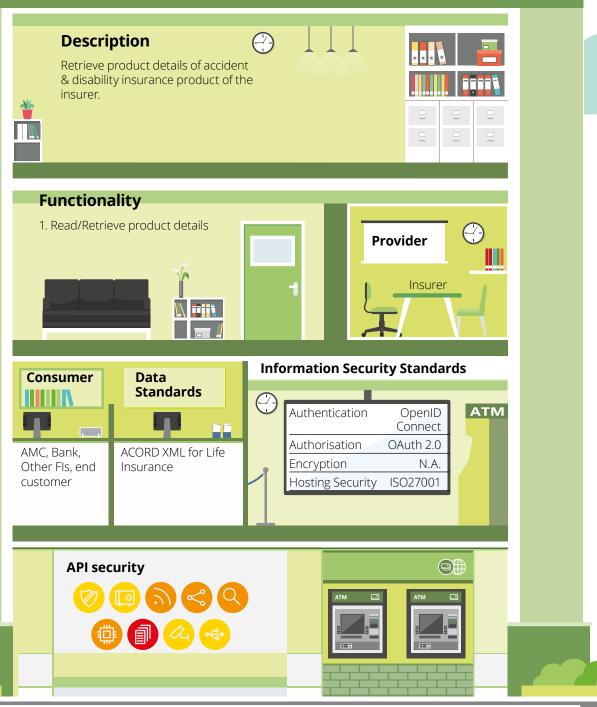
Strongly Recommended



Recommended



Retrieve accident & disability insurance product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

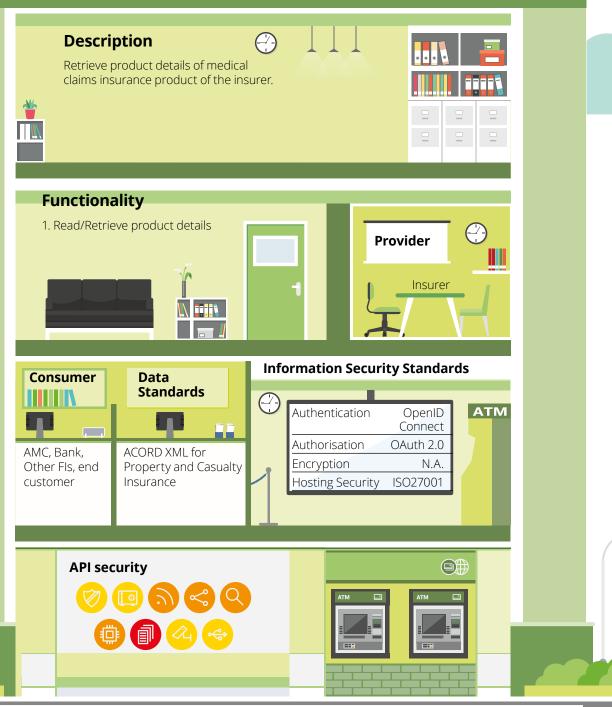


Vulnerability Analysis & Penetration Testing





Retrieve medical claims insurance product details



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Incident Monitoring



Vulnerability Analysis & Penetration Testing



Recommended



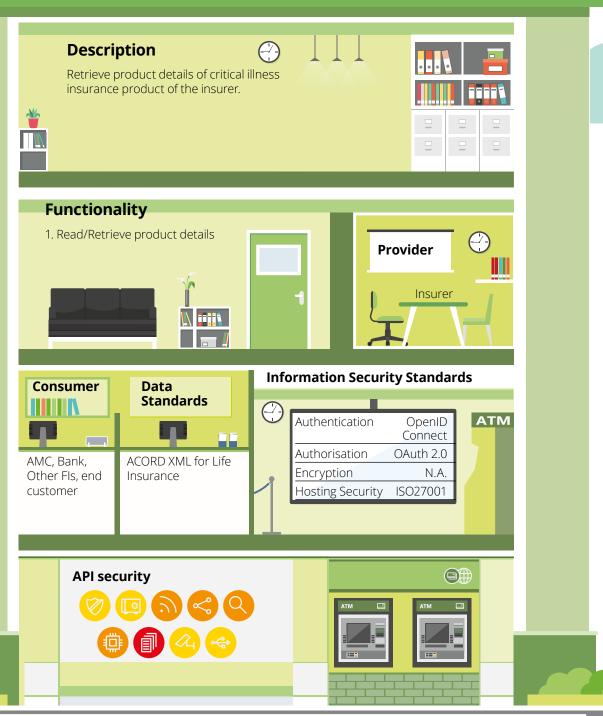
Hosting Environment Security



Secured Audit Trails



Retrieve critical illness insurance product details



Legend:



Strong Encryption



Access Controls







Secure API development lifecycle & code reviews

mechanisms





Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Vulnerability Analysis & Secured Audit Trails Penetration Testing





Retrieve employee benefits & healthcare insurance product details



Legend:



Strong Encryption

Security



2-Factor Authentication Hosting Environment





Incident Monitoring

Security Events &

Access Controls



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Secured Audit Trails

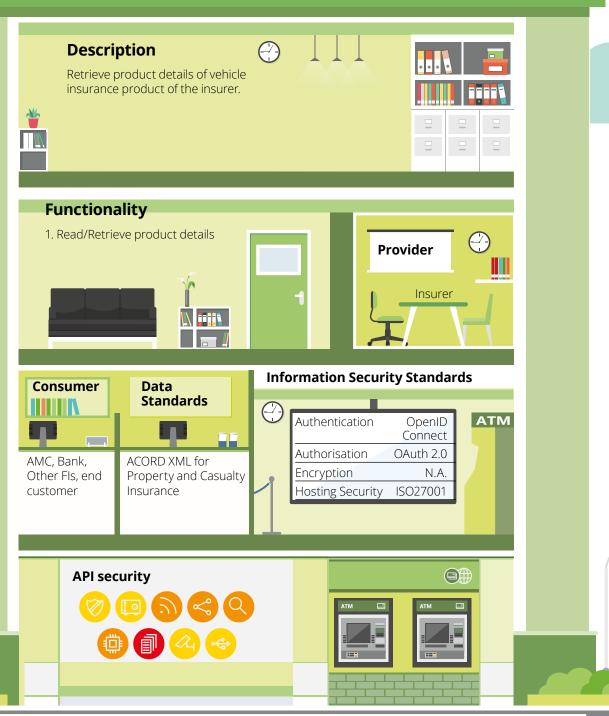


Vulnerability Analysis & Penetration Testing





Retrieve vehicle insurance product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

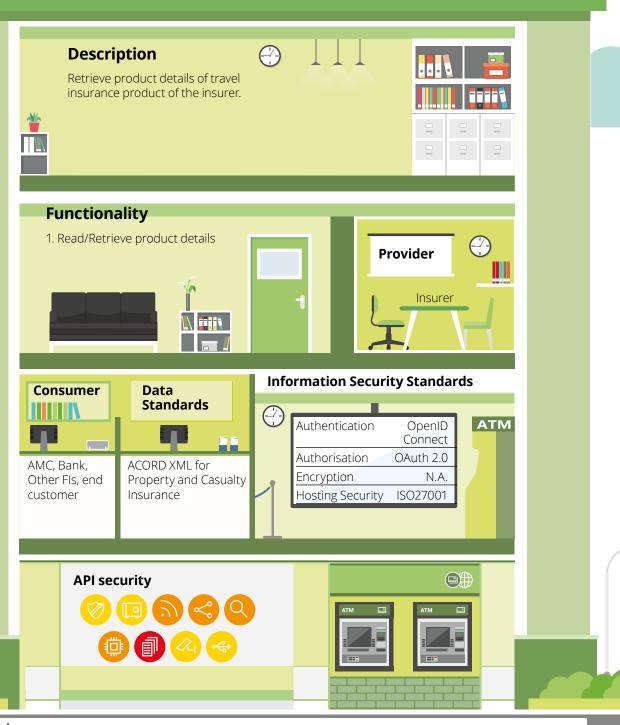


Vulnerability Analysis & Penetration Testing





Retrieve travel insurance product details



Legend:



Strong Encryption

Security





Security Events & Incident Monitoring

Access Controls





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

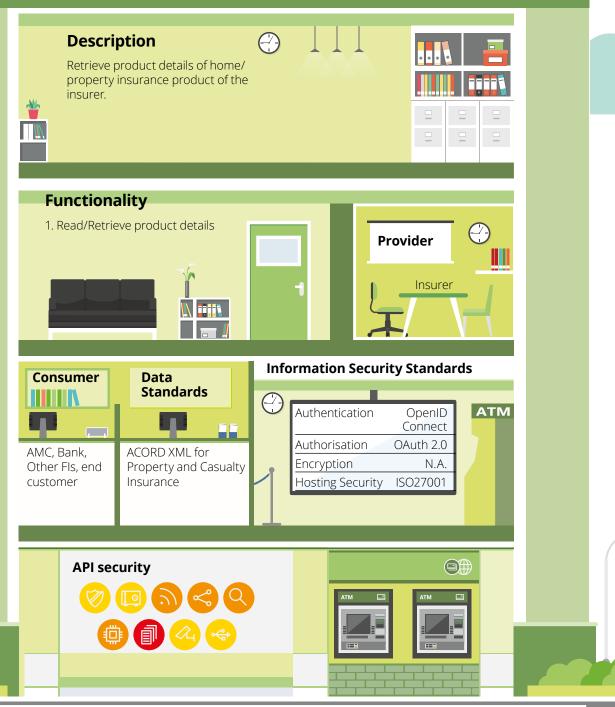


Recommended





Retrieve home/property insurance product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Retrieve savings-linked insurance product details



Legend:



Strong Encryption



Access Controls





Robust Failover

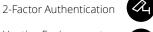
Secure API development

lifecycle & code reviews



Strongly Recommended

Recommended





mechanisms Incident Monitoring



Vulnerability Analysis & Penetration Testing



Optional

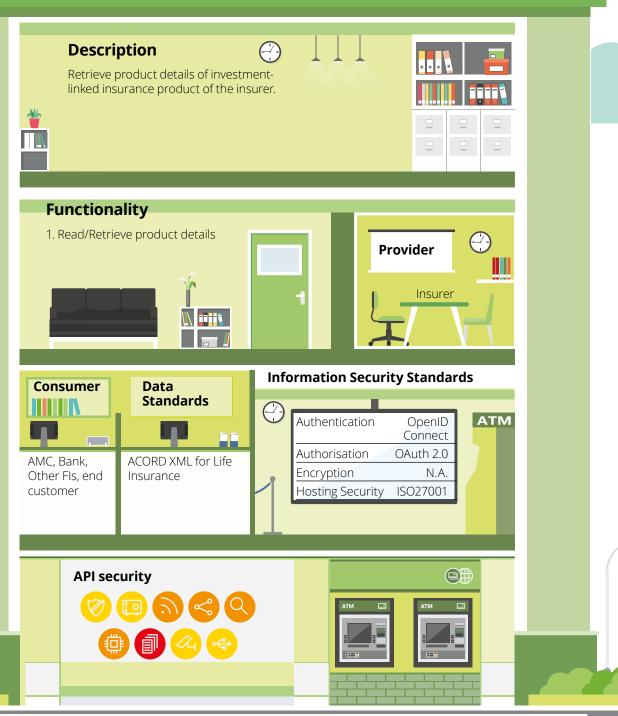
Hosting Environment Security



Secured Audit Trails



Retrieve investment-linked insurance product details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

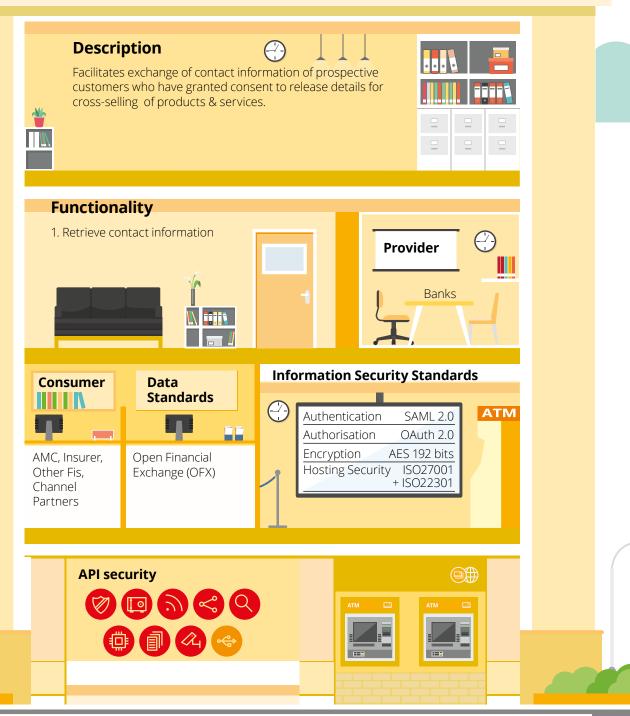


Vulnerability Analysis & Penetration Testing





Lead generation with banking channel partners



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





mechanisms

Robust Failover



Recommended



Hosting Environment Security



Secured Audit Trails

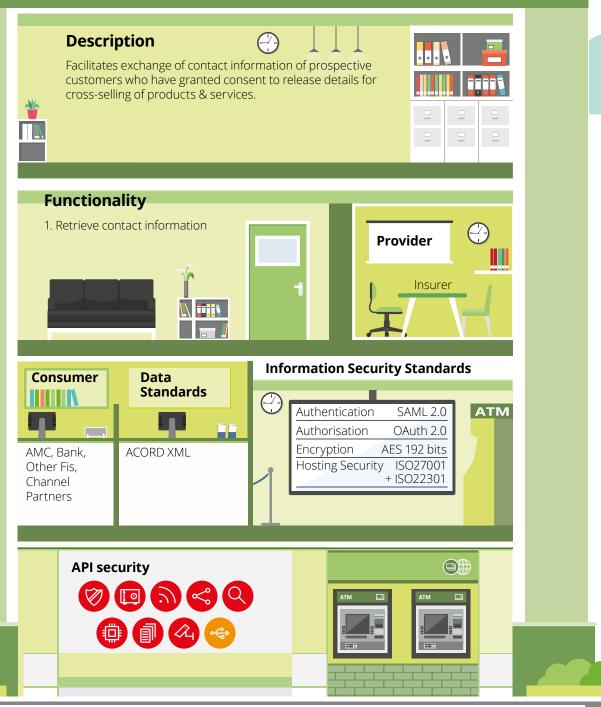


Vulnerability Analysis & **Penetration Testing**





Lead generation with insurance channel partners



Legend:



Strong Encryption



Access Controls



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



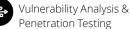
Recommended

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Hosting Environment Security



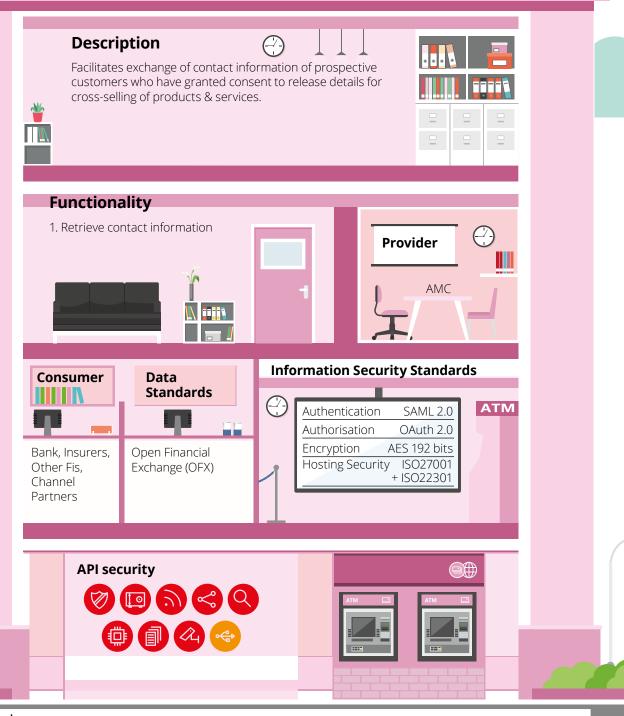
Secured Audit Trails







Lead generation with asset management channel partners



Legend:



Strong Encryption



Access Controls





Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



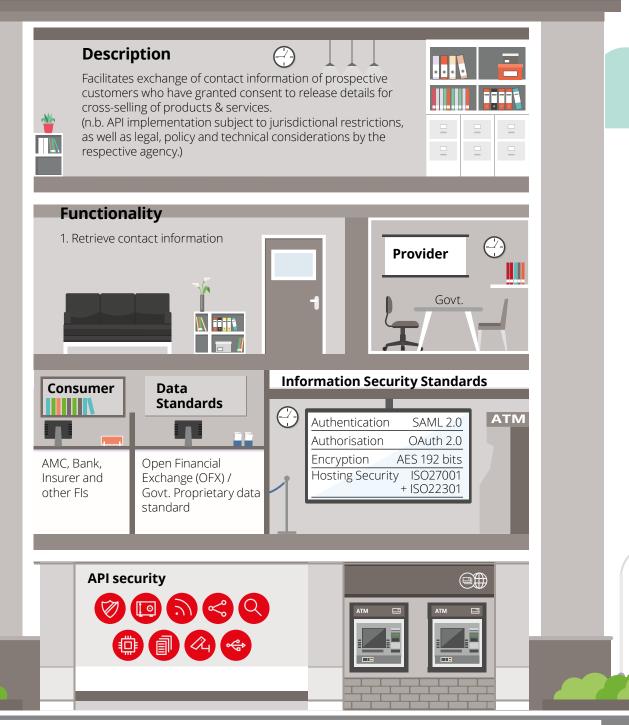
Hosting Environment Security



Secured Audit Trails



Lead generation with Govt. agency channel partners - Individuals



Legend:



Strong Encryption



Access Controls



Security Events &



Secure API development lifecycle & code reviews Robust Failover



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Vulnerability Analysis &



Recommended

Optional



Hosting Environment Security



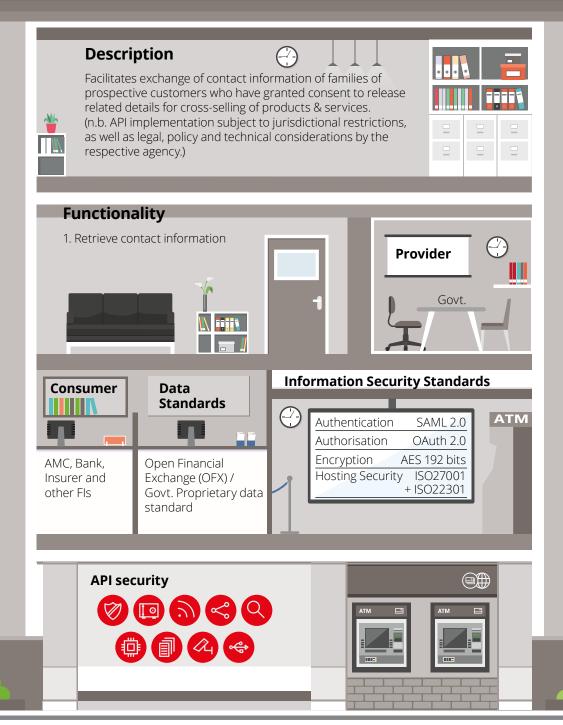
Penetration Testing

mechanisms





Lead generation with Govt. agency channel partners - Family



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



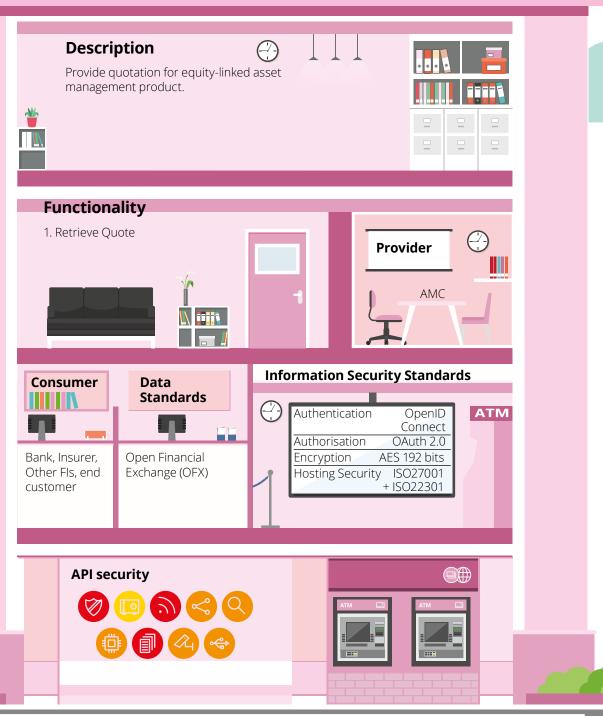
Recommended



Vulnerability Analysis & Penetration Testing



Quote generation for equity-linked products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events &



Secured Audit Trails



Vulnerability Analysis &



Recommended

Optional



Hosting Environment Security



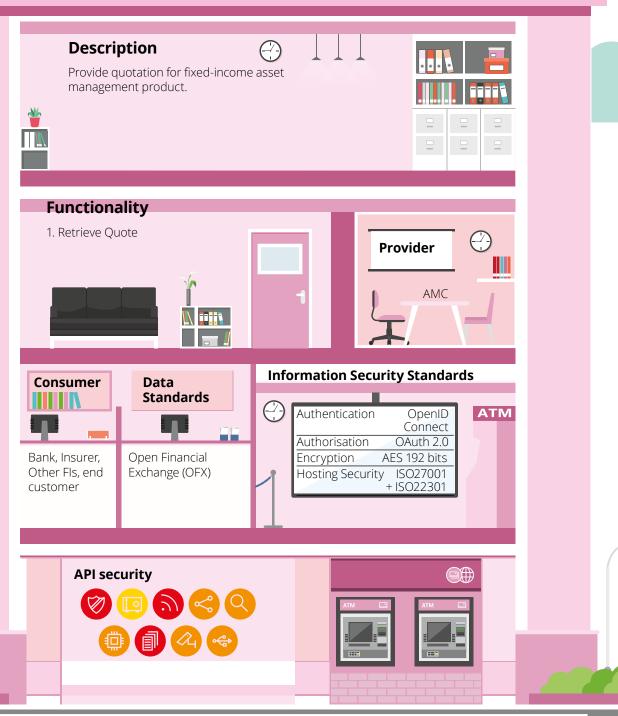
Penetration Testing

Robust Failover

mechanisms



Quote generation for fixed-income products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring





mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



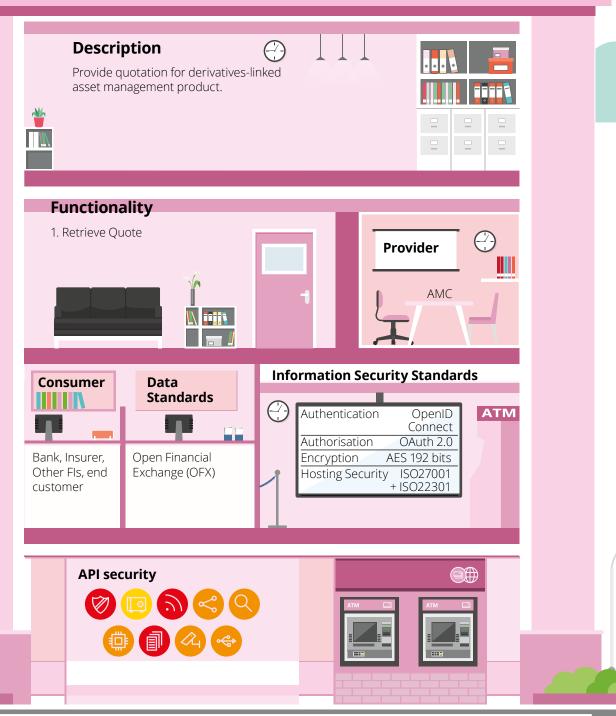
Vulnerability Analysis & Penetration Testing

Robust Failover





Quote generation for derivatives-linked products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



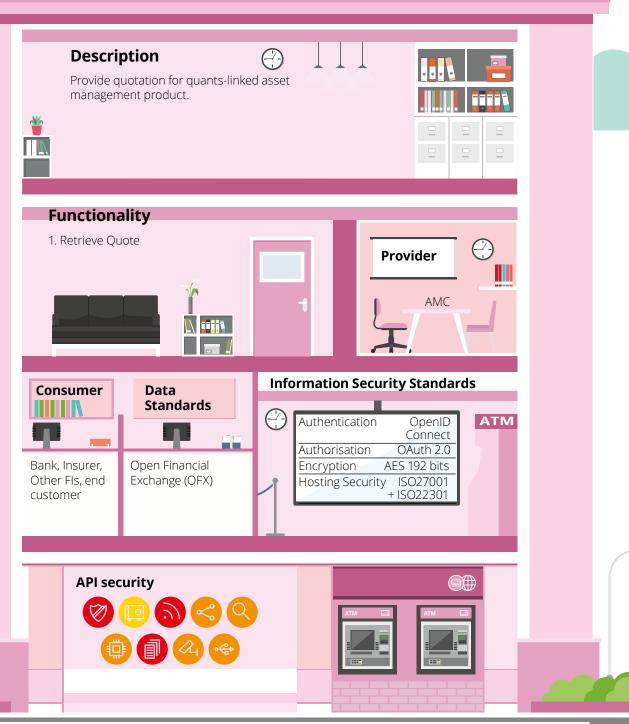
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Quote generation for quants-linked products



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Quote generation for savings account products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

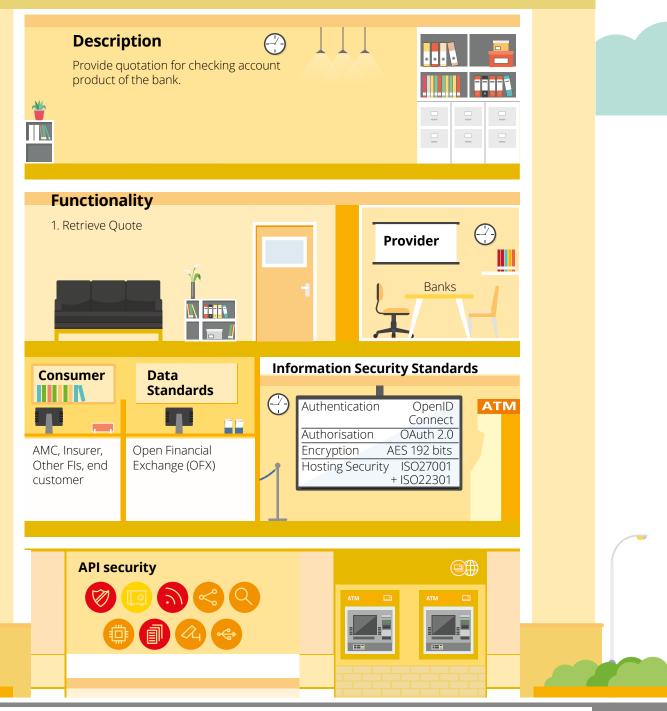


Vulnerability Analysis & Penetration Testing





Quote generation for checking account products



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended



Quote generation for fixed/term deposit products (retail)



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

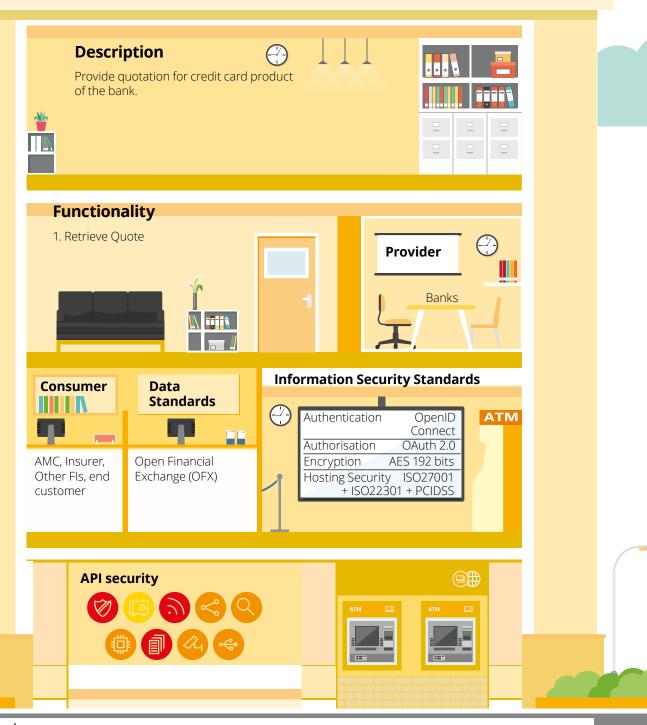


Vulnerability Analysis & Penetration Testing





Quote generation for credit card products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended



Quote generation for debit card products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



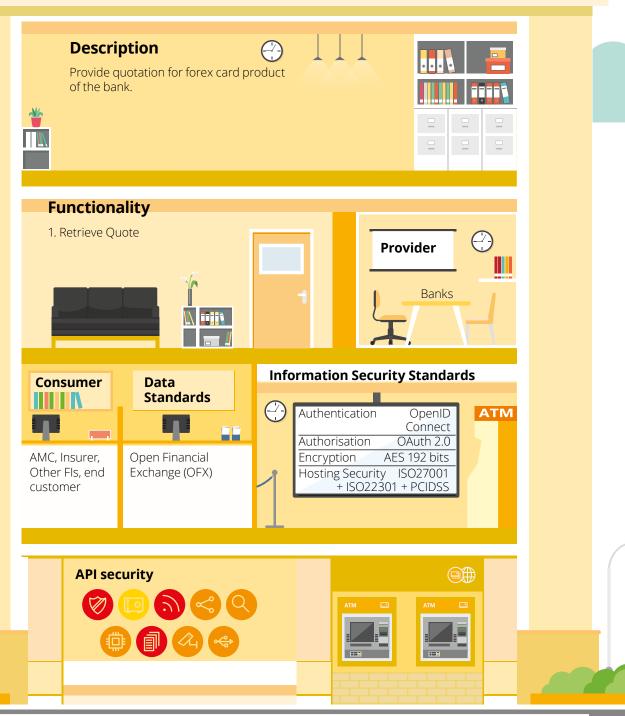
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Quote generation for forex card products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended





Quote generation for unit trust linked investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

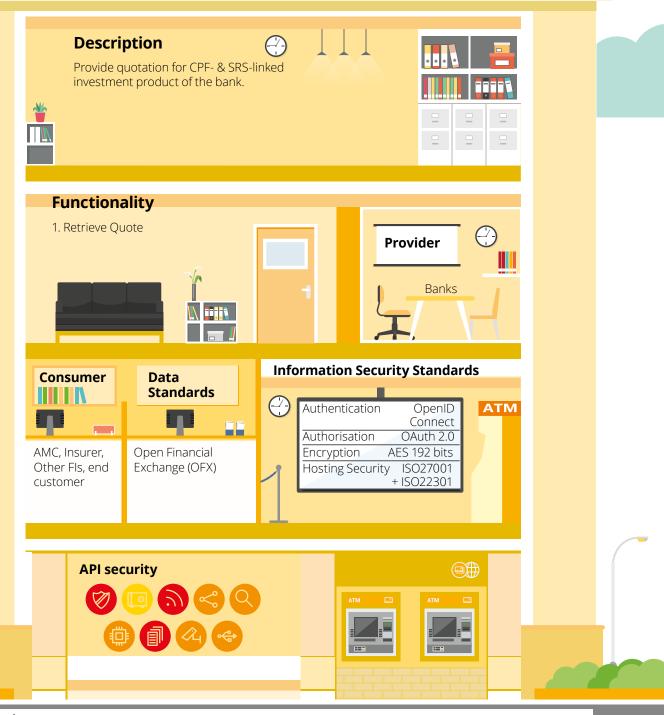


Secured Audit Trails





Quote generation for CPF & SRS-linked investment products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended



Recommended



Quote generation for FX & cash management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



mechanisms

Vulnerability Analysis &

Robust Failover



Recommended



Hosting Environment Security



Secured Audit Trails

Vulnerability Arralys

Penetration Testing



Quote generation for structured investment/ deposit investment products



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Quote generation for home loan products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms





Hosting Environment Security

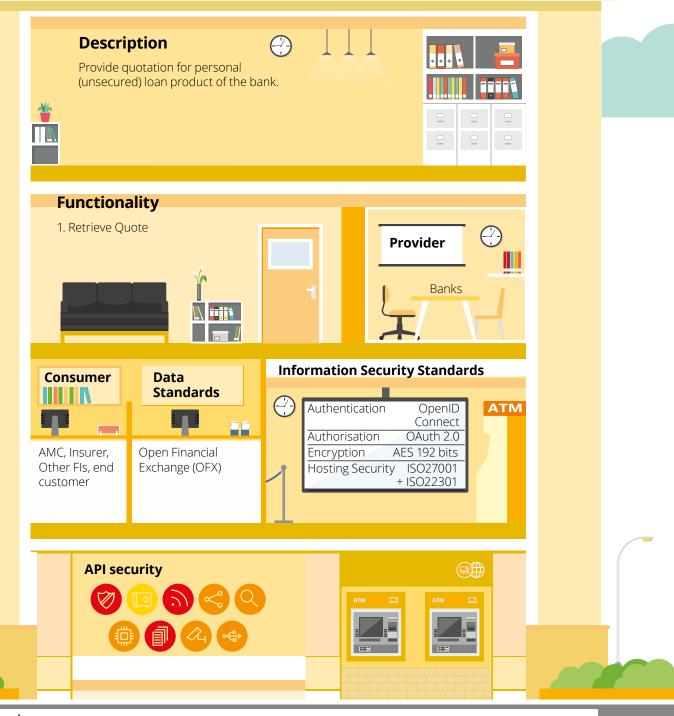


Secured Audit Trails





Quote generation for personal (unsecured) loan products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis & **Penetration Testing**

mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Quote generation for vehicle loan products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & Penetration Testing



Recommended



Hosting Environment Security





Quote generation for education loan products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



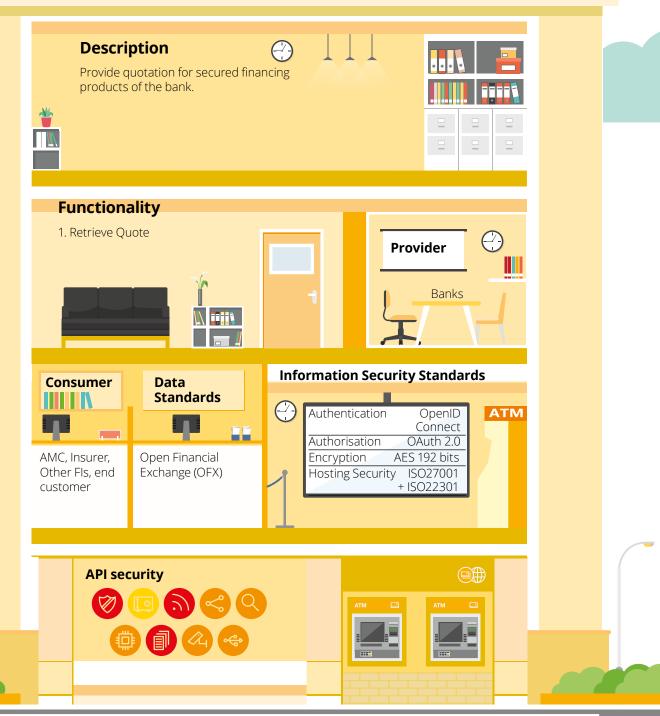
Strongly Recommended



Recommended



Quote generation for secured financing products



Legend:



Strong Encryption



Access Controls





Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews





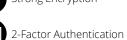
Quote generation for current account products



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails



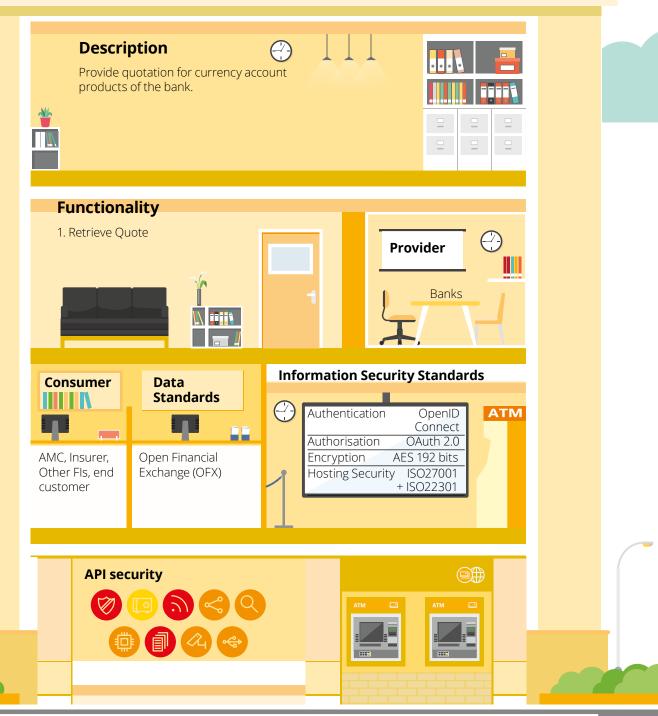
Vulnerability Analysis & Penetration Testing

mechanisms





Quote generation for currency account products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

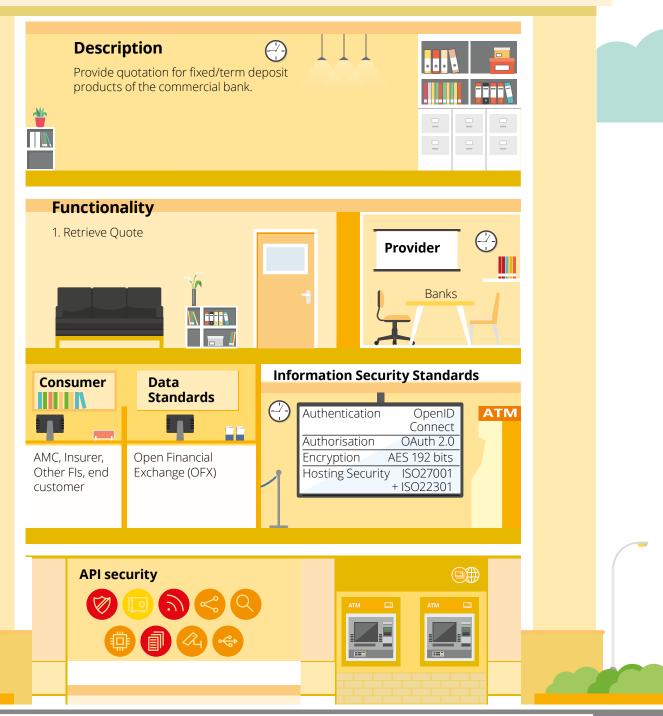


Vulnerability Analysis & Penetration Testing





Quote generation for fixed/term deposit products (commercial)



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended

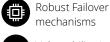


2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & Penetration Testing



Recommended







Quote generation for RMB trade settlements account products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Quote generation for escrow services products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



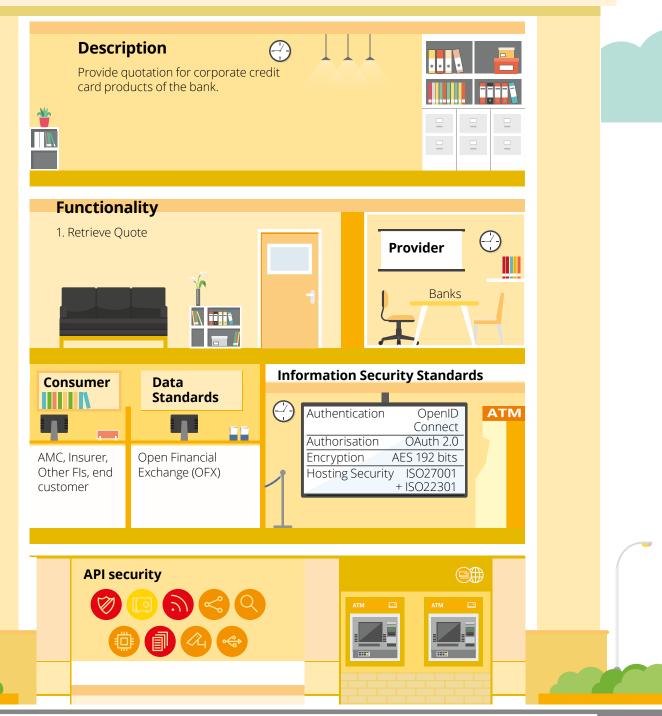
Strongly Recommended



Recommended



Quote generation for corporate credit card products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

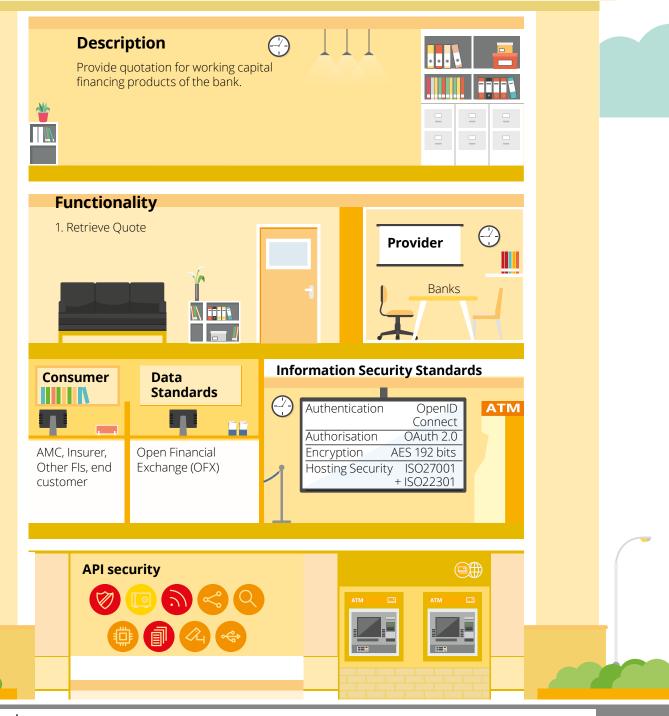


Vulnerability Analysis & Penetration Testing





Quote generation for working capital financing products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Secured Audit Trails

Vulnerability Analysis & Penetration Testing

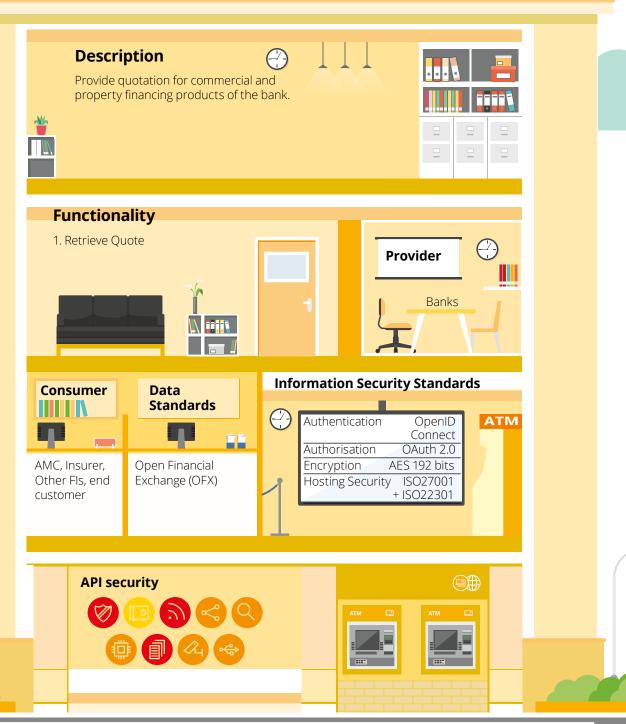


Recommended





Quote generation for commercial & property financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

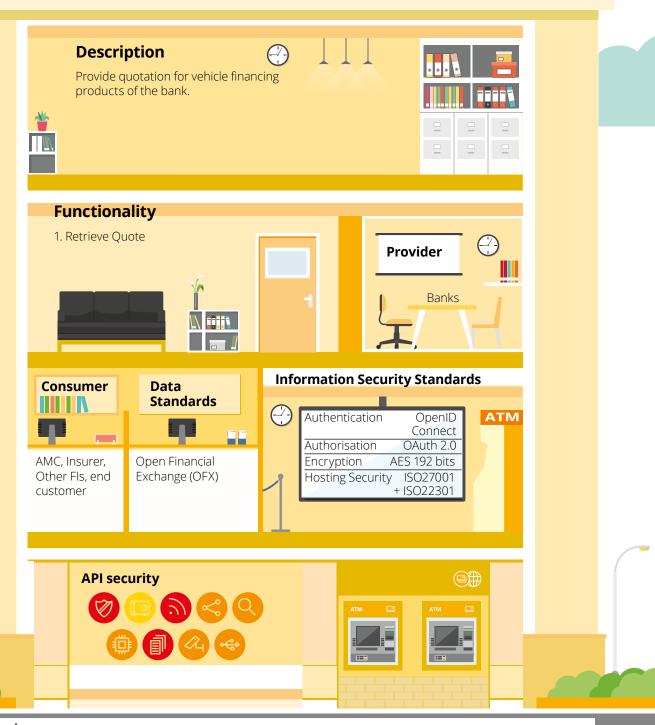


Vulnerability Analysis & Penetration Testing





Quote generation for vehicle financing products



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



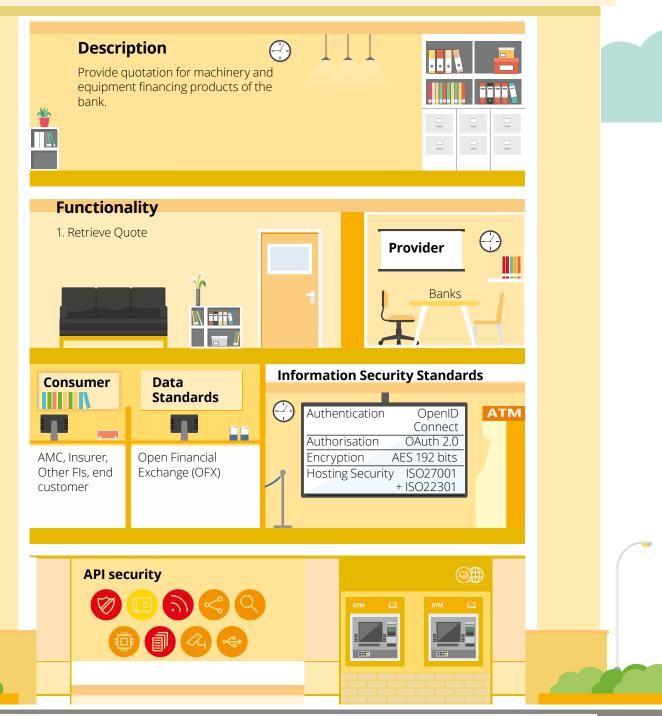
Recommended



Vulnerability Analysis & Penetration Testing



Quote generation for machinery & equipment financing products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis & Penetration Testing



Recommended



Hosting Environment Security



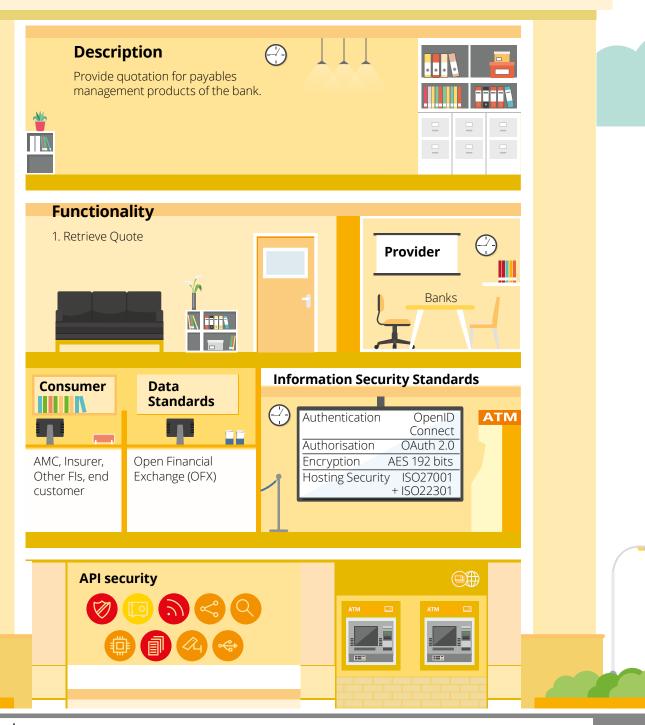
Secured Audit Trails

Pe



199

Quote generation for payables management products



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Vulnerability Analysis & Penetration Testing





Quote generation for receivables management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



Hosting Environment Security



Secured Audit Trails



Quote generation for liquidity management products



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews







Recommended



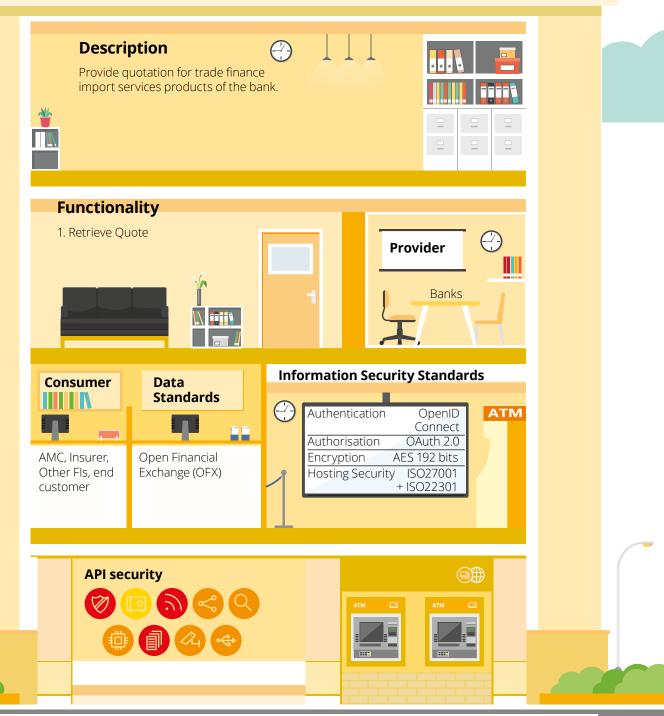
Vulnerability Analysis & Penetration Testing

mechanisms





Quote generation for TF import services products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended
Optional



Hosting Environment Security



Secured Audit Trails



Quote generation for TF export services products



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended

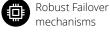


2-Factor Authentication



Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security



Penetration Testing





Quote generation for bank notes linked treasury management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

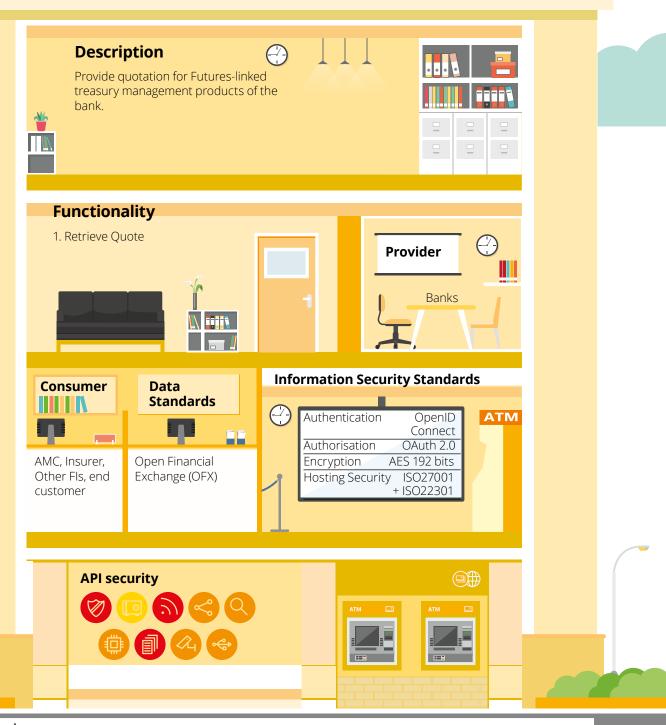


Vulnerability Analysis & Penetration Testing





Quote generation for Futures-linked treasury management products



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**





Quote generation for SGS-bank linked treasury management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails







Quote generation for FX-linked treasury management products



Legend:



Strong Encryption



Access Controls





Secured Audit Trails



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Vulnerability Analysis & **Penetration Testing**





Quote generation for commodities/precious metals linked treasury management products



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls







Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms

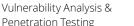
Penetration Testing



Recommended



Secured Audit Trails





Quote generation for currency- & interest rate swaps linked treasury management products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication





Security Events & Incident Monitoring



Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security



mechanisms

Robust Failover



Quote generation for structured deposits investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

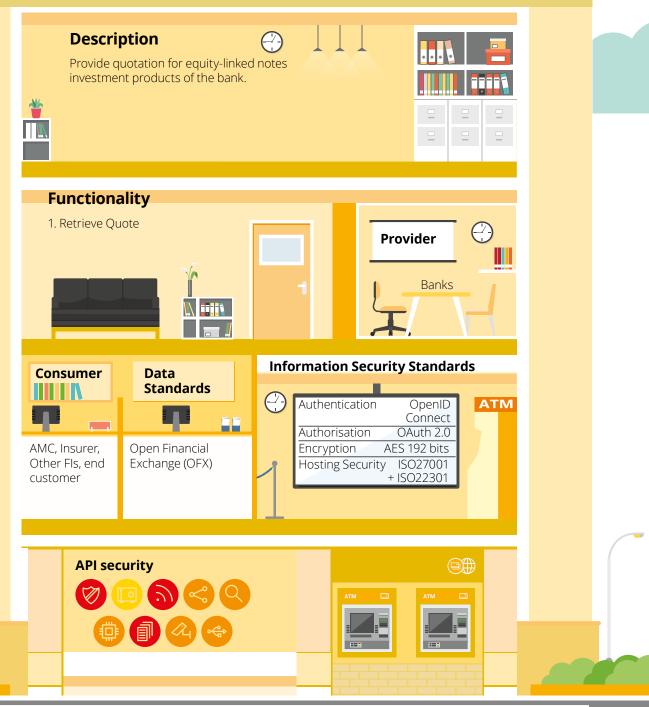


Penetration Testing





Quote generation for equity linked notes investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Quote generation for unit trust linked investment products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



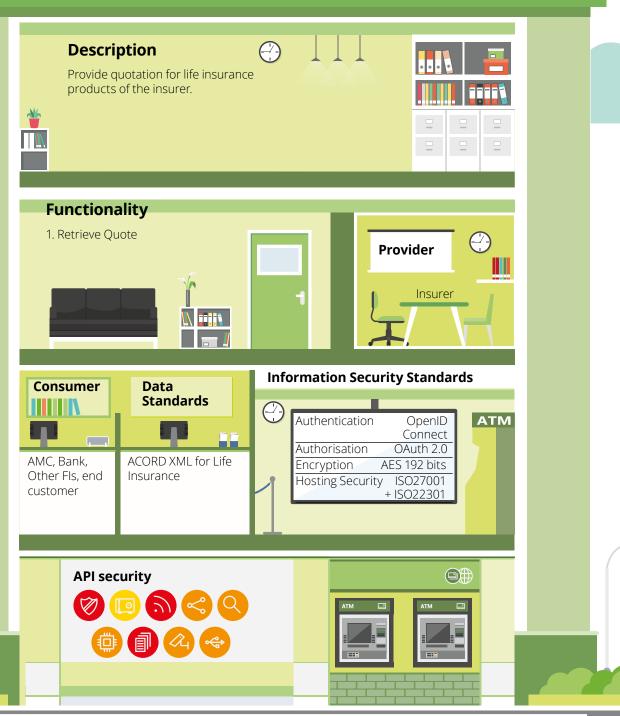
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Quote generation for life insurance products



Legend:



Strong Encryption



2-Factor Authentication

Hosting Environment

Security



Access Controls



Incident Monitoring



Security Events &



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



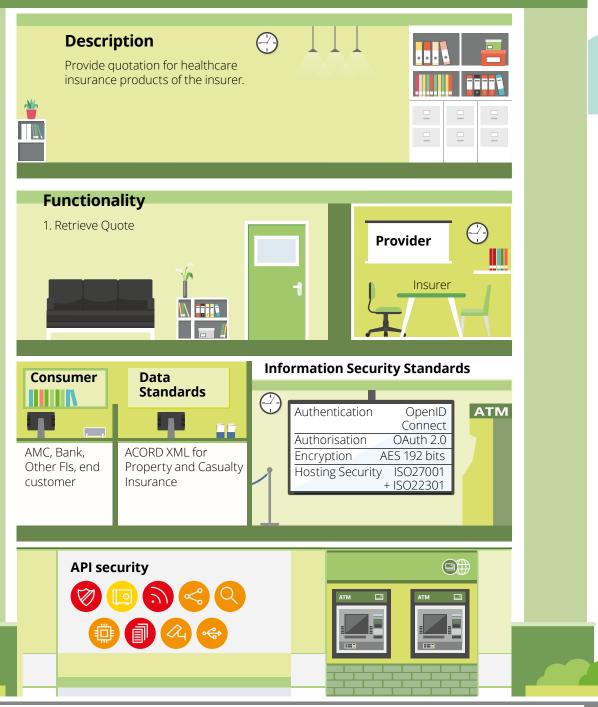
Strongly Recommended



Recommended



Quote generation for health insurance products



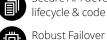
Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



mechanisms

Vulnerability Analysis &
Penetration Testing



Recommended



Hosting Environment Security



Secured Audit Trails

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Quote generation for accident and disability insurance products



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



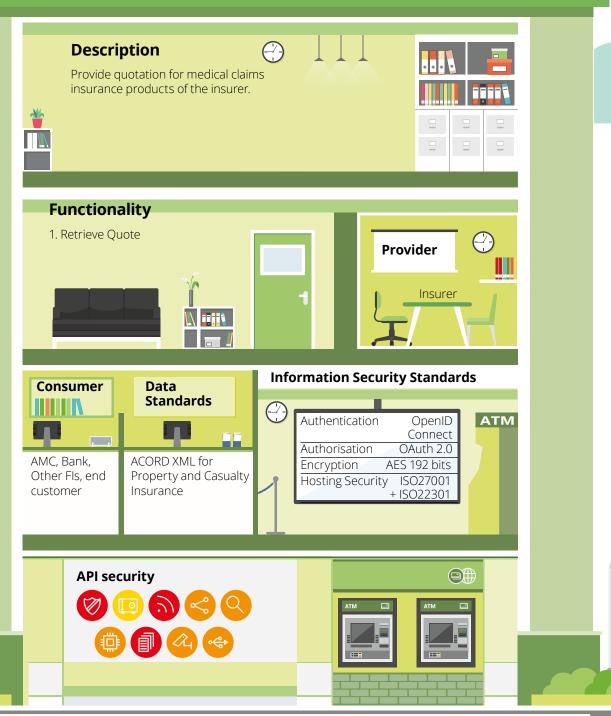
Strongly Recommended



Recommended



Quote generation for medical claims insurance products



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

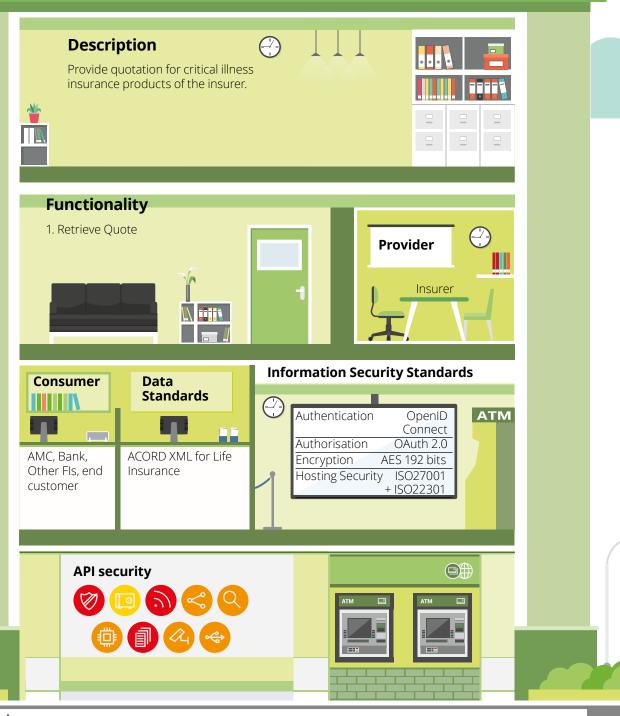


Vulnerability Analysis & Penetration Testing





Quote generation for critical illness insurance products



Legend:



Strong Encryption

Security



2-Factor Authentication Hosting Environment



Security Events &

Access Controls





Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended

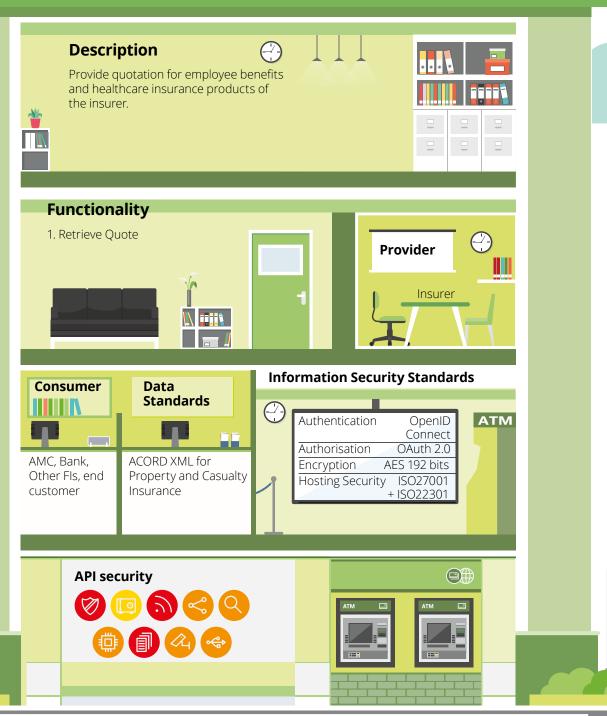


Recommended





Quote generation for employee benefits and healthcare insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms Vulnerability Analysis &

Penetration Testing



Recommended



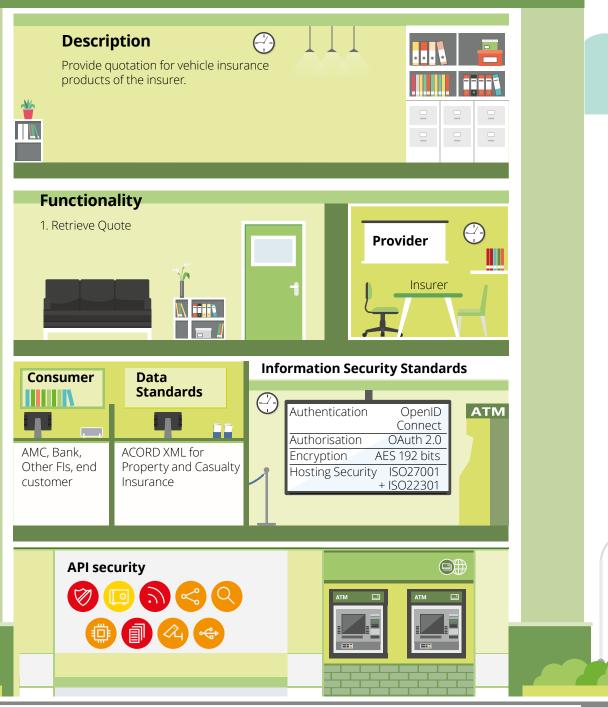
Hosting Environment Security



Secured Audit Trails



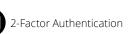
Quote generation for vehicle insurance products



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

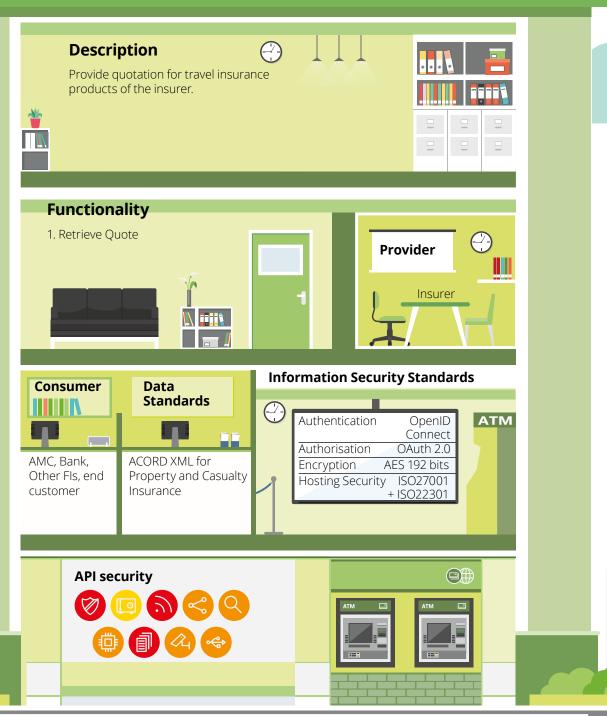


Recommended





Quote generation for travel insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Quote generation for home/property insurance products



Legend:



Strong Encryption







Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



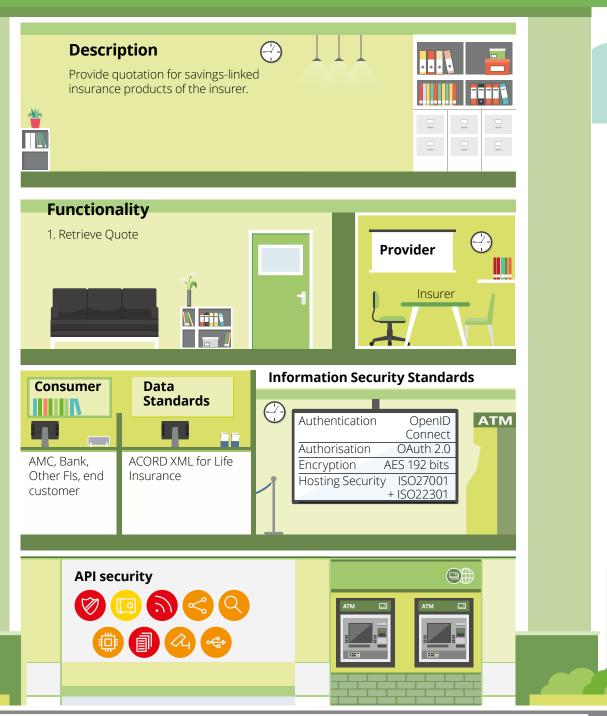
Strongly Recommended



Recommended



Quote generation for savings-linked insurance products



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



Hosting Environment Security

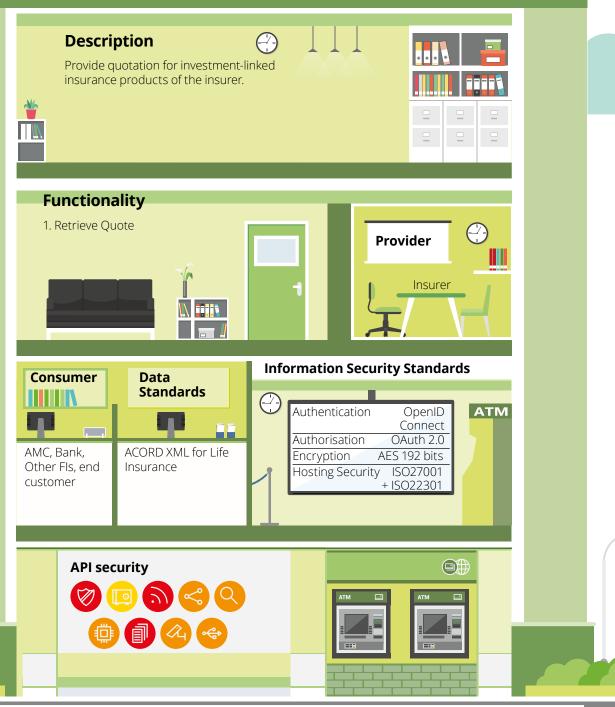


Penetration Testing





Quote generation for investment-linked insurance products



Legend:



Strong Encryption



Security

2-Factor Authentication Hosting Environment



Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

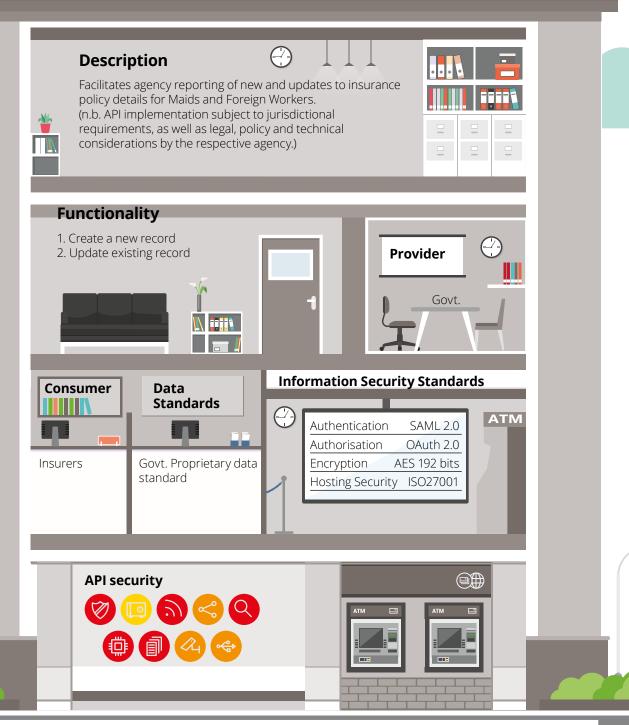


Strongly Recommended



Recommended

Reporting of Maid and Foreign Worker policy information to Govt Agency



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



Hosting Environment Security



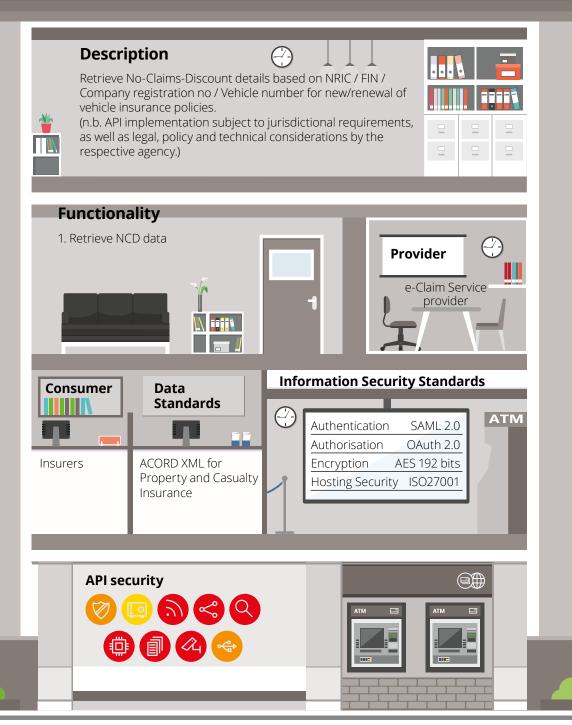
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve NCD related information based on NRIC / FIN / Company registration no / Vehicle number



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



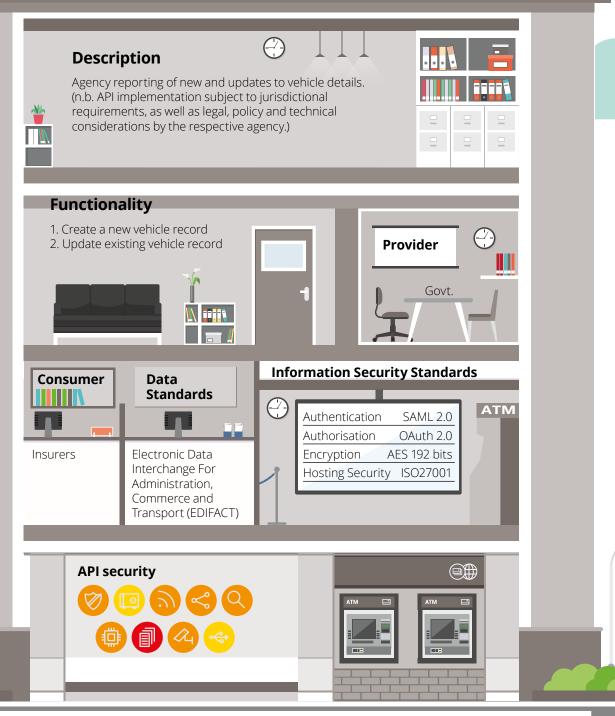
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Transmission of Vehicle details to Transportation Authority



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

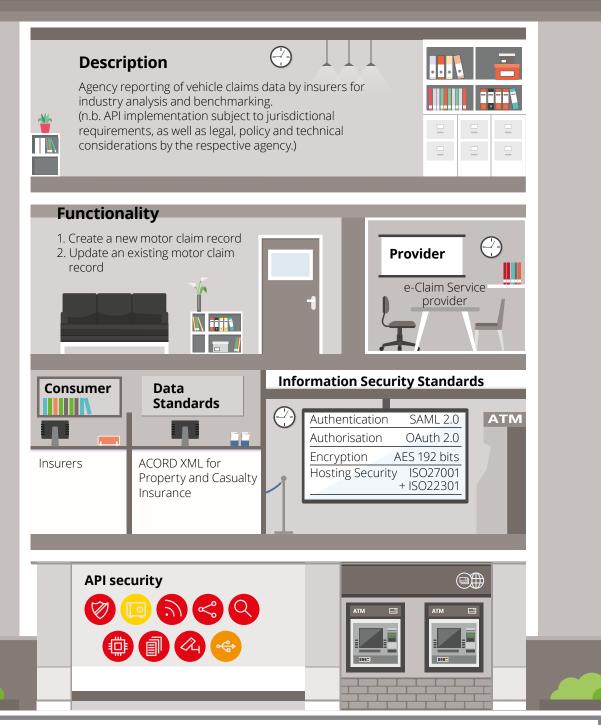


Vulnerability Analysis & Penetration Testing





Transmission of Motor Claim Data to e-Claim service provider



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



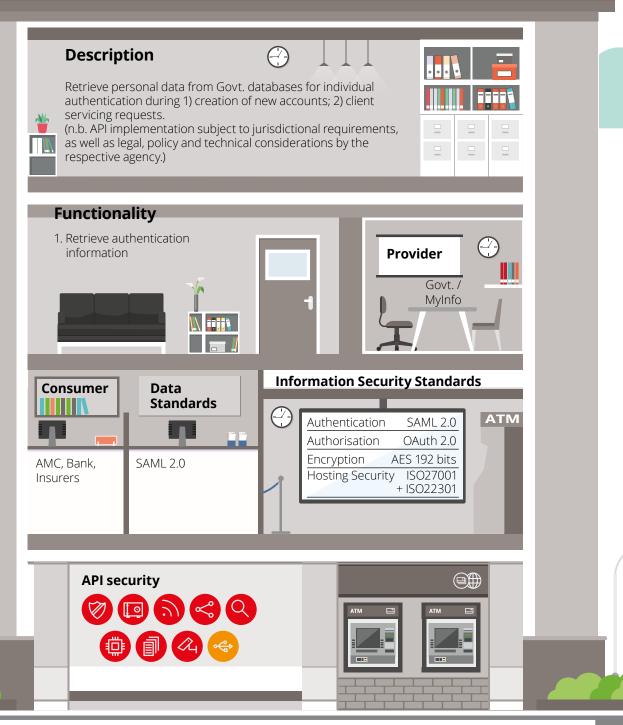
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



eKYC - Authentication for Individuals



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



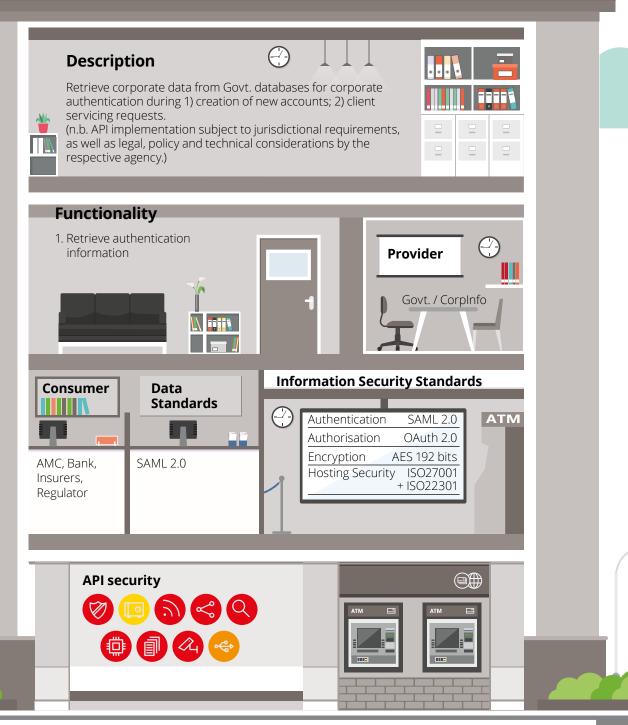
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



eKYC - Authentication for organisations



Legend:

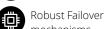


Strong Encryption



Access Controls







Recommended



2-Factor Authentication

Hosting Environment Security





mechanisms



Recommended



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews



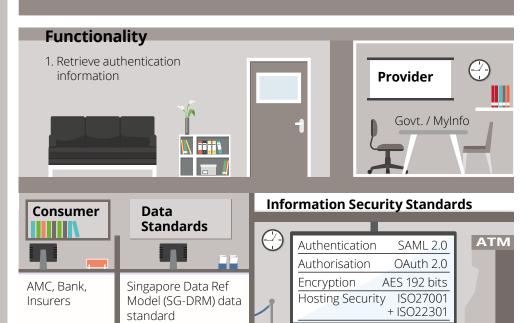
Customer Data Retrieval - Individuals

Description

This API will fetch the customer data from the provider (Govt. / MyInfo) based on a unique identifier and an Authorisation from the individual to share the data with the requestor. This data will be used for electronic form filing purpose by requesting organisations (AMC, Banks, Insurers, etc.).



(n.b. API implementation subject to jurisdictional requirements, as well as legal, policy and technical considerations by the respective agency.)





Legend:



Strong Encryption

Security



Access Controls



lifecycle & code reviews Robust Failover

mechanisms



Strongly Recommended

Recommended



2-Factor Authentication



Incident Monitoring



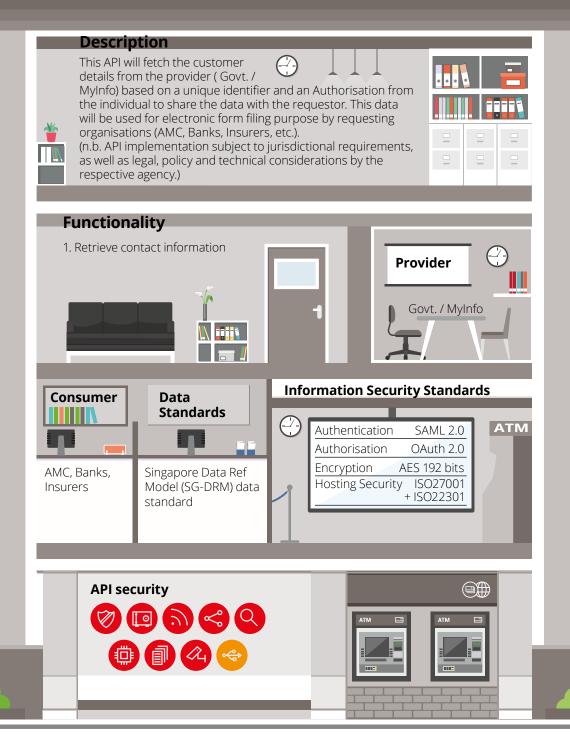
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Customer Data Retrieval (Contact category) -**Individuals**



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



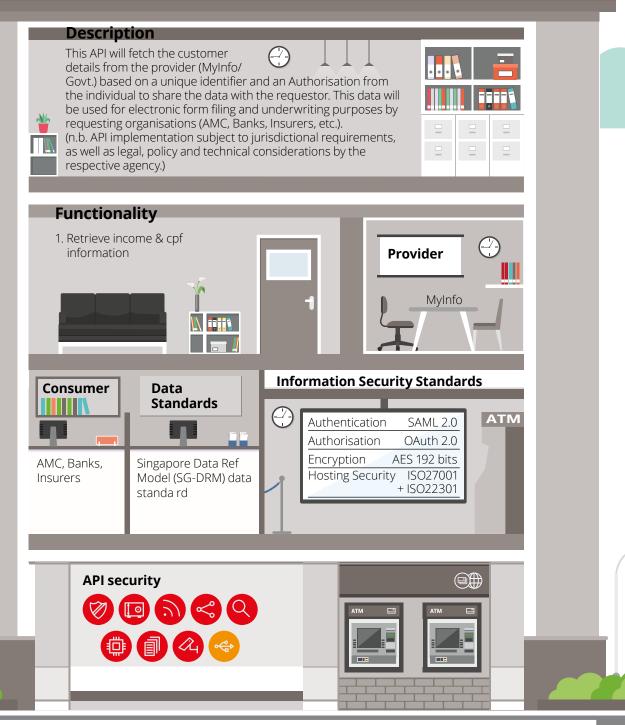




Vulnerability Analysis & Penetration Testing



Customer Data Retrieval (Income & CPF category) - Individuals



Legend:



Strong Encryption



Access Controls





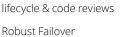
Security Events & Incident Monitoring



Secured Audit Trails



Secure API development







Recommended

Recommended

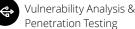


Optional

Strongly

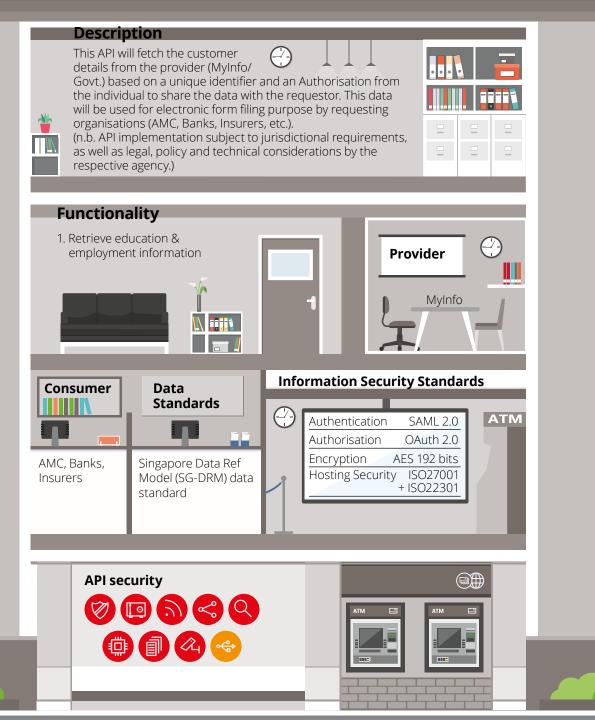
Hosting Environment Security

2-Factor Authentication



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Customer Data Retrieval (Education & Employment) - Individuals



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & Penetration Testing



Recommended



Hosting Environment Security



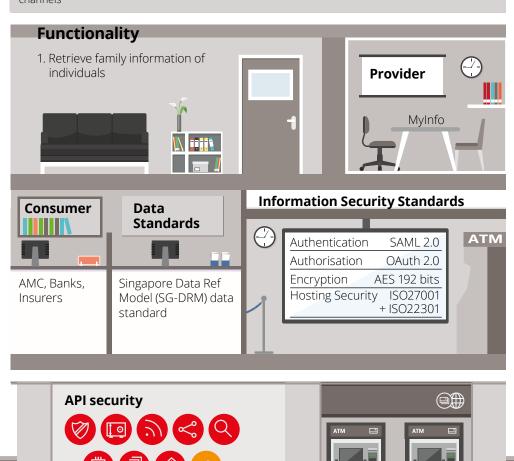
Secured Audit Trails

Customer Data Retrieval (Family) -Individuals

Description

This API will fetch the customer details from the provider (MyInfo/ Govt.) based on a unique identifier and an Authorisation from the individual to share the data with the requestor. This data will be used for electronic form filing purpose by requesting organisations (AMC, Banks, Insurers, etc.). (1) Data retrieval of an individual during applications for new insurance policy, bank account opening, loan account opening, credit card, investment account, etc. across all business

(2) Data retrieval of additions to an individual's family (birth, marriage) for the purpose of upsell/ cross-sell across all business channels (3) Data retrieval of deletions to an individual's family (divorce/separation) for the purpose of account updates across all business channels. (n.b. API implementation subject to jurisdictional requirements, as well as legal, policy and technical considerations by the respective agency.)



Legend:



Strong Encryption



Access Controls



Secured Audit Trails





Vulnerability Analysis &

Secure API development

lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Penetration Testing

Robust Failover

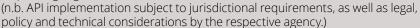
mechanisms



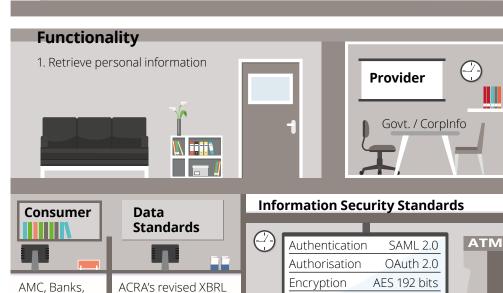
Customer Data Retrieval (Personal category) - Organisations

Description

This API will fetch the customer details from the provider (Govt./CorpInfo) based on a unique identifier and an Authorisation from the organisation to share the data with the requestor. This data will be used for electronic form filing purpose by requesting organisations (AMC, Banks, Insurers, etc.).









Legend:



Strong Encryption



filing standard

Access Controls





Secure API development lifecycle & code reviews



ISO27001

Hosting Security

Strongly Recommended



2-Factor Authentication

AMC, Banks,

Insurers



Incident Monitoring





Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



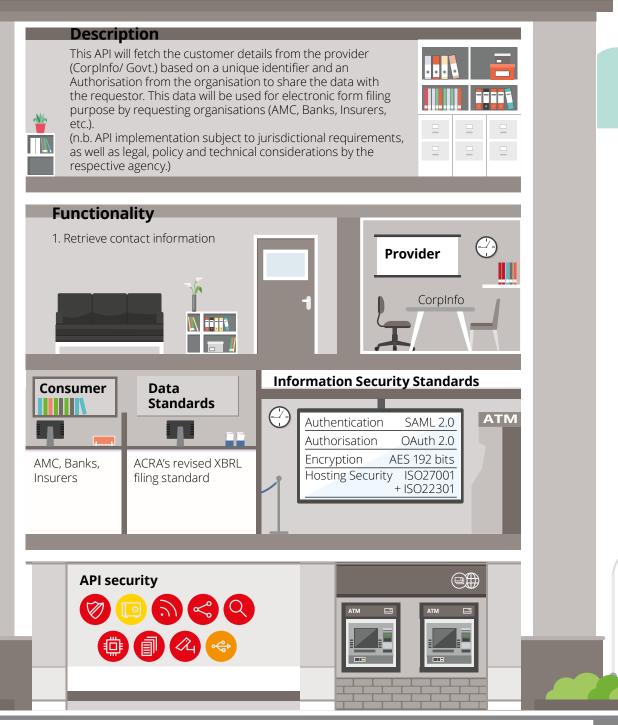
Hosting Environment Security



Penetration Testing



Customer Data Retrieval (Contact category) - Organisations



Legend:



Strong Encryption

Security

2-Factor Authentication



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment

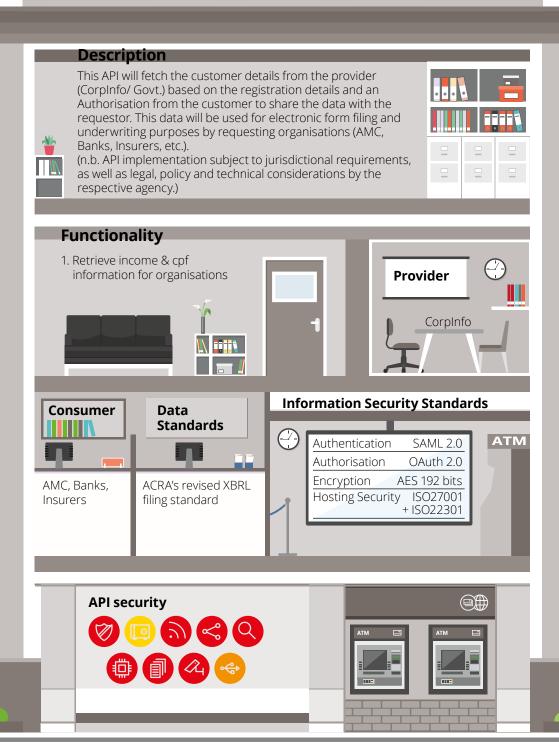


Vulnerability Analysis & **Penetration Testing**



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Customer Data Retrieval (Income & CPF category) - Organisations



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



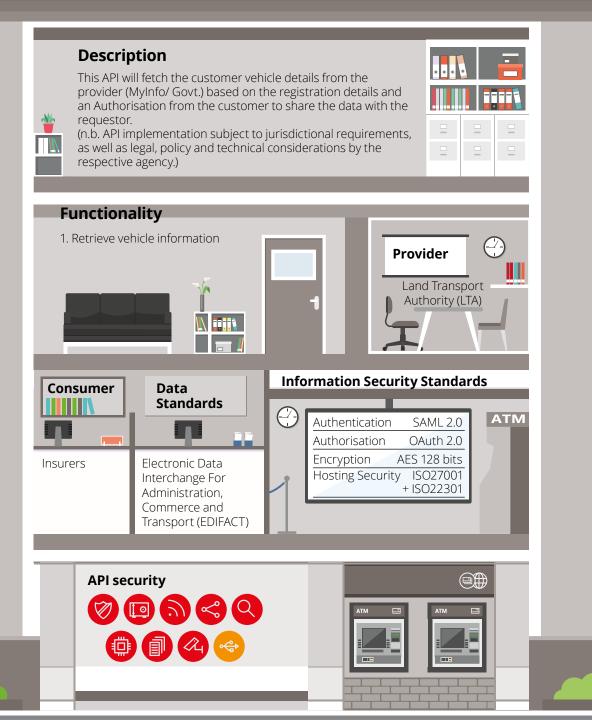
Recommended



Vulnerability Analysis & Penetration Testing



Customer Data Retrieval (Vehicle information)



Legend:



Strong Encryption



Access Controls



Robust Failover mechanisms



Strongly Recommended



2-Factor Authentication





Secured Audit Trails



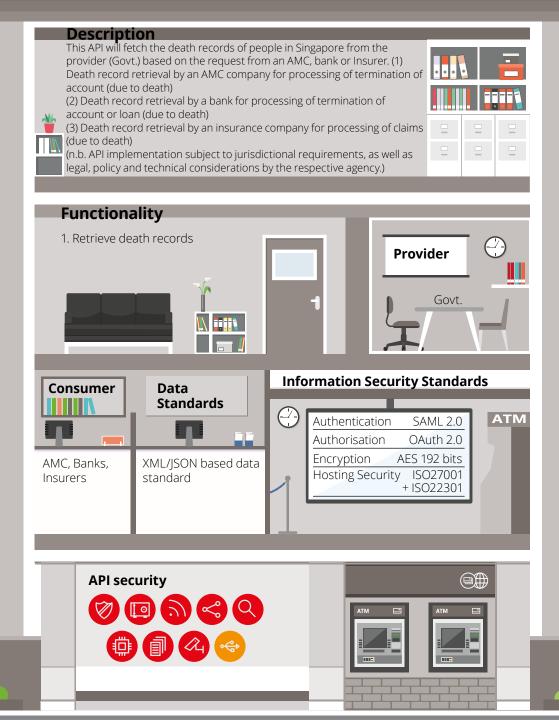
Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews



Customer Data Retrieval (Death information)



Legend:



Strong Encryption







Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



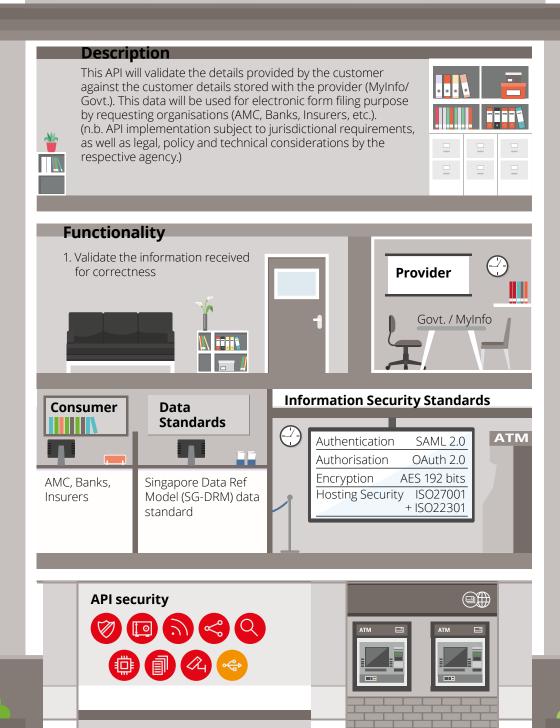
Hosting Environment Security



Secured Audit Trails Penetration Testing



Validation of Customer Data (Personal category) - Individuals



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended

Recommended



2-Factor Authentication







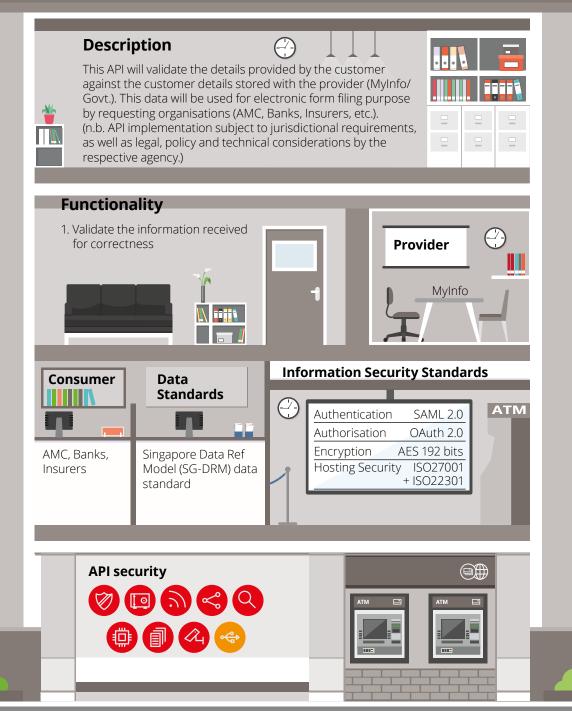
Vulnerability Analysis & Penetration Testing





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Validation of Customer Data (Contact category) - Individuals



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



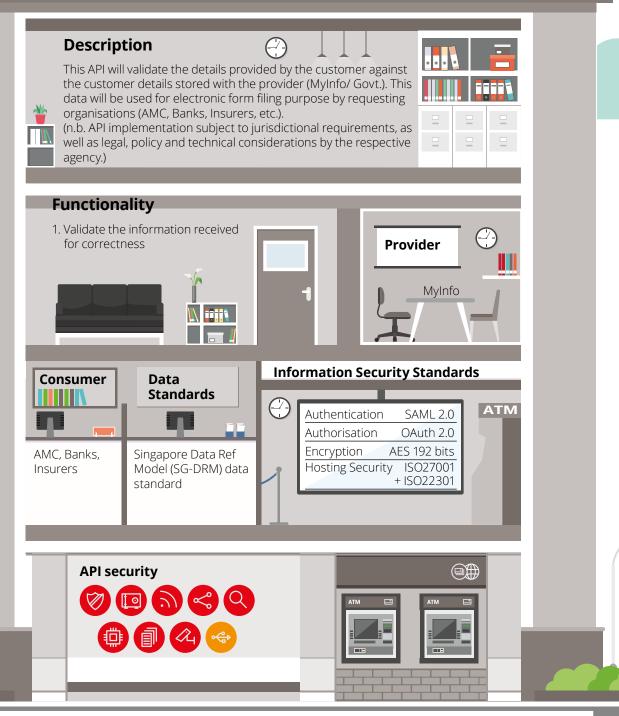
Recommended



Vulnerability Analysis & Penetration Testing



Validation of Customer Data (Income & CPF category) - Individuals



Legend:



Strong Encryption



Access Controls



Secured Audit Trails





Vulnerability Analysis &

Secure API development

lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Penetration Testing

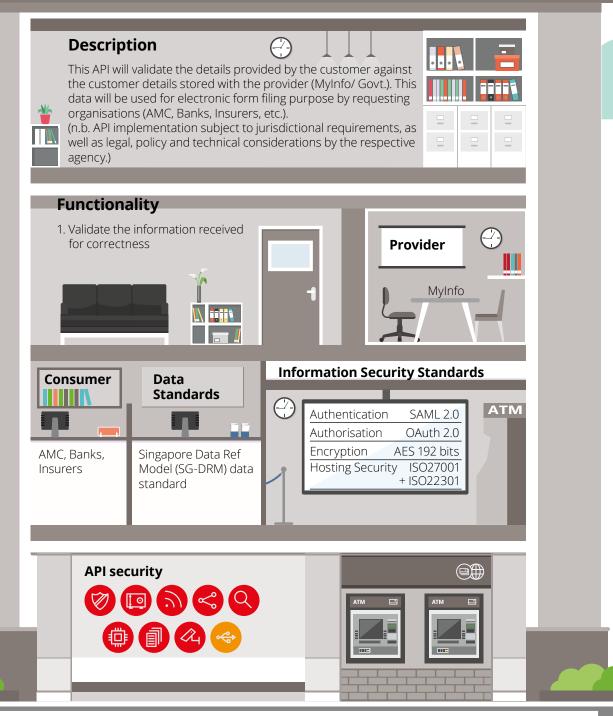
Robust Failover

mechanisms



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Validation of Customer Data (Education & **Employment) - Individuals**



Legend:



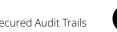
Strong Encryption



Access Controls





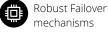




Secure API development lifecycle & code reviews



Strongly Recommended





Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

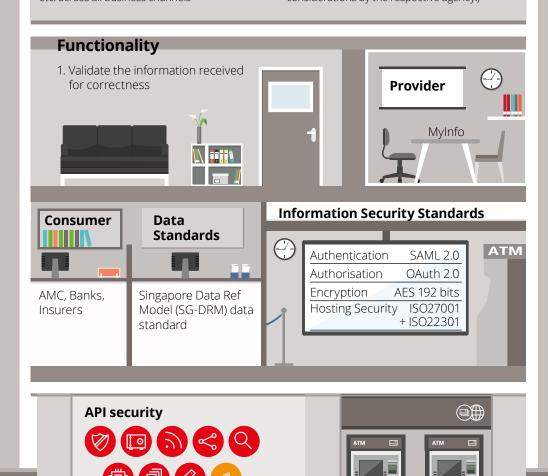


Validation of Customer Data (Family) -**Individuals**

Description

This API will validate the details provided by the customer against the customer details stored with the provider (MyInfo/ Govt.). This data will be used for electronic form filing purpose by requesting organisations (AMC, Banks, Insurers, etc.). (1) Data retrieval of an individual during applications for new insurance policy, bank account opening, loan account opening, credit card, investment account, etc. across all business channels

(2) Data retrieval of additions to an individual's family (birth, marriage) for the purpose of upsell/ cross-sell across all business channels (3) Data retrieval of deletions to an individual's family (divorce/separation) for the purpose of account updates across all business channels (n.b. API implementation subject to jurisdictional requirements, as well as legal, policy and technical considerations by the respective agency.)



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring

Secured Audit Trails





Vulnerability Analysis &



Recommended



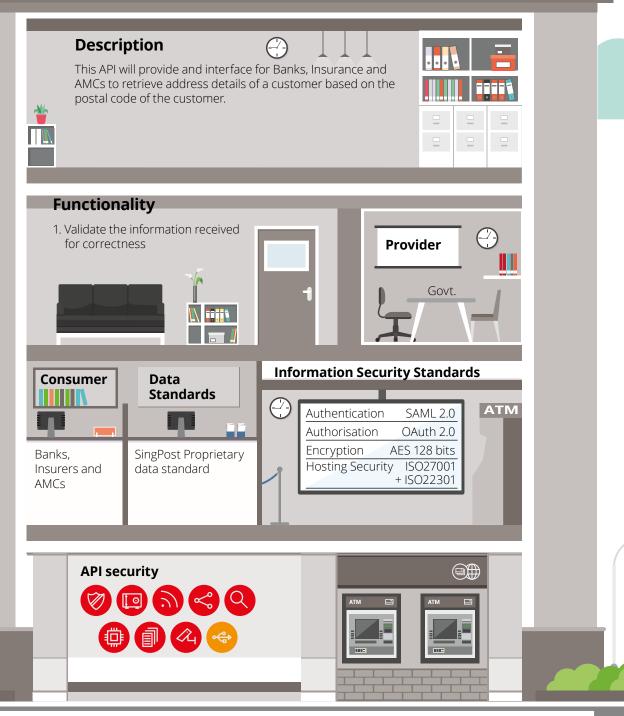
Hosting Environment Security



Penetration Testing



Validation of Customer Data (Address from postal code) - Individual



Legend:



Strong Encryption

Security



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Robust Failover mechanisms



Recommended



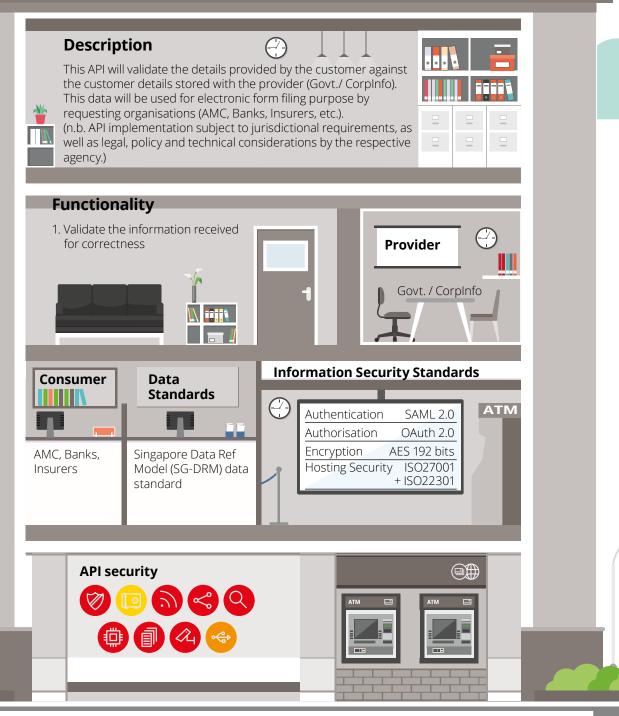
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation of Customer Data - Organisations



Legend:



Strong Encryption



Access Controls



Security Events &



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended

Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & Penetration Testing



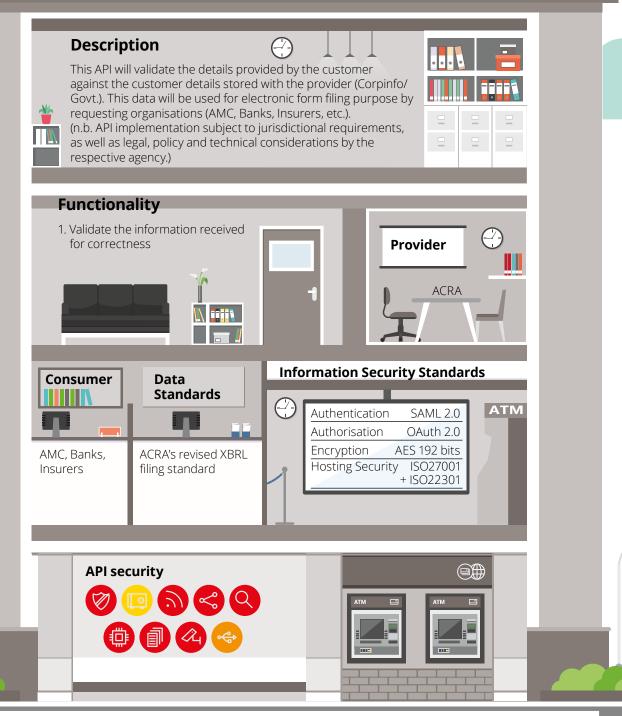
Optional



Hosting Environment Security

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Validation of Customer Data (Contact category) - Organisations



Legend:



Strong Encryption

Security



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Robust Failover mechanisms



Recommended



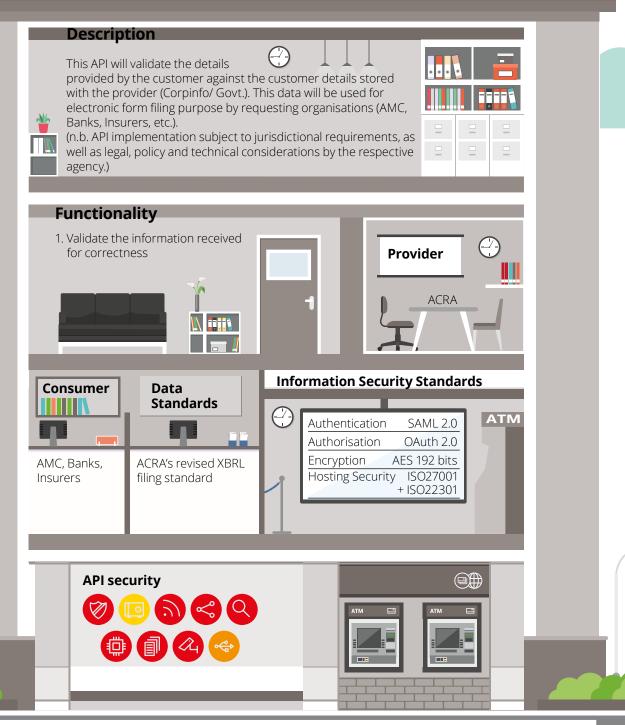
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation of Data Retrieval (Income & CPF category) - Organisations



Legend:

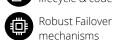


Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & Penetration Testing

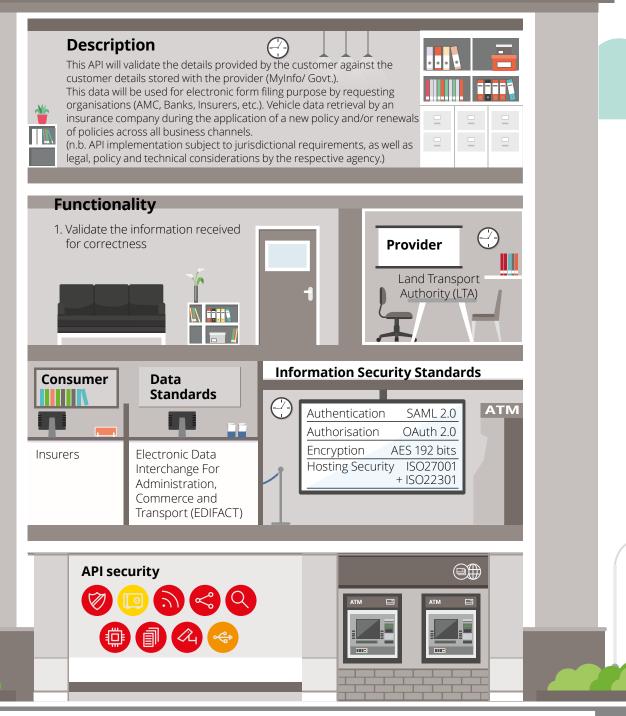


Optional



Hosting Environment Security

Validation of Customer Data (Vehicle information)



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Robust Failover mechanisms



Recommended



Hosting Environment Security





Vulnerability Analysis & Penetration Testing



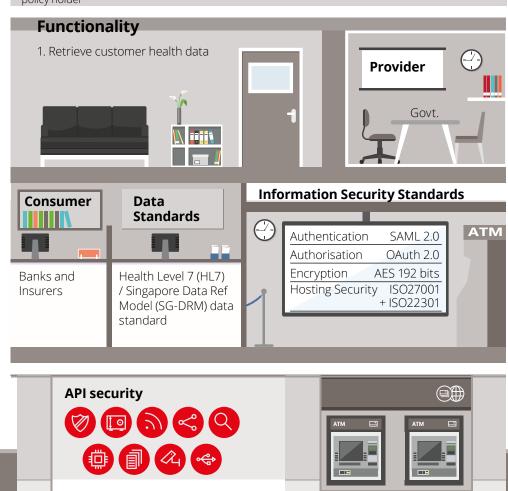
Retrieve customer health records

Description

This API will fetch the customer health records from the provider (Govt.) based on a unique identifier and an Authorisation from the customer to share the data with the requestor. This data will be used for underwriting, claims, renewals and revivals of insurance policies. (1) Health data retrieval by an insurance company to assist with the underwriting decision for a new policy or loan (2) Health data retrieval by an insurance company to assist with the claims decision for an existing policy holder

(3) Health data retrieval by an insurance company to assist with the renewal premium calculations (for health insurance) for an existing policy holder (4) Health data retrieval by an insurance company to assist with the premium calculations for the revival of a lapsed policy

(n.b. API implementation subject to jurisdictional requirements, as well as legal, policy and technical considerations by the respective agency.)



Legend:



Strong Encryption



Access Controls



Security Events &



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring





Vulnerability Analysis & **Penetration Testing**

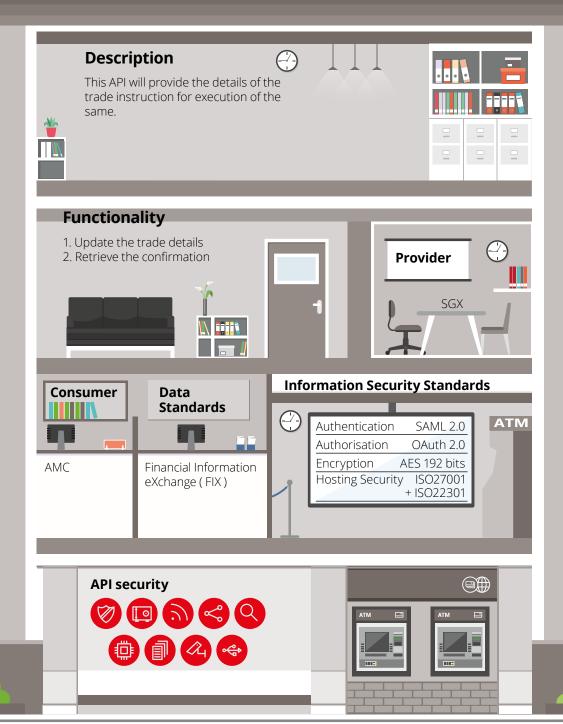


Optional



Hosting Environment Security

Execute Trade



Legend:



Strong Encryption

Security



2-Factor Authentication Hosting Environment



Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



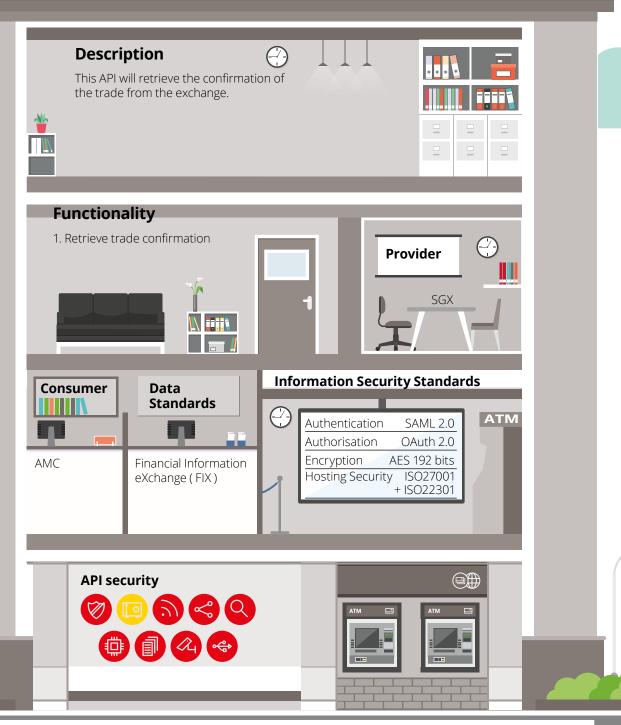
Strongly Recommended



Recommended



Receive Trade Confirmation



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Vulnerability Analysis &

Secure API development

lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

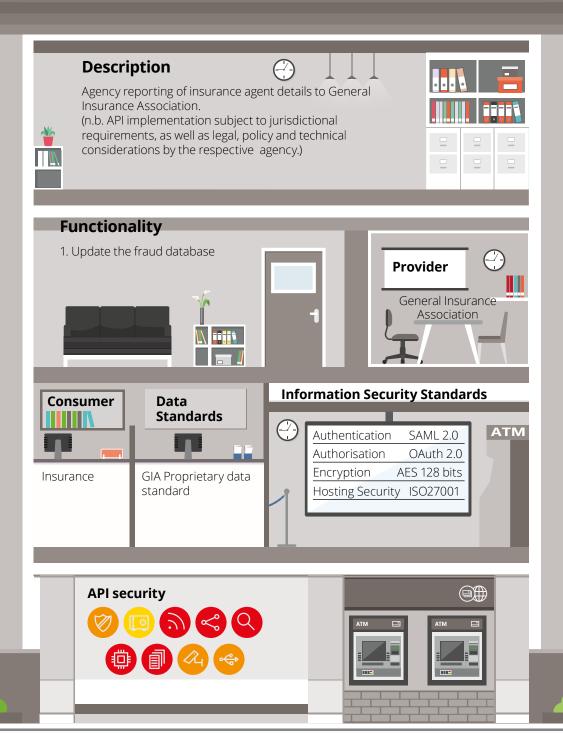
2-Factor Authentication



Secured Audit Trails Penetration Testing



Send agent details to GIA



Legend:



Strong Encryption





Hosting Environment Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

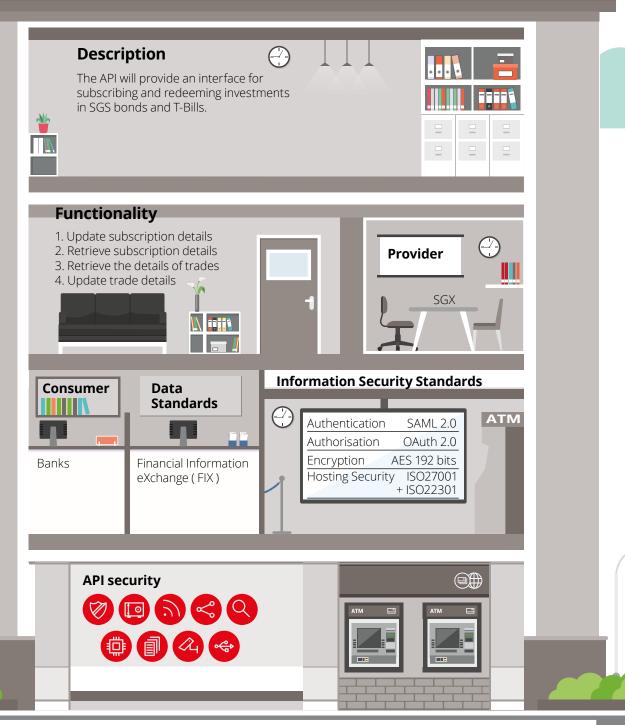


Recommended





Subscription/redemption of SGS Bonds & **T-Bills**



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



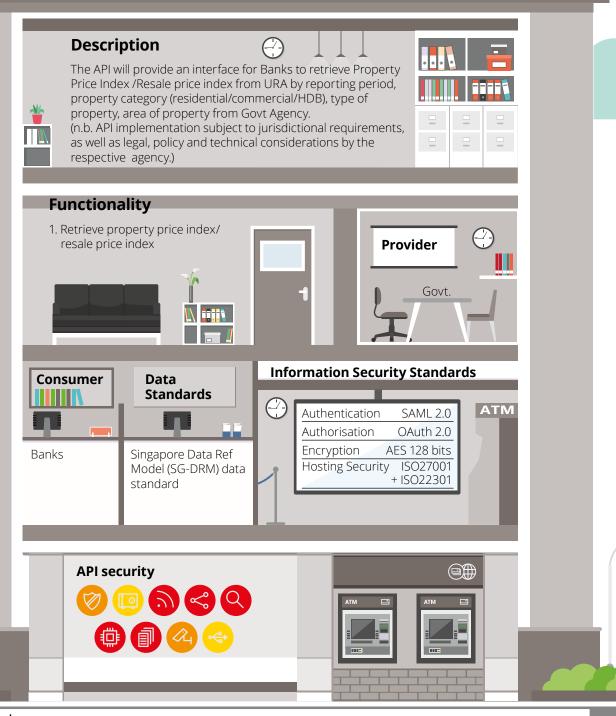
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Retrieve Property Price Index /Resale price index



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



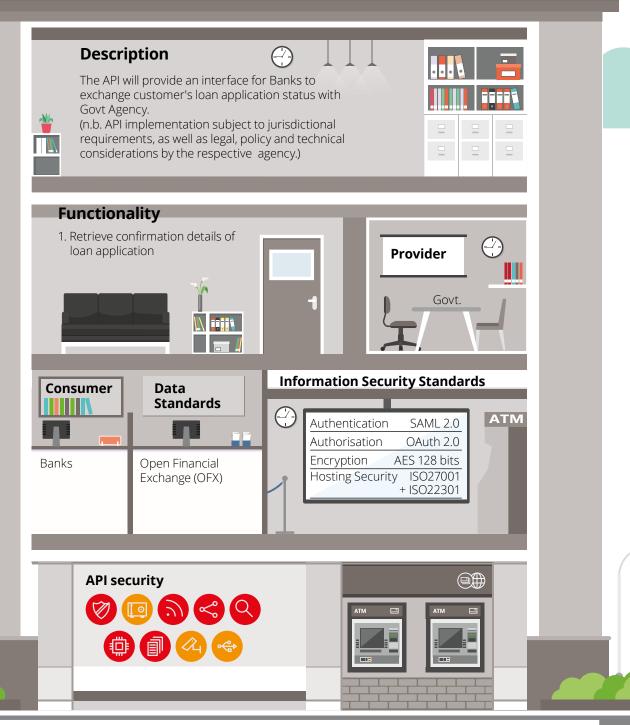
Recommended



Vulnerability Analysis & **Penetration Testing**



Exchange of customer's loan application status



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms

Penetration Testing



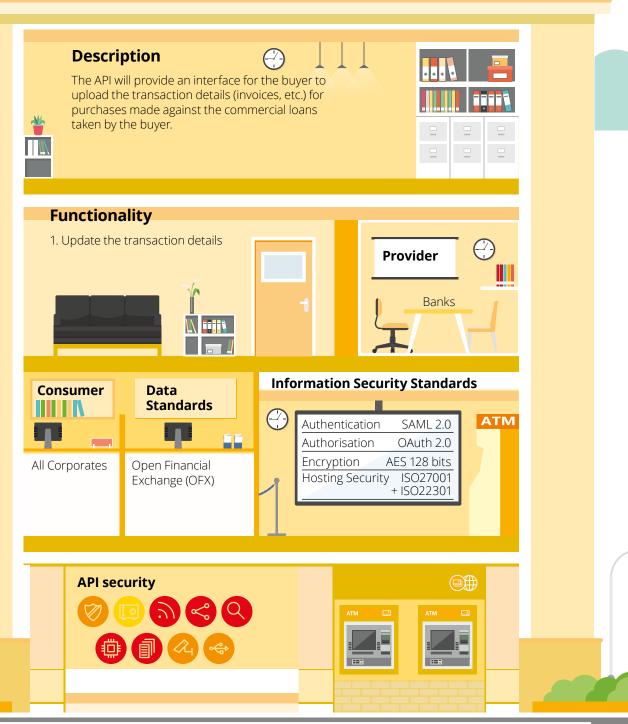
Recommended



Secured Audit Trails



Buyer to provide transaction details



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security



Penetration Testing

Robust Failover

mechanisms





Request for Line of Credit - Provide documents (Buyer)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Request for Line of Credit - Provide details (Buyer)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security



Penetration Testing

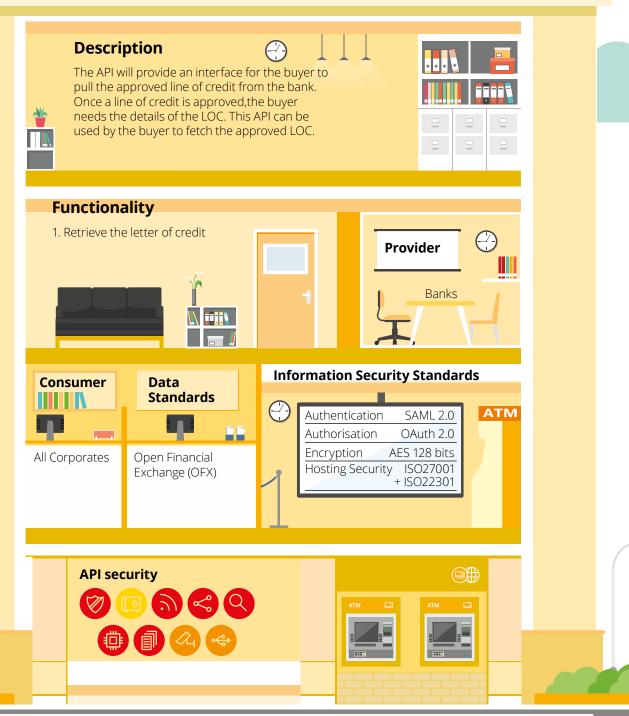
mechanisms

Robust Failover





Provide confirmation of line of credit



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

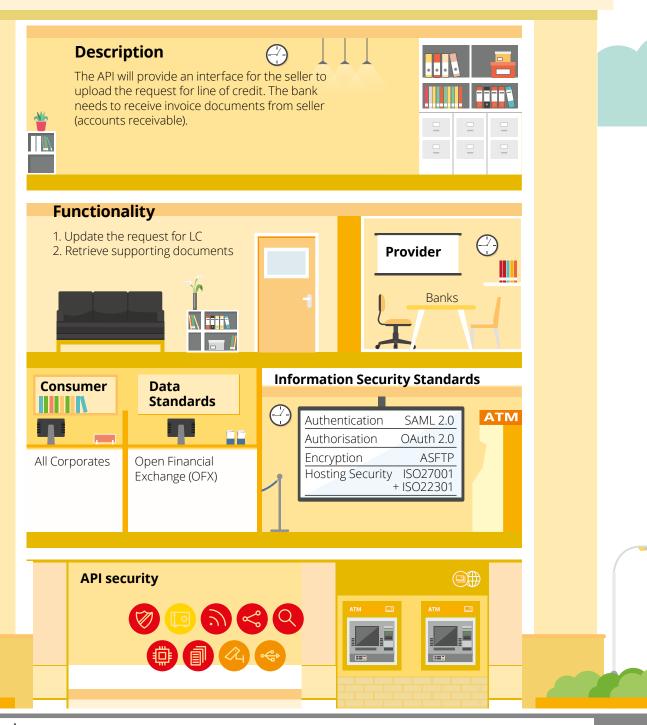


Secured Audit Trails



261

Receive invoices from seller (accounts receivable) - document



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

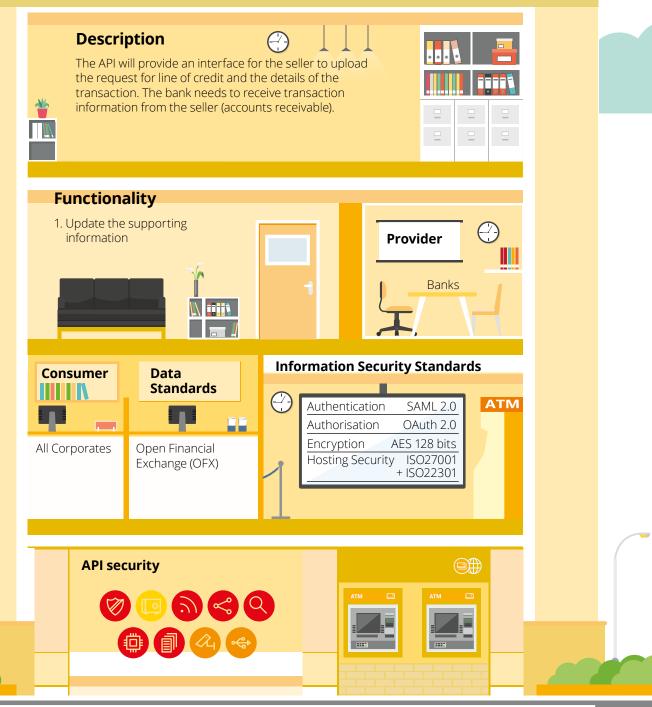


Recommended





Receive invoices from seller (accounts receivable) - data



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



Hosting Environment Security

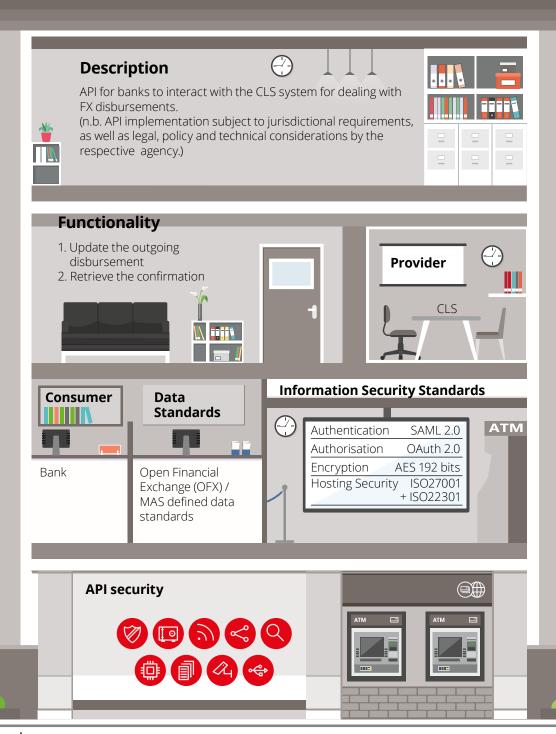


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Remit foreign exchange to CLS



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

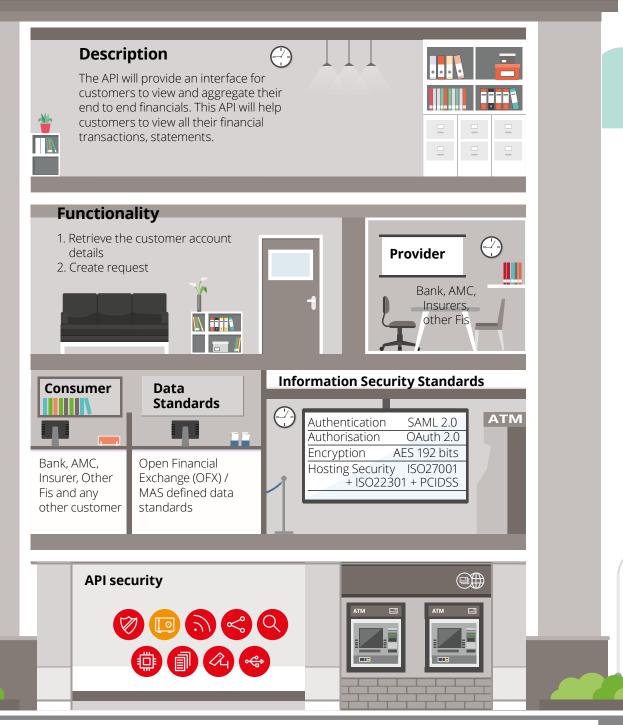


Recommended





Customer 360 view of their financials



Legend:



Strong Encryption



Access Controls



Security Events &



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Vulnerability Analysis & Penetration Testing



Optional

Recommended

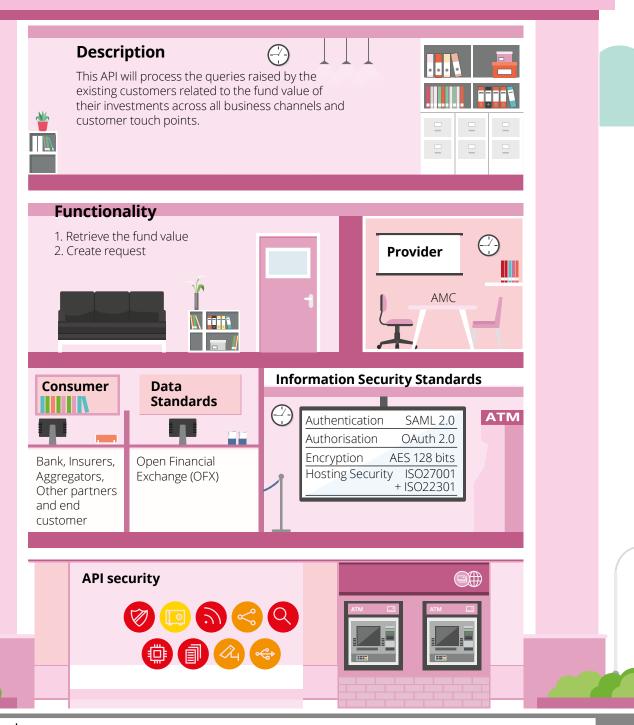


Hosting Environment Security





Fund value query



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring





mechanisms

Robust Failover



Recommended



Hosting Environment Security



Secured Audit Trails

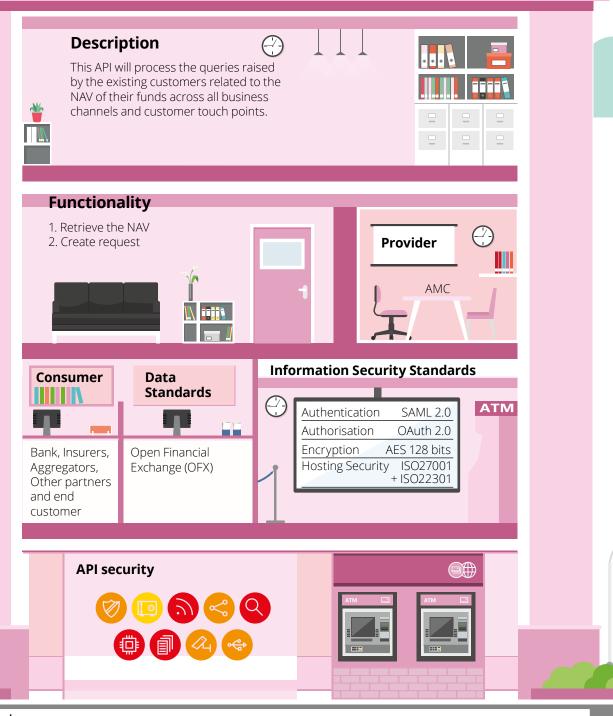


Vulnerability Analysis & Penetration Testing





NAV query



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Recommended



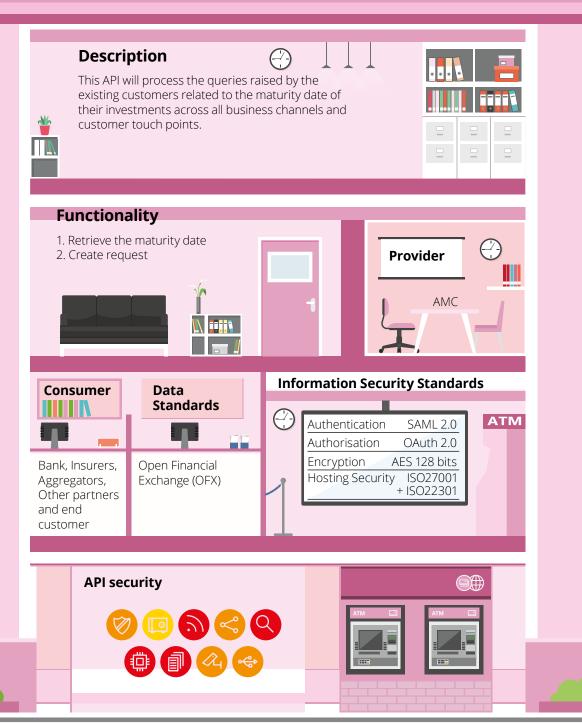
Hosting Environment Security



Secured Audit Trails



Maturity Date



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

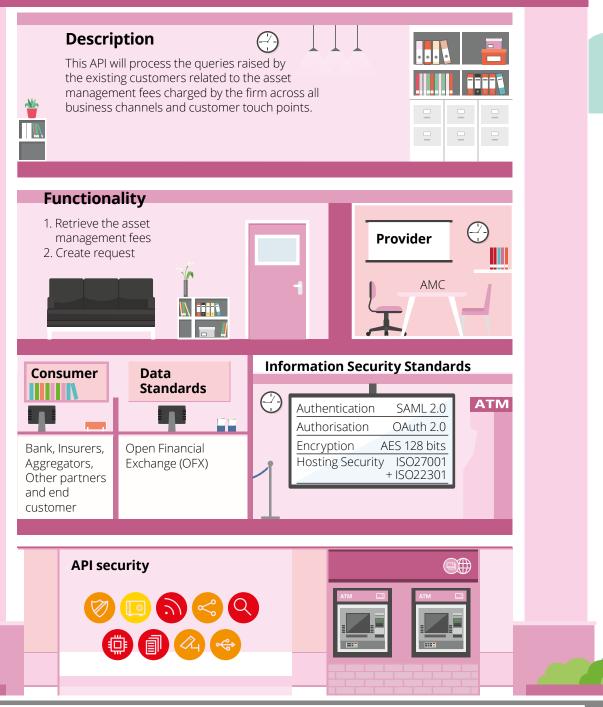


Recommended





Asset Management fees



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security



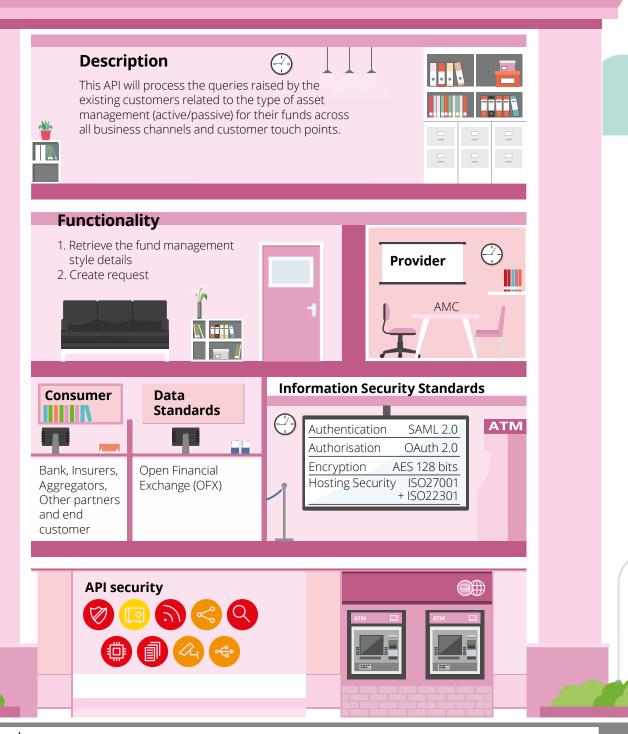
Robust Failover

mechanisms





Fund management style



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Security



Incident Monitoring





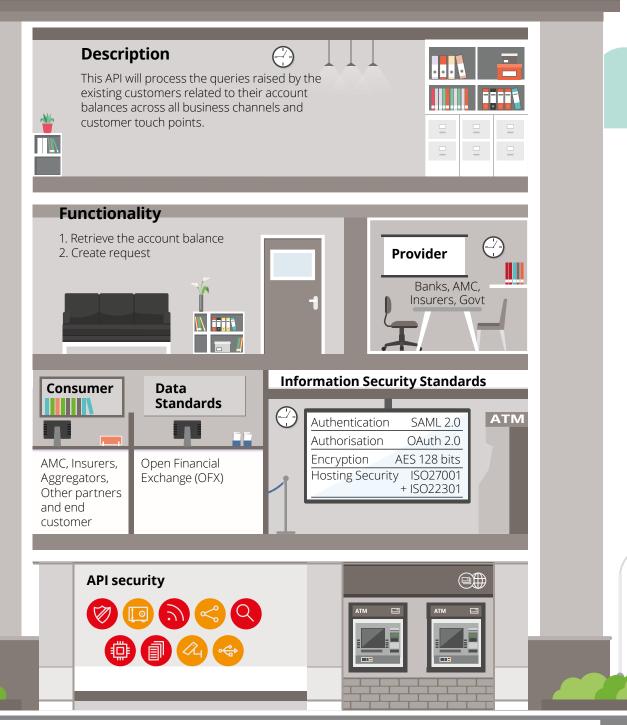
Vulnerability Analysis & Penetration Testing



Recommended



Account balance inquiry



Legend:



Strong Encryption

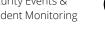


Access Controls





Security Events & Incident Monitoring





Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Strongly Recommended



Robust Failover mechanisms



Recommended



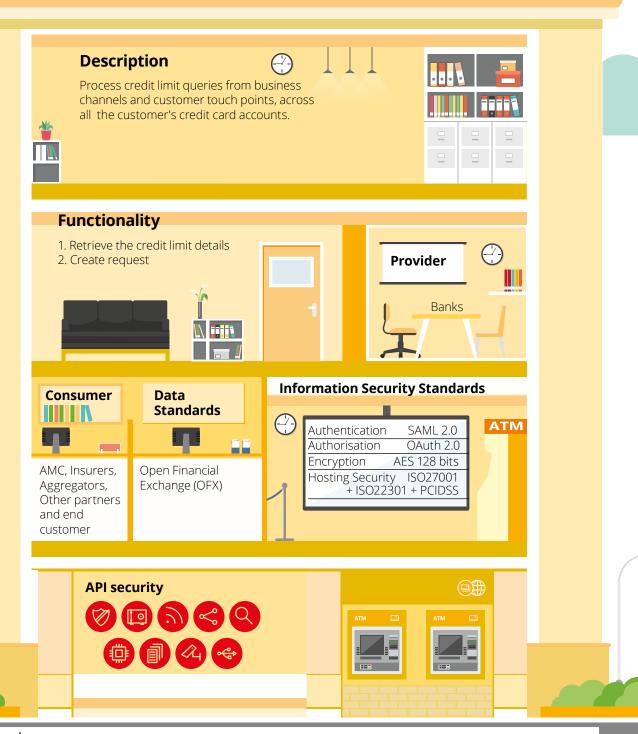
Hosting Environment Security

2-Factor Authentication



Secured Audit Trails

Credit limit on card



Legend:



Strong Encryption







Secure API development lifecycle & code reviews Robust Failover



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & Penetration Testing



Recommended

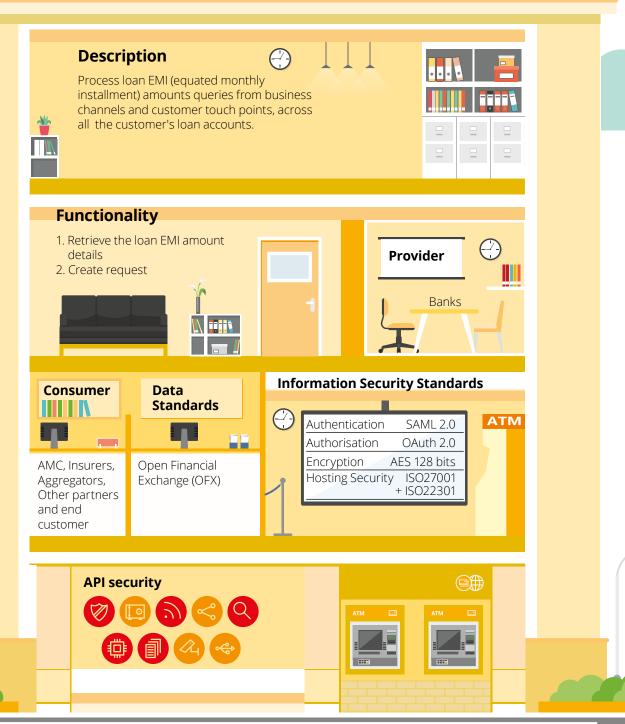


Hosting Environment Security





Loan EMI amount



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



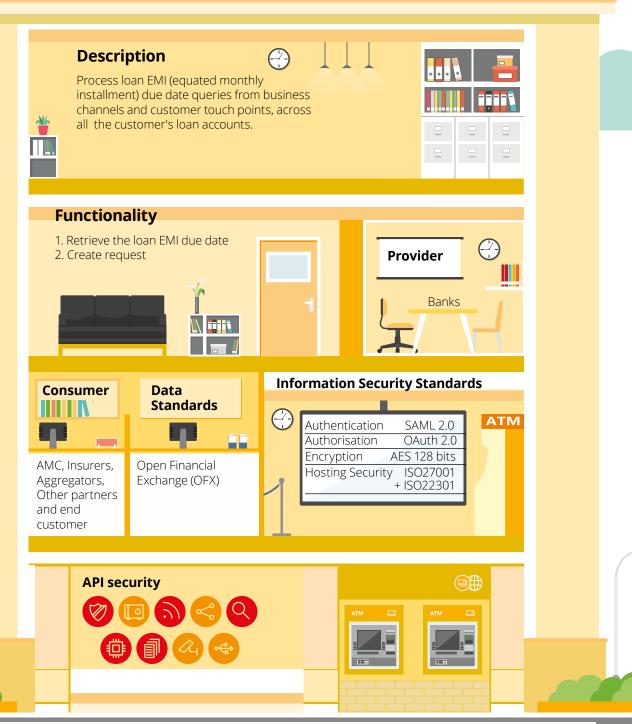
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Loan EMI due date



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



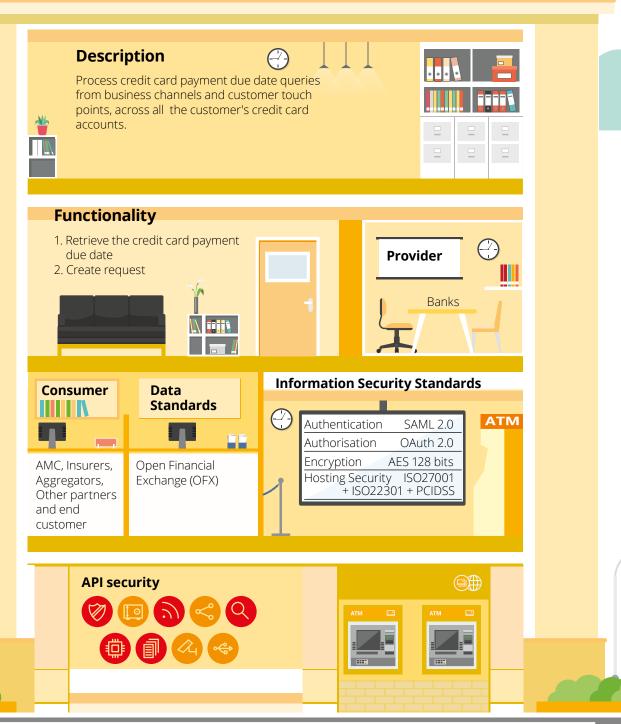
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Credit card payment due date



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &

Robust Failover

mechanisms



Optional

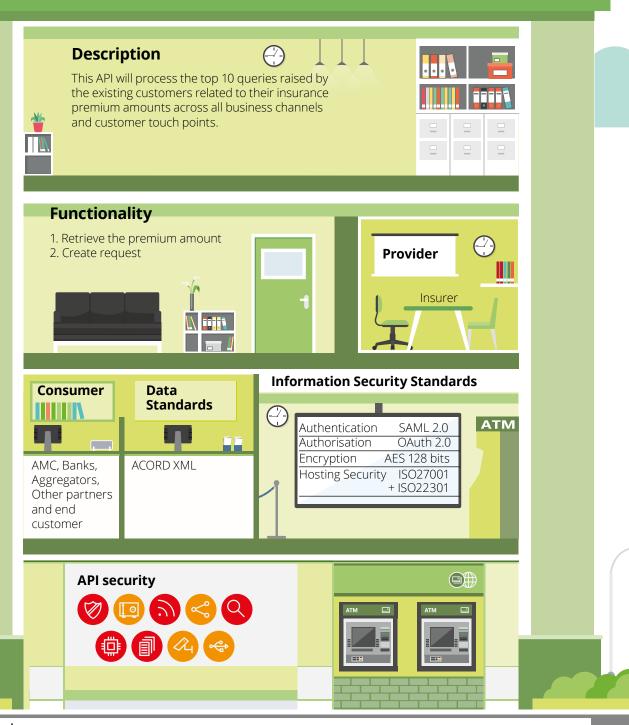


Hosting Environment Security



Secured Audit Trails Penetration Testing

Premium amount inquiry



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security



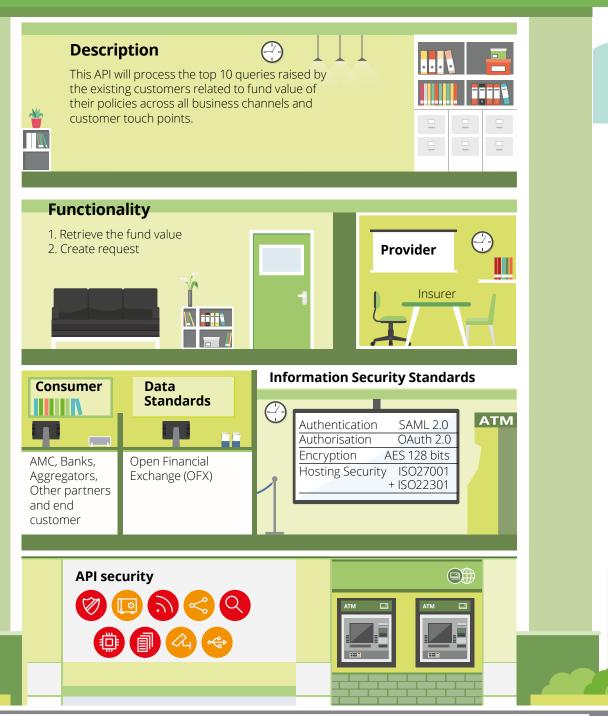
Penetration Testing

Robust Failover

mechanisms



Fund value query



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



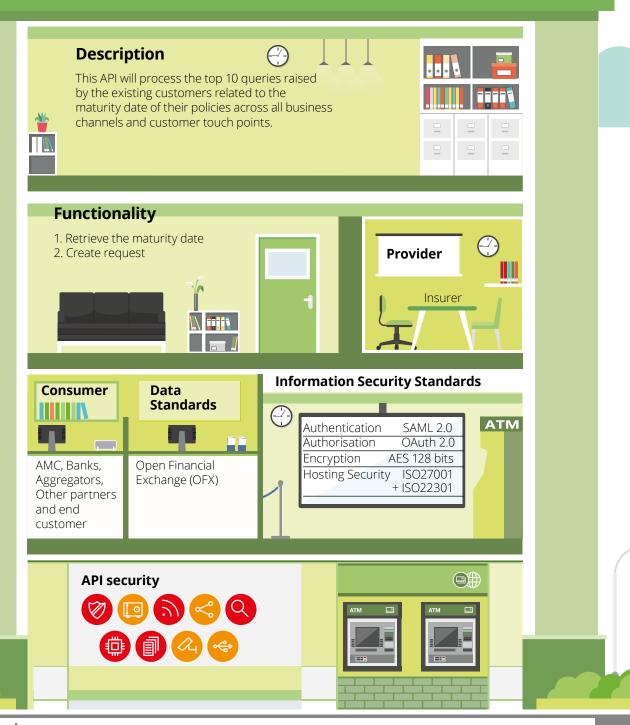
Secured Audit Trails







Maturity Date



Legend:



Strong Encryption



Access Controls





Robust Failover



Strongly Recommended

Recommended



mechanisms

Vulnerability Analysis &

Penetration Testing

Secure API development

lifecycle & code reviews



Optional



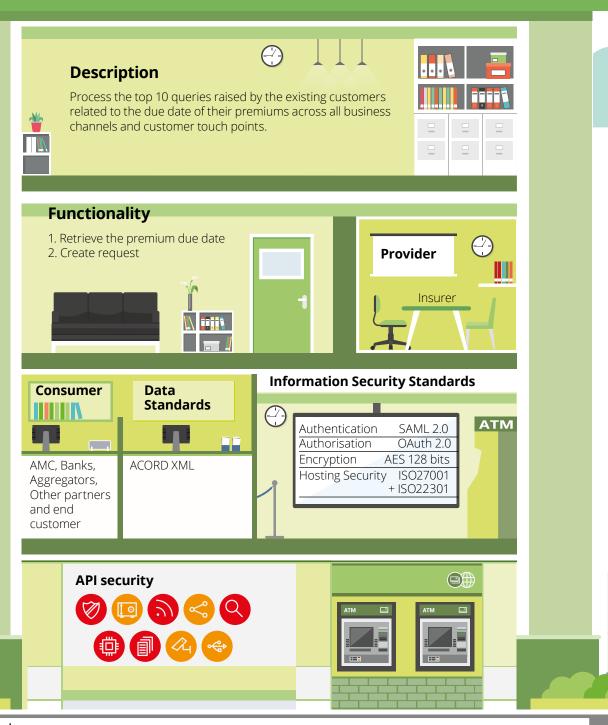
Hosting Environment Security



Secured Audit Trails



Premium due date



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &





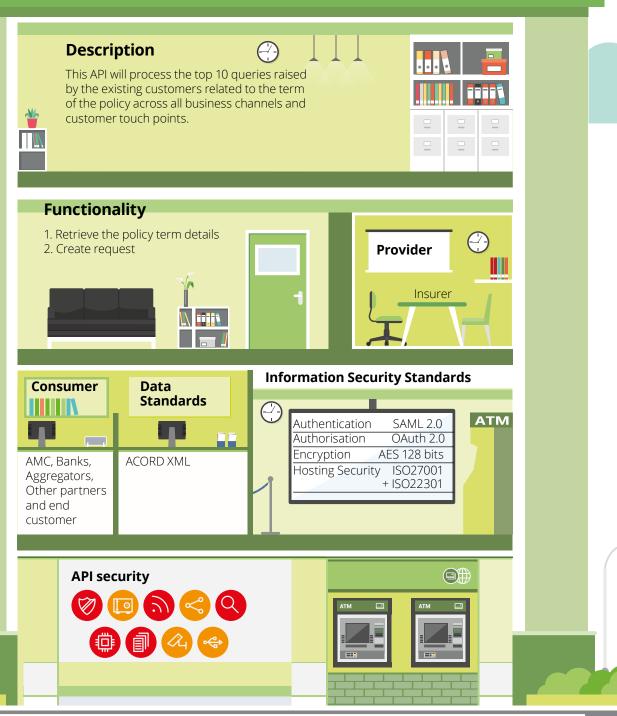
Hosting Environment Security



Secured Audit Trails Penetration Testing



Term inquiry



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**

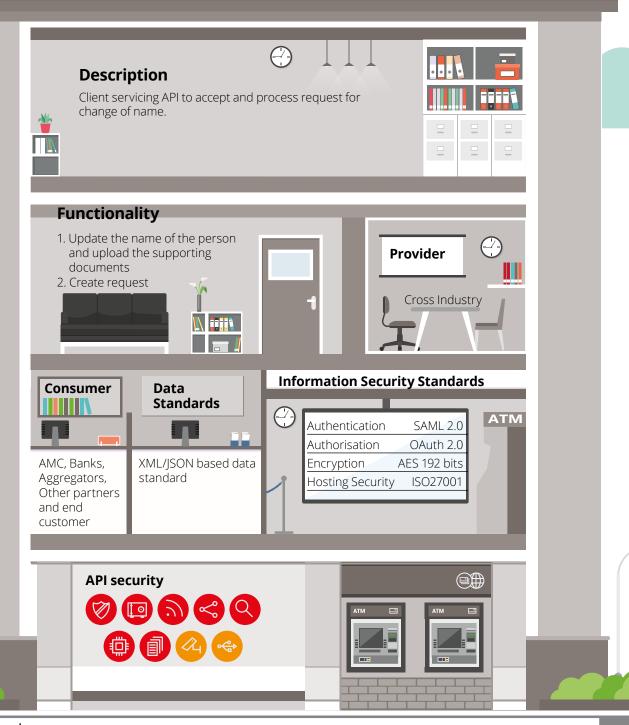
Robust Failover

mechanisms



280

Customer non-financial requests - change of name



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



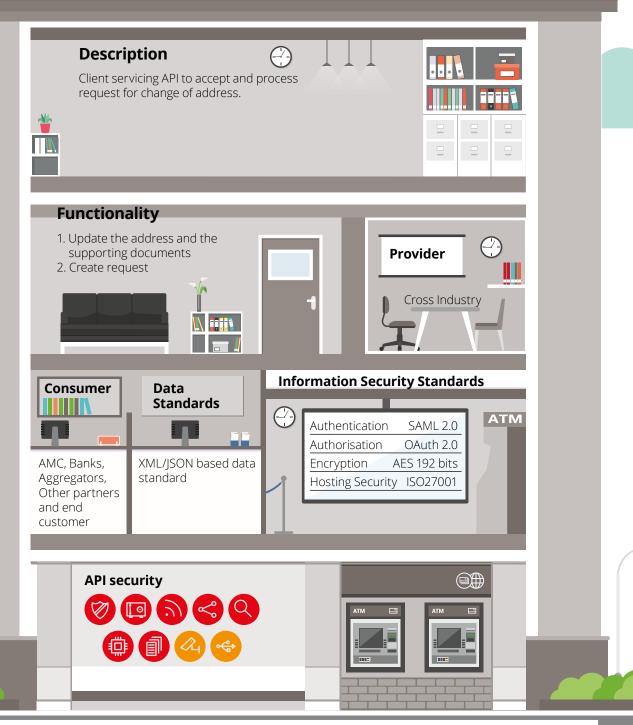
Hosting Environment Security



Secured Audit Trails



Customer non-financial requests - change of address



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



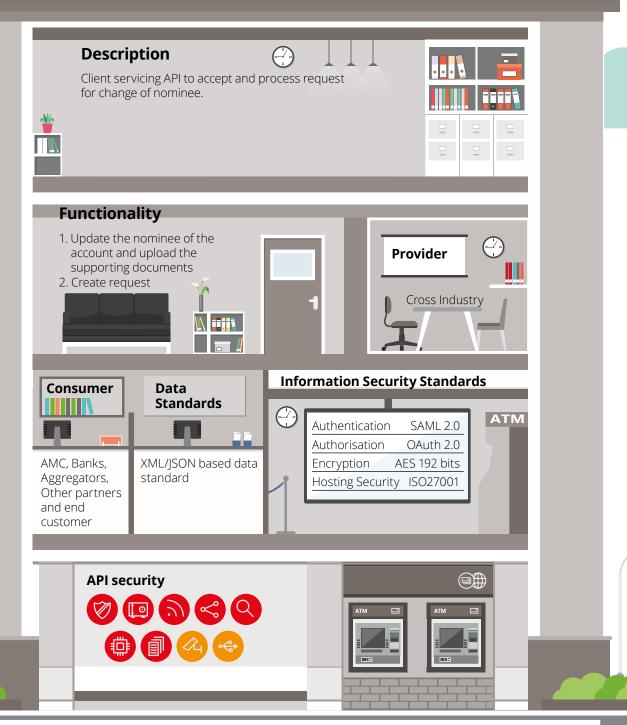
Recommended



Vulnerability Analysis & Penetration Testing



Customer non-financial requests - change of nominee



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

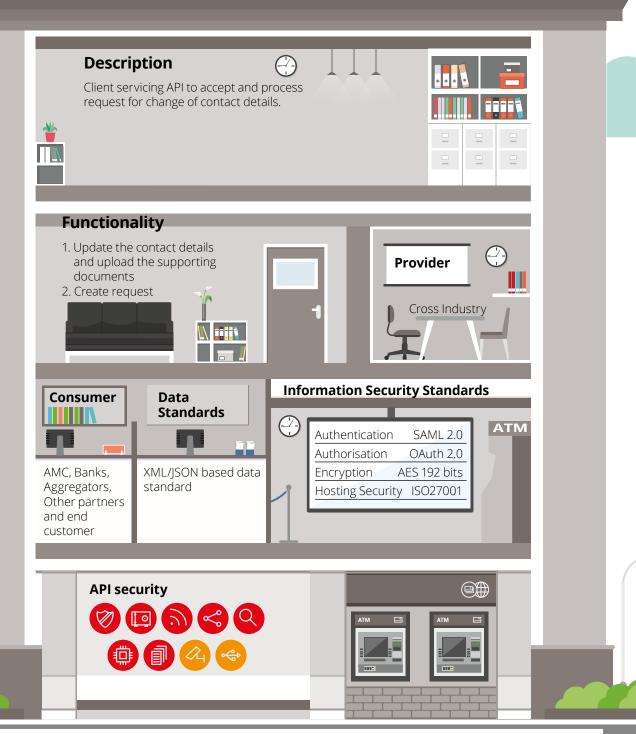


Secured Audit Trails





Customer non-financial requests - change of contact details



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended

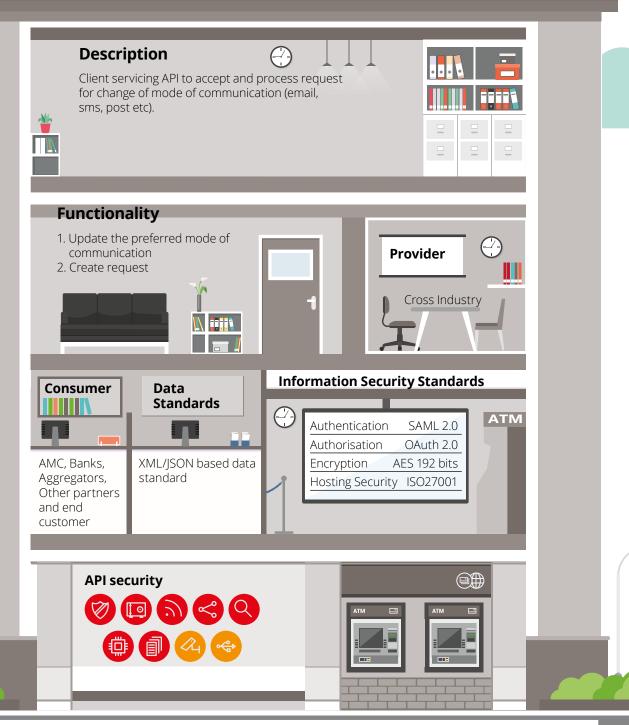


Vulnerability Analysis & Penetration Testing





Customer non-financial requests - change of mode of communication



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews





Strongly Recommended



Recommended

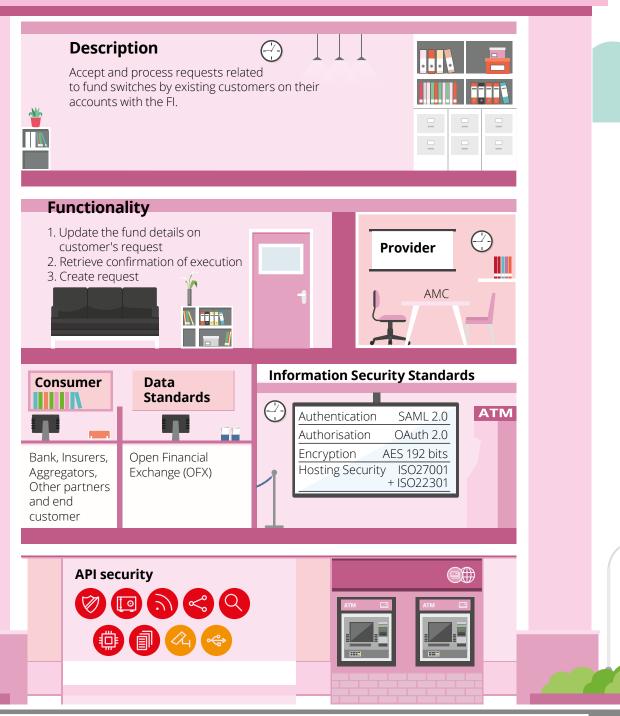


Vulnerability Analysis & Penetration Testing





Customer financial requests for AMC fund switch



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended

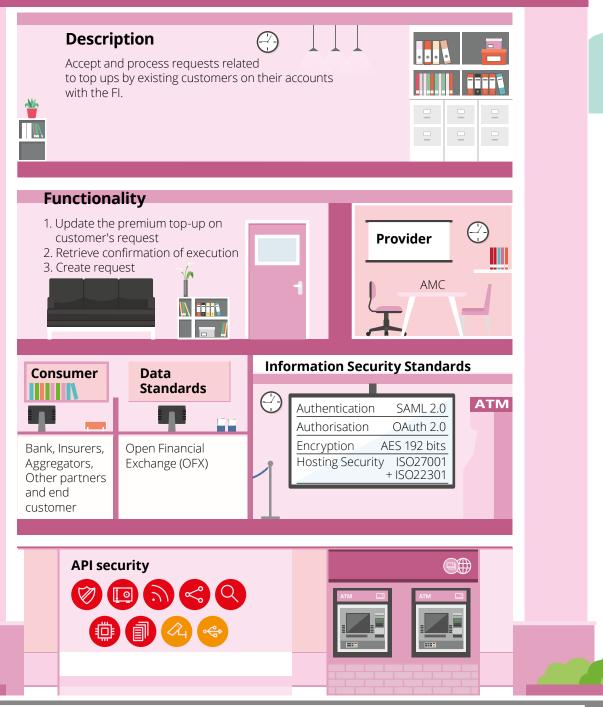


Vulnerability Analysis & **Penetration Testing**





Customer financial requests for AMC - top up



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Optional



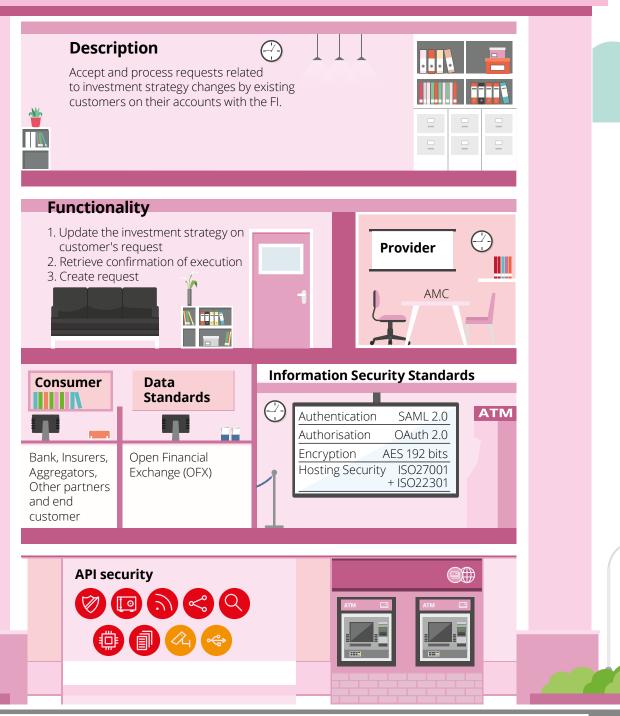
Hosting Environment Security



Secured Audit Trails



Customer financial requests for AMCinvestment strategy change



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended

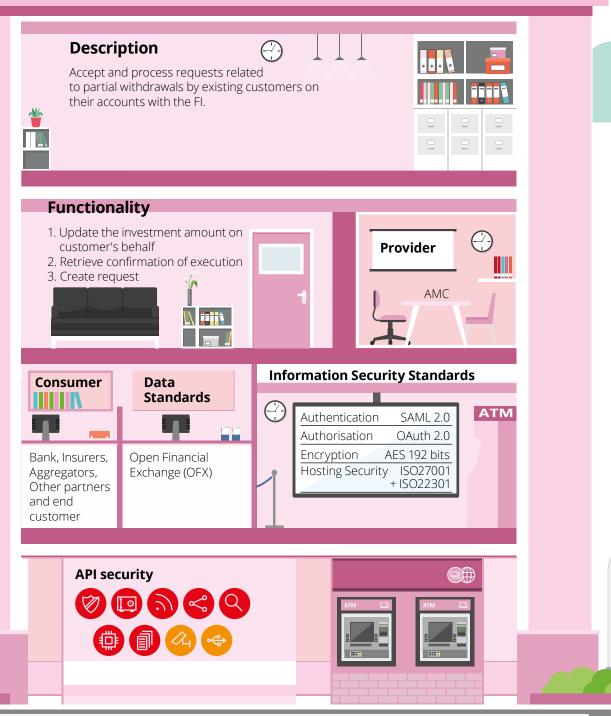


Vulnerability Analysis & **Penetration Testing**





Customer financial requests for AMC - partial withdrawal



Legend:



Strong Encryption

Security



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication Hosting Environment



Incident Monitoring



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



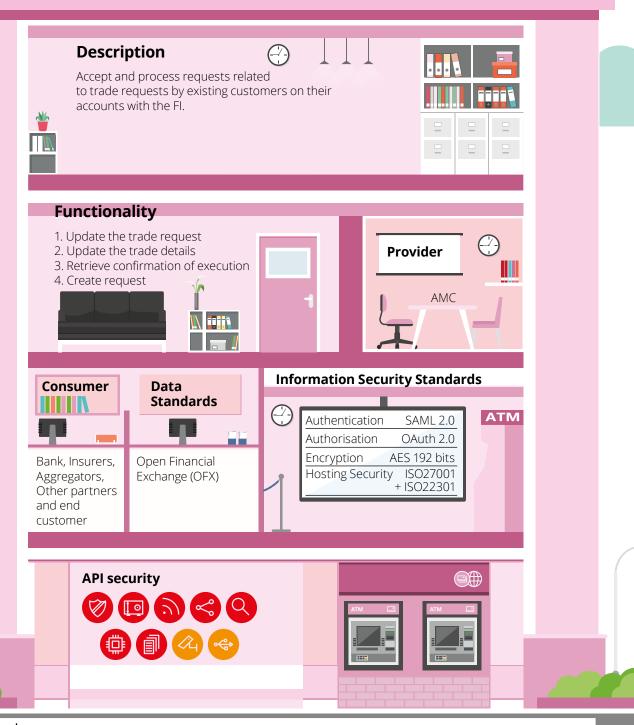
Recommended







Customer financial requests for AMC trade request



Legend:



Strong Encryption



Access Controls



Incident Monitoring



Security Events &





Secure API development lifecycle & code reviews







Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails

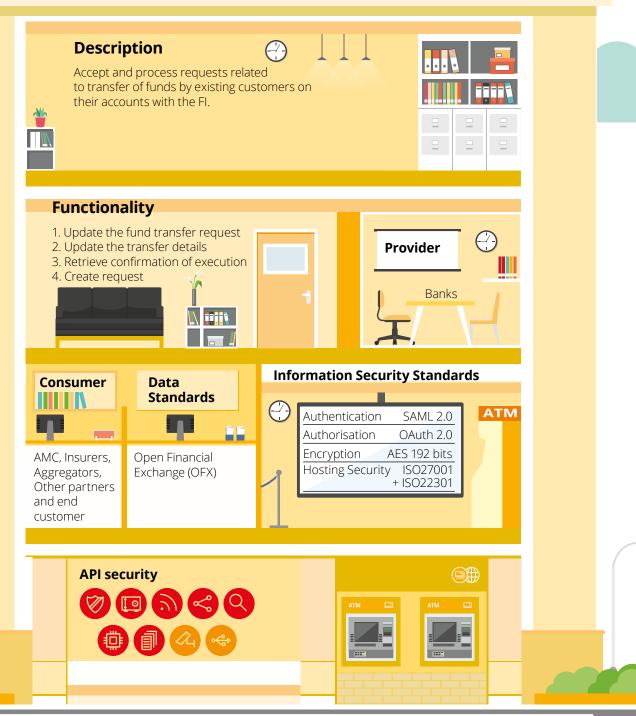


Vulnerability Analysis & **Penetration Testing**





Customer financial requests for Banks - transfer of funds



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails





291

Customer financial requests for Banks increase in credit limit of credit card



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

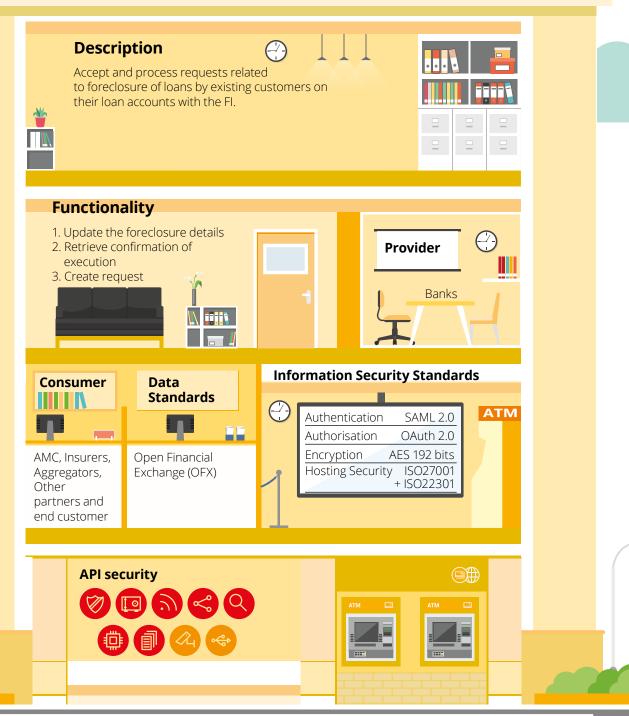


Secured Audit Trails





Customer financial requests for Banks - foreclosure of loans



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

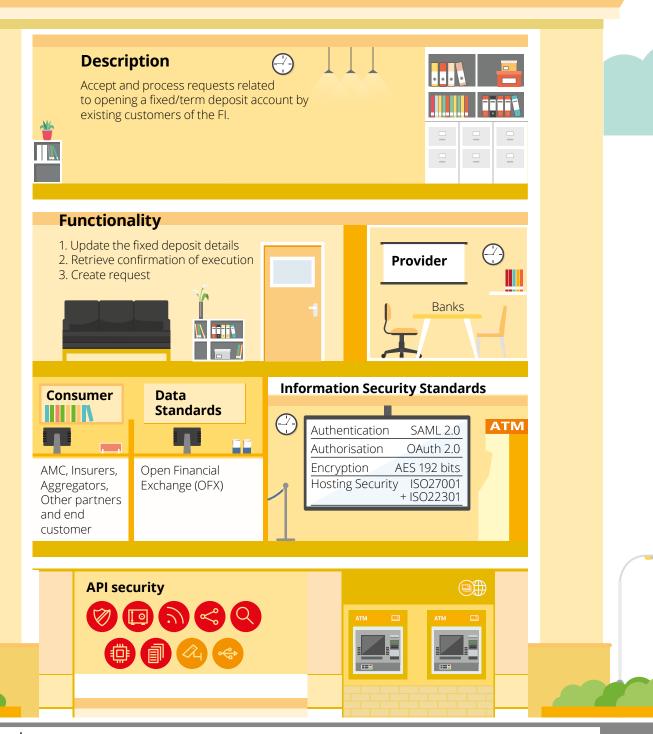


Secured Audit Trails



293

Customer financial requests for Banks creating a fixed deposit



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security



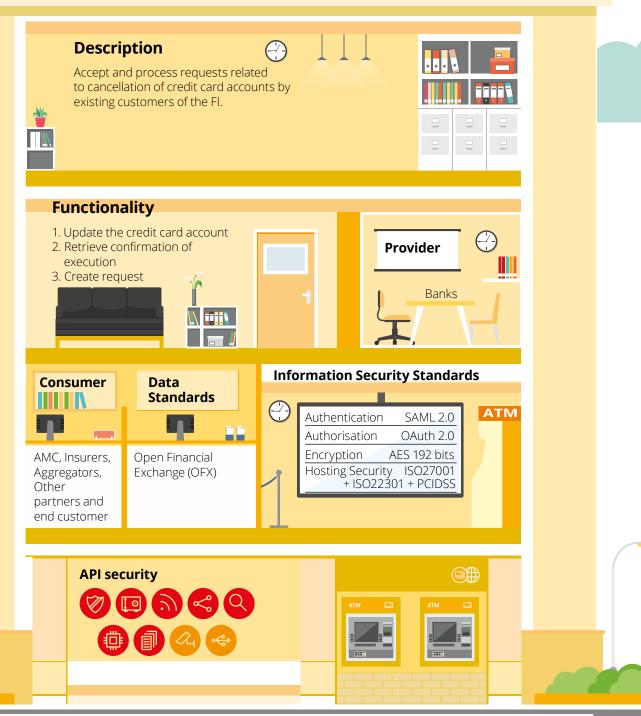
Robust Failover

mechanisms





Customer financial requests for Banks - cancellation of credit card



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms Vulnerability Analysis &

Penetration Testing



Recommended

Optional



Hosting Environment Security

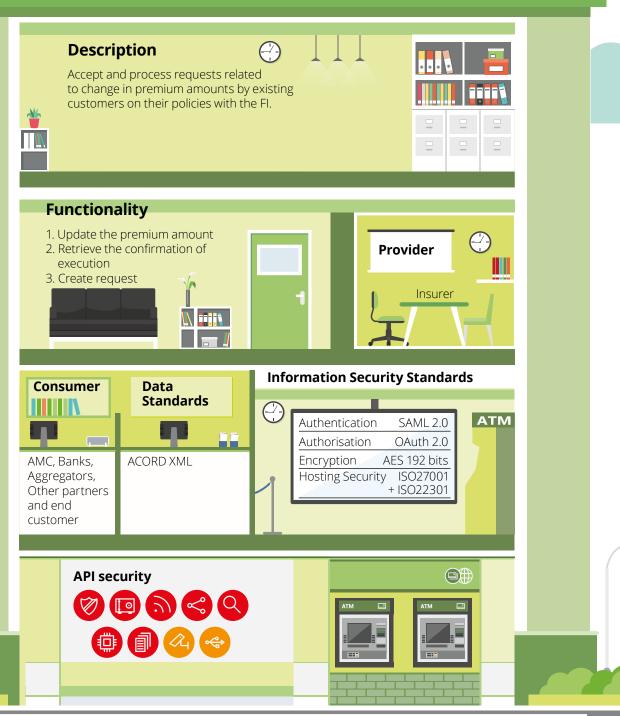


Secured Audit Trails

341



Customer financial requests for Insurers change in premium amount



Legend:



Strong Encryption



2-Factor Authentication



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Recommended

Recommended

Strongly



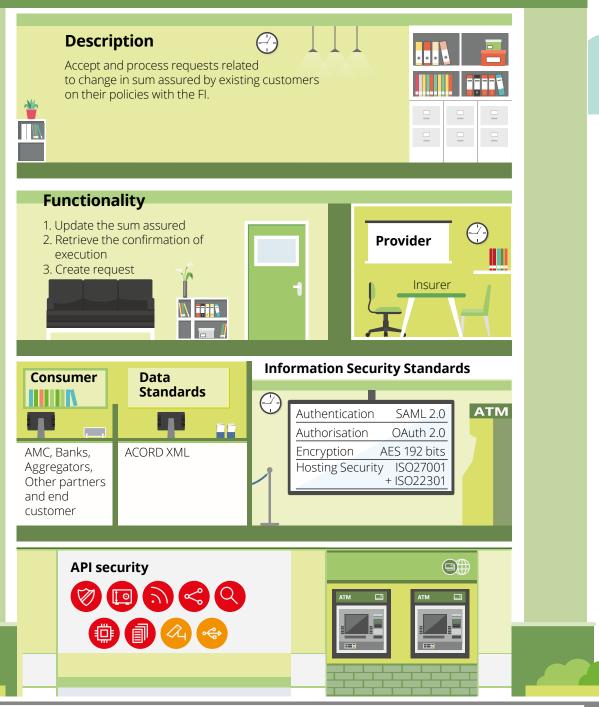
Optional



342



Customer financial requests for Insurers - change in sum assured



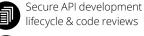
Legend:



Strong Encryption



Access Controls



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



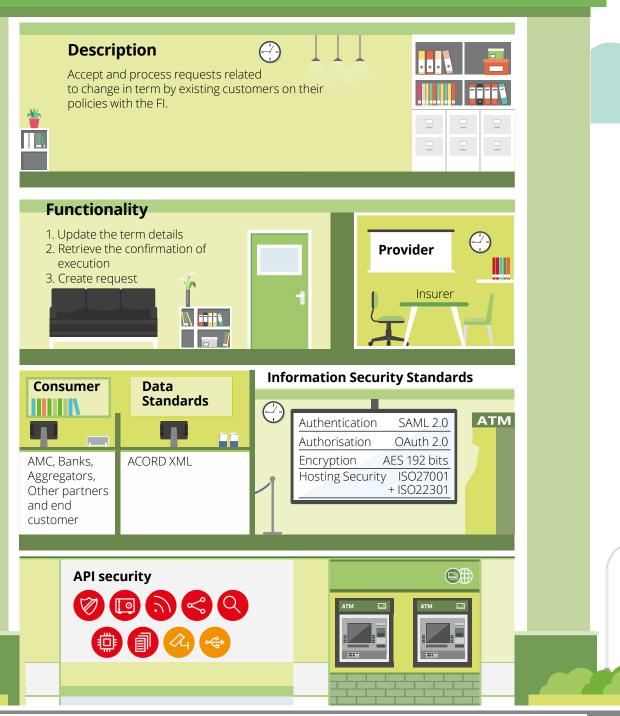
Secured Audit Trails







Customer financial requests for Insurers change in term



Legend:



Strong Encryption



Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



Strongly Recommended

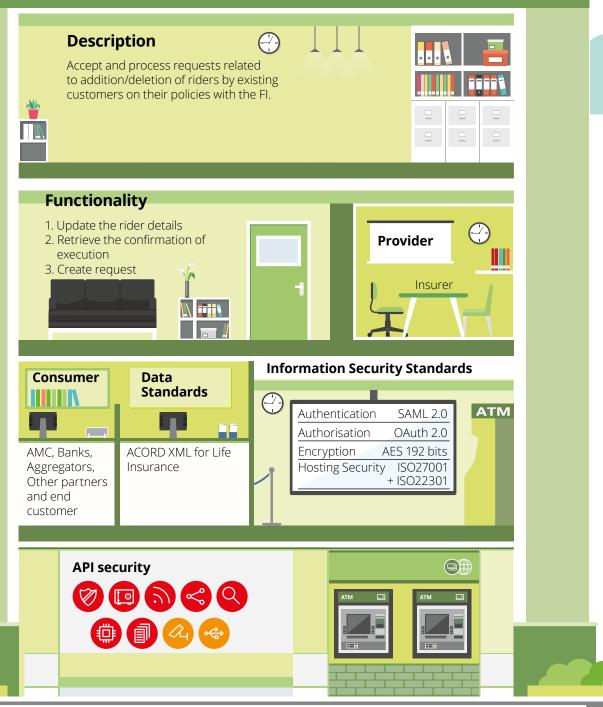


Recommended





Customer financial requests for Insurers - addition/deletion of riders



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



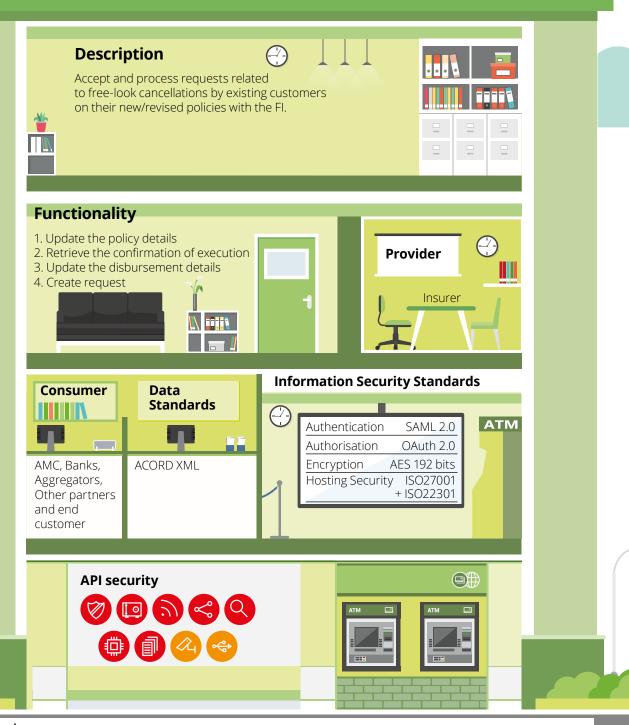
Secured Audit Trails







Customer financial requests for Insurers free look cancellation



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended

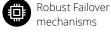


2-Factor Authentication



Incident Monitoring





Vulnerability Analysis &



Recommended



Hosting Environment Security

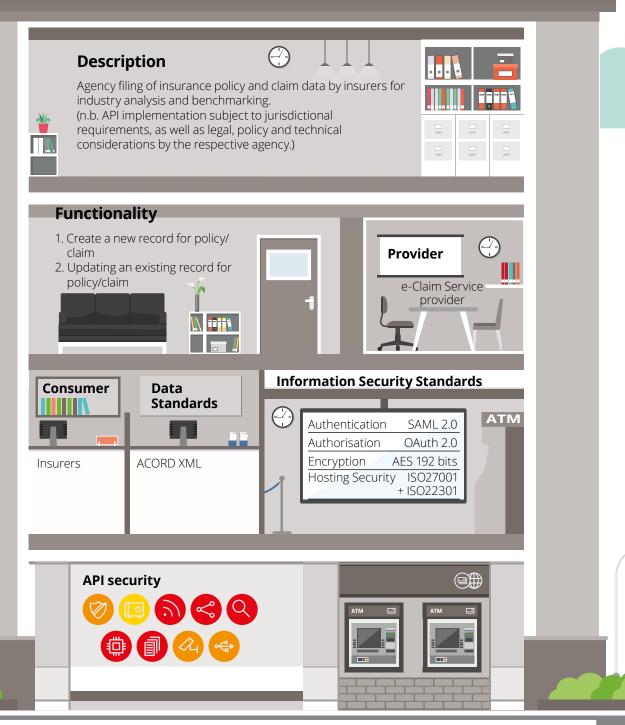


Penetration Testing





Submission of Policy and Claim Data



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events & Incident Monitoring



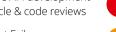




Secure API development lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing





Strongly Recommended

Recommended

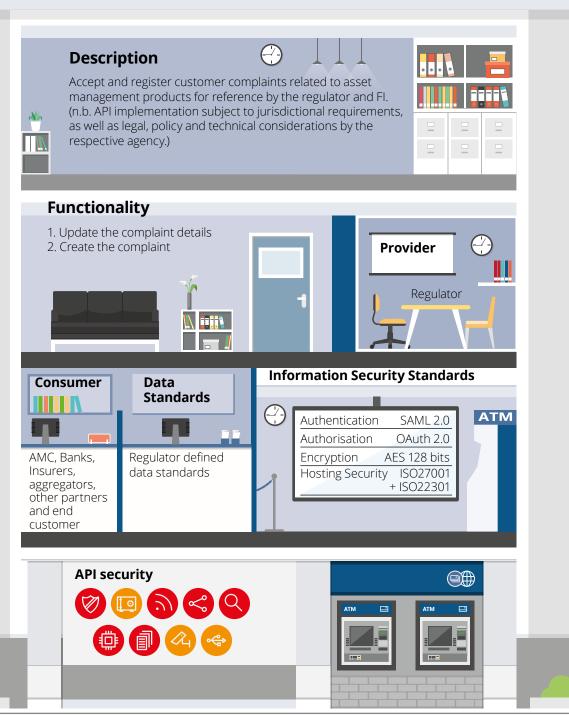








Customer complaints against AMC



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



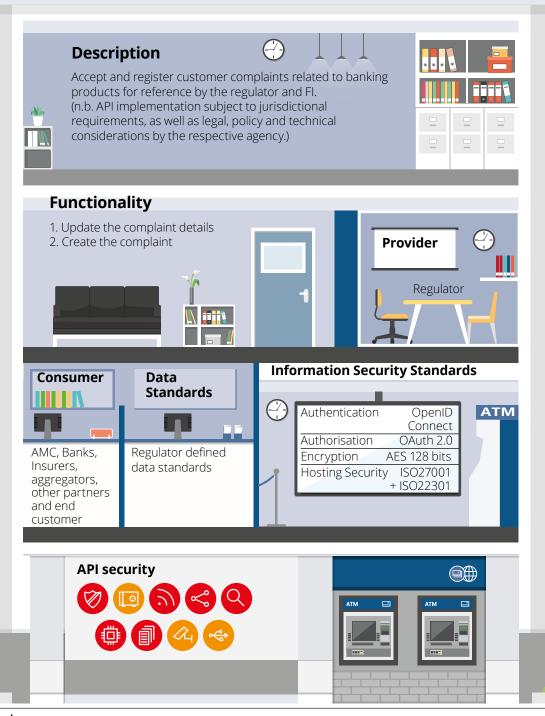
Strongly Recommended



Recommended



Customer complaints against banks



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

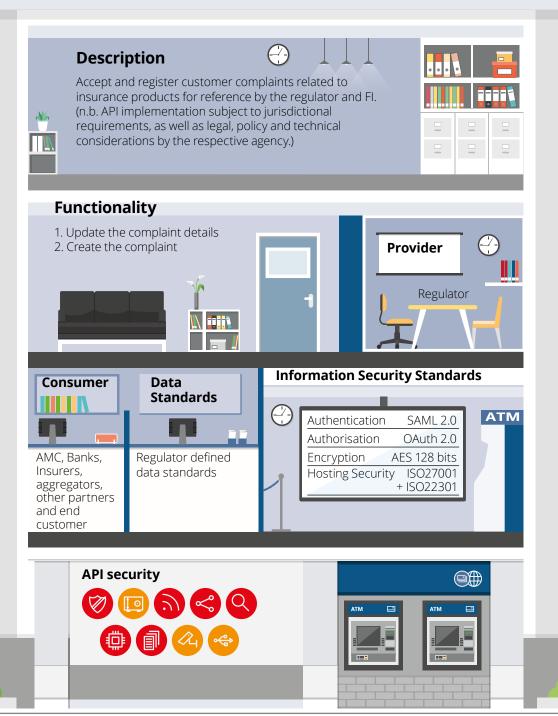


Secured Audit Trails





Customer complaints against Insurer



Legend:



Strong Encryption

Security









Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

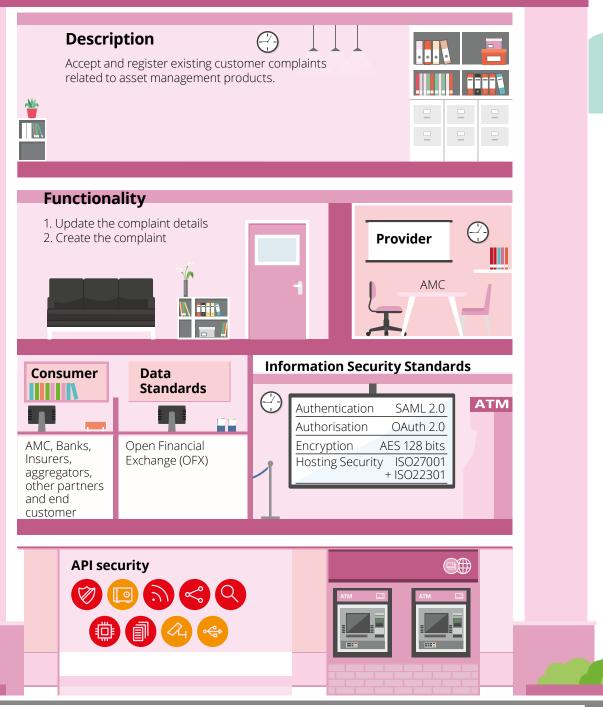


Recommended





Customer complaints against AMC (Internal)



Legend:



Strong Encryption



Access Controls







2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &



Recommended



Hosting Environment Security



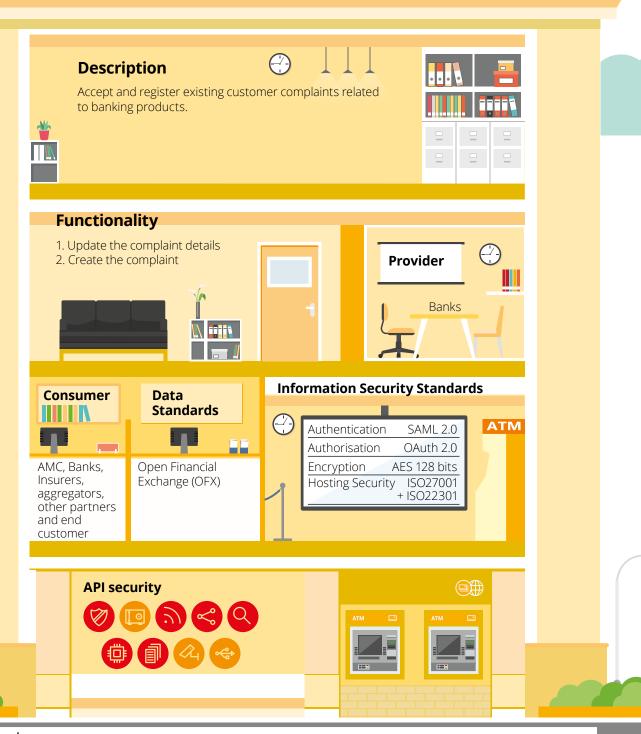
Penetration Testing

Robust Failover

mechanisms



Customer complaints against banks (Internal)



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

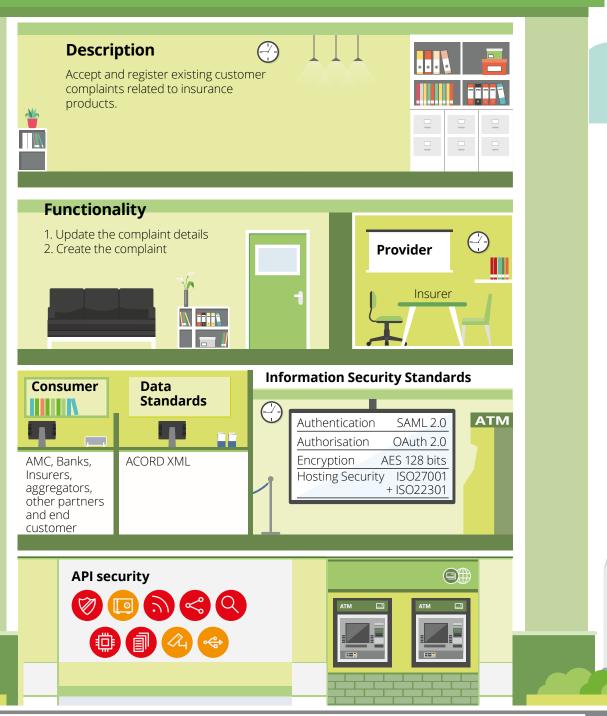


Recommended





Customer complaints against Insurer (Internal)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



Hosting Environment Security

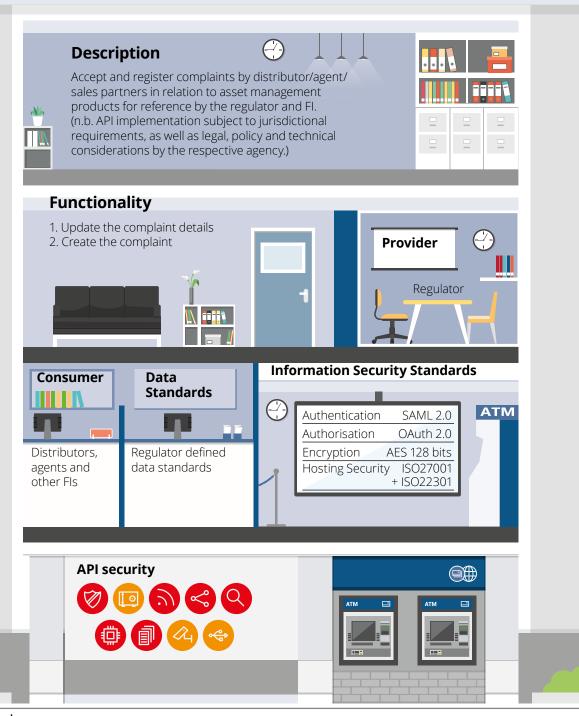


Penetration Testing



307

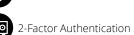
Distributor/Agent complaints against AMC



Legend:



Strong Encryption





Security Events &

Access Controls



Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



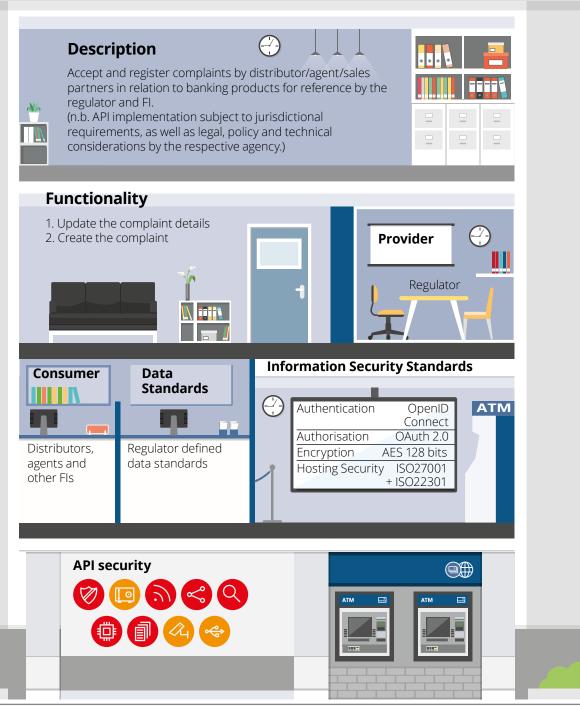
Secured Audit Trails



Vulnerability Analysis & **Penetration Testing**



Distributor/Agent complaints against bank



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



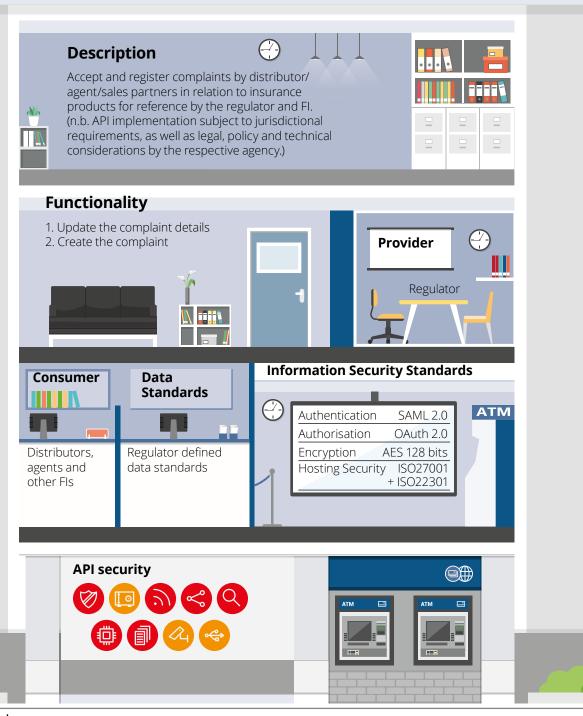
Secured Audit Trails





309

Distributor/Agent complaints against Insurers



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

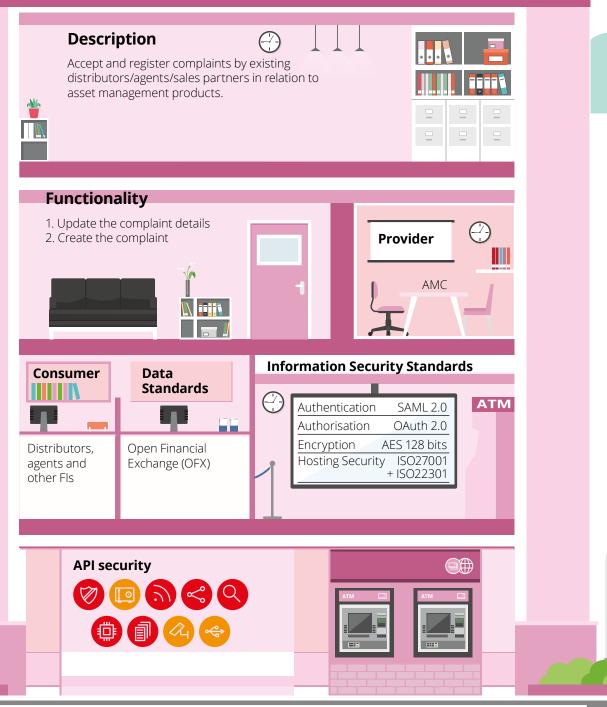


Recommended





Distributor/Agent complaints against AMC (Internal)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails





311

Distributor/Agent complaints against bank (Internal)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events &





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

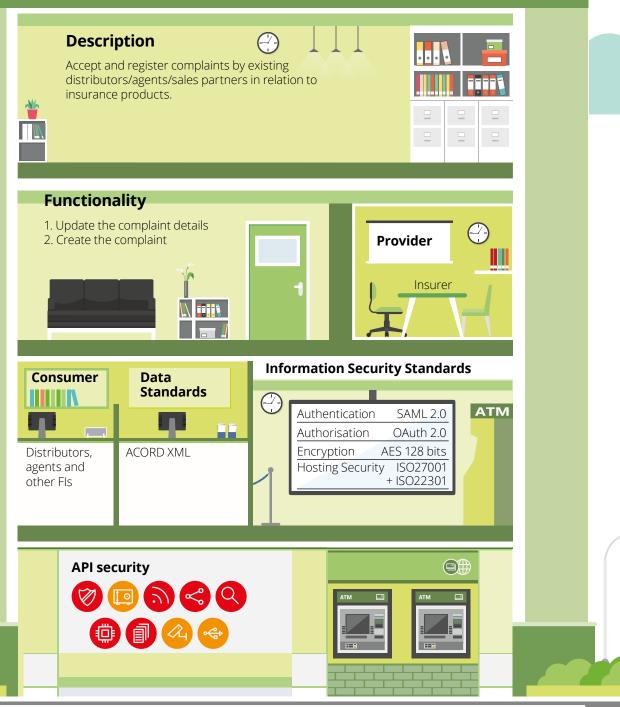


Secured Audit Trails





Distributor/Agent complaints against Insurers (Internal)



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



Hosting Environment Security

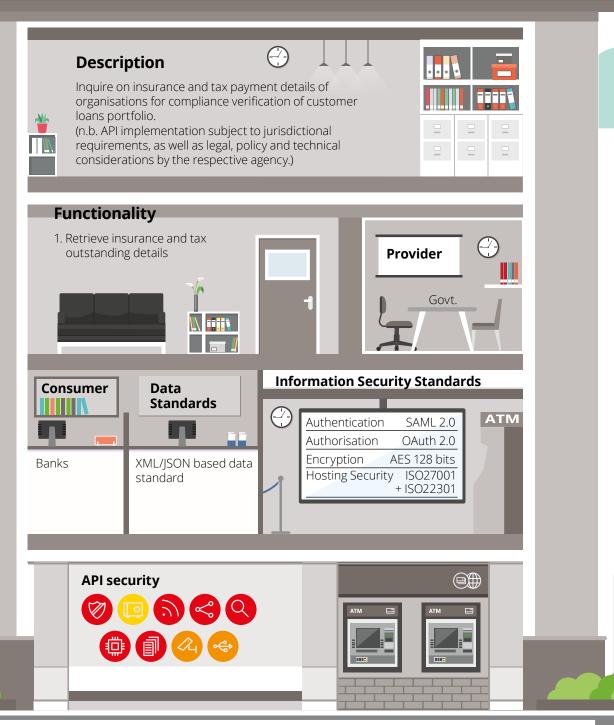


Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Retrieve insurance and tax outstanding for organisations



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events &





Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



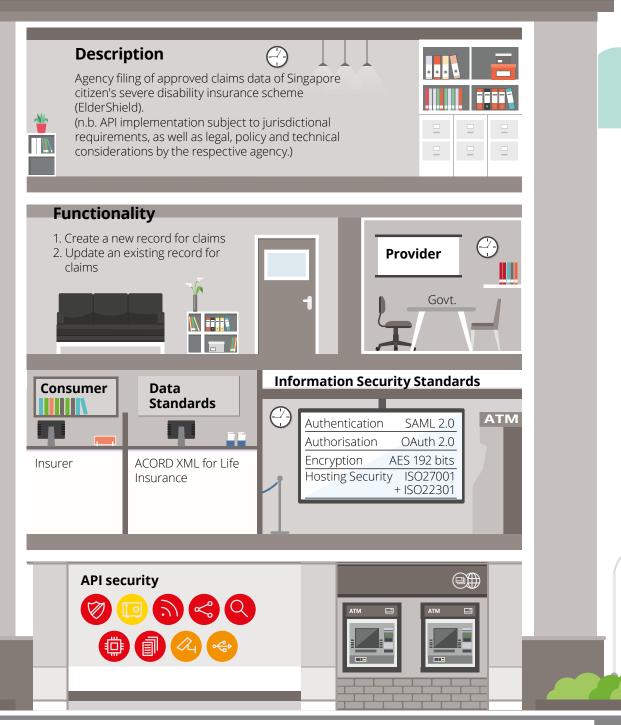
Hosting Environment Security



Secured Audit Trails Penetration Testing



Filing of approved claims data of Singapore citizen's severe disability insurance scheme



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews





Strongly Recommended



Recommended

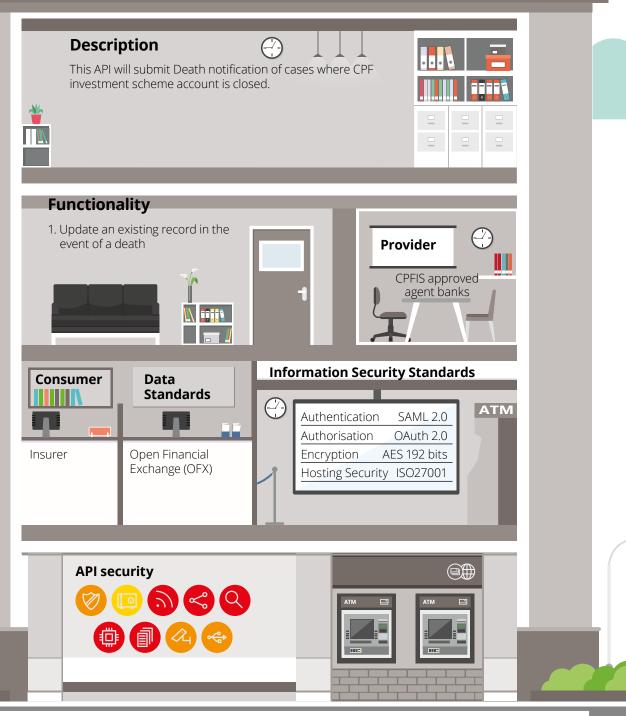


Vulnerability Analysis & Penetration Testing

mechanisms



Death notification of cases where CPF investment scheme account is closed



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



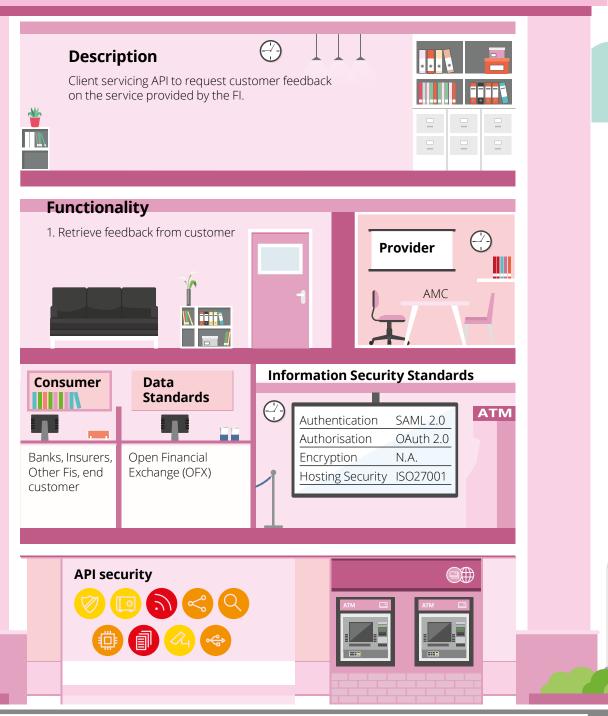
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Customer service feedback for AMCs



Legend:



Strong Encryption



Access Controls





mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis & **Penetration Testing**



Recommended



Hosting Environment Security

Customer serivce feedback for Banks



Legend:



Strong Encryption

2-Factor Authentication





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews







Recommended



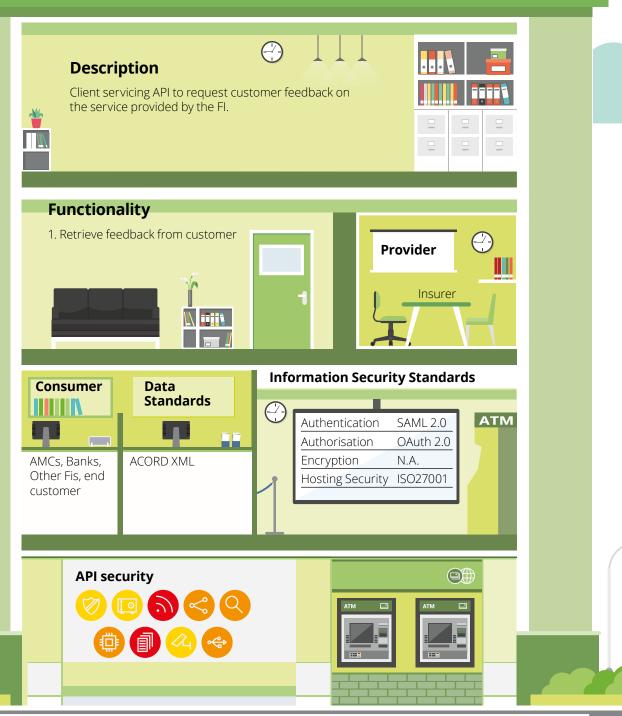


Vulnerability Analysis & **Penetration Testing**





Customer serivce feedback for Insurers



Legend:



Strong Encryption



Access Controls









Security Events & Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &



Optional

Hosting Environment Security

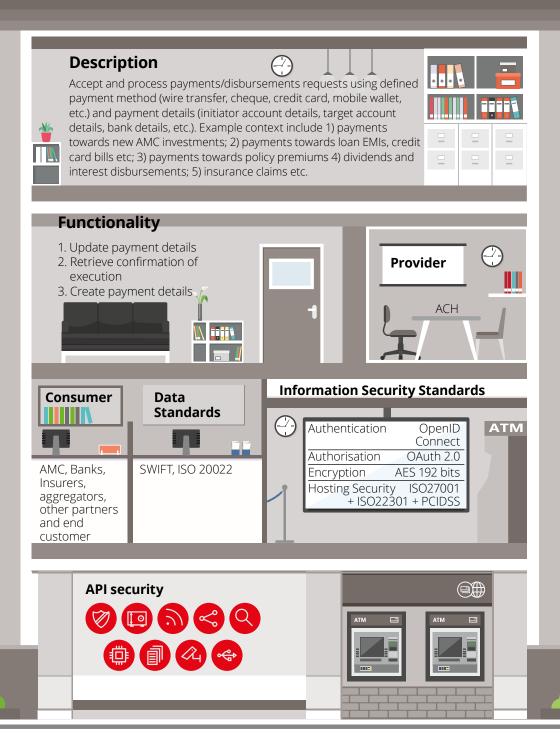


Penetration Testing

Robust Failover

mechanisms

Unified Payment Interface - Account Details



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



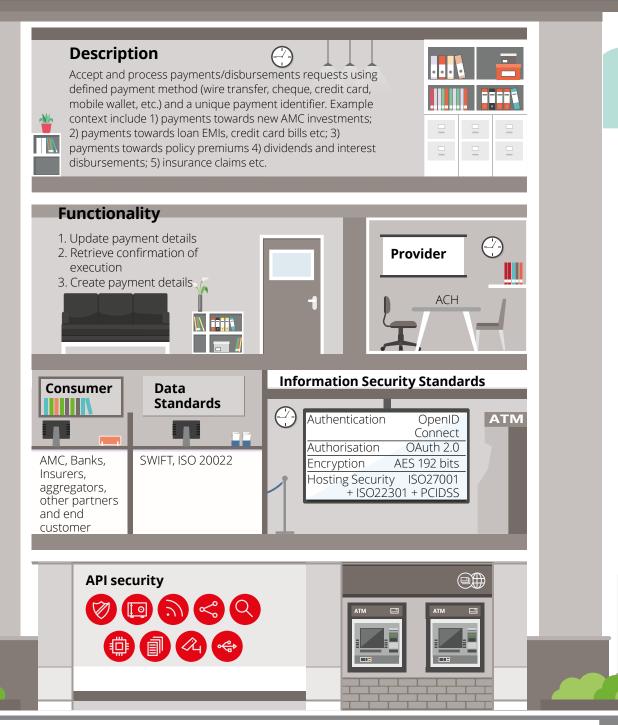
Strongly Recommended



Recommended



Unified Payment Interface - Unique Identifier



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring







Strongly Recommended

Recommended



mechanisms

Secure API development

lifecycle & code reviews

Vulnerability Analysis &

Penetration Testing



Optional



Hosting Environment Security

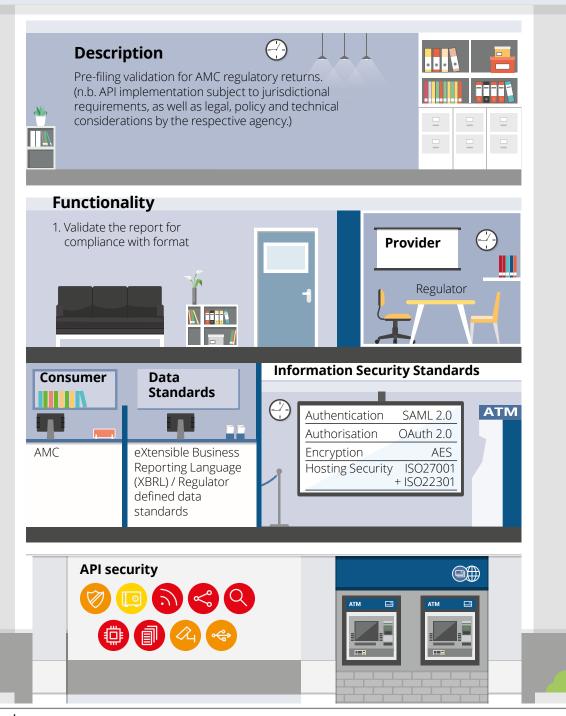
2-Factor Authentication



Secured Audit Trails

367

Validation for AMC regulatory returns



Legend:



Strong Encryption

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews

mechanisms

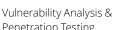
Penetration Testing







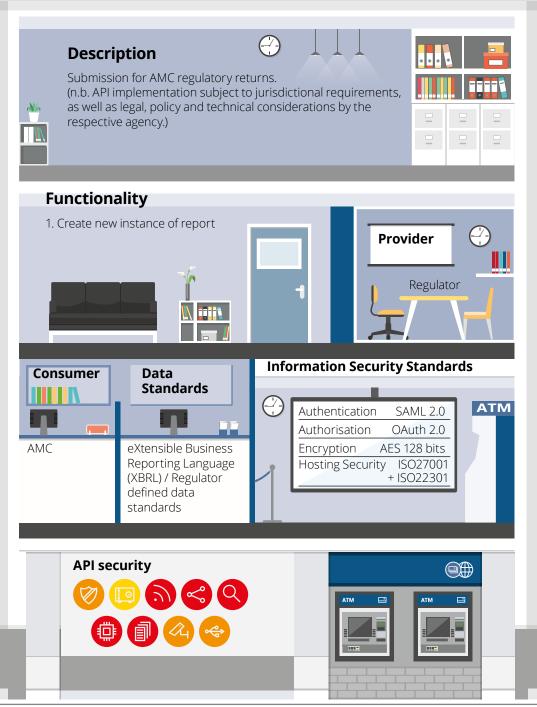
Recommended



Optional

368

Regulatory reporting for AMCs



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



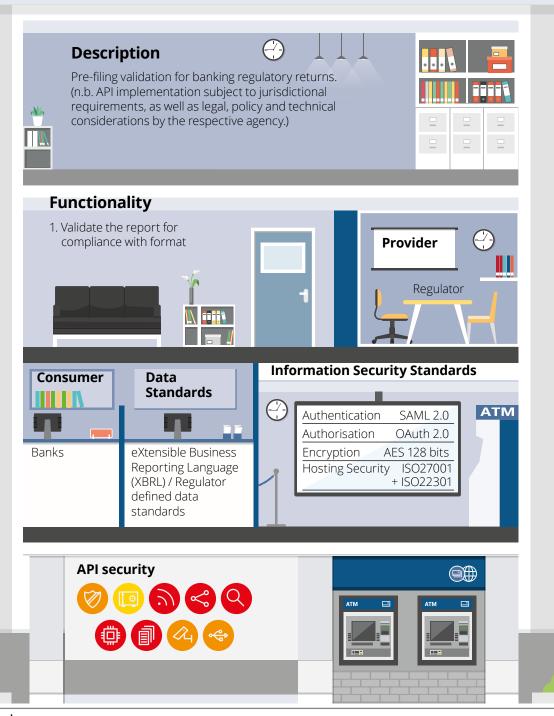
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for banking regulatory returns



Legend:



Strong Encryption









Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



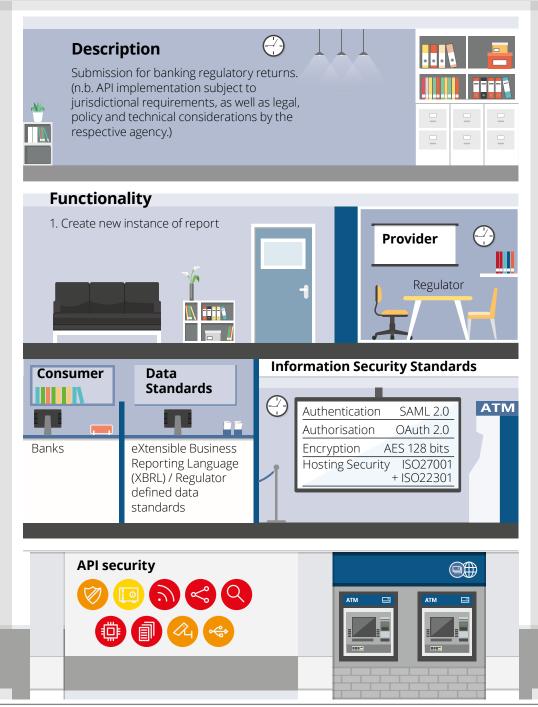
Strongly Recommended



Recommended



Regulatory reporting for banks



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



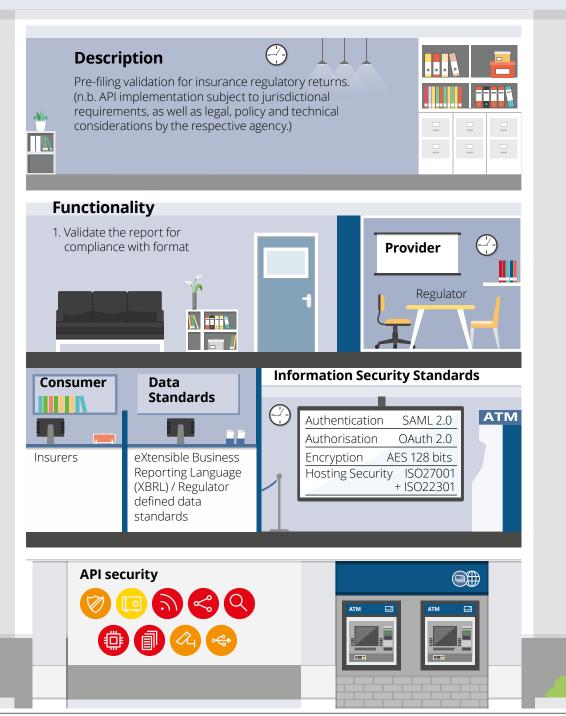
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for insurance regulatory returns



Legend:



Strong Encryption

Hosting Environment

Security







Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover



Strongly Recommended



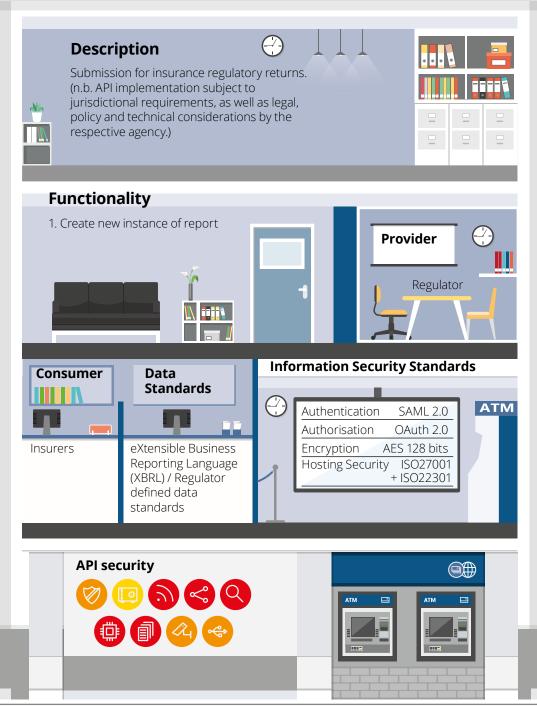
Recommended



Vulnerability Analysis & Penetration Testing



Regulatory reporting for insurers



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



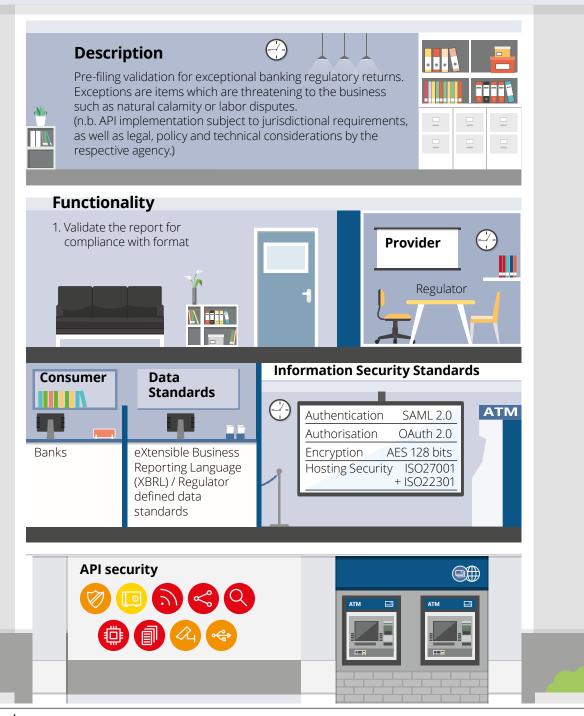
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for exceptional banking regulatory returns



Legend:







Access Controls





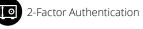
Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended





Incident Monitoring



Vulnerability Analysis &



Recommended



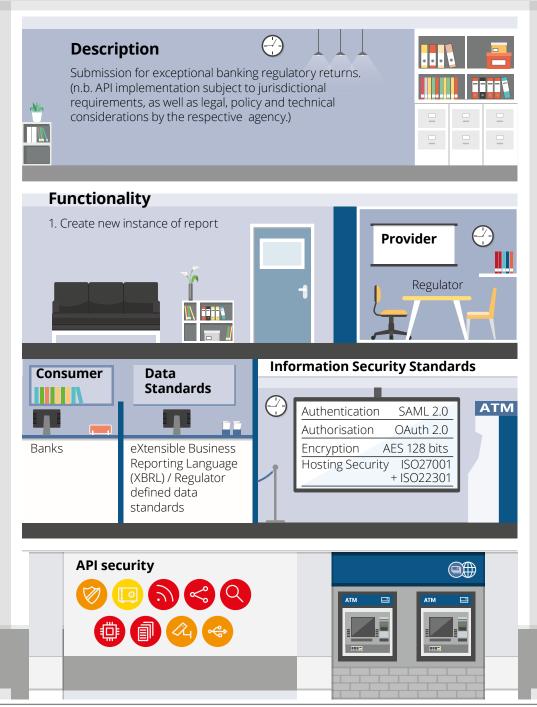
Hosting Environment Security



Secured Audit Trails **Penetration Testing**



Exceptional regulatory reporting for banks



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails

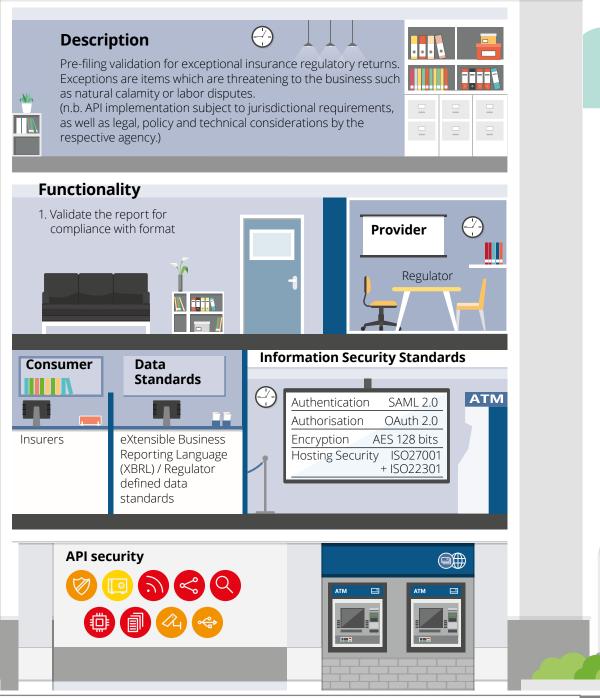


Vulnerability Analysis & Penetration Testing



329

Validation for exceptional insurance regulatory returns



Legend:



Strong Encryption



Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



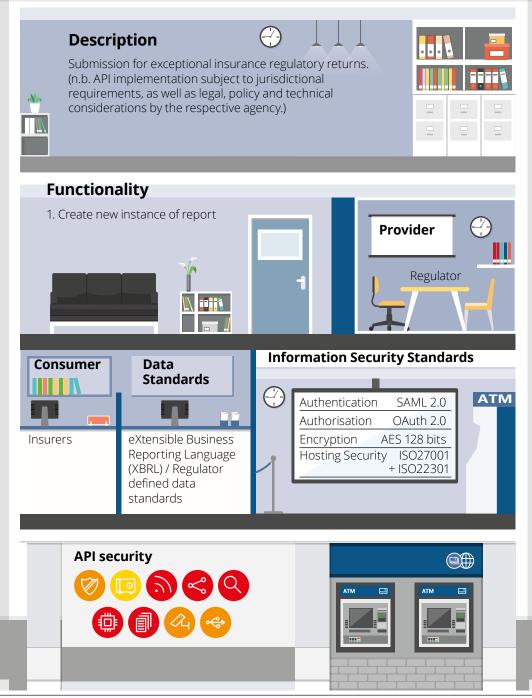
Recommended



Vulnerability Analysis & **Penetration Testing**



Exceptional regulatory reporting for Insurers



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



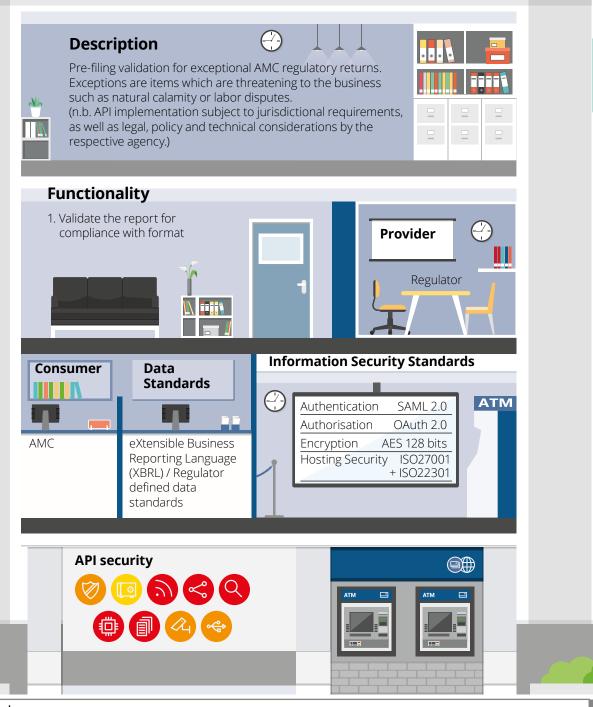
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation for exceptional AMC regulatory returns



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover



Strongly Recommended

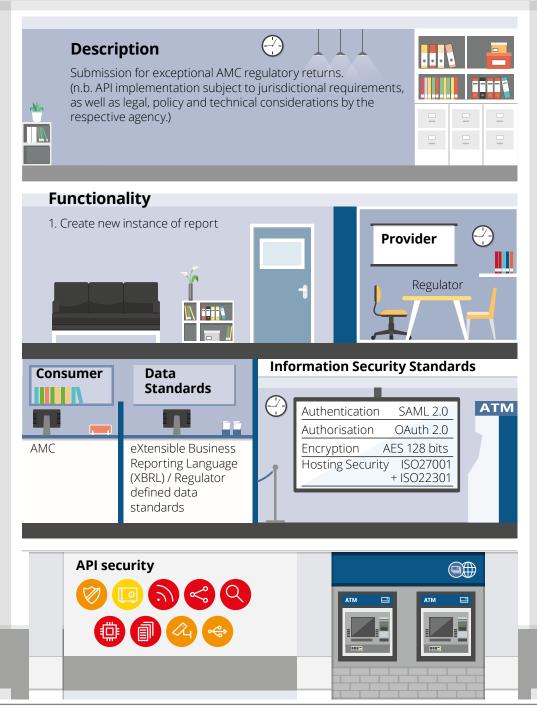
Recommended



Vulnerability Analysis & **Penetration Testing**



Exceptional regulatory reporting for AMCs



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



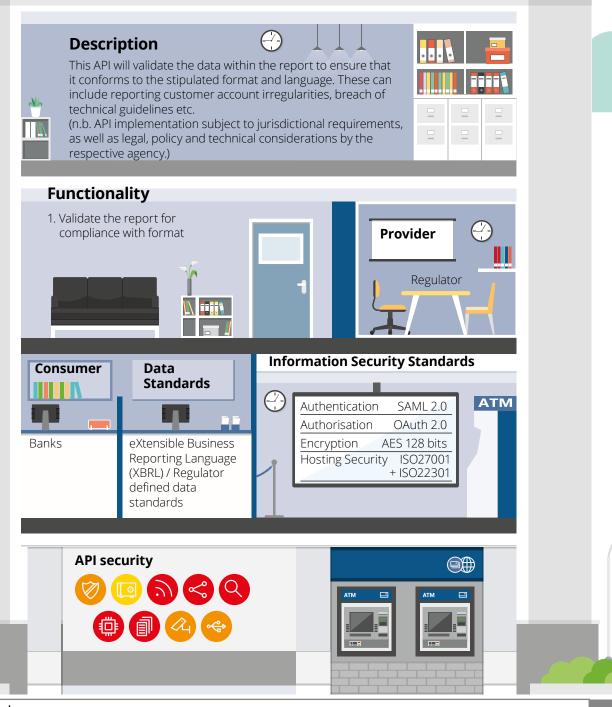
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation of regulatory reporting against guidelines for Banks



Legend:



Strong Encryption

Security



Access Controls



Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended

Recommended



2-Factor Authentication
Hosting Environment



Security Events & Incident Monitoring



Secured Audit Trails



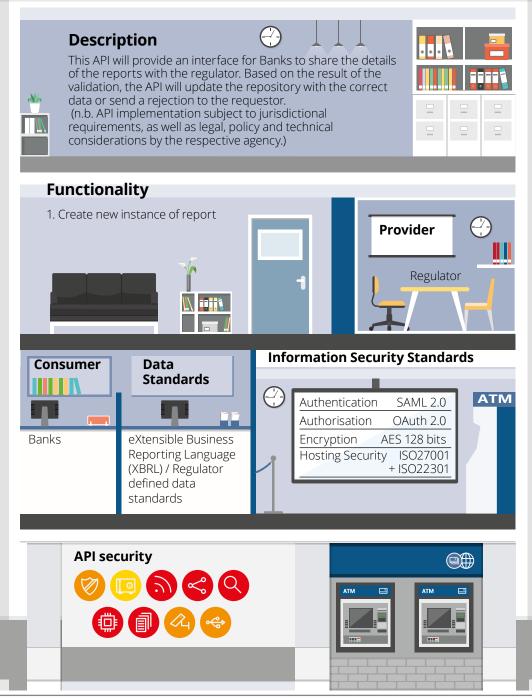
Vulnerability Analysis & Penetration Testing



Optional

380

Submission of regulatory reporting against guidelines for Banks



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

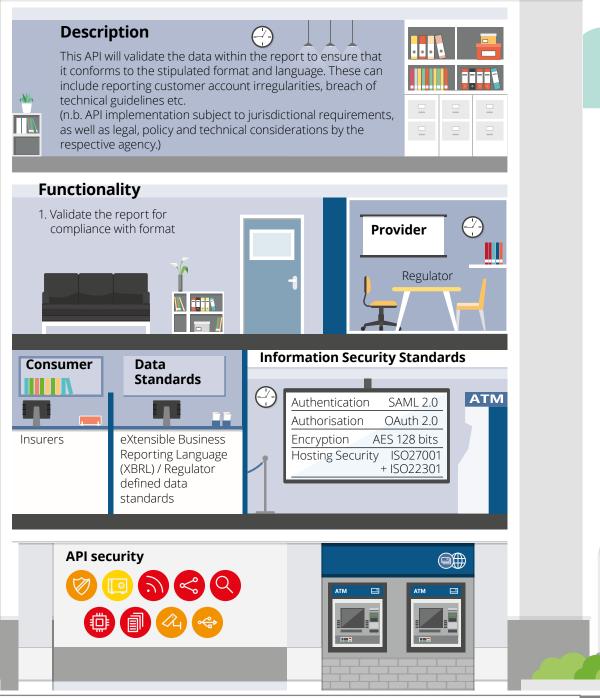


Secured Audit Trails





Validation of regulatory reporting against guidelines for Insurance



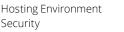
Legend:



Strong Encryption

Security





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



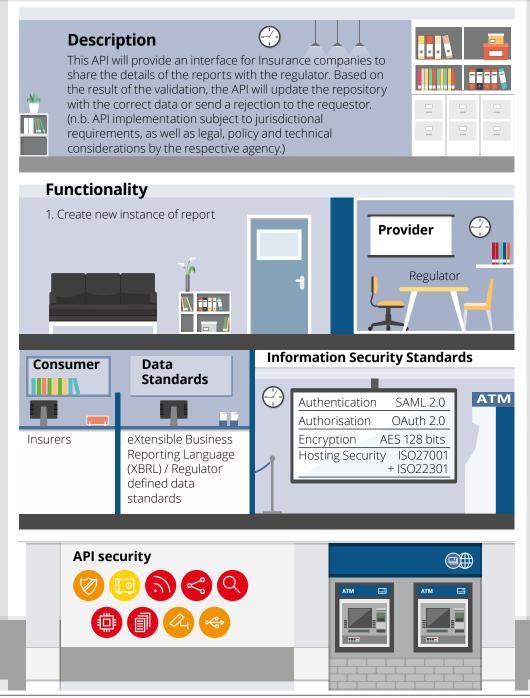
Strongly Recommended



Recommended



Submission of regulatory reporting against guidelines for Insurance



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



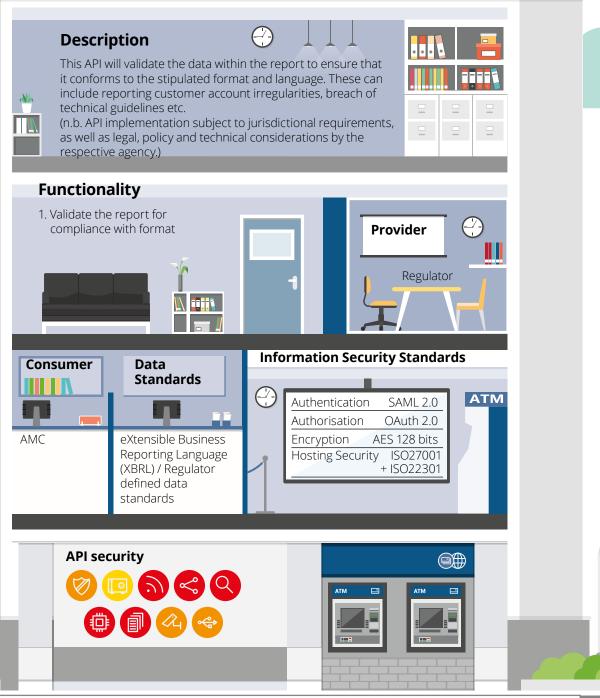
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Validation of regulatory reporting against guidelines for AMCs



Legend:



Strong Encryption



Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**



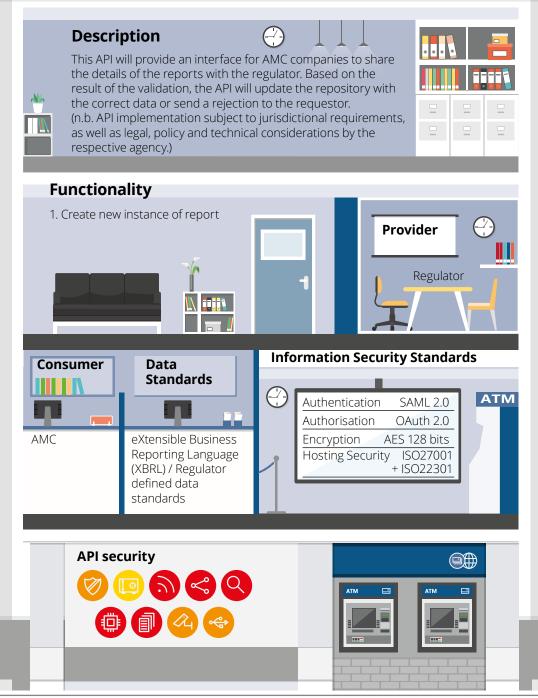
Strongly Recommended



Recommended



Submission of regulatory reporting against guidelines for AMCs



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &



Recommended



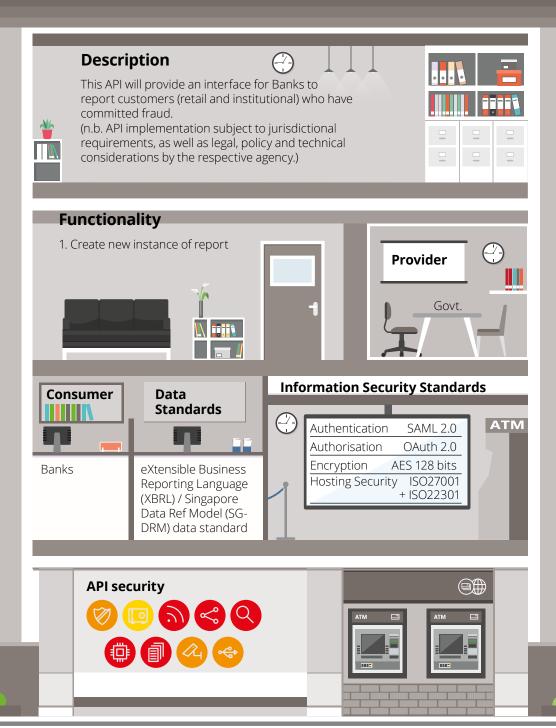
Hosting Environment Security



Penetration Testing



Fraud detection for Banks



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



Secured Audit Trails

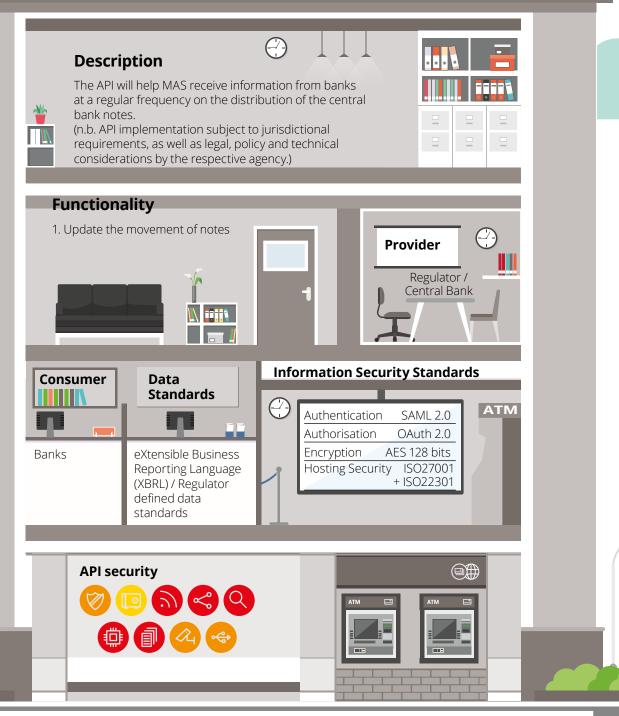


Vulnerability Analysis & Penetration Testing



340

Serial Number tracking of Central Bank Notes



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring



Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

2-Factor Authentication



Secured Audit Trails



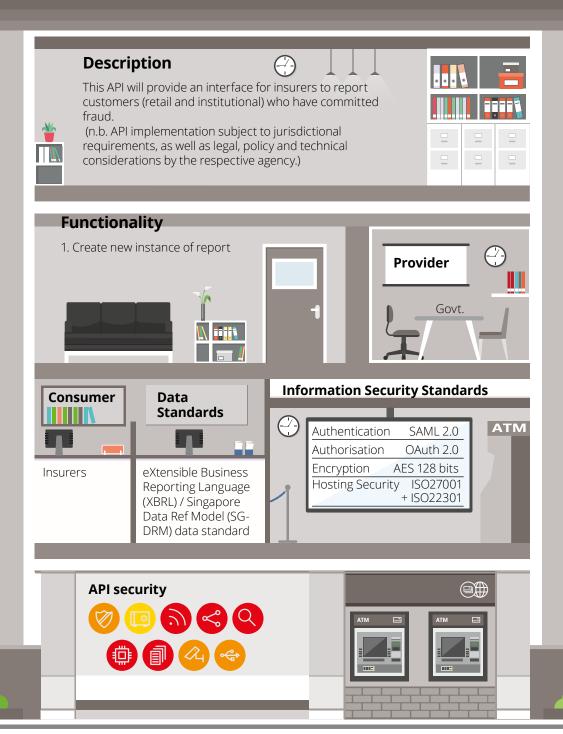
Vulnerability Analysis & Penetration Testing

Secure API development

lifecycle & code reviews



Fraud detection for Insurance



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



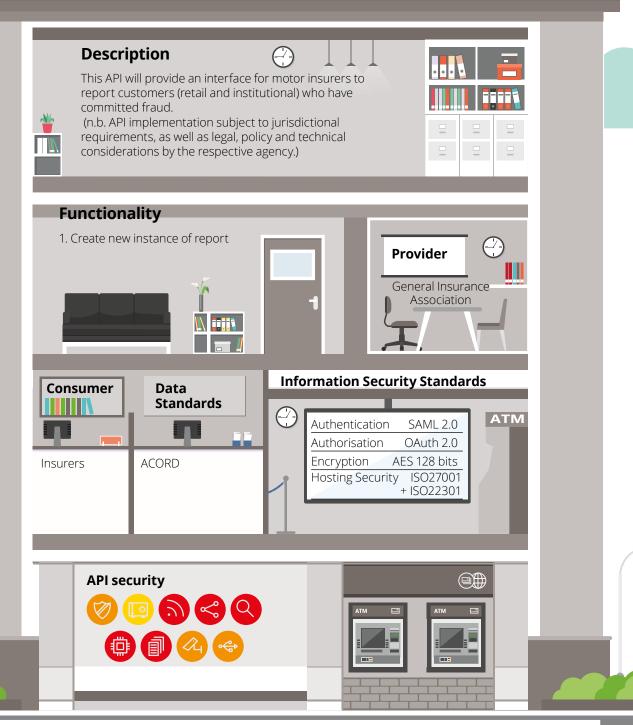
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Fraud detection for Motor Insurance



Legend:



Strong Encryption



Access Controls



Security Events &



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



Hosting Environment Security

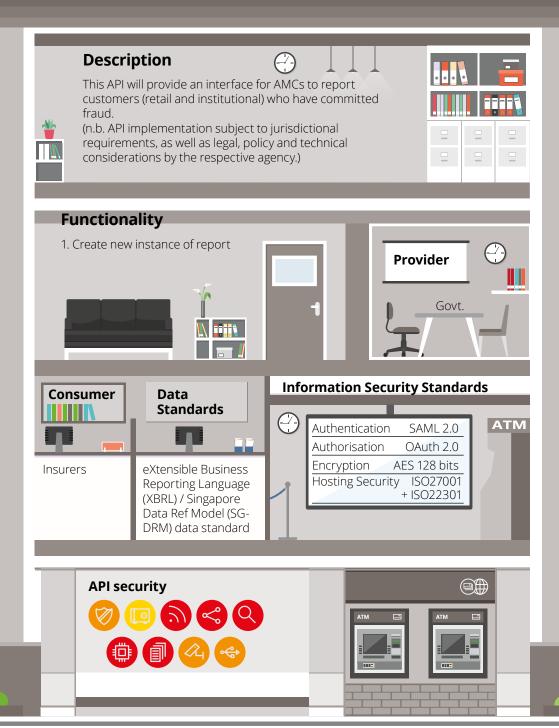
2-Factor Authentication



Vulnerability Analysis & Penetration Testing



Fraud detection for AMCs



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



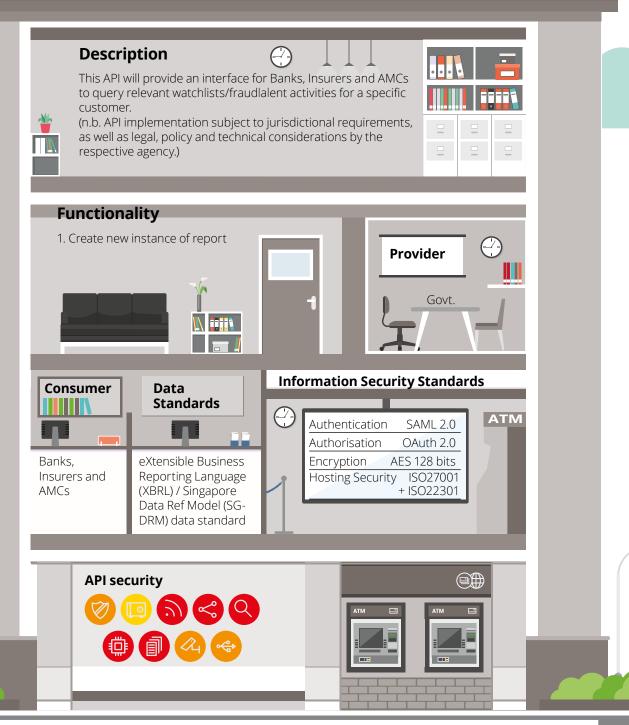
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Fraud detection master list



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended

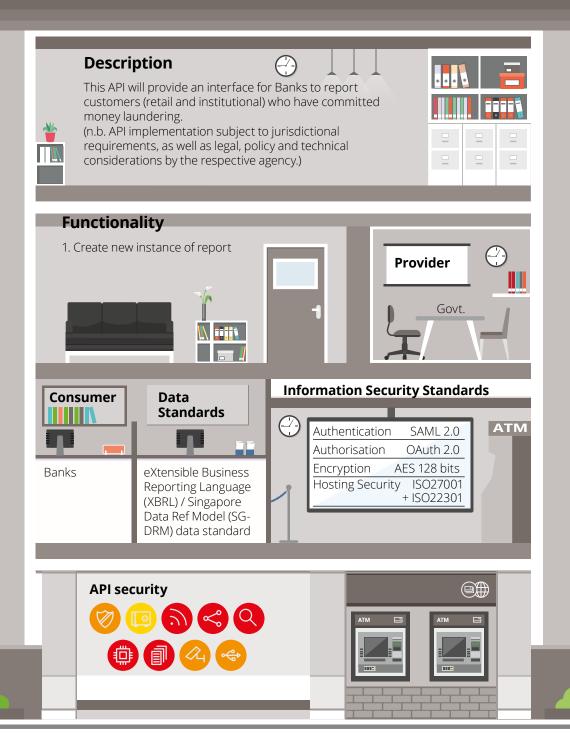


Hosting Environment Security

Vulnerability Analysis & Penetration Testing



Money Laundering detection list for Banks



Legend:



Strong Encryption

Hosting Environment

Security



Security Events &



Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended

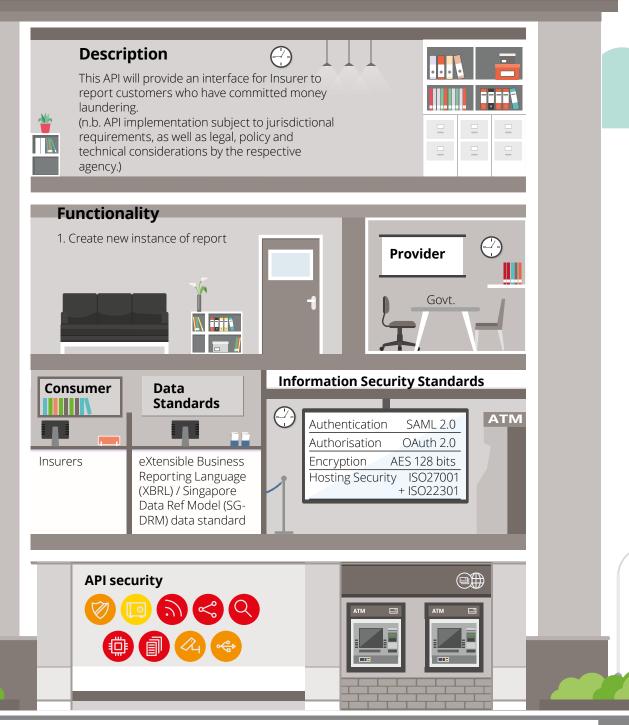


Vulnerability Analysis & Penetration Testing





Money Laundering detection list for Insurance



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Vulnerability Analysis &



Optional

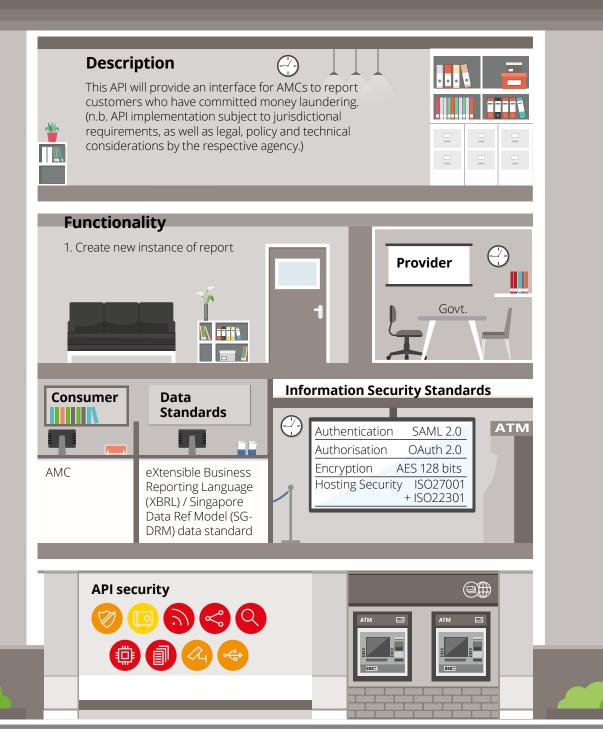


Hosting Environment Security



Secured Audit Trails Penetration Testing

Money Laundering detection list for AMCs



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended



Hosting Environment Security



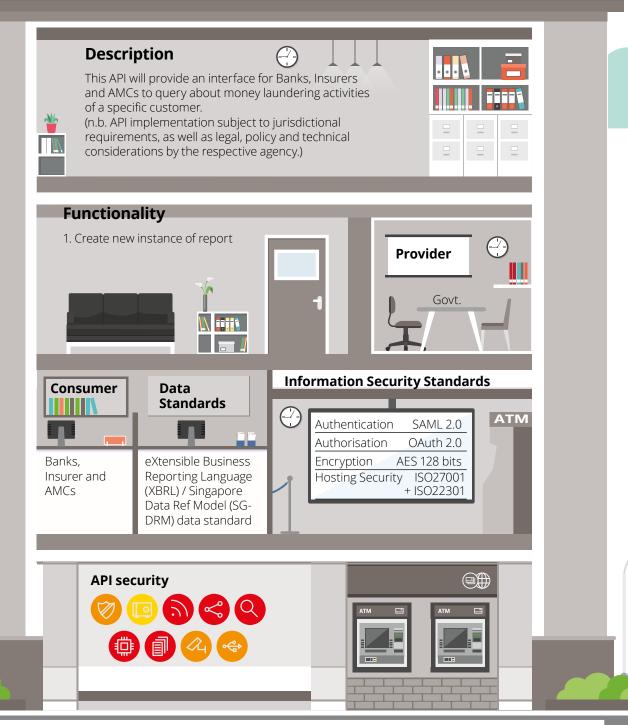
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Money Laundering master list



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



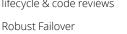
Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews





Strongly Recommended





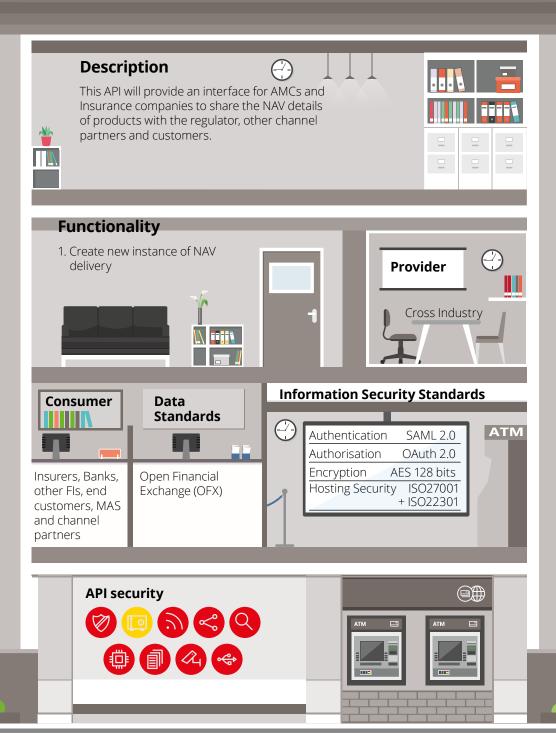
Recommended







NAV Reporting



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring







Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



Recommended

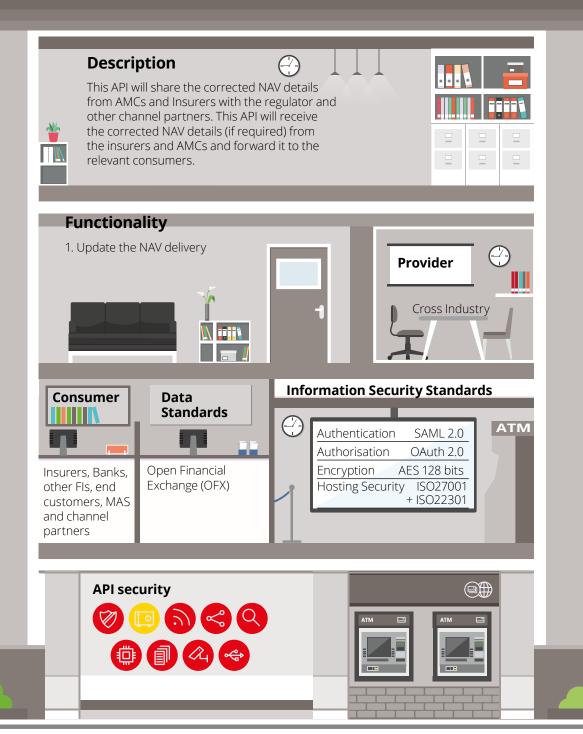




Vulnerability Analysis & Penetration Testing



NAV correction



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring



Vulnerability Analysis &

Secure API development

lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



Recommended



Hosting Environment Security

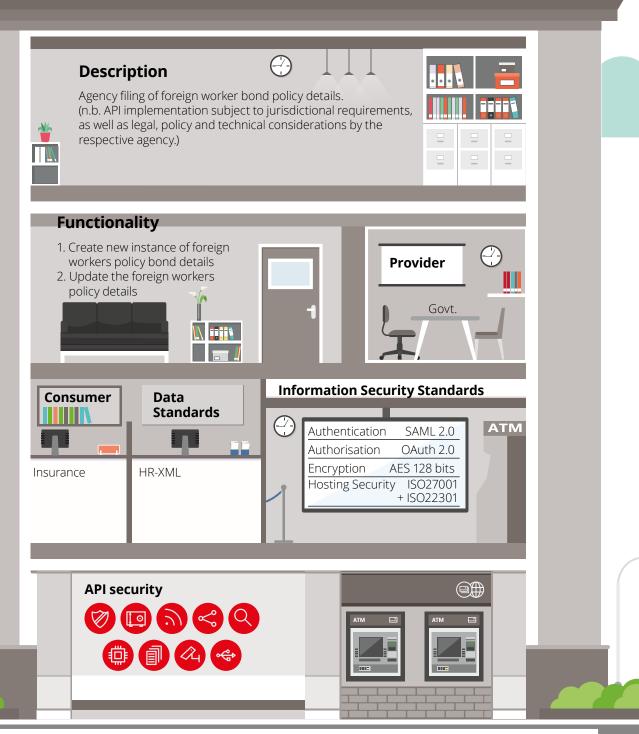
2-Factor Authentication



Secured Audit Trails Penetration Testing



Send Foreign worker bond policy details



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Secured Audit Trails



Vulnerability Analysis & Penetration Testing

Robust Failover

mechanisms

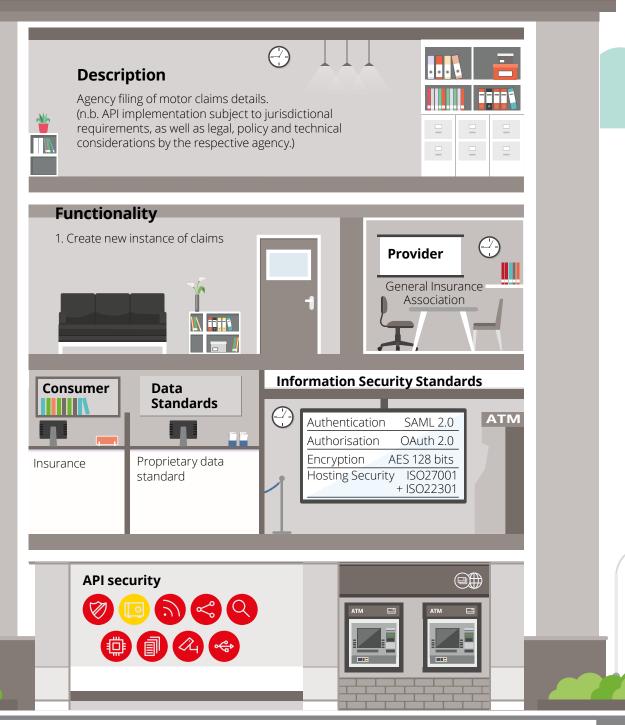


Optional



Hosting Environment

Send Motor Claims details



Legend:



Strong Encryption



Access Controls



Security Events &





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended





Incident Monitoring



Vulnerability Analysis & Penetration Testing



Recommended

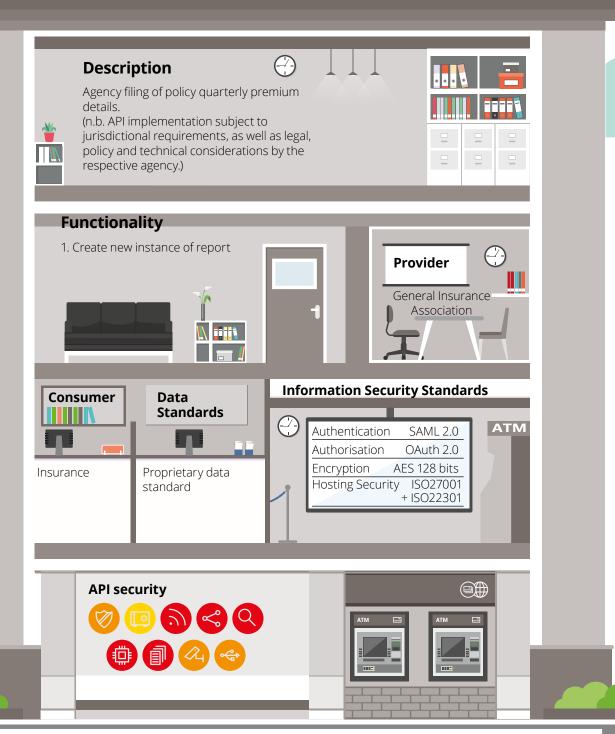


Hosting Environment Security





Send Quarterly premium figures



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



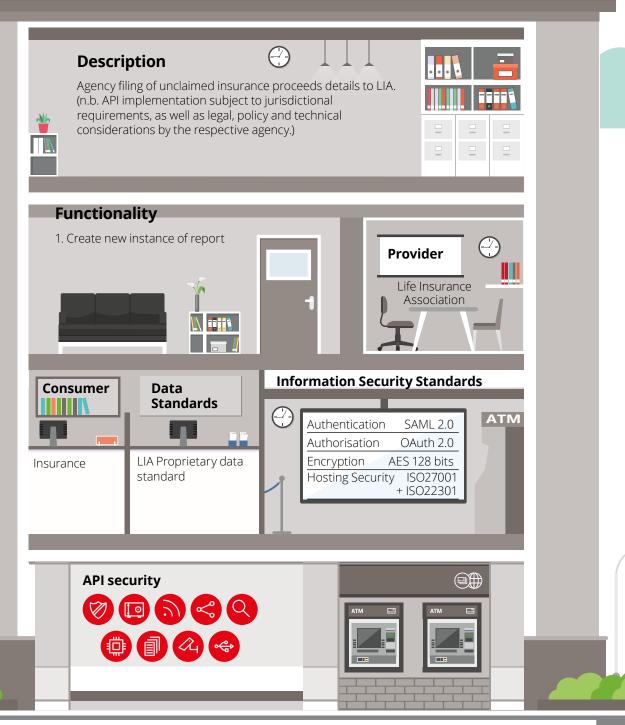
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Send Unclaimed proceeds details to LIA



Legend:



Strong Encryption

Security



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Secured Audit Trails



Vulnerability Analysis & Penetration Testing



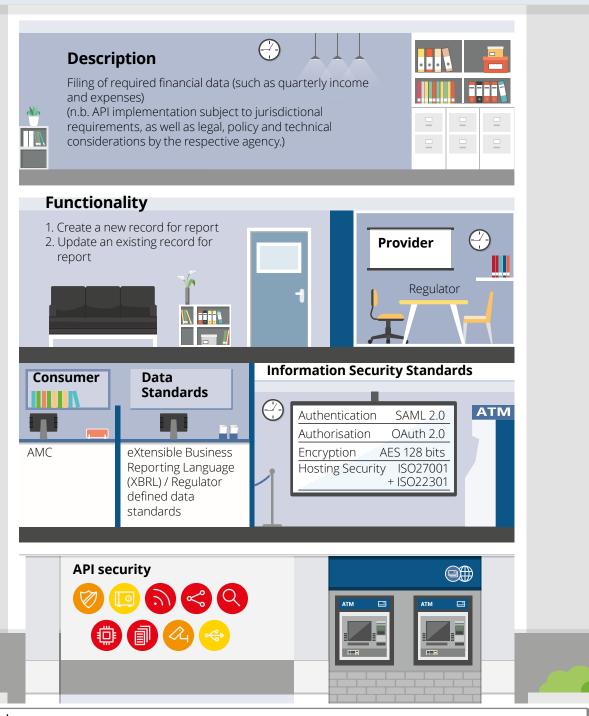
Recommended



Robust Failover

mechanisms

Regulatory reporting on financial data



Legend:



Strong Encryption





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews

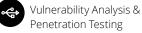


Strongly Recommended

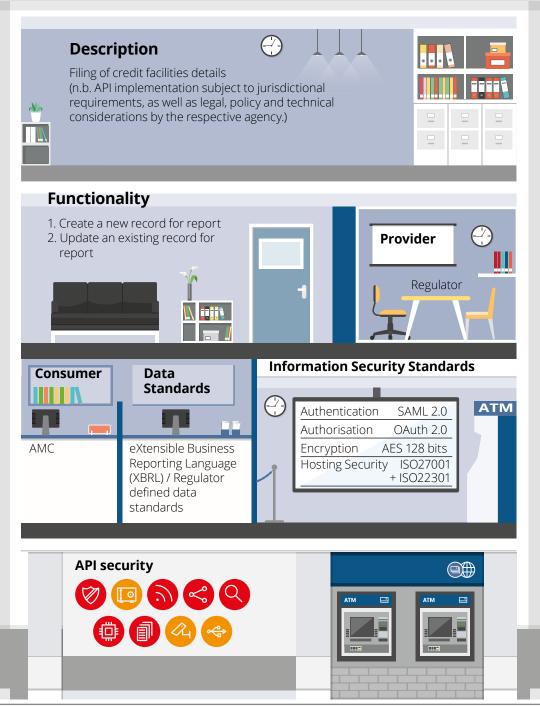


Recommended





Reporting of credit facilities details



Legend:



Strong Encryption



Access Controls





Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

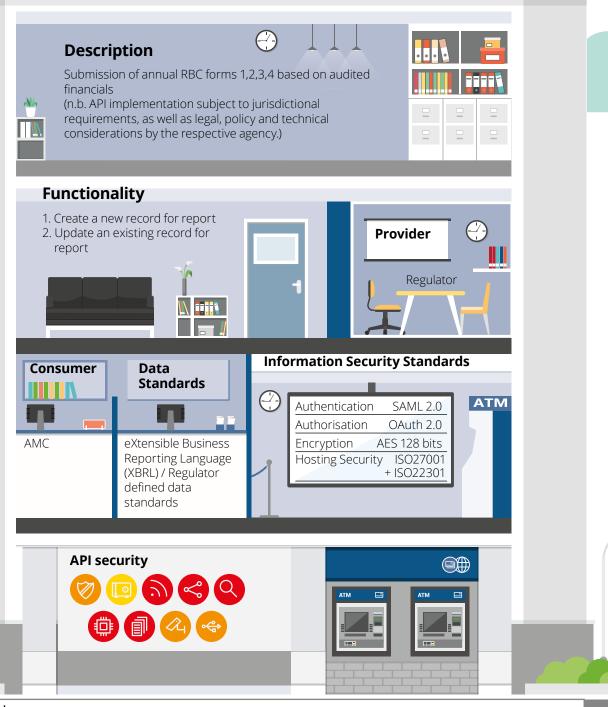


Secured Audit Trails





Regulatory reporting on annual RBC forms 1,2,3,4



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



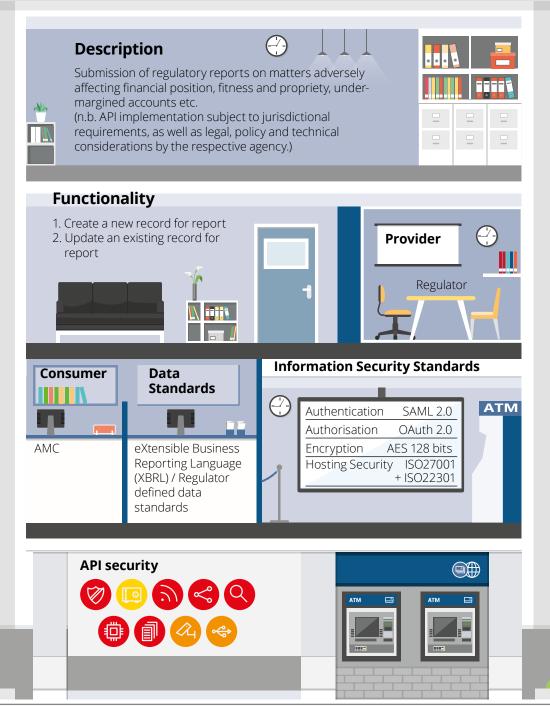
Strongly Recommended



Recommended



Regulatory reporting on matters adversely affecting financial position



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

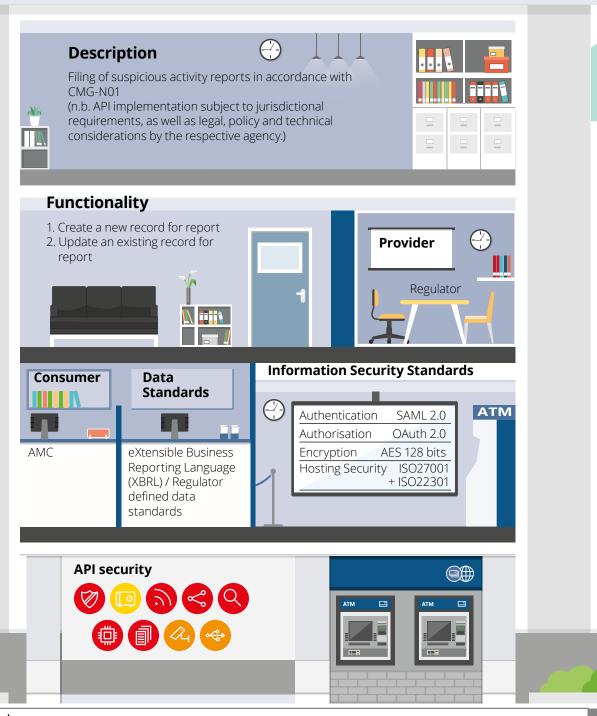


Secured Audit Trails





Regulatory reporting of suspicious activity reports



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



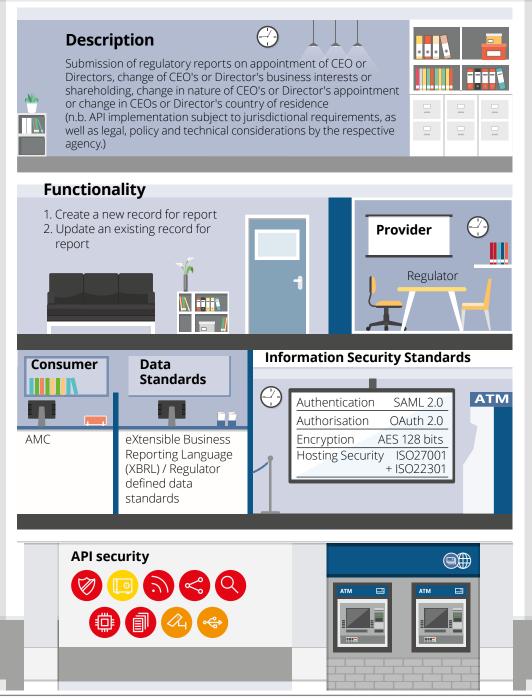
Strongly Recommended



Recommended



Regulatory reporting on appointment of Directors or change in shareholding



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

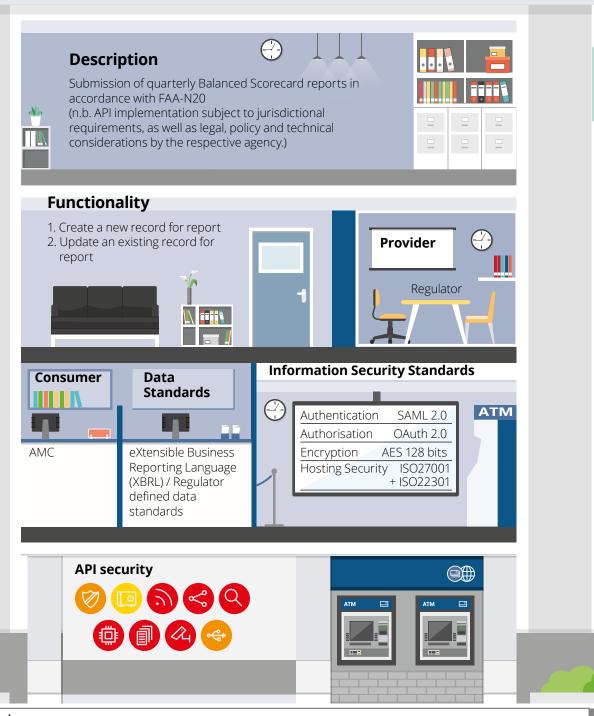


Secured Audit Trails





Regulatory reporting of quarterly Balanced Scorecard reports



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



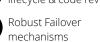
Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews





Strongly Recommended



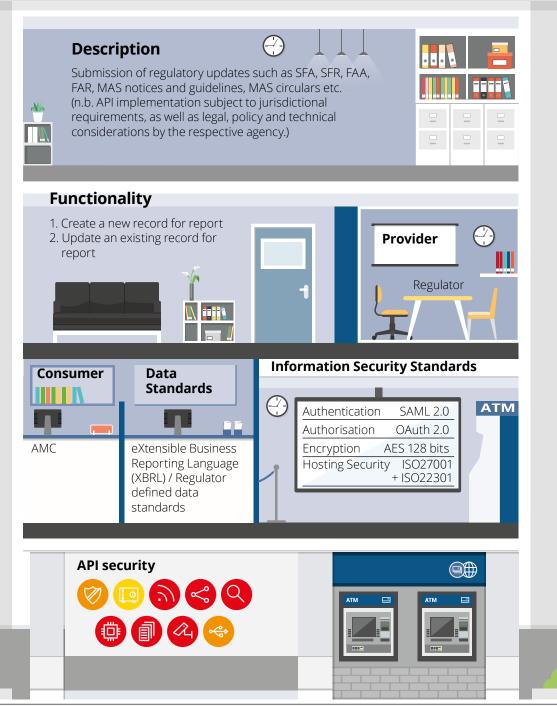
Recommended



Vulnerability Analysis & **Penetration Testing**



Regulatory reporting of updates and notices



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

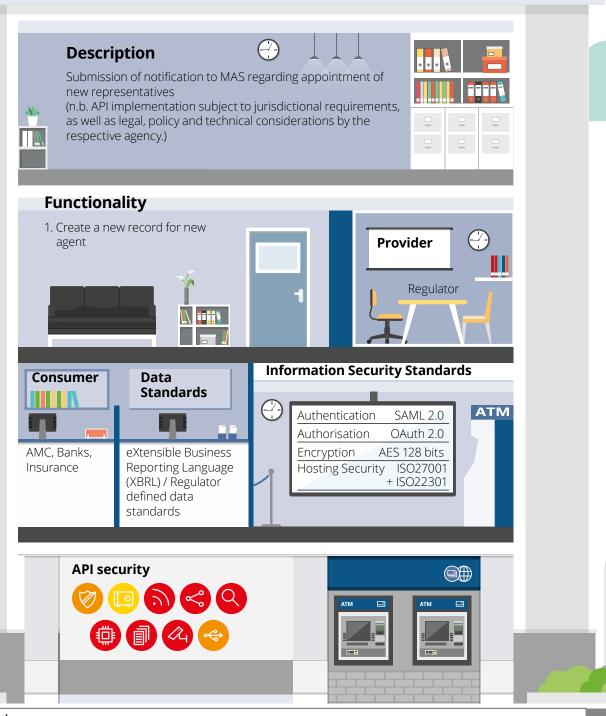


Secured Audit Trails





MAS notification - appointment of new representative



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

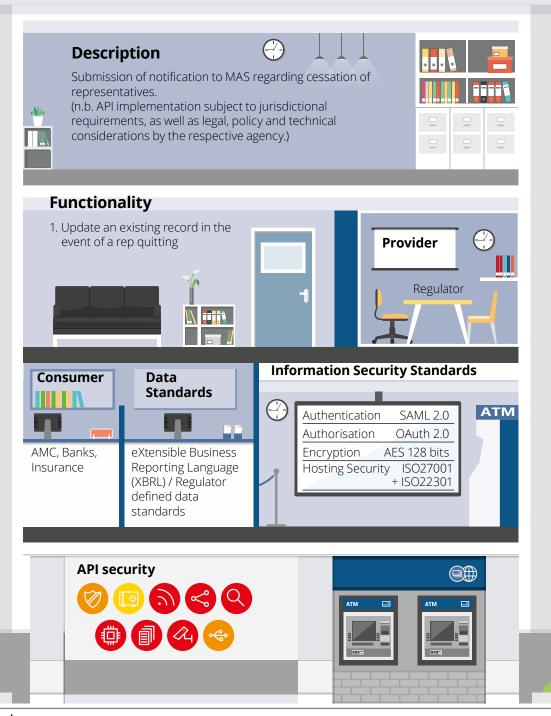


Recommended





MAS notification -cessation of representatives



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

Optional



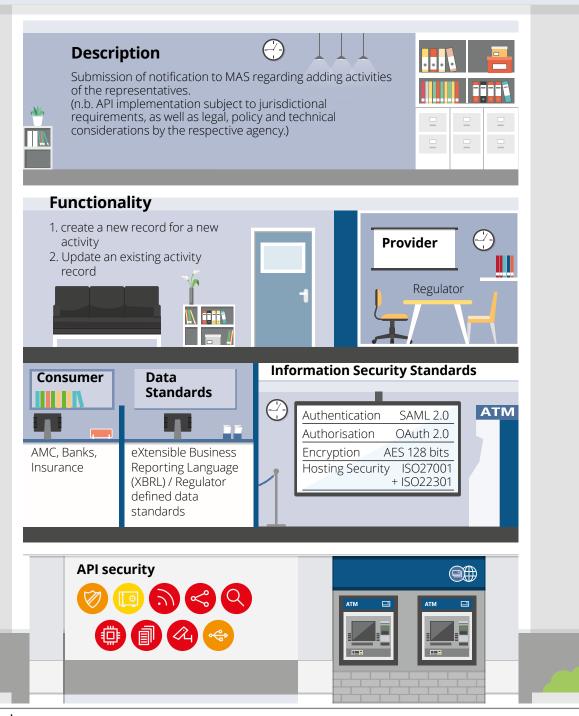
Hosting Environment Security



Secured Audit Trails



MAS notification - add activities of representative



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



mechanisms



Vulnerability Analysis & **Penetration Testing**



Recommended



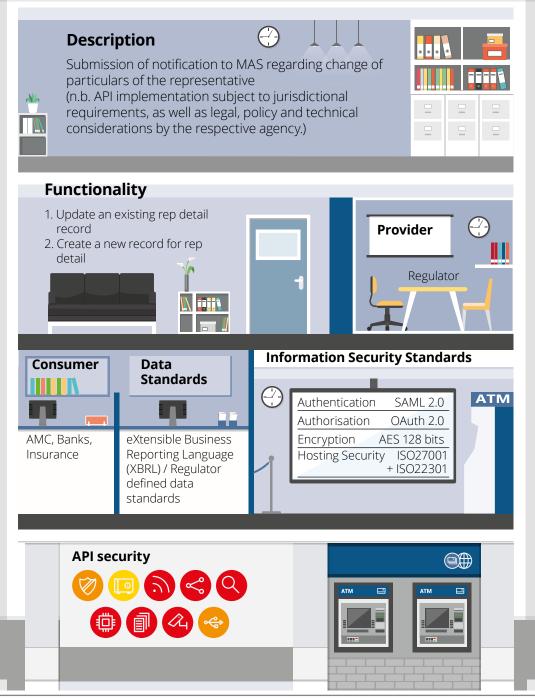
Hosting Environment Security



Secured Audit Trails



MAS notification - change of particulars of representative



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Incident Monitoring

Secured Audit Trails



Vulnerability Analysis &



Recommended



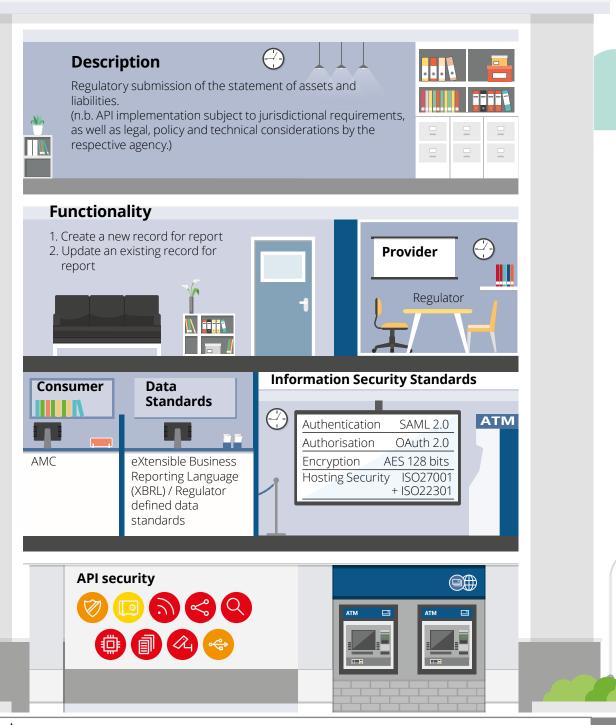
Hosting Environment Security



Penetration Testing



Regulatory reporting of statement of assets and liabilities

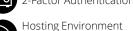


Legend:



Strong Encryption









Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



Strongly Recommended

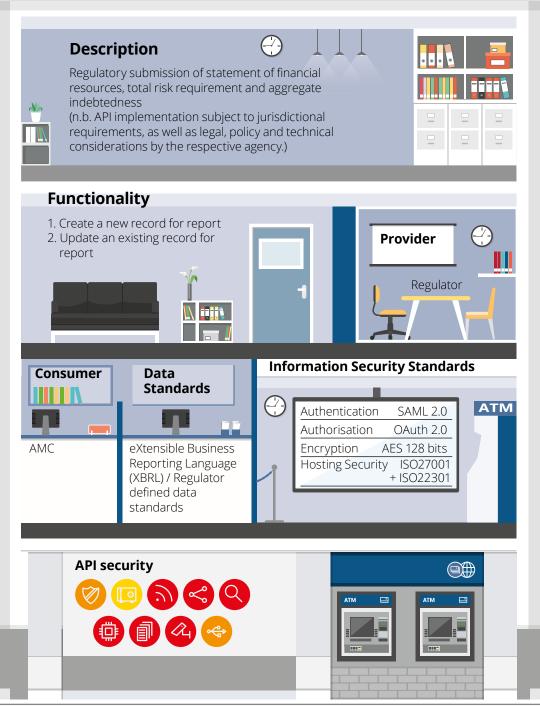


Recommended





Regulatory reporting of statement of financial resources



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



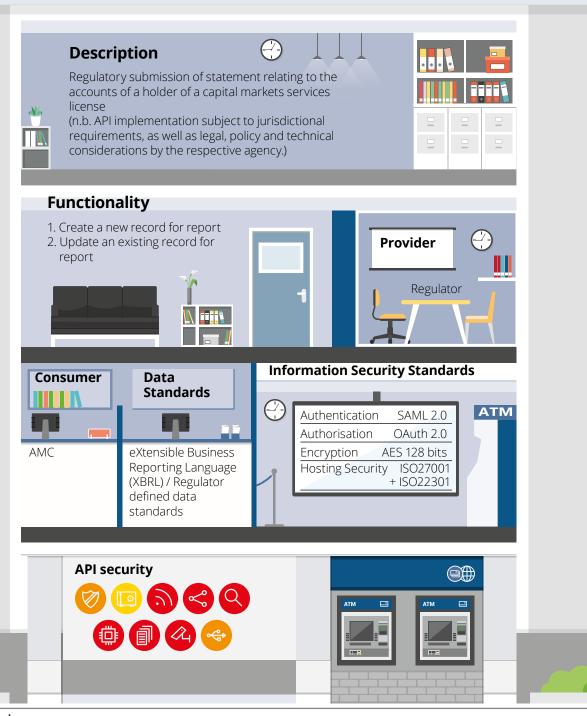
Secured Audit Trails





369

Regulatory reporting of the statement of capital market license account holder



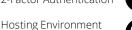
Legend:



Strong Encryption

Security





Security Events &

Access Controls



Incident Monitoring



Vulnerability Analysis & **Penetration Testing**

Secure API development

lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended

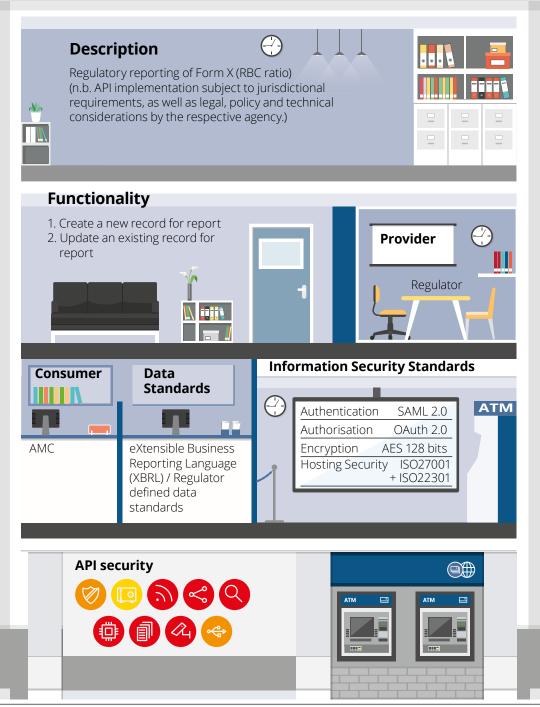


Recommended





Regulatory reporting of Form X



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &



Recommended



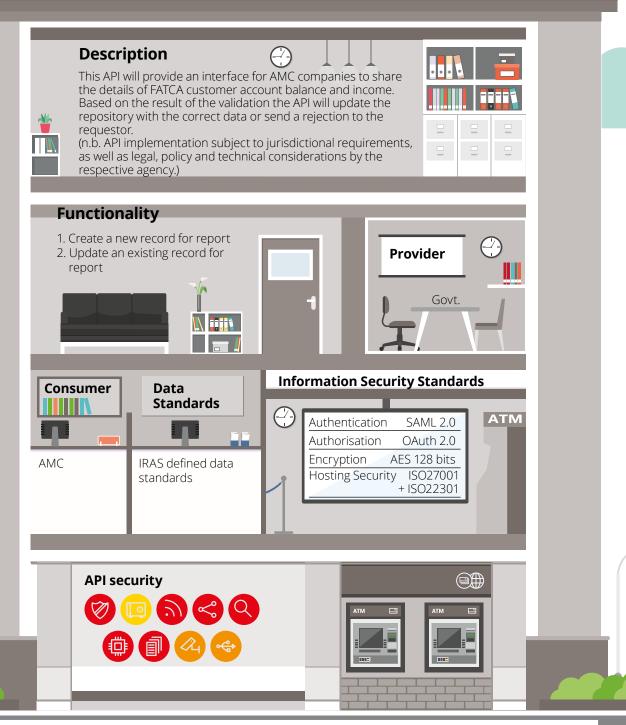
Hosting Environment Security



Penetration Testing



FATCA Customer account balance and income



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events &



Incident Monitoring



Vulnerability Analysis & Penetration Testing

Robust Failover

mechanisms

Secure API development

lifecycle & code reviews



Strongly Recommended

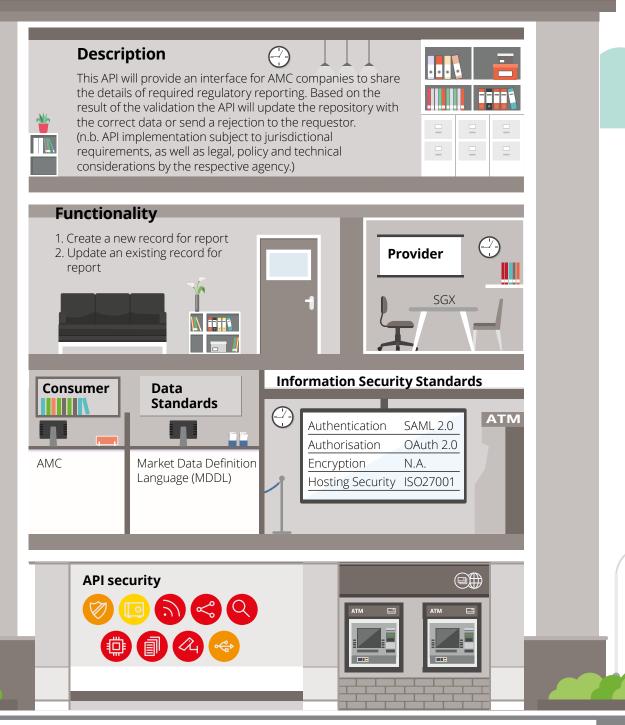


Recommended





Reporting pursuant to SGX-ST Rule 4.6.9



Legend:



Strong Encryption



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Robust Failover mechanisms



Recommended



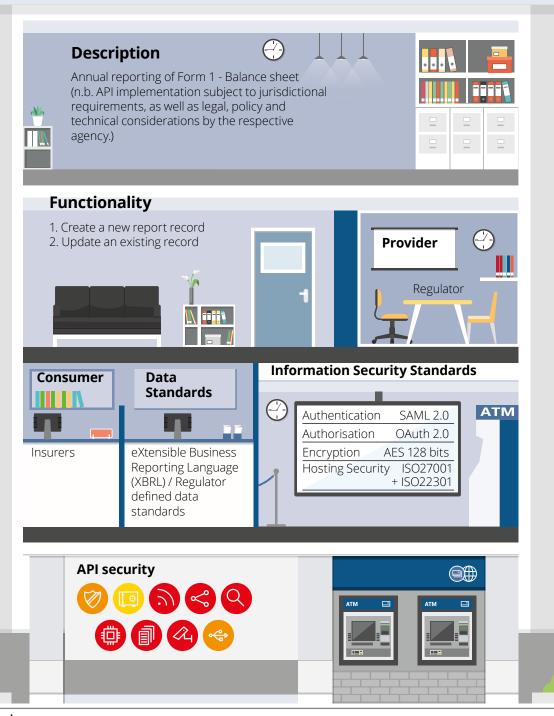
Hosting Environment Security

2-Factor Authentication



Vulnerability Analysis & Penetration Testing





Legend:



Strong Encryption

Security





Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews





Strongly Recommended



Recommended

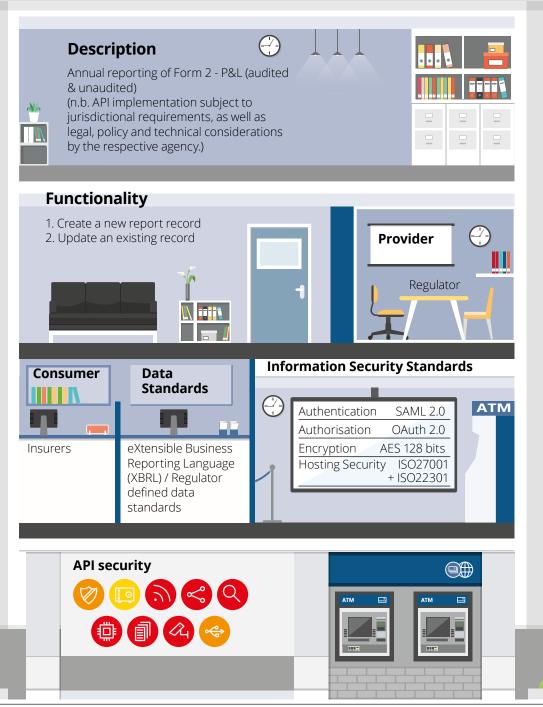


Hosting Environment



Vulnerability Analysis & Penetration Testing





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



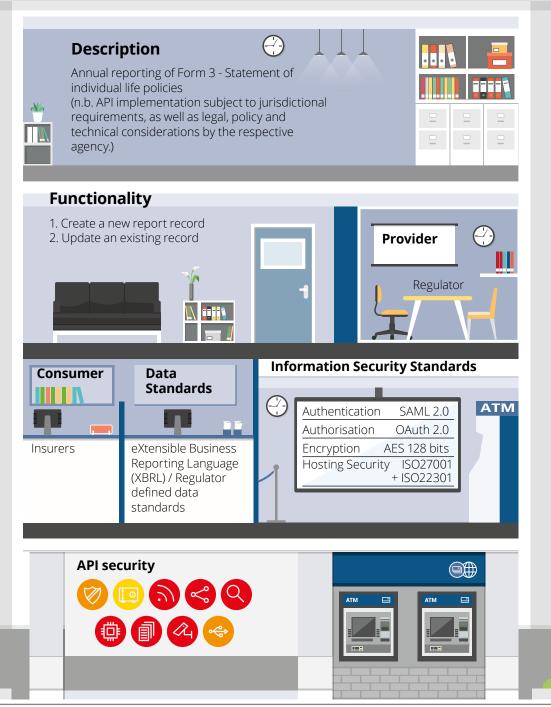
Hosting Environment Security



Secured Audit Trails







Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

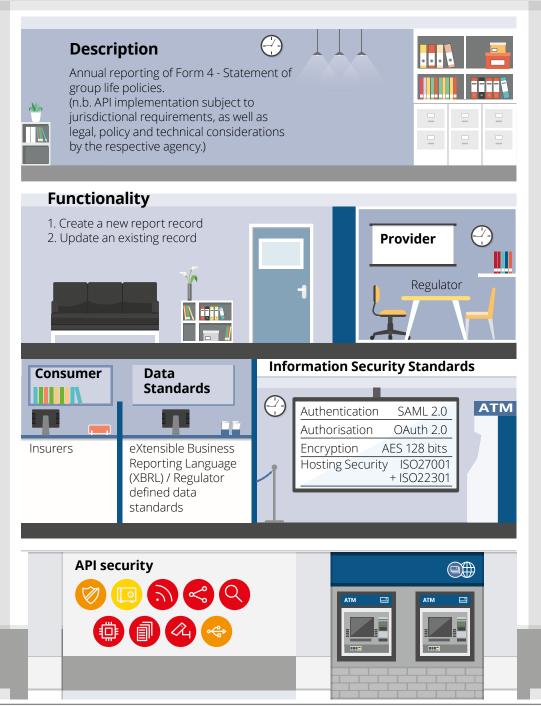


Strongly Recommended



Recommended





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



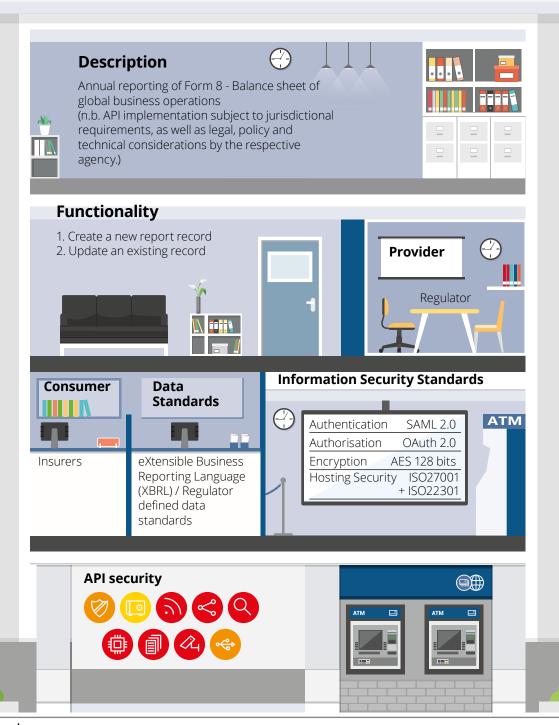
Hosting Environment Security



Secured Audit Trails







Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews

Robust Failover

mechanisms



Strongly Recommended



2-Factor Authentication



Security Events &





Vulnerability Analysis & Penetration Testing



Recommended

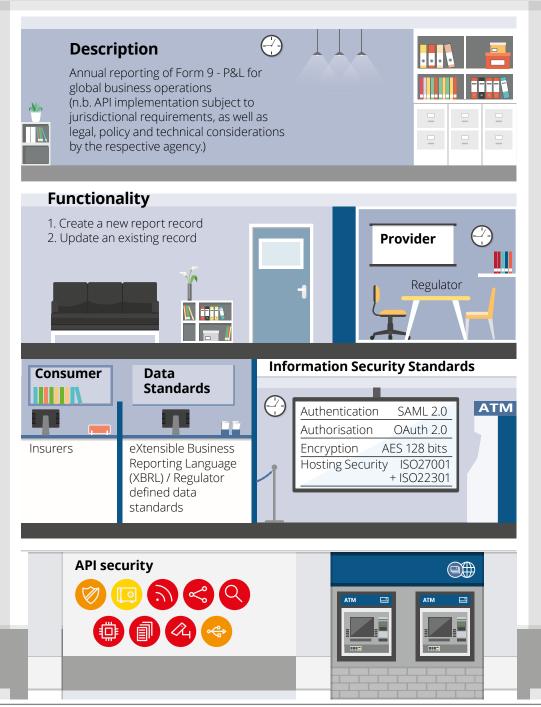


Hosting Environment Security



Secured Audit Trails





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



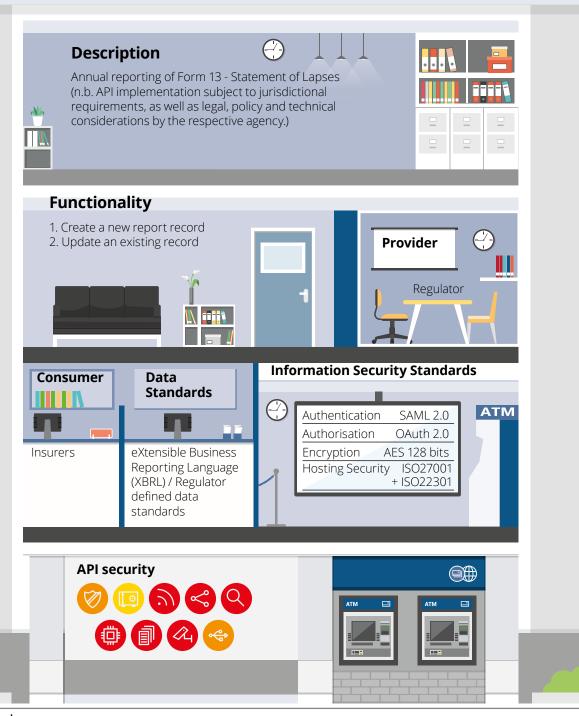
Hosting Environment Security



Secured Audit Trails







Legend:



Strong Encryption





Security Events &

Access Controls



Incident Monitoring



Vulnerability Analysis &

Secure API development

lifecycle & code reviews



Strongly Recommended



Recommended

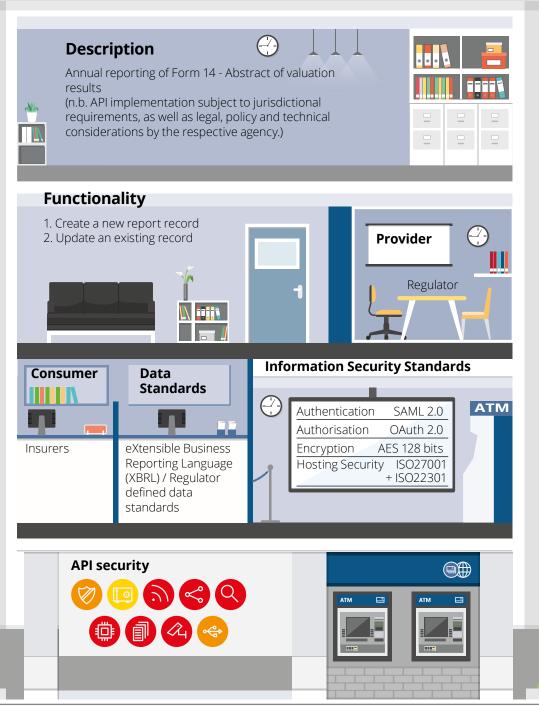




Penetration Testing

Robust Failover





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



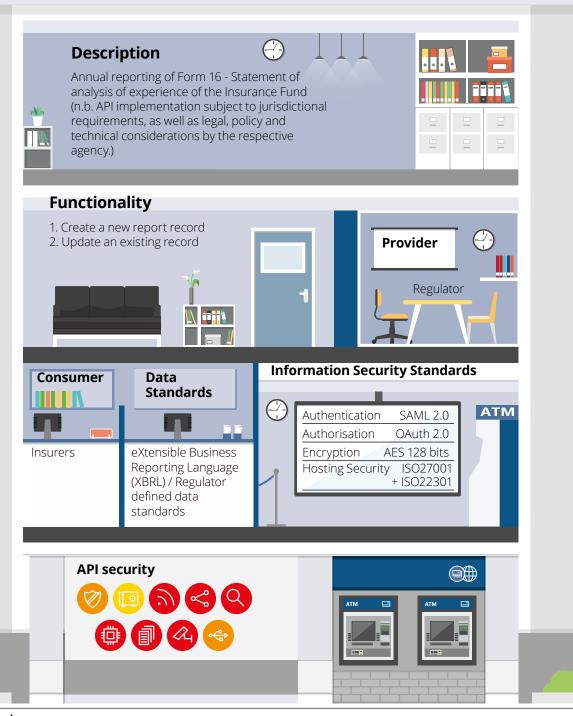
Secured Audit Trails





381

Annual reporting of Form 16



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

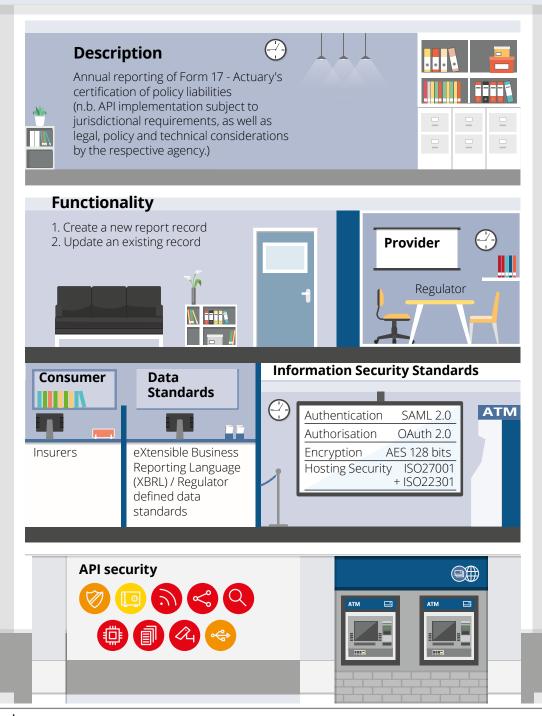


Strongly Recommended



Recommended





Legend:



Strong Encryption



Access Controls



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms

Secure API development

lifecycle & code reviews



Recommended

Optional

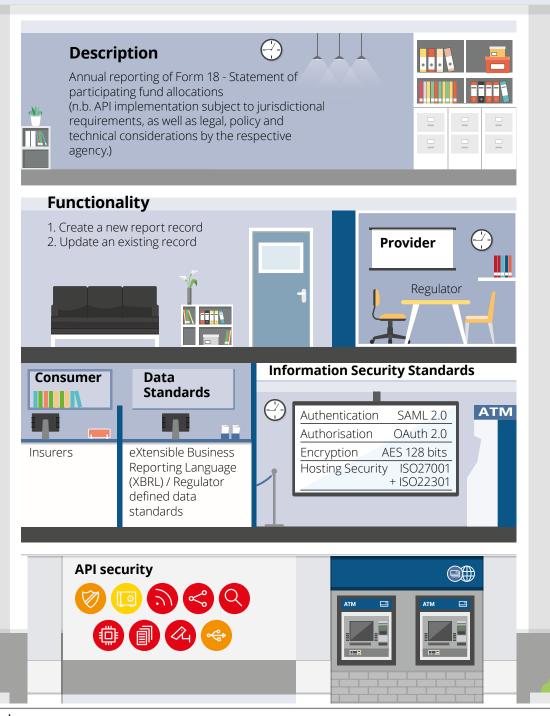


Hosting Environment Security



Secured Audit Trails





Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



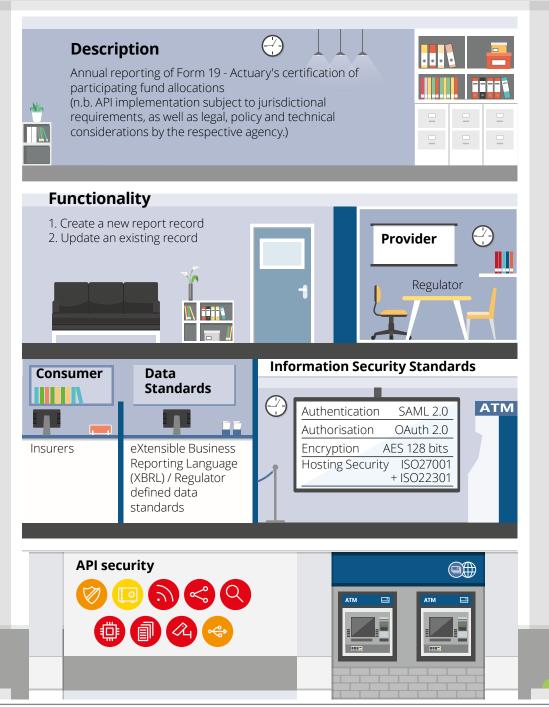
Strongly Recommended



Recommended



Annual reporting of Form 19



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security

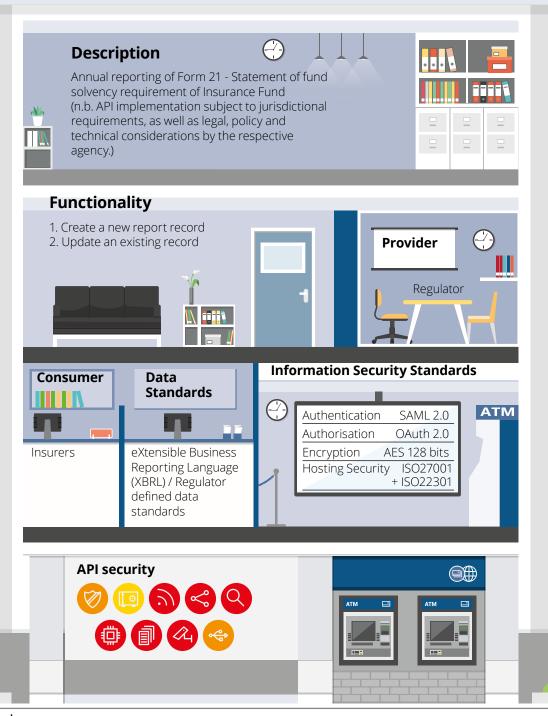


Secured Audit Trails





Annual reporting of Form 21



Legend:



Strong Encryption

Security







Secured Audit Trails

Incident Monitoring

Access Controls

Security Events &



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



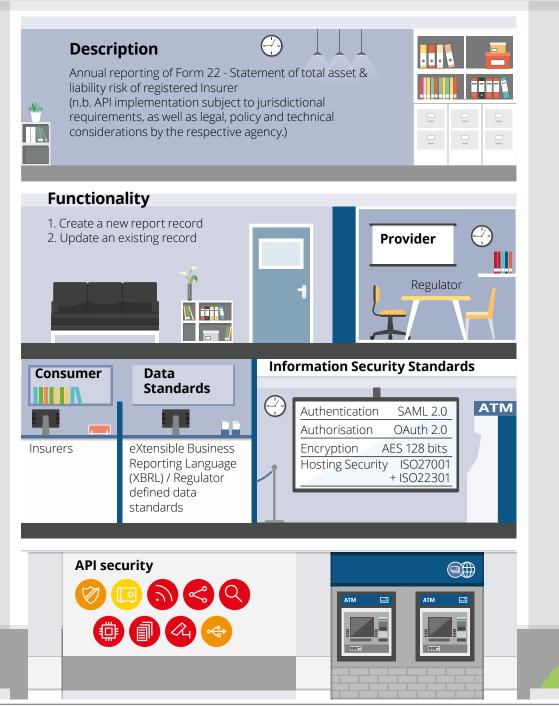
Strongly Recommended



Recommended



Annual reporting of Form 22



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



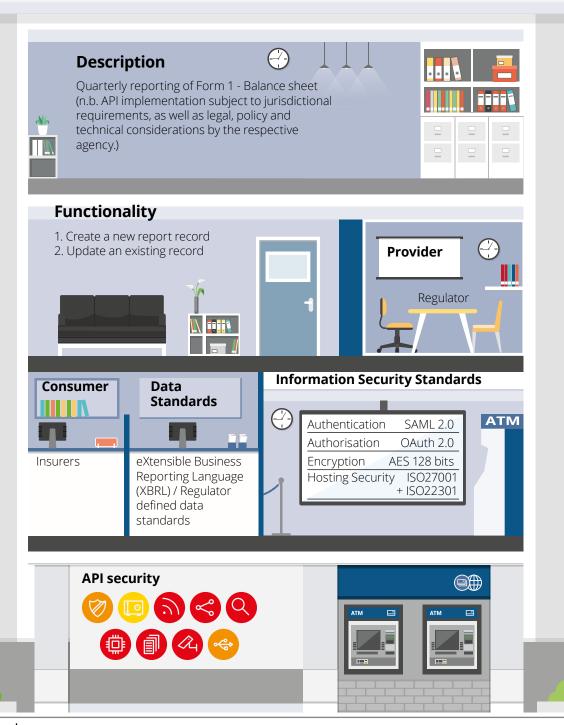
Secured Audit Trails





387

Quarterly reporting of Form 1



Legend:



Strong Encryption



Access Controls





Robust Failover mechanisms

Secure API development

lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

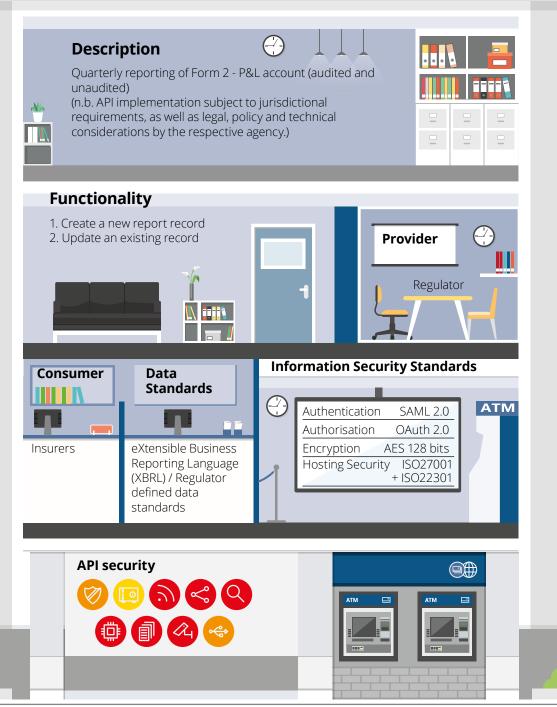


Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



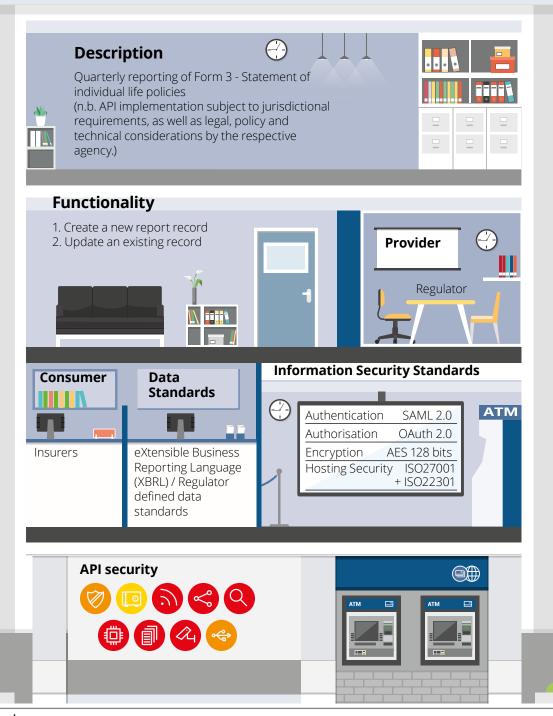
Hosting Environment Security



Secured Audit Trails







Legend:



Strong Encryption



Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

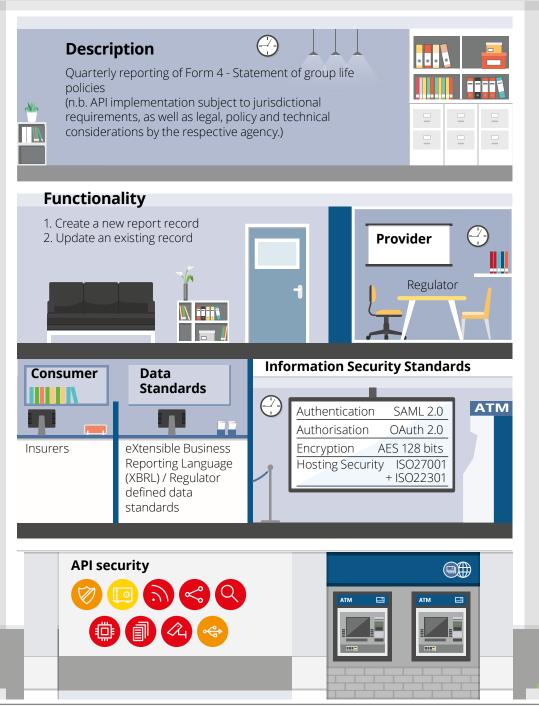


Strongly Recommended



Recommended





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended

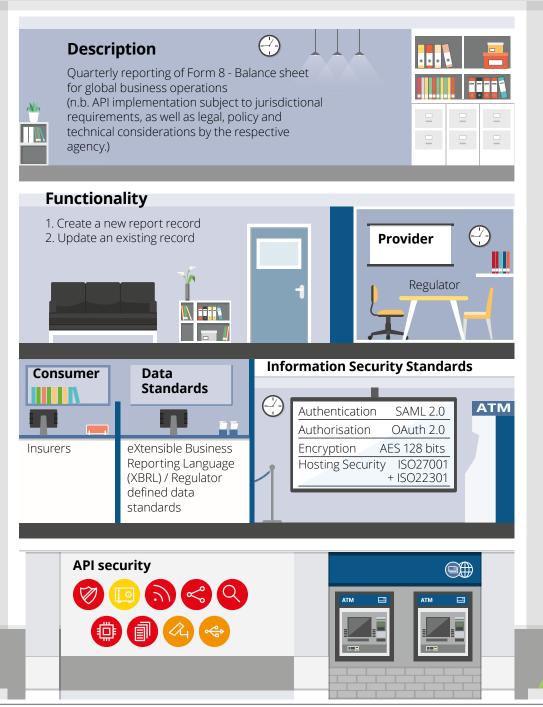


Hosting Environment Security



Secured Audit Trails





Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing

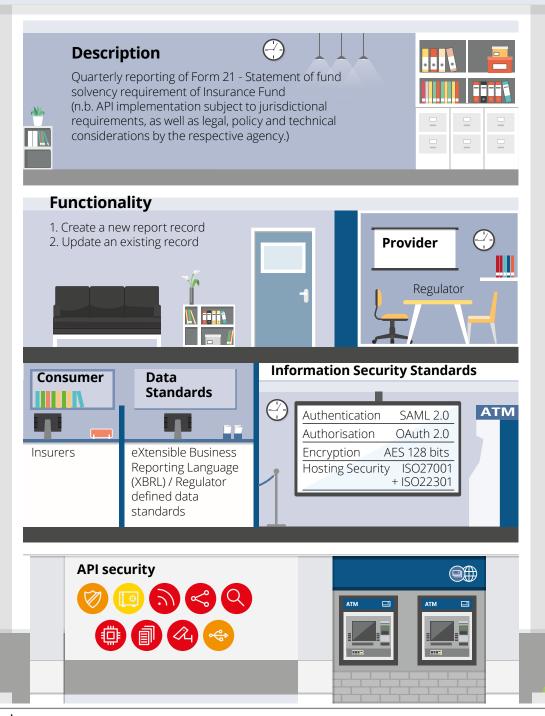


Strongly Recommended



Recommended





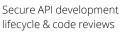
Legend:



Strong Encryption



Access Controls





Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



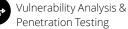
Recommended



Hosting Environment Security



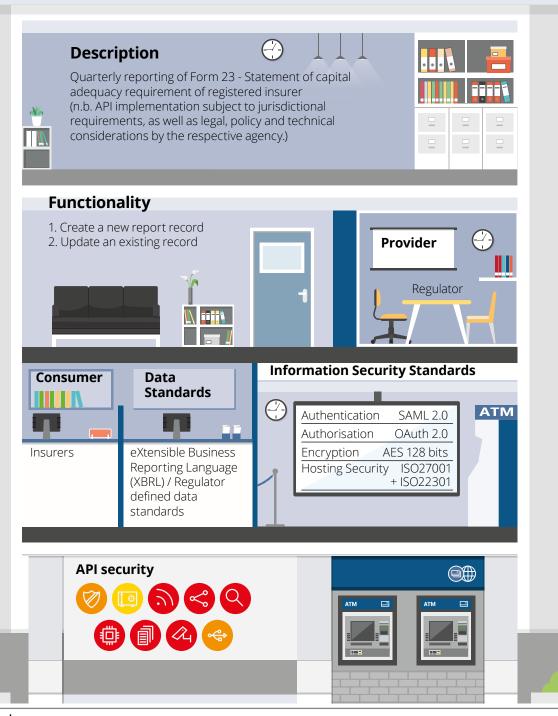
Secured Audit Trails





393

Quarterly reporting of Form 23



Legend:



Strong Encryption

Security





Security Events & Incident Monitoring

Access Controls



Secured Audit Trails



Secure API development lifecycle & code reviews



Recommended



Recommended



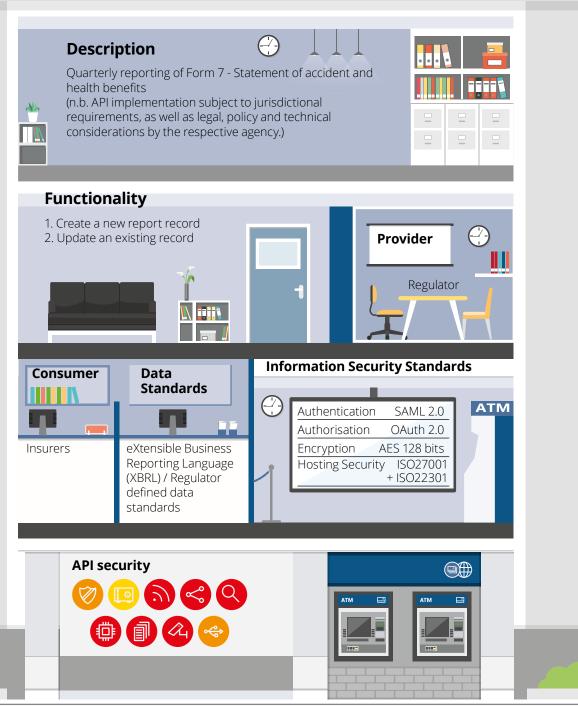
Vulnerability Analysis & Penetration Testing



Optional

Strongly





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



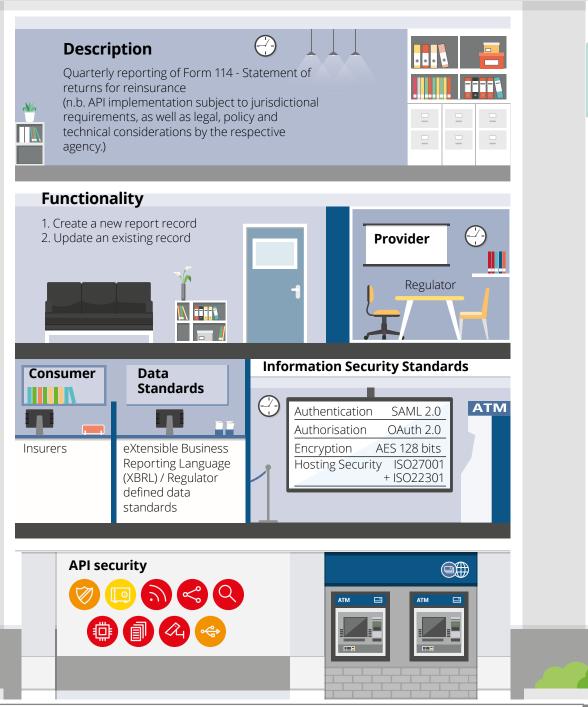
Secured Audit Trails





395

Quarterly reporting of Form 114



Legend:



Strong Encryption







Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



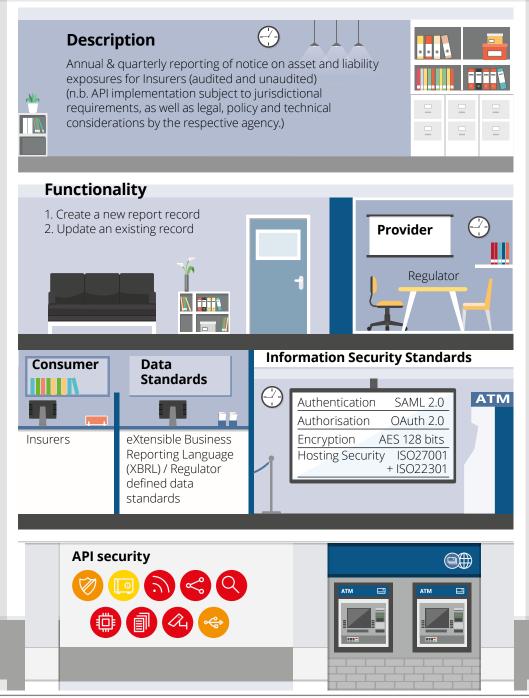
Strongly Recommended



Recommended



Annual & quarterly reporting of asset and liability exposures for Insurers



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended

Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms

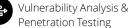




Hosting Environment Security



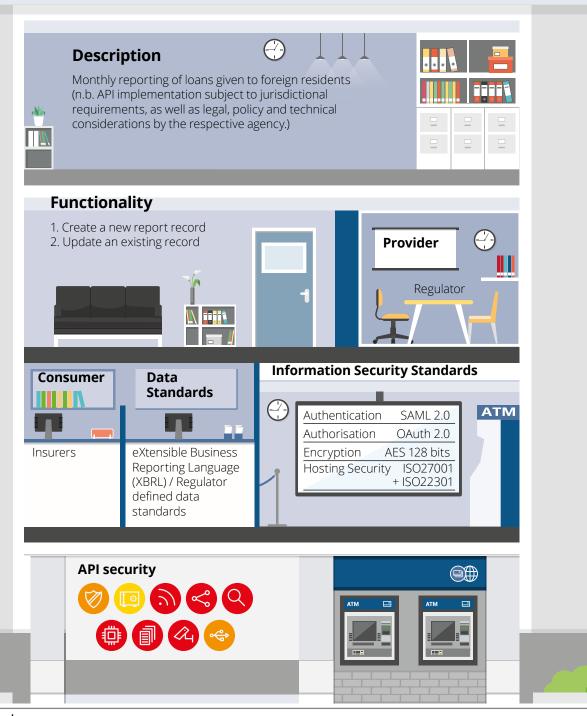
Secured Audit Trails





397

Monthly report of Loan To Foreign Residents



Legend:



Strong Encryption

Hosting Environment

Security





Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & **Penetration Testing**

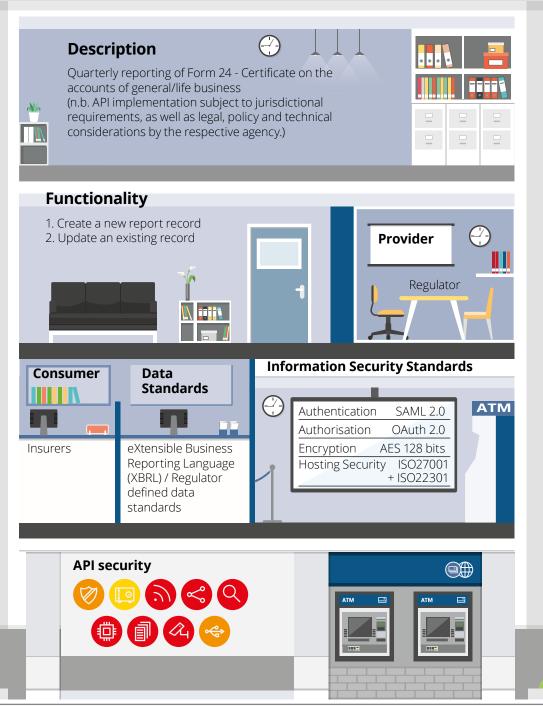


Strongly Recommended



Recommended





Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



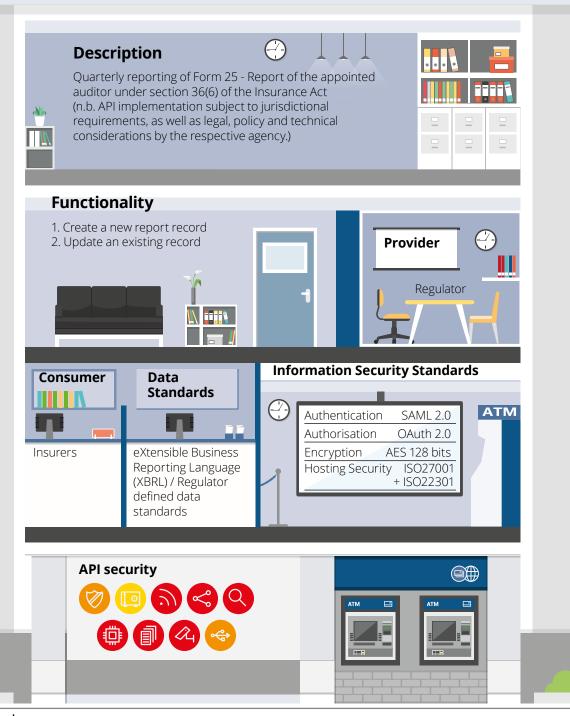
Hosting Environment Security



Secured Audit Trails







Legend:



Strong Encryption



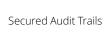


Security Events &

Access Controls



Incident Monitoring





Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Hosting Environment Security

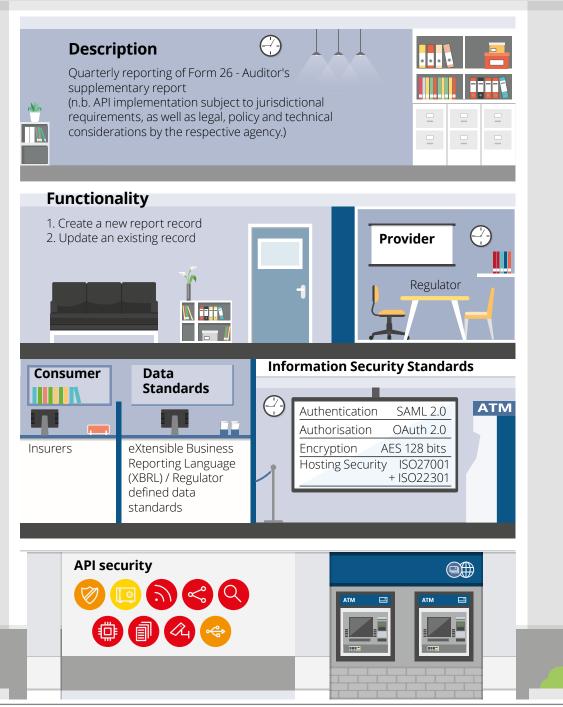




Vulnerability Analysis & Penetration Testing







Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



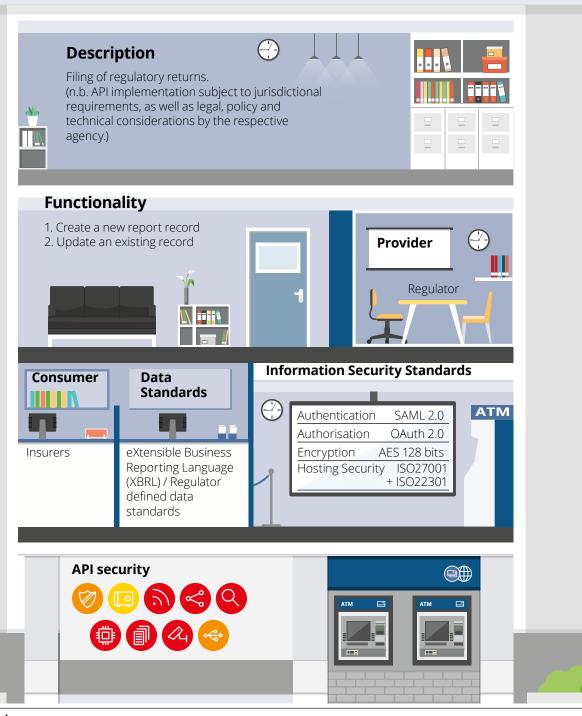
Secured Audit Trails





401

Annual reporting of Title Of Assets



Legend:



Strong Encryption

Hosting Environment

Security





Security Events &

Access Controls



Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Vulnerability Analysis & Penetration Testing



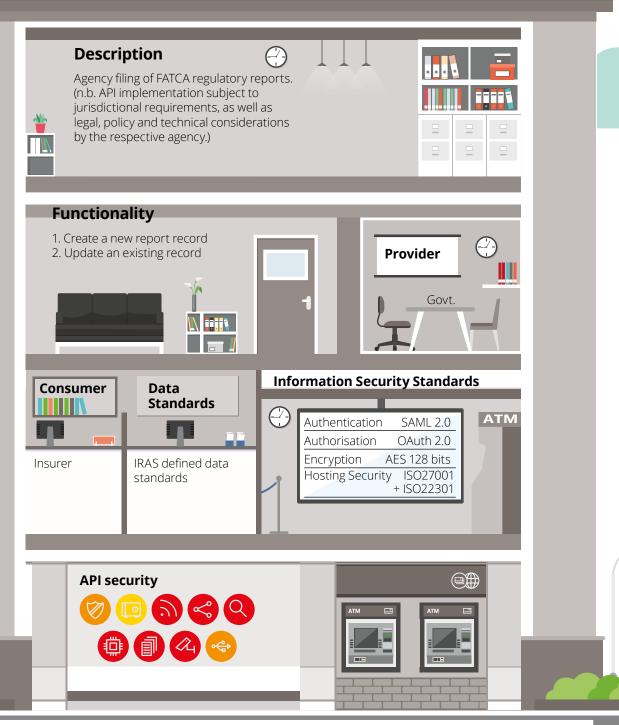
Strongly Recommended



Recommended



Submit FATCA report to Govt Agency



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





OA/SRS Deduction advice and profit/loss



Legend:





2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secure API development lifecycle & code reviews





Strongly Recommended



Recommended



Secured Audit Trails

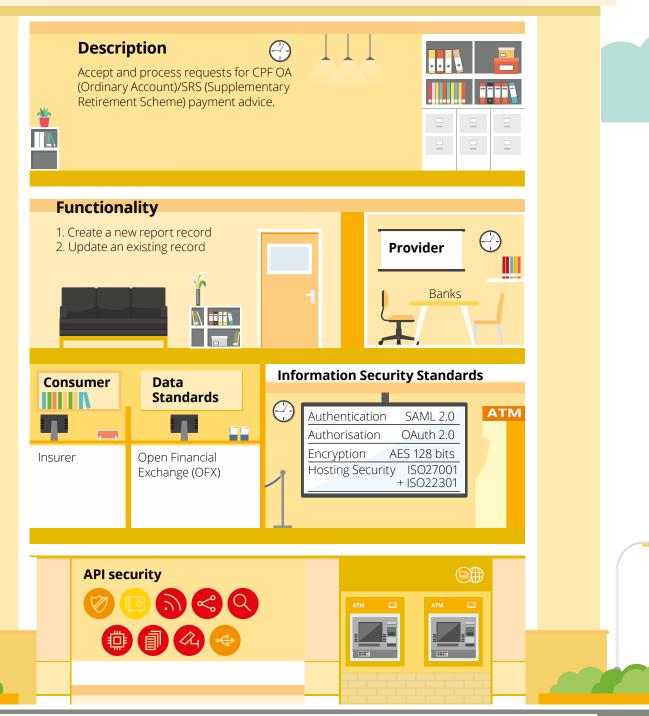


Vulnerability Analysis & Penetration Testing





OA/SRS Payment Advice



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



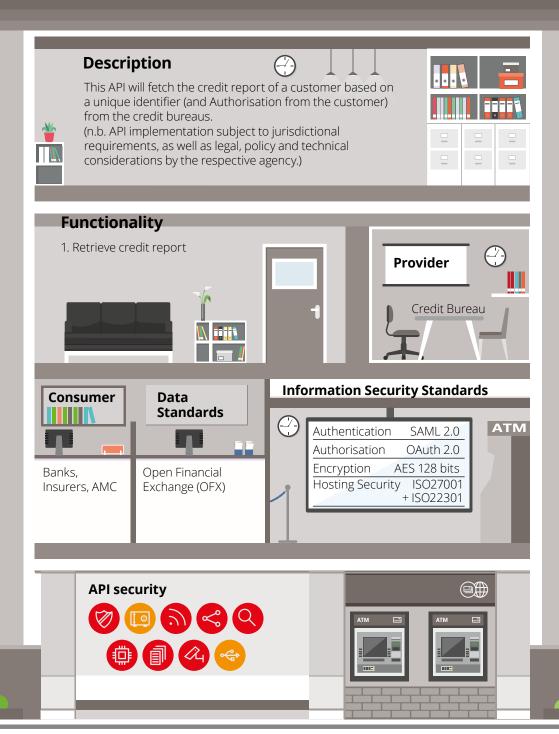
Secured Audit Trails



Vulnerability Analysis & Penetration Testing



Credit report retrieval



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring





Secured Audit Trails



Secure API development lifecycle & code reviews



Robust Failover mechanisms



Strongly Recommended



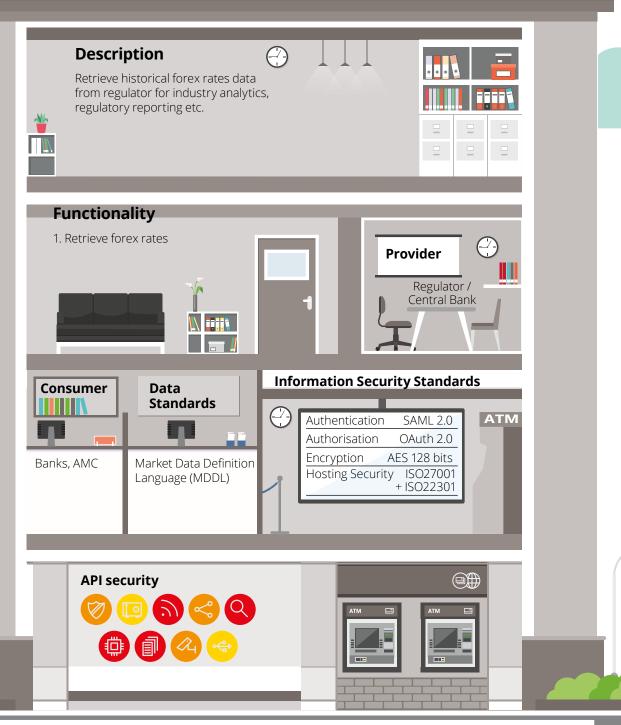
Recommended



Vulnerability Analysis & Penetration Testing



Forex rate retrieval



Legend:



Strong Encryption



Access Controls





Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Incident Monitoring



Vulnerability Analysis & Penetration Testing



Recommended



Hosting Environment Security



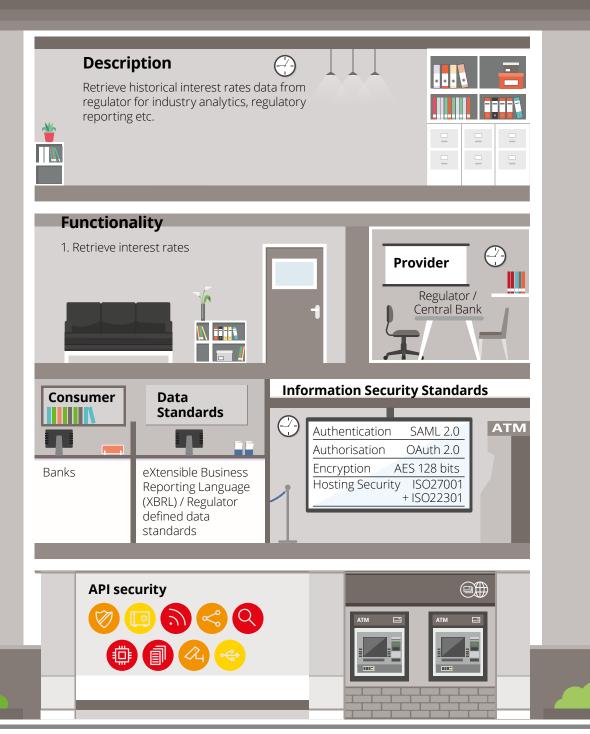
Robust Failover

mechanisms





Interest rate retrieval



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



Secured Audit Trails



Vulnerability Analysis & Penetration Testing





Redeem Credit card Points



Legend:



Strong Encryption



Access Controls



Secure API development lifecycle & code reviews



Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring



Robust Failover mechanisms



Recommended



Hosting Environment Security



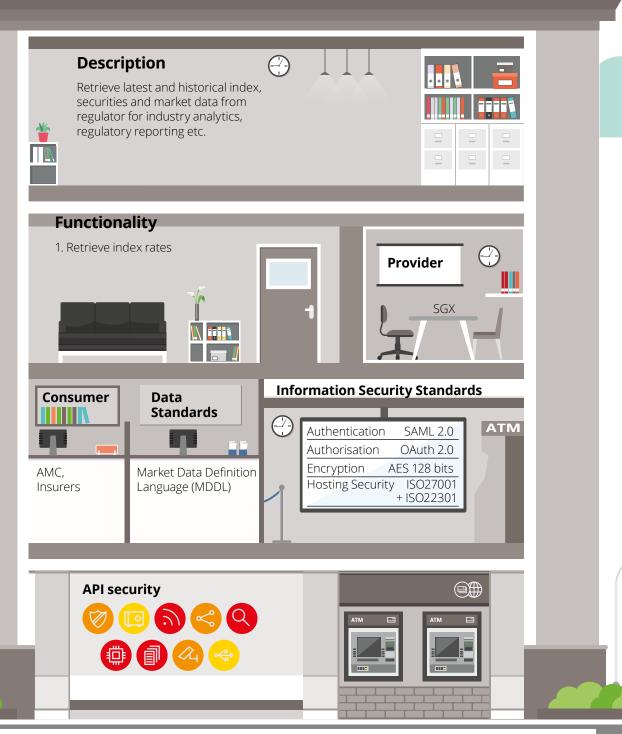
Secured Audit Trails







Retrieve index and market details



Legend:



Strong Encryption







Secure API development lifecycle & code reviews



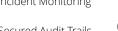
Strongly Recommended



2-Factor Authentication



Security Events & Incident Monitoring





Vulnerability Analysis &

Robust Failover

mechanisms



Recommended



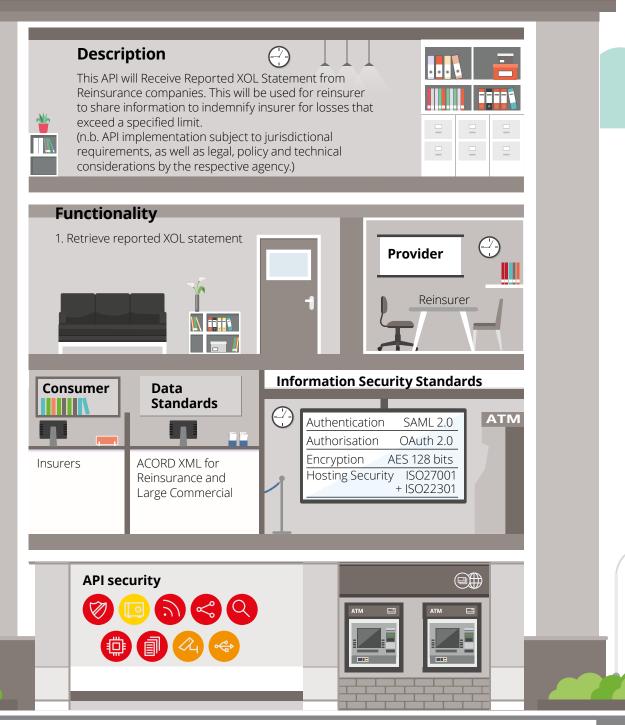
Hosting Environment Security



Secured Audit Trails Penetration Testing



Receive 'XOL Statement' from Reinsurer



Legend:



Strong Encryption

2-Factor Authentication



Access Controls



Security Events &



Incident Monitoring





Secure API development lifecycle & code reviews





Strongly Recommended



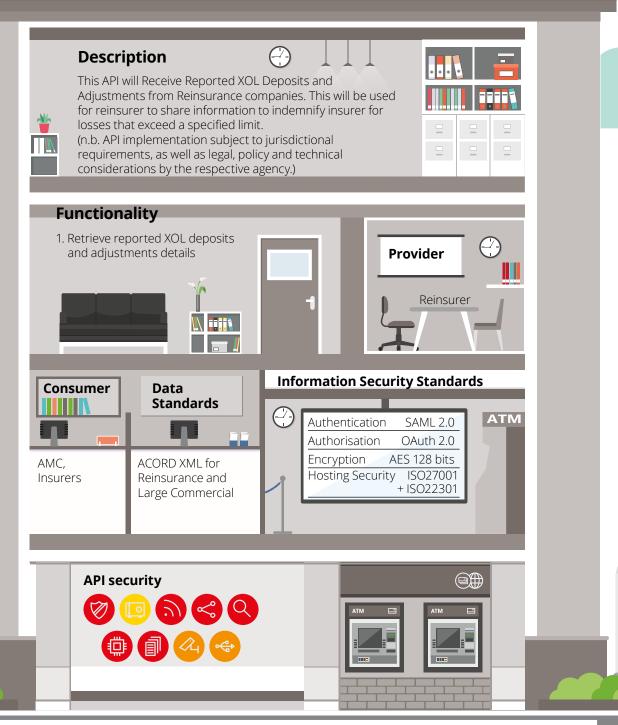
Recommended







Receive 'XOL Adjustment' from Reinsurer



Legend:



Strong Encryption

2-Factor Authentication

Hosting Environment

Security



Access Controls



Security Events & Incident Monitoring



Secured Audit Trails



Secure API development lifecycle & code reviews



Strongly Recommended



Recommended



Vulnerability Analysis & Penetration Testing



Glossary

Name	Definitions
2FA	Two Factor Authentication
ABS	Association of Banks in Singapore
ACH	Automated Clearing House
ACORD	Association for Cooperative Operations Research and Development
ACRA	Accounting And Corporate Regulatory Authority
Activity Diagrams	Activity diagram is basically a flow chart to represent the flow from one activity to another activity. The activity can be described as an operation of the system.
Actor	An actor specifies a role played by a user or any other system that interacts with the subject
ADF	Access Control Decision Function
AEF	Access Control Enforcement Function
AES	Advanced Encryption Standard
AJAX	Asynchronous JavaScript and XML allows the client to send & retrieve data from the server without reloading the page
AMC	Asset Management Company
API	Application Programming Interface
API Economy	The API Economy is the economy where companies expose their (internal) business assets or services in the form of (Web) APIs to parties with the goal of unlocking additional business value through the creation of new asset classes
Арр	Application
ARCM	Agents' Registration CPD Management System
ASEAN	Association of Southeast Asian Nations
ATM	Automated Teller Machine
Atomic Operation	An operation during which a processor can simultaneously read a location and write it in the same operation is called atomic operation
Audit Trails	A system that traces the detailed transactions relating to any item in an accounting record
B2B	Business-to-Business
B2C	Business-to-Consumer
CEO	Chief Executive Officer
CipherText	Ciphertext is an encrypted text. Plaintext is what you have before encryption, and ciphertext is the encrypted result
CLS	Continuous Linked Settlements
CMG	Crisis Management Group
CMS	Content Management System
Collection+JSON	A hypermedia-type for the management and querying of simple collections
Consumer	Represents the organisation/company which utilises the service of the provided API

Name	Definitions
Context diagrams	A Context Diagram shows the system under consideration as a single high-level process and then shows the relationship that the system has with other external entities (systems, organisational groups, etc.)
CPFB	Central Provident Fund Board
CPFIS	Central Provident Fund Investment Scheme
CSA	Customer Service Associate
Current State	Present set of circumstances which are used for assessing issues and opportunities
Customer	This term encompasses both internal and external customer
	An internal customer is an individual who is directly connected to the organisation
	An external customer is an individual/organisation who is the recipient of goods, services, products or ideas, and is not part of the organisation
Data Exchange	Data exchange is the process of taking structured data from the source and transforming it into structured data under a target schema, so that the target data is an accurate representation of the source data
Data Format	A data format is a pre-established layout for data
Data Syntax	A data syntax defines the set of rules/data standards for any given data element
DELETE	The HTTP method for deleting resources with a RESTful API
Desired State	It is the future state which is in line with the business objectives and goals
Developer Community	It is an association of software professionals who provide system integration and development services
DFDL	Data Format Description Language
DPS	Dependents' Protection Scheme
E-Commerce	Electronic-Commerce
EDIFACT	Electronic Data Interchange For Administration, Commerce and Transport
Email	Electronic Mail
EMI	Equated Monthly Instalment
Entities	Entities are the actors participating in an API data exchange
ETag	Entity Tag is a header which designates a version of a representation. Useful for caching and/or conditional requests
Error Handling	Error handling refers to the anticipation, detection, and resolution of programming, application, and communications errors.
Exception Handling	Exception handling is the process of responding to anomalous conditions which require special processing – often changing the normal flow of program execution
FAA	Financial Advisers Act
FAR	Financial Advisers Regulations
FATCA	Foreign Account Tax Compliance Act
Financial Institutions (Fls)	Financial Institutions (FIs) are companies engaged in the business of dealing with monetary transactions such as deposits, loans, insurance, derivatives ,etc.
FIN	Foreign Identification Number

Name	Definitions
Financial Services/FSI	This term is used to refer to the services provided by the financial institutions
FinTech	Financial Technology, nowadays better known under the term 'FinTech', describes a business that aims at providing financial services by making use of software and modern technology. FinTech companies are generally start-ups founded with the purpose of disrupting incumbent financial systems or partnering with FIs to create innovative new financial products and services
Firewall	A firewall is a network security system, either hardware- or software-based, that controls incoming and outgoing network traffic based on a set of rules
FIX	Financial Information eXchange
Forex (FX)	Foreign Exchange
FpML	Financial products Markup Language
FSI	Financial Services Industry
FTP	File Transfer Protocol
Functional Requirements	A functional requirement defines a function of a system or its components
FW	Foreign Worker
GET	The HTTP method for retrieving resources from a RESTful API
GIA	General Insurance Association
Gov. / Govt.	Government
GRLC	Global Reinsurance and Large Commercial
HAL	Hypertext Application Language is a simple format that gives a consistent and easy way to hyperlink between resources in your API
HATEOAS	Hypermedia as the Engine of Application State is A feature of the REST architecture allowing the client to navigate through hypermedia exposed by the API
HDB	Housing Development Board
HL-7	Health Level-7
HMAC	Keyed-Hash message authentication code
HR-XML	Human Resources eXtensible Markup Language
HTTP	HyperText Transfer Protocol is how websites and APIs communicate over the internet
HTTPS	HyperText Transfer Protocol Secure is how websites and APIs communicate securely over the internet
Hypermedia Protocol	Hypermedia protocols are used to build systems that exhibit characteristics of scalability, uniformity, performance, and encapsulation
IAM	Identity and Access Management
IDS	Intrusion Detection System (IDS) is a network component which enables detection of unauthorised network access
IEC	International Electrotechnical Commission
I-EDI	Internet-based Electronic Data Interchange (interactive exchange protocol)
IETF WG	Internet Engineering Task Force Working Group

IFX Interactive Financial eXchange InfoSec Information Security Internet of things System of interconnected devices of everyday use which have network connectivity, allowing them to send and receive data Interoperability Interoperability is the ability of a system or a product to work with other systems or products without special effort on the part of the customer IPS Intrusion Prevention Systems (IPS) prevents the unauthorised network access IPSR Industry Performance Statistics Reporting IRAS Inland Revenue Authority of Singapore ISA Information Security Management System ISO Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation </th <th>Name</th> <th>Definitions</th>	Name	Definitions
Internet of things System of interconnected devices of everyday use which have network connectivity, allowing them to send and receive data Interoperability Interoperability is the ability of a system or a product to work with other systems or products without special effort on the part of the customer IPS Intrusion Prevention Systems (IPS) prevents the unauthorised network access IPSR Industry Performance Statistics Reporting IRAS Inland Revenue Authority of Singapore ISA Internal Security Assessor ISMS Information Security Management System ISO Internal Security Assessor ISM Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation <td>IFX</td> <td>Interactive Financial eXchange</td>	IFX	Interactive Financial eXchange
Interoperability Interoperability is the ability of a system or a product to work with other systems or products without special effort on the part of the customer	InfoSec	Information Security
iPS Intrusion Prevention Systems (IPS) prevents the unauthorised network access IPSR Industry Performance Statistics Reporting IRAS Inland Revenue Authority of Singapore ISA Internal Security Assessor ISMS Information Security Management System ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crudal to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	Internet of things	
IPSR Industry Performance Statistics Reporting IRAS Inland Revenue Authority of Singapore ISA Internal Security Assessor ISMS Information Security Management System ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA	Interoperability	
IRAS Inland Revenue Authority of Singapore ISA Internal Security Assessor ISMS Information Security Management System ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentica	IPS	Intrusion Prevention Systems (IPS) prevents the unauthorised network access
ISA Internal Security Assessor ISMS Information Security Management System ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapo	IPSR	Industry Performance Statistics Reporting
ISMS Information Security Management System ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	IRAS	Inland Revenue Authority of Singapore
ISO International Organisation for Standardisation IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy IT strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON JavaScript Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	ISA	Internal Security Assessor
IT Information Technology IT Maturity Technology maturity refers to where on the evolutionary curve a given technology is IT Strategy If strategy is the discipline that defines how IT will be used to help businesses win in their chosen business context JMS Java Message Service JSON Java Message Service JSON Java Script Object Notation is a data format commonly used for APIs requests parameters and response body JSON-LD JSON for Linked Data is a method of encoding Linked Data using JSON JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	ISMS	Information Security Management System
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JWT JSON Web Token KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	JSON	
KPI A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organisation LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	JSON-LD	JSON for Linked Data is a method of encoding Linked Data using JSON
LC Letter of Credit Legacy Systems A legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	JWT	JSON Web Token
Legacy SystemsA legacy system, in the context of computing, refers to outdated computer systems, programming languages or application software that are used instead of available upgraded versionsLIALife Insurance AssociationLOCLine of CreditLTALand Transport AuthorityMACMessage Authentication CodeMASMonetary Authority of SingaporeMDDLMarket Data Definition LanguageMetadataA set of data that describes and gives information about other dataMIMEMultipurpose Internet Mail ExtensionsMOHMinistry of HealthMOMMinistry of Manpower	KPI	
programming languages or application software that are used instead of available upgraded versions LIA Life Insurance Association LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Manpower	LC	Letter of Credit
LOC Line of Credit LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	Legacy Systems	programming languages or application software that are used instead of available
LTA Land Transport Authority MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	LIA	Life Insurance Association
MAC Message Authentication Code MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	LOC	Line of Credit
MAS Monetary Authority of Singapore MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	LTA	Land Transport Authority
MDDL Market Data Definition Language Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	MAC	Message Authentication Code
Metadata A set of data that describes and gives information about other data MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	MAS	Monetary Authority of Singapore
MIME Multipurpose Internet Mail Extensions MOH Ministry of Health MOM Ministry of Manpower	MDDL	Market Data Definition Language
MOH Ministry of Health MOM Ministry of Manpower	Metadata	A set of data that describes and gives information about other data
MOM Ministry of Manpower	MIME	Multipurpose Internet Mail Extensions
,	MOH	Ministry of Health
MRM Message Repository Manager	MOM	Ministry of Manpower
	MRM	Message Repository Manager

Name	Definitions
NAV	Net Asset Value
NCD	No claim discount
NIST	National Institute of Standards and Technology
Non Functional Requirements	A non-functional requirement is a requirement that specifies criteria that can be used to define the operation of a system, rather than specific behaviours
NRIC	National Registration Identity Card
NSA	National Security Agency
OA	Ordinary Account
OASIS	The Organisation for the Advancement of Structured Information Standards
OAuth	Open Authentication
OFX	Open Financial Exchange
OLife	Life Data Model Specification
OSI	Open System Interconnection
P&C Insurance	Property and Casualty Insurance
PCard	Purchasing Card
PCI DSS	Payment Card Industry Data Security Standard
PDPA	Personal Data Protection Act
Penetration testing	Penetration testing (also called pen testing) is the practice of testing a computer system, network or Web application to find vulnerabilities that an attacker could exploit
PII	Personally identifiable information is any data that could potentially identify a specific individual. Any information that can be used to distinguish one person from another and can be used for de-anonymising anonymous data can be considered PII
POST	The HTTP method for creating resources with a RESTful API
Provider	Represents the organisation/company which hosts the API
PUT	The HTTP method for updating resources with a RESTful API
QSA	Qualified Security Assessor
RAML	RESTful API Modelling Language
RBC ratio	Risk-Based Capital
Rep	Representative
REST	REpresentational State Transfer
RFC	Request for Comments
RLC	Reinsurance and Large Commercial
RMB	Renminbi (Yuan)
ROC	Report on Compliance
RSA	Divert Charair Adlance
	Rivest-Shamir-Adleman

Name	Definitions
SAML	Security Assertion Markup Language
SAQ	Self-Assessment Questionnaire
SCP	Secure Copy Protocol
SDLC	Systems Development Life Cycle
SDMX	Statistical Data and Metadata eXchange
SECSH	Secure Shell
Sequence Diagrams	A Sequence diagram is an interaction diagram that shows how objects operate with one another and in what order. It is a construct of a message sequence chart. A sequence diagram shows object interactions arranged in time sequence
SFA	Securities And Futures Act
SFR	Securities And Futures Regulations
SFTP	Secure File Transfer Protocol
SG	Singapore
SGS	Singapore Government Securities
SGX	Singapore Exchange Limited
SGX-ST	Singapore Exchange Limited - Securities Trading
SHA	Secure Hash Algorithm
SIBOR	Singapore Interbank Offered Rate
SIEM	Security Incident and Event Management
SingPass	Singapore Personal Access (SingPass) is a nation-wide online account management and authentication platform for access to Singapore Government e-services
SIREN	Specification for Representing Entities is a specification for presenting entities via a Web API. Siren offers structures to communicate information about entities, actions for executing state transitions, and links for client navigation
SLA	Service-Level Agreement
SMS	Short Message Service
SMTP	Simple Mail Transfer Protocol is an Internet standard for electronic mail (email) transmission
SOA	Service-Oriented Architecture is a style of computer software where services are provided to the other components by application components, through a communication protocol over a network
SOAP	Simple Object Access Protocol
Source Code Stub	A source code stub is a piece of code used to stand in for some other programming functionality. A stub may simulate the behaviour of existing code (such as a procedure on a remote machine) or be a temporary substitute for yet-to-be-developed code
SRS	Supplementary Retirement Scheme
SSH	Secure Shell protocol
SSO	Single Sign On
SSTC	Security Services Technical Committee

Name	Definitions
Stateful	A stateful protocol requires the server to maintain the internal state or session information
Stateless	A stateless protocol does not require the server to retain session information or status about each communications partner for the duration of multiple requests.
STEM	Science Technology Engineering and Mathematics
SWIFT	The Society for Worldwide Interbank Financial Telecommunication
T-Bills	Treasury Bills
TCP	Transmission Control Protocol
TLS	Transport Layer Security
TRM	Technology Risk Management
TTFHW	Time to First Hello World
TTFPA	Time to First Profitable App
TXLife	Life Business Message Specification
UNIFI	Universal financial industry message scheme
UNIX	Uniplexed Information and Computing Service
URA	Urban Redevelopment Authority
URI	Universal Resource Identifiers
URL	Uniform Resource Locator
Use cases	A use case is a list of actions or event steps, typically defining the interactions between the actors. These are employed in Unified Modelling Language (UML)
Vulnerability analysis	Vulnerability analysis, also known as vulnerability assessment, is a process that defines, identifies, and classifies the security holes (vulnerabilities) in a computer, network, or communications infrastructure
W3C	World Wide Web Consortium is an international community that develops open standards to ensure the long-term growth of the Web
WSDL	Web Service Definition Language
WSRM	WS-Reliable Messaging
WSS	Web Services Security
WS-Trust	Web Services-Trust
XBRL	eXtensible Business Reporting Language
XML	eXtensible Markup Language
XOL	Excess of Loss
XTbML	Tabular Data Specification

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Acknowledgements

In Conversation

How will the introduction of this API PlayBook improve your bank's partnership with the FinTech ecosystem?



Susan Hwee
Head Group Technology &
Operations, CIO
UOB

At UOB, building the digital engine that underpins all our delivery and payments capabilities had been a key strategic focus. The API infrastructure layer was one of the architectural pillars of the digital engine.

So, when the industry came together to agree on a set of common technical and security standards in the API playbook, we were delighted as it was a good opportunity for all the banks to share and contribute.

This list of recommended APIs will provide a good baseline for not just Fintech but also government agencies and other online service providers to collaborate with the banking industry to develop and co-create services of value to the communities we serve.



This API PlayBook is published at a time when the FinTech evolutionary journey has just begun, and will be instrumental in helping organisations understand ways to build a diverse, vibrant and cohesive FinTech ecosystem. It brings a wealth of industry expertise, knowledge and recommendations together in the form of guidelines covering the end-to-end lifecycle, implementation, usage, standardisation, and most importantly, the Governance of APIs. Another useful aspect of the PlayBook is the section on recommended APIs, which provides FinTech players essential information and recommendations on the types of APIs that make the most economic sense to develop.



Abhijit Dasgupta
Digital Risk Head – Consumer
Technology ASIA-EMEA
Citibank (Singapore)



Hans Brown
Head of Client Technology
Solutions – Asia Pacific
Technology ASIA-EMEA

The Bank of New York Mellon

Having a common set of agreed standards and clear guidelines are the hallmarks of an effective API program that caters for rapid and Agile/DevOps delivery of services. With effective governance, dual speed service delivery can occur where core API's can be strictly governed for the enterprise, and façade APIs can be exposed at a rapid pace to generate differing client experiences and to accommodate industry interoperability. Through these means, BNY Mellon can leverage its existing API program while allowing data interchange and service interoperability in accordance with the new standards.

What would be your first piece of advice to an organisation embarking on the API journey?



Susan Hwee Head Group Technology & Operations, CIO **UOB**

Organisations embarking on this journey should begin with a vision of what they want to achieve from both customer and business points of view. At the same time, senior business and technology sponsorship, supported by a strong governance framework to align outcomes.

The key ingredients to making your mark in FinTech is to always 'think outside the box', be 'forward compatible' in your outlook and be focused on developing niche products. Organizations should also invest in developing a strong talent pool and adopt a robust Digital Governance Framework, all of which will contribute towards strengthening the collaboration between the Financial and Technical Services sectors in newer and more diverse ways and to enable them to generate strong economic equity as they embark on their API roadmap.



Abhijit Dasgupta Digital Risk Head – Consumer Technology ASIA-EMEA Citibank (Singapore)



Hans Brown Head of Client Technology Solutions - Asia Pacific Technology ASIA-EMEA The Bank of New York Mellon

Think of the journey of the "client" whether the client is another system or a person, map out the client's journey in achieving their objective. Instrument, analyse and take decisions that remove all possible points of friction in that journey. Be flexible enough in your thinking to understand that you cannot possibly do it all and seek to collaborate with partners that have a platform and learn as much as you can from them.

ABS Taskforce on API



Sanjeev MehraManaging Director, Head of
Global Product Development,
Global Consumer Technology

Citibank (Singapore)

A watershed moment for financial services globally, demonstrating bold thought leadership to open up the financial ecosystem and unleash an economic force multiplier for Singapore towards its Smart Nation vision. Humbled and privileged to be a part of it.



Abhijit Dasgupta
Digital Risk Head – Consumer
Technology ASIA-EMEA
Citibank (Singapore)

A comprehensive and well defined Digital Risk Governance Reference Architecture will be a key enabler for Financial Institutions and FinTechs to harness the full potential of the API economy with in-built safety and soundness.



Gary Strain
Managing Director, DBS
Consumer Banking and
Wealth Technology
DBS

The humble API is the building block of the next generation of global systems; at DBS, we have been readying ourselves for this new generation of connected systems.



David Walker
Executive Director, DBS
Consumer Banking and
Wealth Technology
DBS

Banking, as with most industries, is facing a material transformation to belong in the open, connected global economy ... the secure API is the entry ticket.



Lee Mun Liong
Chief Information Officer
HSBC (Singapore)

It is a significant step in the financial industry with regards to FinTechs and a great collaborative effort with the MAS and ABS.



Lim Kuo Siong CIO Singapore Maybank Singapore

An important milestone in enabling borderless banking-as-a-service in the new economy.



Patrick Yap
EVP, Technology &
Infrastructure and EA
Maybank Singapore

It's important we take the first step in defining the financial industry's API playbook and guidelines for Singapore as we progress towards an API-economy.



Praveen RainaHead, Group Technology **OCBC**

API is critical enablement technology and one of the catalysts to expand businesses and opportunities beyond our current channels. APIs will be game changer to transform our businesses from inside out as it provides agility and builds seamless collaborations with partners and customers to better serve our customers.



Sarabjit Singh Anand Head of Country Technology Management, Singapore

Standard Chartered

Technology Innovation - Creating opportunities to exceed customer expectations and build a smart nation.



Hans BrownHead of Client Technology
Solutions – Asia Pacific
Technology ASIA-EMEA

The Bank of New York

APIs are a foundational ingredient that enable organisations to digitise at speed. They enable fast, consistent and with the right instrumentation, evidence based assessments of these interactions. BNY Mellon's API strategy is a key cornerstone in the development of the NEXEN platform ecosystem which has transformed the way we work internally, with our clients and our industry stakeholders.

Mellon



Michael Gardner
Head of Center - BNY
Mellon Innovation Center
Silicon Valley
The Bank of New York

Mellon

By standardising and modernising certain types of interactions, APIs will allow Singapore to pioneer new models for driving economic development in Southeast Asia and globally with unprecedented levels of governance and operational efficiency. These APIs also create the preconditions for a vibrant and thriving FinTechs ecosystem, to ensure consumer convenience, the modernity of the banking system, and velocity relative to technological and societal changes.



Susan Hwee Head Group Technology & Operations, CIO UOB

The real story behind our API initiative is one of collaboration across the Financial Services Industry. We are confident that the API framework that we are implementing is going to propel Singapore to one of the top spots globally for Financial Technology innovation.



Eduard FabianHead Group Technology
Retail And Wholesale Bank **UOB**

The API Playbook creates the framework for banks to explore new ecosystem-based business models that were not possible previously. It also enables us to maximise the investments we made internally into open architecture standards that can now be leveraged externally.



Mohit Mehrotra
Monitor Deloitte, Consulting
Lead Partner
Deloitte Southeast Asia

Organisations need to ensure APIs have the clarity of a well-positioned product - a clear intention, a clean definition of the value, and perhaps more importantly, a clearly defined audience. It is important to plant the seed of how business services and APIs can unlock new business models.



Ho Kok Yong
SEA Financial Services
Industry Leader
Deloitte Southeast Asia

Open APIs are especially important. They are great time savers and will contribute significantly to a thriving FinTechs ecosystem.



Anubrata Chakrabarti
Technology Strategy &
Architecture Leader
Consulting

Deloitte India

API economy is a paradigm shift. It is going to change the way banking technology is perceived, designed and implemented. With crowd sourcing made possible in a secured way it will eventually yield more power to the end customer and make digital channel the de facto standard for banking across customer segments.



Suyog Shah Technology Strategy and Architecture Director Consulting

Deloitte India

API economy will bring interoperability in the Financial Services industry. It will transform the business environment to be more agile and flexible, improve customer experience and enable ease of doing business.



Murad Baig
Associate Director
Consulting
Deloitte UK

Balance sheets will not be enough for Banks to be profitable; Banks must become platforms in the future to provide products and services by leveraging their ecosystem to create value.

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